

MICHIGAN VETERAN HOMES

IMPACT REPORT

2024



PROVIDING EXCEPTIONAL CARE AND QUALITY OF LIFE
TO VETERANS AND THEIR LOVED ONES



MICHIGAN VETERAN HOMES

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michigan.gov/MVH



RESPECT.

INTEGRITY.

SERVICE.

EXCELLENCE.



Caring for veterans continuously since 1886, we provide long-term care and services that enhance the well-being of veterans, in a place they call home. We aspire to be the nation's leading provider of long-term skilled nursing care and services for veterans.

We are Michigan Veteran Homes.

A MESSAGE FROM OUR LEADERSHIP



“Several years ago, we started a journey: to completely change what long-term care looks like for veterans and their loved ones. That journey, in collaboration with our supporters, has resulted in - amongst other things - two brand-new skilled nursing facilities, funding to replace the third facility, securing the ability for veterans to use their Medicare & Medicaid benefits, and providing exceptional care and quality of life to those who’ve served our nation. 2024 was yet another great year. We’re excited about what lies ahead.”

Dave Henry, Chair
MI Veterans’ Facility Authority Board of Directors



“I’m filled with gratitude for the difference we’re making in the lives of our veterans and their families. It’s the shared smiles, the conversations, the skilled and compassionate care, and the held hand in the final moments. Our team is changing veterans’ lives for the better in later-in-life and end-of-life care. It’s staff, volunteers, donors, and community partners, sharing one mission for veterans. It’s a collaborative impact. At MVH we’re focused forward - the best is yet to come.”

Anne Zerbe, Chief Executive Officer
Michigan Veteran Homes

SKILLED, COMPASSIONATE CARE

We strive to be the best provider of skilled care to veterans. We’re proud that each of our homes has achieved 5-star ratings from the Centers for Medicare & Medicaid Services (CMS). It’s the skilled care veterans deserve.

PARTNERS IN OUR COMMUNITIES

Our members require nursing-home-level care, and they’re also members of the broader communities in which we reside. To rightly serve those who’ve served us, it takes a community. We’re proud to be partners, collaborators, and pillars in the communities we’re honored - and fortunate - to serve.

EXCEPTIONAL QUALITY OF LIFE

Private gifts allow MVH to do more for veterans. From community outings, to cookouts, sporting event tickets, trips to the zoo, and more, life enrichment programming for our veterans is funded by the generosity of private gifts.

RESPONSIBLE STEWARDS

MVH is funded by private monetary gifts, tax dollars, and other miscellaneous revenue. It’s an investment that comes with trust, responsibility, and oversight. We’re proud to be responsible stewards of such an investment. Indeed, it’s that investment that delivers the care and quality of life veterans earned, and deserve.

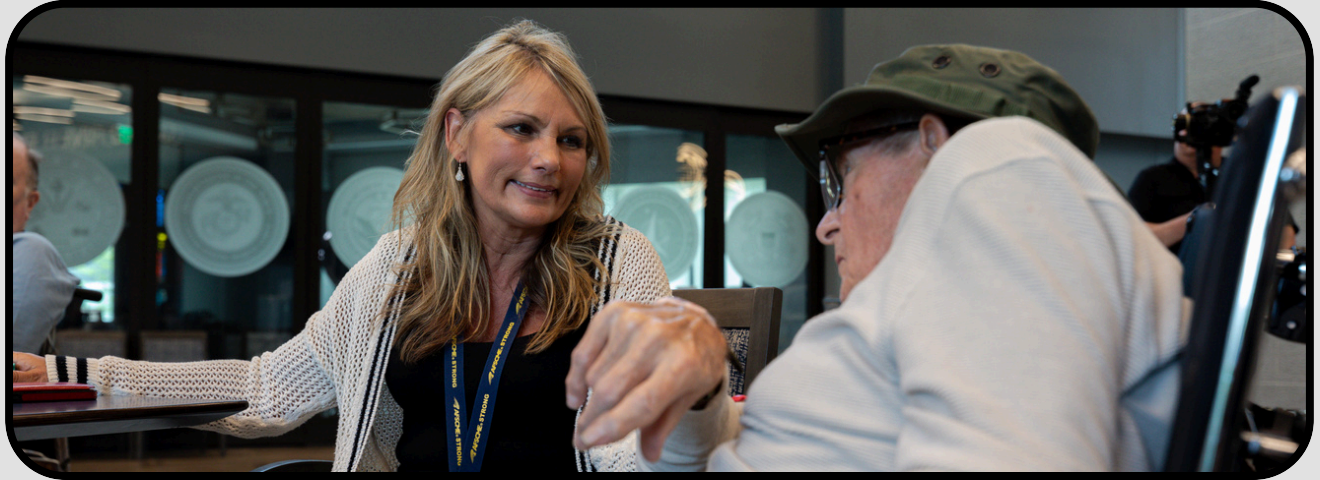


AN EXPERIENCE OF CARE WORTHY OF THOSE WHO WORE THE UNIFORM



giving back to those who've served us

THE CARE AND QUALITY OF LIFE VETERANS EARNED - AND DESERVE



MVH takes pride in providing exceptional care, while also recognizing the absolute necessity of a high quality of life. They're inseparable. Thanks to our communities, partners, volunteers, and donors, we do more for veterans and their loved ones.

126,742

FY24 Days of Care Provided

SNAPSHOT: BRANCH & ERA OF FY24 VETERAN MEMBERS*

	WWII	Korea	Vietnam	Gulf War	Other Era
Army	7	23	156	10	22
Navy	6	11	49	3	17
Air Force	1	10	52	2	9
Marines	0	5	46	3	3
Coast Guard	0	1	1	1	1
Space Force	n/a	n/a	n/a	0	n/a

*(16) dependents not included in the numbers above

455

FY24 Unique Individual Members Served

68

FY24 New Admissions

**“When a veteran needs nursing home care,
they belong at a State Veterans Home.
They belong at Michigan Veteran Homes.”**

-Brad Slagle, Vice Chair, Michigan Veterans' Facility Authority Board of Directors



THE GIFT OF TIME: VOLUNTEERISM AT MVH

FY 2024 Volunteer Hours: **10,843**



“Our volunteers give the most precious resource - their time - to serving our veterans. The reality is, we wouldn’t be able to provide the incredible care and quality of life we do without our volunteers.

They make a difference. Every. Single. Day.”

-Tiffany Carr

Community Engagement Coordinator, MVH

GENEROSITY BY THE NUMBERS: DOING MORE FOR VETERANS

FY24 Giving to MVH

Charitable Support Fund Donations	\$544,506
Military & Family Relief Fund Contribution	\$21,995
Charitable Support Fund - Other Deposits	\$40,008
Charitable Support Fund - Interest Earned	\$153,059

Average Gift:
\$507

Median Gift:
\$100

Mode Gift:
\$100

Largest Gift:
\$53,084

Quantity of Gifts:
1,066

FY24 Revenues & Expenditures

Charitable Support Fund Total Revenues	\$759,568
Charitable Support Fund Total Expenditures	\$(355,893)

“They served us, in times of peace and in times of war. And now, when they need skilled care, their country - and their community - is here to serve them, at Michigan Veteran Homes.”

-Ryan Engle

Director of Development & Strategic Engagement,
MVH



MVH AT GRAND RAPIDS

Summary:

Serving veterans on the same site - continuously - since 1886, MVH at Grand Rapids provides veterans a picturesque, historic, and sprawling campus in the heart of northeast Grand Rapids. The 128-bed home - opened anew in 2021 - offers every member a private bedroom, private bathroom, and plentiful community space, along with many additional features situated onsite, including a nature trail, cemetery, monuments, fountain, and more.

What Else?

Philanthropy is in the DNA of West Michiganders. MVH veterans are, fortunately, a regular beneficiary of that generosity. MVH at Grand Rapids was recently the recipient of a planned gift, left after death, of more than \$265,000. Such gifts leave a legacy, and change the lives of veterans at MVH.

2024 Community Highlights:

- Scouts of America Flag Placement Event
- Summer Celebration
- Fishing Derby
- Dog Show
- Halloween & Haunted House
- Volunteer Appreciation Dinner
- Veterans Day 5 Event
- Bingo, Music, Dessert Bars, and more

At a Glance:

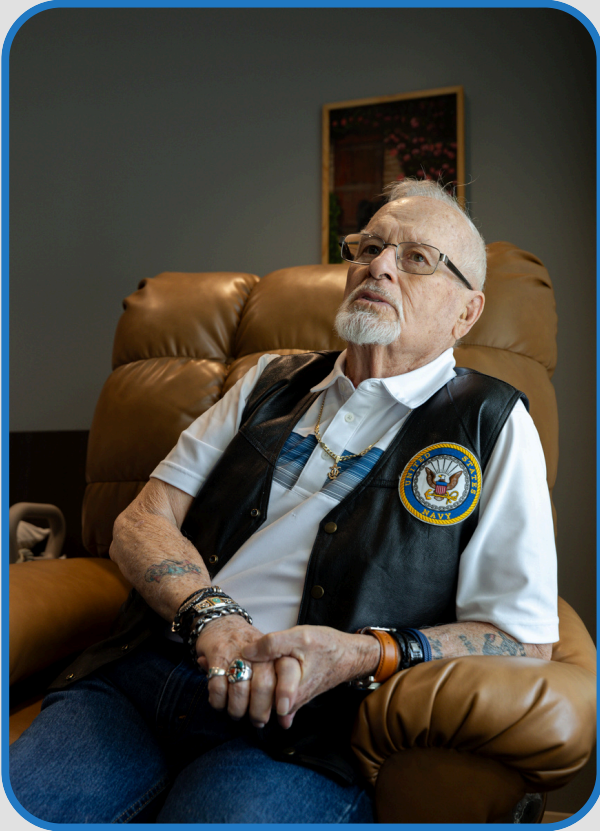
- Capacity: 128-Beds
- CMS Star Rating: ★★★★★
- FY24 Members Served: 158
- FY24 Volunteer Hours: 5,306

MVH PROFILE IN CARE: BETTE BARKER, RN

As a Registered Nurse at MVH at Grand Rapids for more than two decades, Bette Barker embodies the care and compassion we strive to provide. Through the pandemic and accompanying staffing shortages, you'd find her regularly staying overnight in her office, just to ensure veterans had the care and companionship they needed in those dark days. Asked about what she enjoys most working at MVH, Bette said, "Everything – so many things. I love helping our veterans, and I love working with my team." With plentiful memories through the years, one that Bette recalls regularly is taking a specific veteran who was a member at MVH for many years on walks. The veteran was a car enthusiast, "and we'd go to the car show. And he knew every car. He was never able to drive because of a medical condition, but he loved cars - and he longed for them. His face would light up when he'd see the old cars. I just always remember how much joy that brought him. It's the little things that turn into the big things."



MVH PROFILE IN COURAGE: BILL KELLEY, NAVY VETERAN



Bill Kelley is a member at MVH at Grand Rapids. But if you're looking for him, good luck finding him. He stays pretty active at MVH. He could be at an activity on his household, in the community center playing bingo or painting, working out in the therapy department, or out in town for dinner. One never knows.

Bill is a Navy veteran, and at 92 years of age, is proud to still workout and lift weights every day. Decades ago, Bill served on a U.S. Navy destroyer in the Korean conflict. After the war, he worked in steel mills for more than forty years before trying his hand at other endeavors.



On living at Michigan Veteran Homes, Bill said, "There's no better place for a veteran that needs nursing home care. A veteran won't be sorry to put their feet in this place. They'd be very lucky to come here. It's my home, and I'll be here until my last breath. The people here: the nurses, the aides - you name it - and they're the best. There's no doubt about it."



MVH D.J. JACOBETTI

Summary:

Opened in 1981 in the former St. Mary's Hospital, a stone's throw from Lake Superior, MVH D.J. Jacobetti is known across the Upper Peninsula for the provision of compassionate care and exceptional quality of life to U.P. veterans and their loved ones.

What Else?

MVH D.J. Jacobetti was recently funded for replacement, and MVH anticipates breaking ground on the new Home in Marquette Township in summer 2025, after which construction will take approximately 3 years. The new Jacobetti will be a 108-bed private bed/private bath skilled nursing facility for veterans, located on 38+ beautiful acres: a home worthy of those who wore the uniform.

2024 Community Highlights:

- Summer Carnival
- Patriot Day Pig Roast
- Vegas Days
- Nathan Koski Memorial Classic Car Show
- Fish Fry
- Onsite Fishpond
- Ceremonies, Picnics, Music, and Outings

At a Glance:

- Capacity: 126-Beds
- CMS Star Rating: ★★★★★
- FY24 Members Served: 144
- FY24 Volunteer Hours: 3,035

MVH PROFILE IN CARE: TODD MILLER, LPN

The Memory Care Unit at MVH D.J. Jacobetti is a special place with some pretty special people. One of those people is Marine Corps veteran Todd Miller. A Licensed Practical Nurse at Jacobetti, Todd has been caring for veterans there for nearly fifteen years: a veteran, providing care to his fellow veterans. Todd, with humility, credits their team's care to the people he works alongside: "We are a special team, and we think of our veteran members as family members to us, too. Every little thing we can do to make them smile - it makes everyone's day better. It makes their lives better." A special memory among many for Todd is of a specific veteran he cared for who had no real family, and with whom he grew a trusted relationship. "We'd talk daily. When he had his open-heart surgery, he was surprised to see me at the hospital and asked what I was doing there. I told him, 'you're part of our family.' He had a tough exterior, but he shed a tear, and he knew that I cared - that we cared - about him." We're honored to have Todd providing compassionate care to MVH veterans and their loved ones.



MVH PROFILE IN COURAGE: ROSEMARY SUNDBERG, NAVY VETERAN

Rosemarie Sundberg is a proud 3rd generation Navy veteran. At Jacobetti, everyone knows her as “Sunny.” Born in Indiana, her family moved north to Michigan’s Upper Peninsula when she was six years old. She made the U.P. her home, until she joined the Navy, and served as a hospital corpsman. Following service, she returned to the U.P. and earned her degree from Northern Michigan University. She would go on to work at the Presque Isle Power Plant. In her free time, Sunny always loved enjoying the outdoors.



Since living at MVH D.J. Jacobetti, Sunny’s all-time favorite activity has been fishing on Lake Superior during the South Shore Fishing Association’s Annual Veterans Fishing Day. On making Jacobetti her home, Sunny said, “It’s comfortable to be here. We’re treated with respect and compassion - and we have fun!” On her care, Sunny went on to say, “The staff and volunteers are commendable. They know what they’re doing, and they take good care of the members.”



MVH AT CHESTERFIELD TWP

Summary:

MVH at Chesterfield Township opened its doors in 2021, as the first footprint of MVH in the Southeast Michigan region. The Home has quickly gained a reputation for providing high-quality long-term care to veterans, and an excellent place for employees to start or continue their career journey.

What Else?

This year, MVH at Chesterfield Twp was thrilled that a few of its World War II veterans were invited by the Detroit Lions and the Bob Woodruff Foundation to be recognized and honored at the 2024 'Salute to Service' game at Ford Field. On the field for pre-game, halftime, and enjoying the game in a suite - it was a truly memorable experience for MVH veterans, and a recognition worthy of their service. To serve those who served us, it takes community.

2024 Community Highlights:

- Heroic Veterans Walk, Run, & Roll Event
- Bike Rally & Benefit Ride
- Detroit Tigers Games
- Fishing Trips
- End of Summer Luau
- Volunteer Appreciation Banquet
- BBQs, Picnics, Music, and So Much More

At a Glance:

- Capacity: 128-Beds
- CMS Star Rating: ★★★★★
- FY24 Members Served: 153
- Volunteer Hours Given: 2,502

MVH PROFILE IN CARE: TONI WINSTON, ACTIVITIES AIDE

Toni Winston started caring for veterans at MVH at Chesterfield Twp about a year after it opened. As an Activities Aide, her job is about enhancing the quality of life of MVH members. "It really requires me to be multi-faceted and highly energetic," Toni said. "I'm fortunate to have leadership that trusts me to enrich veterans' lives in my own special way, every day." One of Toni's favorite memories is accompanying MVH veterans to the Michigan Military & Veterans Gala: an annual black-tie event that celebrates veterans from all eras. "It was wonderful to have our veterans - nursing home residents - experience something like that, and to see them recognized and respected for their service." Grateful for so many things at MVH, Toni is especially fond of the people she gets to work alongside: "We have great, hardworking staff, with great personalities. I love that about our home." MVH at Chesterfield Twp has, in a few short years, earned a reputation of providing excellent care and quality of life to veterans. Toni, alongside her teammates, is an important part of that reputation.



MVH PROFILE IN COURAGE: AL ROLAND, ARMY VETERAN



Nowadays, Al Roland resides at MVH at Chesterfield Township. In the early 1940s, however, he had a good job at Buick in Flint and was expecting a baby. But war had already arrived in Europe, and lives, like Al's, changed throughout the nation. Al joined the U.S. Army, and served with the 3rd Cavalry in Northern France, Rhineland, Ardennes, and Central Europe. Amongst other awards, he earned the Purple Heart in service to our nation. After the war, Al started his own small business that he owned for more than four decades, spent time with his family, and lived life in the free society he stood to defend.



On living at Michigan Veteran Homes, Al said, "Exercise and therapy at the home keeps my legs going. And talking in small groups with other veterans - they can relate to me. We all served for our country. They take care of me here. It's a good place to be." We're proud to care for Al and so many other veterans who've stood to serve our nation.



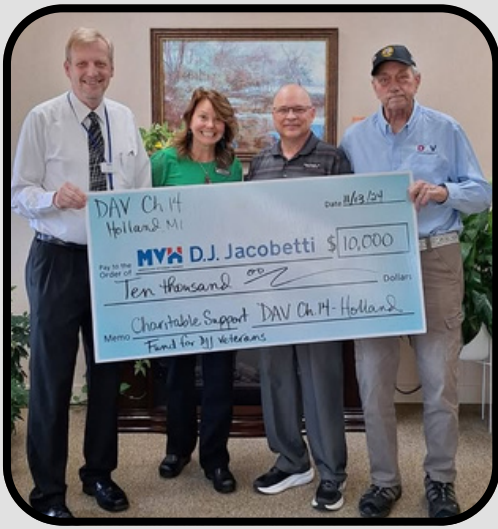
“Michigan Veteran Homes are special communities. These Homes - they show what veteran long-term care can look like. It’s what veteran care *should* look like.”

-Jennifer Manning, Administrator
MVH at Chesterfield Township



“Our veterans deserve the best care and quality of life possible. We strive daily to provide that. We do it, thanks to a network of partners, allies, and supporters.”

-Ron Oja, Administrator
MVH D.J. Jacobetti



“Every day, we make veteran lives *better*. But it’s not just us. It’s our team, partnered with veteran families, with volunteers, with donors, and with so many organizations. We’re impacting veteran lives, together.”

-Carly MacDonald, Administrator
MVH at Grand Rapids

LOOKING BACK

2024 was a strong year for Michigan Veteran Homes. We continued to provide exceptional care and quality of life to hundreds of veterans and their loved ones, while pursuing our vision for the future. We broke ground on a new maintenance warehouse in Chesterfield Twp, and began construction on an addition to MVH at Grand Rapids. After a setback on the initial planned site for the MVH D.J. Jacobetti replacement, we made progress in securing a beautiful location just a few miles from the current Jacobetti. But this journey - our journey - has been much longer than just one year.

In the past several years, alongside our robust network of allies, supporters, donors, volunteers, and partners, MVH has . . .

- transitioned our governance and oversight structure;
- broken ground on, constructed opened, occupied, and certified (2) new 153,000 sqft. skilled nursing facilities for veterans;
- expanded our geographic footprint by 50%, to a new region (SE MI);
- navigated a pandemic, impacting older and vulnerable adults;
- achieved CMS certification at each of our 3 homes;
- earned 5-star ratings from CMS at each of our 3 homes;
- secured funding to replace MVH D.J. Jacobetti; and
- secured hundreds of millions of federal dollars to support veterans and their loved ones - right here in Michigan.



**Together - with your support - we are . . .
Changing Veteran Lives for the Better at**



LOOKING AHEAD

While proud of how far we've come, our attention is focused forward on the care and quality of life we're delivering today, and on the future of veteran long-term care in Michigan. We're collaborating and working diligently to replace MVH D.J. Jacobetti. We're committed to continuous improvement in our care and in our processes in each of our Homes. Our strategic plan embraces challenging goals and objectives in the interest of fulfilling our vision of being the nation's leading provider of long-term skilled nursing care and services to veterans. With vigor, we're chasing excellence for our veterans.

We didn't get this far on our own, and we won't achieve that vision for the future without the generosity of our supporters. For you, we're grateful.



To all of our supporters: [Thank you](#) for making an impact on the mission and members of MVH.

If you're considering a gift to Michigan veterans, we ask you to kindly consider one or more of the options listed below. We're putting generosity to work for veterans, at MVH.

Monetary Giving: MVH can put monetary gifts to work, enhancing the quality of life of MVH members, and furthering the MVH mission. All monetary gifts are deposited in the Charitable Support Fund.

Sponsorships: MVH collaborates with businesses and organizations that have a desire to sponsor MVH events. From 5ks to fishing derbies, cookouts, carnivals, and more.

Planned Giving: Some of MVH's largest historical gifts are legacy gifts, left to MVH in wills, trusts, and other mechanisms. If you want your legacy to live on after you're gone, impacting the lives of veterans, contact us at dmva-MVHgiving@michigan.gov.

"Wish Lists": Each Home has "Wish Lists" of items that are requested by members, or that would otherwise enhance and enrich lives of veterans at MVH.

Volunteering: Time is a precious resource. Consider giving yours to impact lives at MVH.

CONNECT WITH OUR MISSION



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