



DEPARTMENT OF VETERANS AFFAIRS
Veterans Health Administration
Washington, DC 20420

September 9, 2024

Jennifer Manning
Administrator
Michigan Veteran Homes at Chesterfield Township
47901 Sugarbush Road
Chesterfield Township, MI 48047

Subject: Michigan Veteran Homes at Chesterfield Township Onsite 2024 VA Annual Survey, August 20 – 22, 2024

Dear Ms. Manning:

The Department of Veterans Affairs (VA) survey team conducted the 2024 VA Annual Survey of the Michigan Veteran Homes at Chesterfield Township from August 20 – 22, 2024. Enclosed is the State Home Survey Report.

The survey report identifies standards that are not in compliance with VA regulations and must be corrected in a timely manner. I have determined that the State Veteran Home (SVH) does not meet the following regulations:

§ 51.110(e)(3) Comprehensive care plans

The Michigan Veteran Homes at Chesterfield Township is not in compliance with VA regulations. Please provide Cicely Robinson, your designated National SVH Program Manager, with an electronic Corrective Action Plan (CAP) for each cited deficiency no later than 20 workdays after receipt of this letter. The National Program Manager will review the submitted CAP and make a recommendation to determine if actions to be taken will bring these deficiencies into compliance with VA regulations and if the timeframes are reasonable. The approved CAP will be the basis for evaluating the status of deficiencies based on reasonable timeframes reported in your plan and the compliance with VA regulations.

Based on the criteria outlined in the Office of Geriatric and Extended Care (GEC) Escalation Plan Standard Operating Procedure (SOP), the Michigan Veteran Homes at Chesterfield Township is in Group 1. In accordance with GEC's CAP SOP, Provisional Certification will be granted once the CAP is accepted.

GEC's Informal Dispute Resolution SOP offers SVHs an opportunity to informally resolve differences related to a VA legal survey report. Please refer to this SOP for purpose, authority, and procedures. Federal Regulations address appeals of matters not addressed in section 51.30 to be governed by 38 C.F.R. § 20.

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If you have any questions, please contact Cicely Robinson, National SVH Program Manager for Quality and Oversight, who coordinates survey processes for Pod 1, at Cicely.Robinson@va.gov or 608-867-9422.

Thank you for your continued service to our nation's Veterans.

Sincerely,

Scotte R. Hartronft, M.D., M.B.A., FACP, FACHE
Executive Director
Office of Geriatrics & Extended Care

cc: Laura Ruzick
Network Director, VA Healthcare system Serving Ohio, Indiana, and Michigan

Chris Cauley
Medical Center Director, VA Detroit Health Care

Dr. Marcos Montagnini
SVH VISN Liaison, VA Healthcare system Serving Ohio, Indiana, and Michigan

Enclosure