

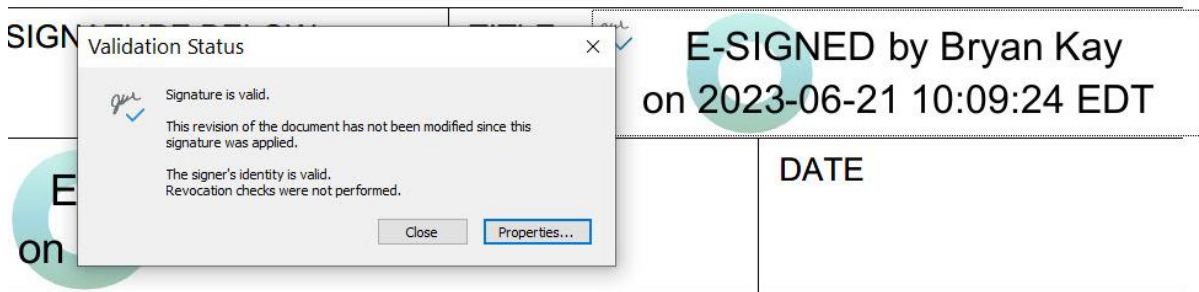
# Verifying and Validating OneSpan Signatures

Tungsten Power PDF users should confirm that the application is set up to validate the eSignatures on documents that were signed using OneSpan.

[Tip Sheet - Tungsten Signature Validation \(michigan.gov\)](#)

When creating a new transaction in OneSpan, it is important to know that any digital signatures that are already on a document will be flattened if the document is uploaded to the OneSpan cloud. If multiple people need to sign a document, they all must be added as recipients in a single transaction.

When a document has signatures that have been flattened, the digital signature will no longer be part of the document. You will simply see a picture of the signature appearance. If you need to verify that all the signatures that you see on a document are valid, and none of them are flattened, you can click on each signature to verify that you are able to pull up a window that verifies the signature status.



If you click on the signature and nothing happens, this will indicate that you are just seeing a flattened signature appearance.

Additionally, if you open the signature panel, you will see information for every signature on the document. In this example, there are two signature appearances, but you can see that only one of them is a valid digital signature. You can also see that the flattened signature does not have a status icon at the upper left corner of the signature indicating the signature status.

