

Opportunity Matrix for Grand Rapids Home for Veterans

2016	2017	2018	2019	2020	2021	2022				2023			
FY16Q4	FY17Q4	FY18Q4	FY19Q4	FY20Q4*	FY21Q4	FY22Q1	FY22Q2	FY22Q3*	FY22Q4*	FY23Q1*	FY23Q2	FY23Q3	FY23Q4*

Performance Summary

Quality Quintile Performance	4	5	4	5	2	3	2	2	2	2	3	3	3	2
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Quality Measures

Percent of residents whose need for help with activities of daily living has increased (LS)	2	1	1	2	2	4	3	3	4	3	3	1		
Percent of residents who self-report moderate to severe pain (LS)	4	4	4	4	4	3								
Percent of high-risk residents with pressure ulcers (LS)	5	5	5	4	4	5	5	5	4	4	2	1		
Percent of residents who lose too much weight (LS)	4	4	4	4	3	2	3	2	2	2	2	1	1	
Percent of low risk residents who lose control of their bowel or bladder (LS)	2	2	2	2	2	2	2	2	2	2	2	1	1	
Percent of residents who have/had a catheter inserted and left in their bladder (LS)	5	5	5	3	2	2	2	2	2	2	2	2	1	
Percent of residents with a urinary tract infection (LS)	3	5	5	5	3	2	1	1	2	1	2	2		
Percent of residents who have depressive symptoms (LS)	4	5	5	4	4	4	3	3	3	3	3	3	4	
Percent of residents who were physically restrained (LS)	4	1	1	5	5	1	1	1	1	1	1	1	1	
Percent of residents experiencing one or more falls with major injury (LS)	2	4	3	4	1	1	1	1	2	2	2	3		
Percent of residents assessed and appropriately given seasonal influenza vaccine (LS)	4	4	3	2	3	1	1	1	1	1	1	1	1	1
Percent of residents assessed and appropriately given Pneumococcal vaccine (LS)	5	5	5	4	1	2	1	1	2	2	2	3		
Percent of residents who received an antipsychotic medication (LS)	5	5	5	5	5	5	5	5	5	5	5	5		
Percent of residents who self-report moderate to severe pain (SS)	5	3	4	5		3								
Percent of residents with pressure ulcers that are new or worsened (SS)	1	1	3	5		1	1	1					1	1
Percent of residents assessed and appropriately given seasonal influenza vaccine (SS)	4	3	1	3		3	3	3					3	3
Percent of residents assessed and appropriately given Pneumococcal vaccine (SS)	5	4	5	4		3	3	3					1	1
Percent of residents who newly received an antipsychotic medication (SS)	1	5	4	5		3	3	3					5	4
Percentage of residents whose ability to move independently worsened (LS)			1	1	4	5	4	3	4	4	5	5		
Percentage of long-stay residents who received an antianxiety or hypnotic medication (LS)			4	3	3	3	4	4	4	5	5	5		
Percentage of long-stay residents who have had a fall during their episode of care (LS)	1	3	2	2	2	1	1	1	1	2	2	2		
Percentage of long-stay residents who are receiving antianxiety/hypnotics but do not have evidence of psychotic or related conditions in the target period (LS)	5	5	5	4	2	1	2	2	3	2	2	1		
Percentage of long-stay residents who have behavior symptoms that affect others during the target period (LS)	1	2	2	3	3	3	4	4	5	5	5	5		

Red - 5th Quintile; Orange - 4th; Yellow - 3rd; Green - 2nd; Blue - 1st Quintile

(*) Quality Composite for this quarter was calculated using only Long Stay measures.