## **Opportunity Matrix for Grand Rapids Home for Veterans**

|   | 2016 2017 2018 2019 2020 2021 2022 |        |        |        |         |        |        |   |             |         | 2023 |
|---|------------------------------------|--------|--------|--------|---------|--------|--------|---|-------------|---------|------|
|   | FY16Q4                             | FY17Q4 | FY18Q4 | FY19Q4 | FY20Q4* | FY21Q4 | FY22Q1 |   | <br>FY22Q3* | FY22Q4* |      |
| Performance Summary   |                                    |        |        |        |         |        |        |   |             |         |      |
| Quality Quintile Performance  | 4                                  | 5      | 4      | 5      | 2       | 3      | 2      | 2 | 2           | 2       | 3    |
| Quality Measures  |                                    |        |        |        |         |        |        |   |             |         |      |
| Percent of residents whose need for help with activities of daily living has increased (LS)   | 2                                  | 1      | 1      | 2      | 2       | 4      | 3      | 3 | 4           | 3       | 3    |
| Percent of residents who self-report moderate to severe pain (LS)   | 4                                  | 4      | 4      | 4      | 4       | 3      |        |   |             |         |      |
| Percent of high-risk residents with pressure ulcers (LS)  | 5                                  | 5      | 5      | 4      | 4       | 5      | 5      | 5 | 4           | 4       | 2    |
| Percent of residents who lose too much weight (LS)  | 4                                  | 4      | 4      | 4      | 3       | 2      | 3      | 2 | 2           | 1       | 1    |
| Percent of low risk residents who lose control of their bowel or bladder (LS)   | 2                                  | 2      | 2      | 2      | 2       | 2      | 2      | 2 | 2           | 2       | 1    |
| Percent of residents who have/had a catheter inserted and left in their bladder (LS)  | 5                                  | 5      | 5      | 3      | 2       | 2      | 2      | 2 | 2           | 2       | 2    |
| Percent of residents with a urinary tract infection (LS)  | 3                                  | 5      | 5      | 5      | 3       | 2      | 1      | 1 | 2           | 1       | 2    |
| Percent of residents who have depressive symptoms (LS)  | 4                                  | 5      | 5      | 4      | 4       | 4      | 3      | 3 | 3           | 3       | 3    |
| Percent of residents who were physically restrained (LS)  | 4                                  | 1      | 1      | 5      | 5       | 1      | 1      | 1 | 1           | 1       | 1    |
| Percent of residents experiencing one or more falls with major injury (LS)  | 2                                  | 4      | 3      | 4      | 1       | 1      | 1      | 1 | 2           | 2       | 2    |
| Percent of residents assessed and appropriately given seasonal influenza vaccine (LS)   | 4                                  | 4      | 3      | 2      | 3       | 1      | 1      | 1 | 1           | 1       | 1    |
| Percent of residents assessed and appropriately given Pneumococcal vaccine (LS)   | 5                                  | 5      | 5      | 4      | 1       | 2      | 1      | 1 | 2           | 2       | 2    |
| Percent of residents who received an antipsychotic medication (LS)  | 5                                  | 5      | 5      | 5      | 5       | 5      | 5      | 5 | 5           | 5       | 5    |
| Percent of residents who self-report moderate to severe pain (SS)   | 5                                  | 3      | 4      | 5      |         | 3      |        |   |             |         |      |
| Percent of residents with pressure ulcers that are new or worsened (SS)   | 1                                  | 1      | 3      | 5      |         | 1      | 1      | 1 |             |         |      |
| Percent of residents assessed and appropriately given seasonal influenza vaccine (SS)   | 4                                  | 3      | 1      | 3      |         | 3      | 3      | 3 |             |         |      |
| Percent of residents assessed and appropriately given Pneumococcal vaccine (SS)   | 5                                  | 4      | 5      | 4      |         | 3      | 3      | 3 |             |         |      |
| Percent of residents who newly received an antipsychotic medication (SS)  | 1                                  | 5      | 4      | 5      |         | 3      | 3      | 3 |             |         |      |
| Percentage of residents whose ability to move independently worsened (LS)   |                                    |        | 1      | 1      | 4       | 5      | 4      | 3 | 4           | 4       | 5    |
| Percentage of long-stay residents who received an antianxiety or hypnotic medication (LS)   |                                    |        | 4      | 3      | 3       | 3      | 4      | 4 | 4           | 5       | 5    |
| Percentage of long-stay residents who have had a fall during their episode of care (LS)   | 1                                  | 3      | 2      | 2      | 2       | 1      | 1      | 1 | 1           | 2       | 2    |
| Percentage of long-stay residents who are receiving<br>antianxiety/hypnotics but do not have evidence of phychotic or related<br>conditions in the target period (LS) | 5                                  | 5      | 5      | 4      | 2       | 1      | 2      | 2 | 3           | 2       | 2    |
| Percentage of long-stay residents who have behavior symptoms that affect others during the target period (LS)   | 1                                  | 2      | 2      | 3      | 3       | 3      | 4      | 4 | 5           | 5       | 5    |

Red - 5th Quintile; Orange - 4th; Yellow - 3rd; Green - 2nd; Blue - 1st Quintile

(\*) Quality Composite for this quarter was calculated using only Long Stay measures.