### Home Help Agency Modification Instructions



"Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time."

-Provider Relations

#### Checklist

For a Home Help Agency that needs to make a modification:

- □ Login to MILogin with your previously created user ID and password
- □ Access CHAMPS
- ☐ Access Manage Provider Information
- □ Update information as needed

\*\*\*If the Primary Pay To address needs to be changed <u>click</u> <u>here</u>.\*\*\*

Contact the Home Help Provider Support Helpline if you need help 1-800-979-4662



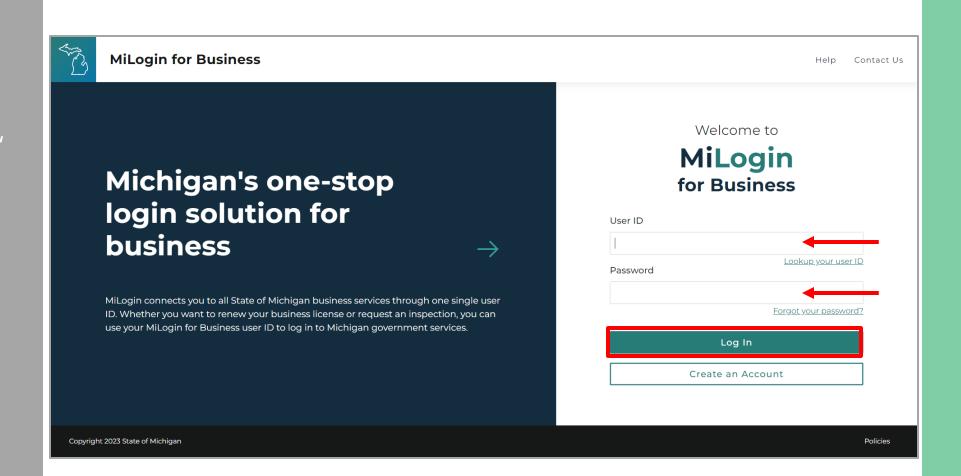
MiLogin is the State of Michigan Identity, Credential, and Access Management (MICAM) solution. All users needing access to CHAMPS's information must obtain a MiLogin User ID and Password.

CHAMPS (Community Health Automated Medicaid Processing System) is the MDHHS application where providers enroll, update provider enrollment information, and report services performed.

As of October 28, 2023, MiLogin Third Party has been rebranded to MiLogin for Business.

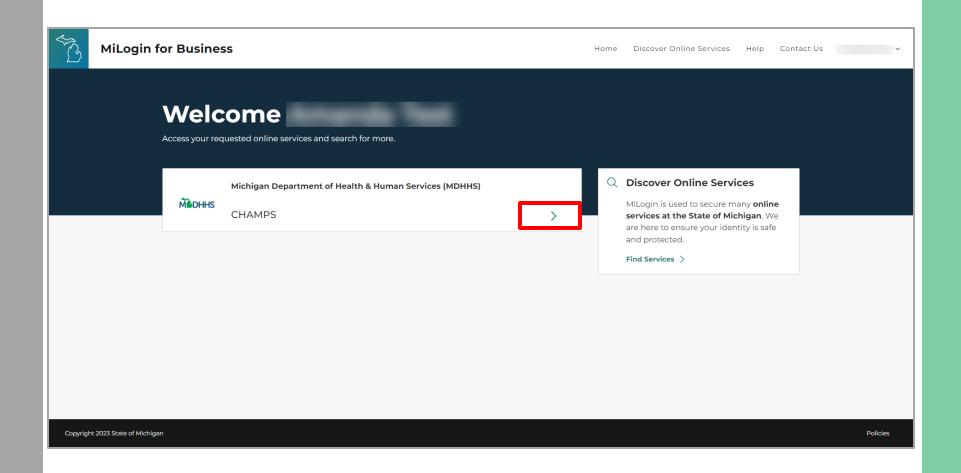


- Open your web browser (e.g., Internet Explorer, Google Chrome, Mozilla Firefox, etc.).
- Enter
   <u>https://milogintp.Michigan.g</u>
   <u>ov</u> into the search bar.
- Enter the User ID and Password and click Login
  - If you don't remember your User ID or Password, you can select "Lookup your User ID" or "Forgot your password?"



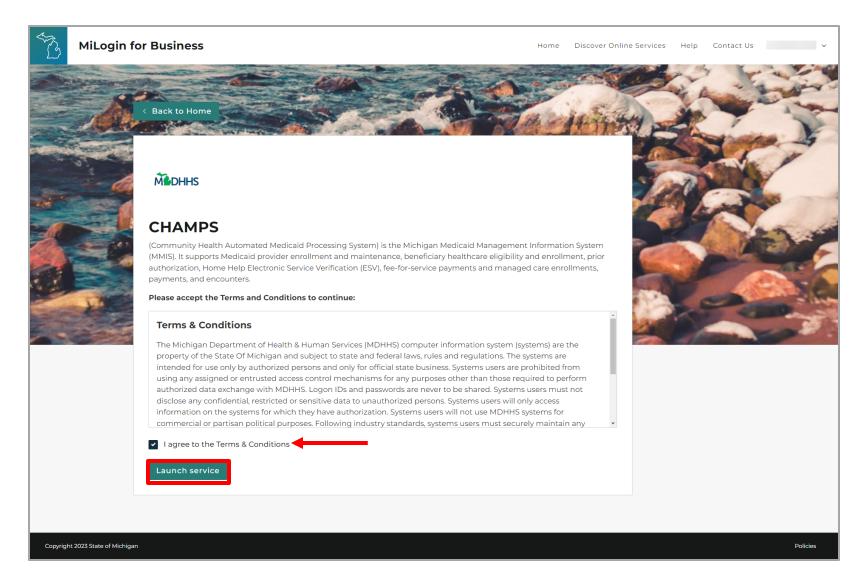


- You will be directed to your MiLogin Welcome Page.
- Click the CHAMPS hyperlink.



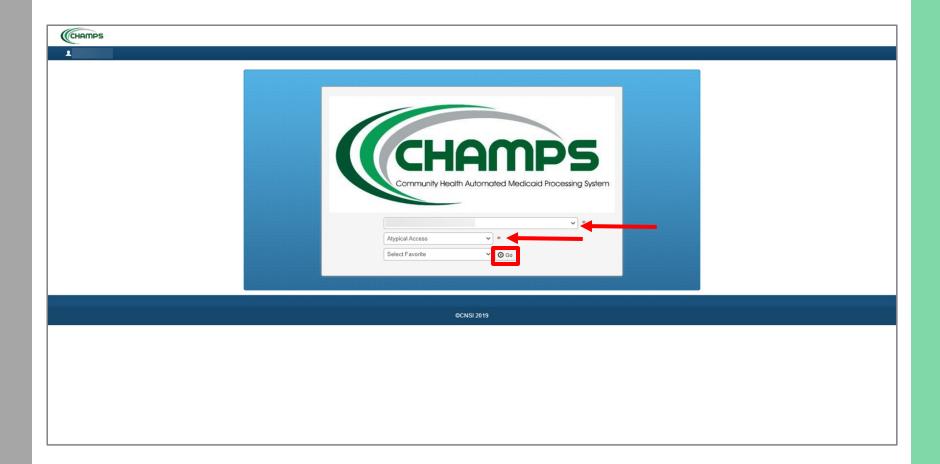


- Review the terms and conditions and check the 'I agree to the Terms & Conditions'.
- Click Launch service.



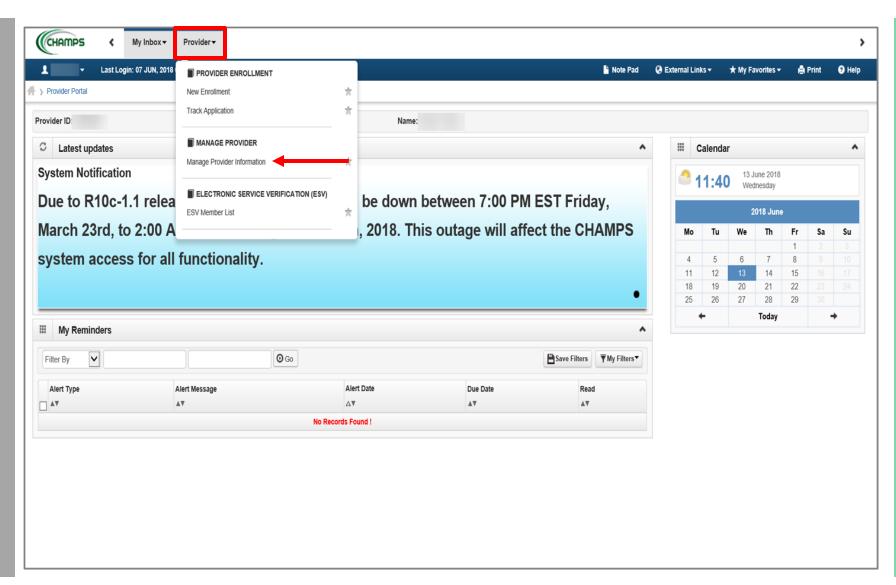


- The Provider ID and Name will show in the top dropdown menu
- In the Select Profile dropdown menu, select Atypical Access
- Click Go





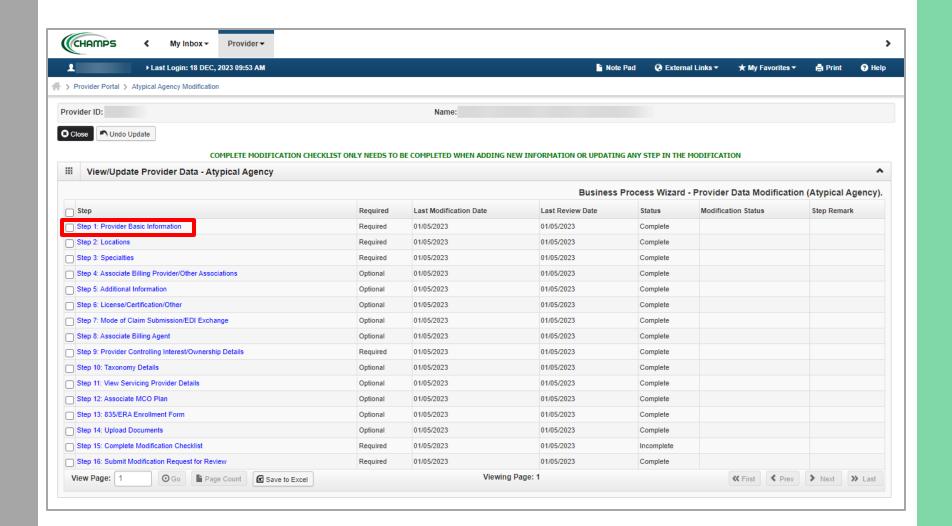
 In the Provider drop-down menu, select Manage Provider Information.





#### Home Help Agency Modification Step 1: Provider Basic Information

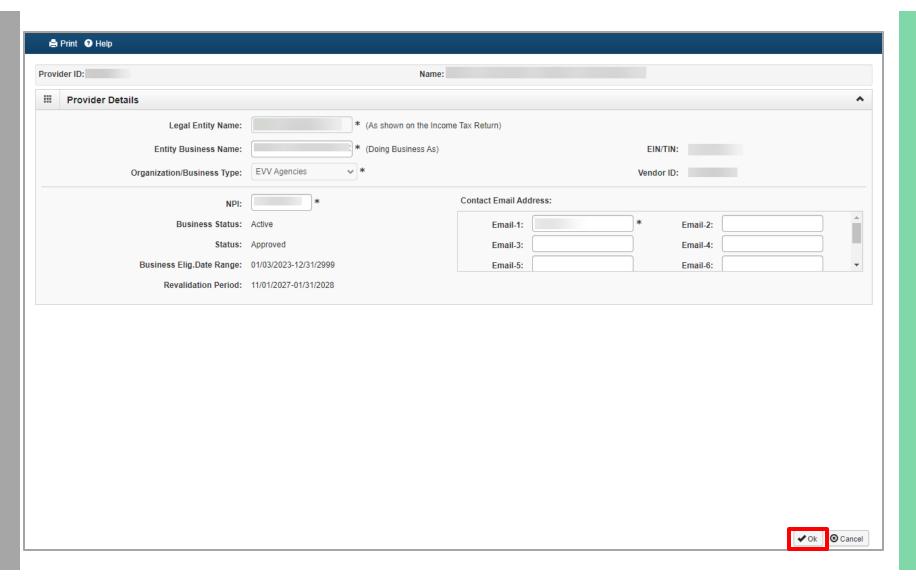
- Click Step 1.
  - Note: In the Required Column, you will see the required steps.
- The Status Column will say Incomplete until the step is completed.





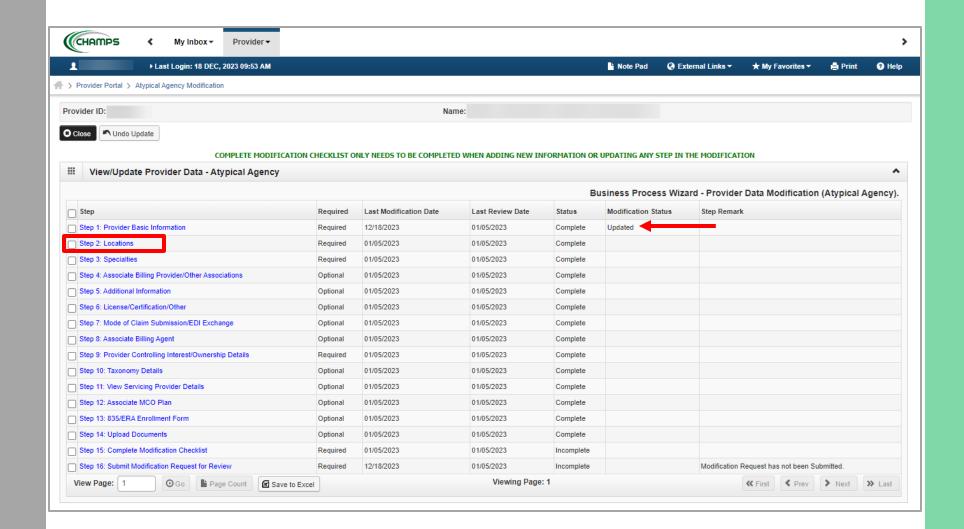
#### Home Help Agency Modification Step 1: Provider Basic Information

- Verify and change any information that needs to be updated.
- Click OK.



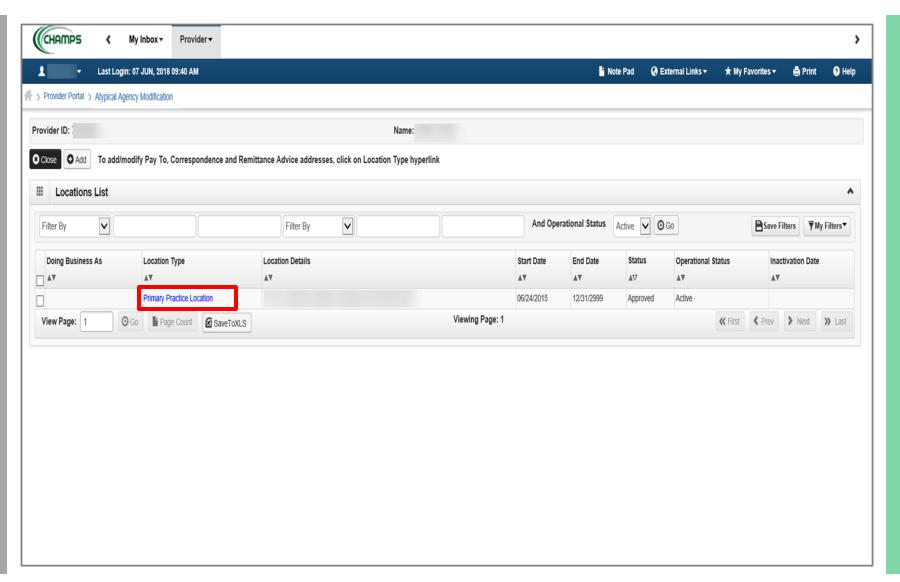


- Click Step 2: Locations
  - Note: Step 1 Modification Status has been changed to Updated



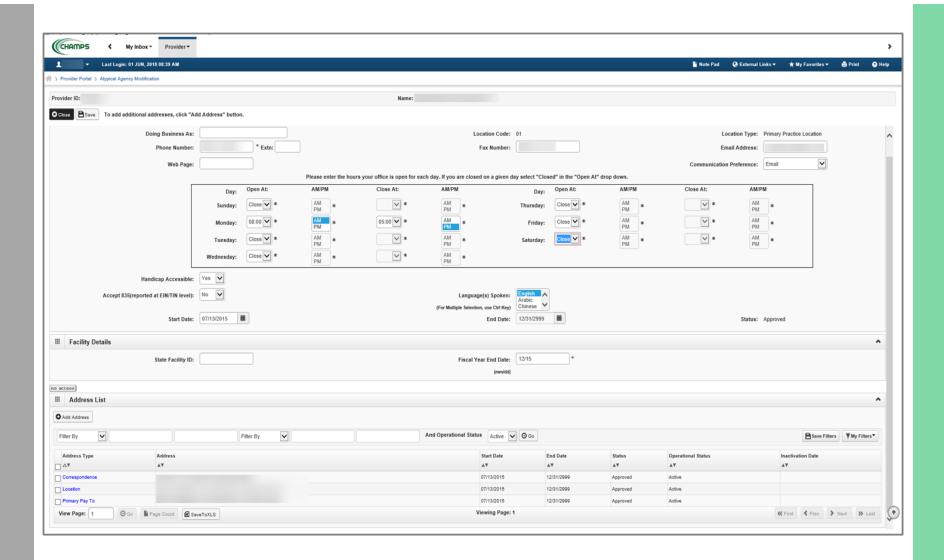


Click the Primary Practice Location hyperlink.





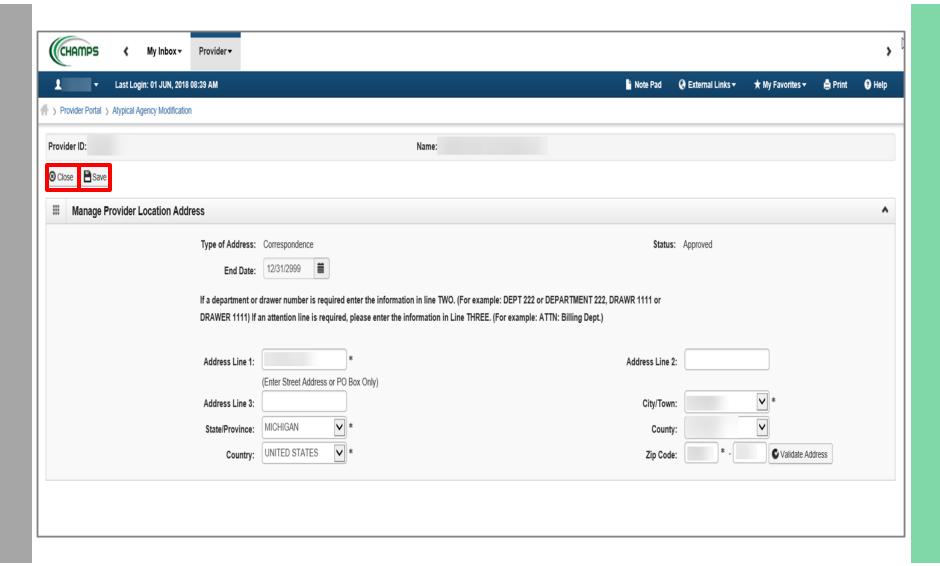
- Verify and change any information that needs to be updated.
  - For Office Hours use the drop-down menu to choose the correct times. Make sure to select the hours you are open or choose "Closed".
- Under the Address Type column click on the hyperlinked address type if updates are needed.
  - Note: Primary Pay To address cannot be changed in CHAMPS. For instructions on how to update <u>click here</u>.
- Skip the next slide if the Correspondence and Location addresses are correct.





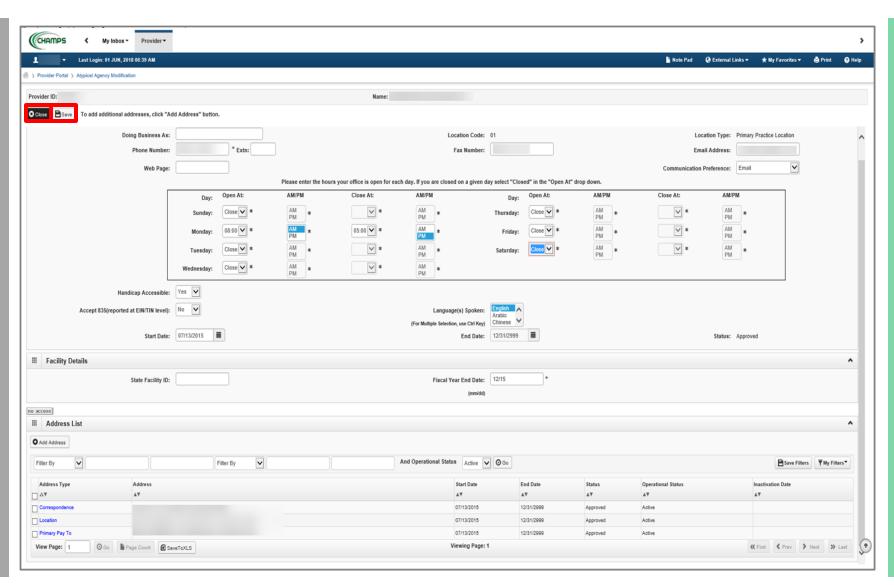
Step 2: Locations

- Verify and change any information that needs to be updated.
- Click Save.
- Click Close.
  - Note: This step is only needed if the Correspondence or Location Address needs to be updated.
- When Address Line 1 and Zip Code are added, and Validate Address is selected, the State, City/Town, and County will automatically fill in.





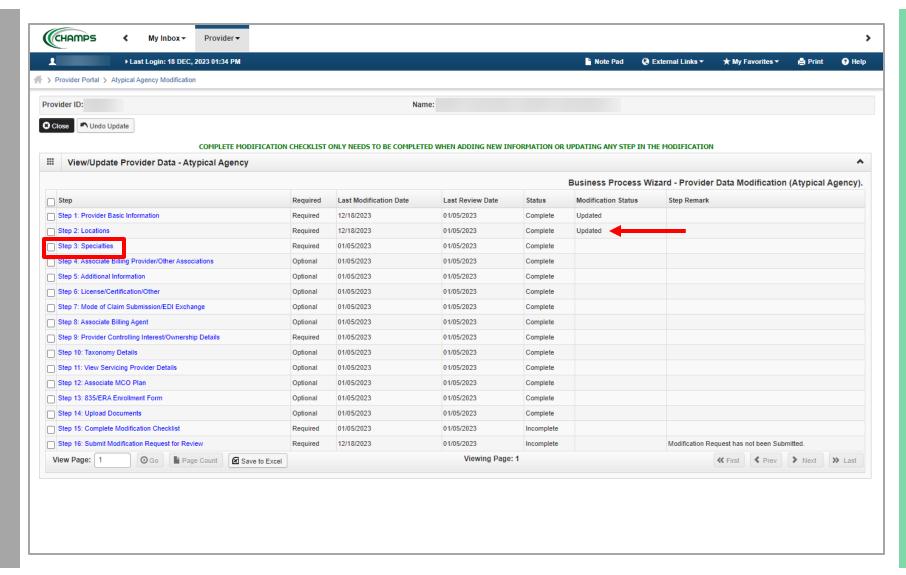
- Click Save.
- Click Close on the next <u>two</u> screens to go back to the list of steps. (Not shown)
  - Note: Your new address will be listed in the Address column.





#### Home Help Agency Modification Step 3: Specialties

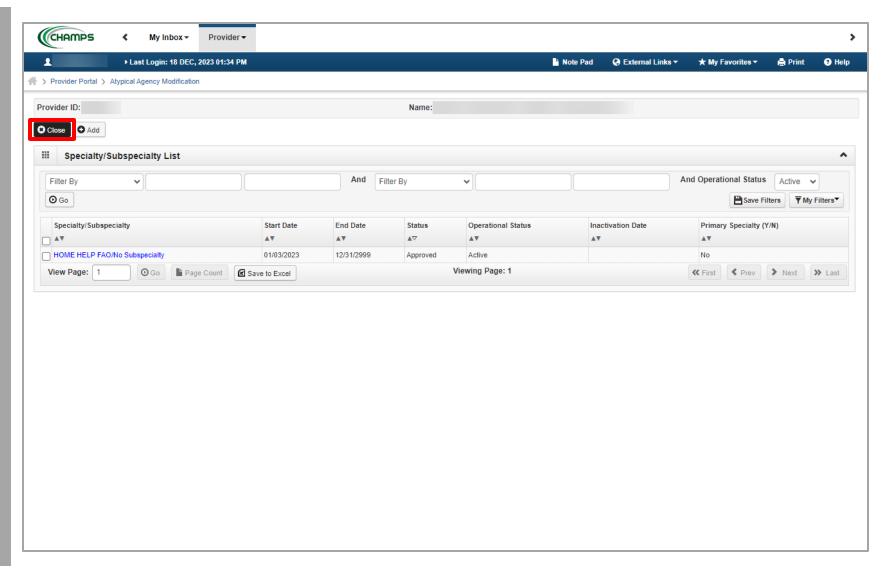
- Click Step 3.
  - Note: Step 2 Modification Status has been changed to Updated.





#### Home Help Agency Modification Step 3: Specialties

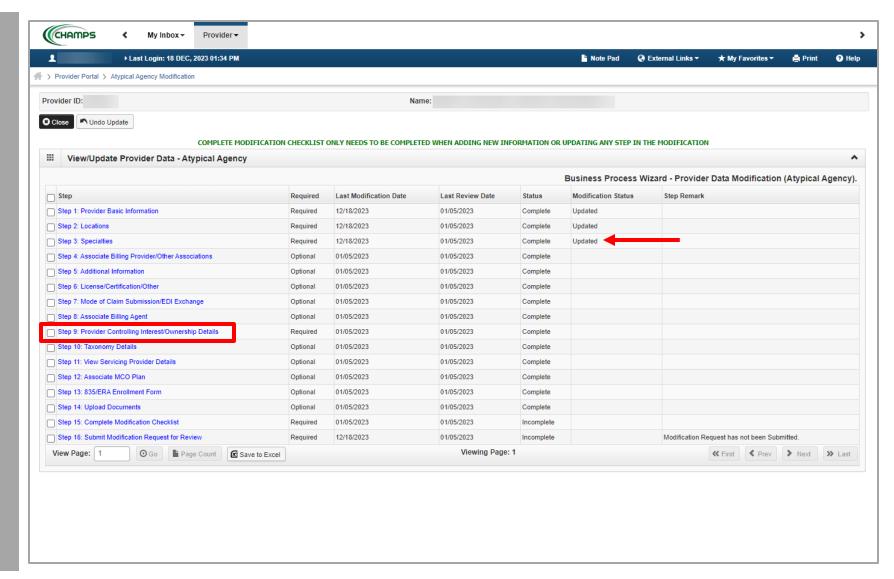
- Verify and change any information that needs to be updated.
- Click Close if no additional specialties need to be added.
  - Note: Nothing may need to be updated here, but you must still click in this step and then Close for the step to show complete.





Step 9: Provider Controlling Interest/Ownership Details

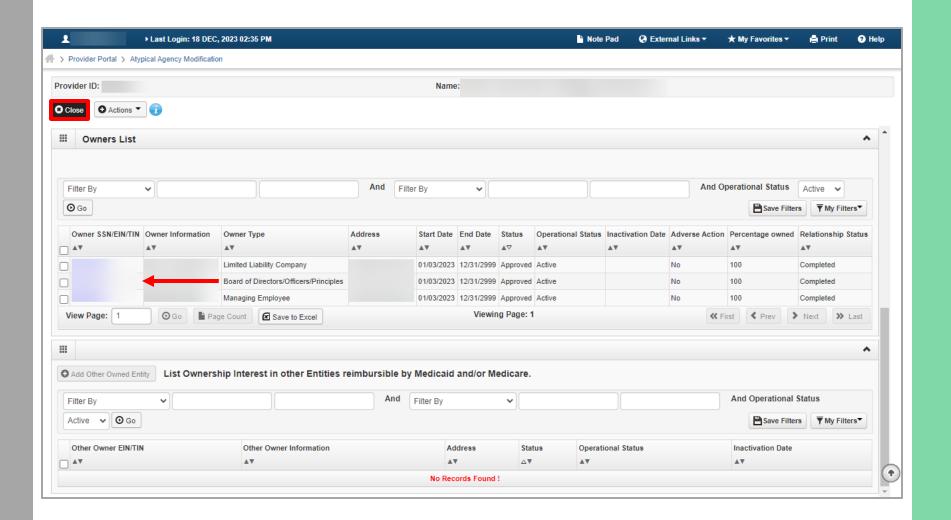
- Click Step 9.
  - Note: Step 3 Modification Status has now been changed to Updated.
- Steps 4 8 are optional for Home Help Agency Providers.





Step 9: Provider Controlling Interest/Ownership Details

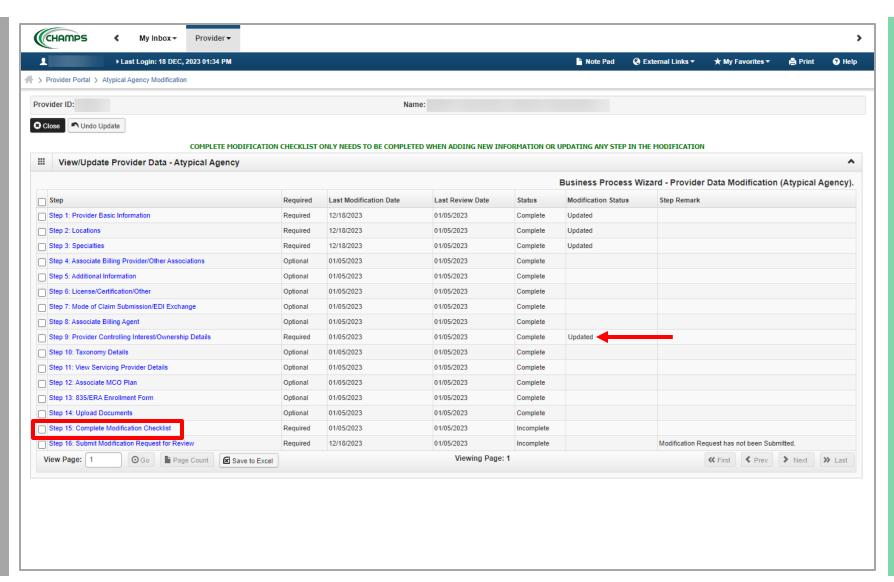
- Click on Owner SSN/EIN/TIN
   hyperlink of the Individual or
   Managing Employee to make
   updates.
- Click Close.





### Home Help Agency Modification Step 15: Complete Modification Checklist

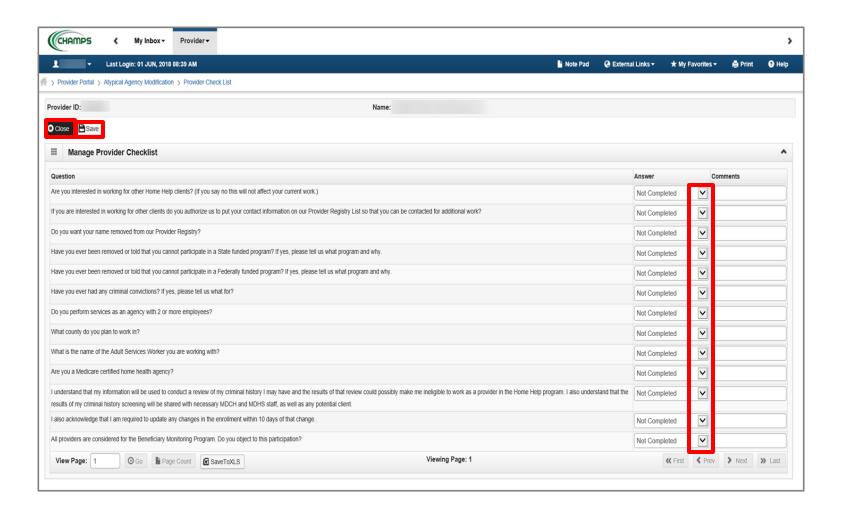
- Click Step 15
  - Note: Step 9 Modification
     Status has now been
     changed to Updated





## Home Help Agency Modification Step 15: Complete Modification Checklist

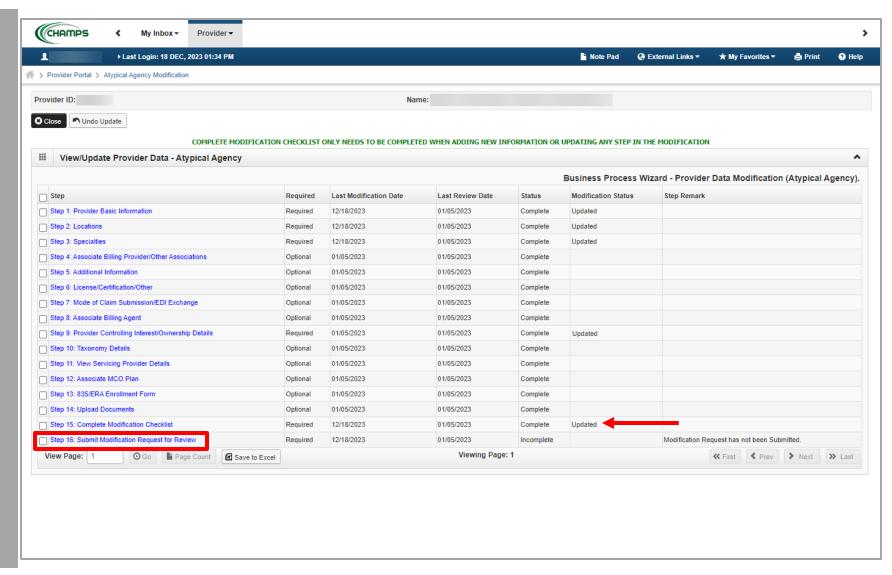
- Answer all the Provider
   Checklist questions by
   choosing Yes or No from each
   drop-down menu in the
   Answer column.
- Click Save.
- Click Close.





#### Home Help Agency Modification Step 16: Submit Modification Request for Review

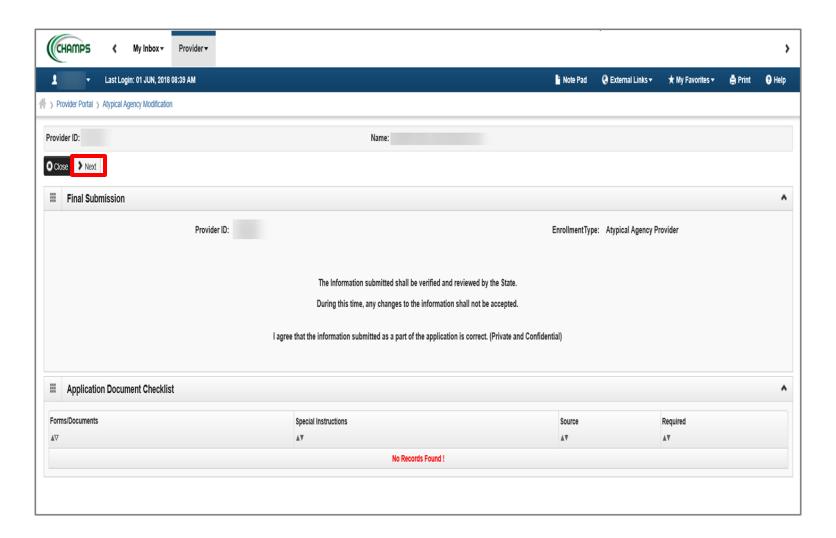
- Click Step 16.
  - Note: Step 15 Modification Status has been changed to Updated.





Step 16: Submit Modification Request for Review

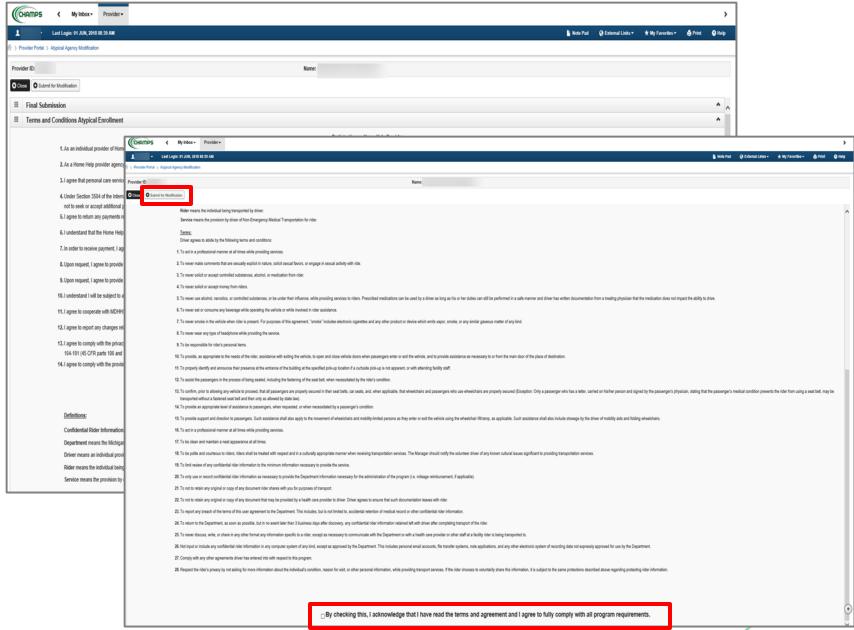
Click Next.





Step 16: Submit Modification Request for Review

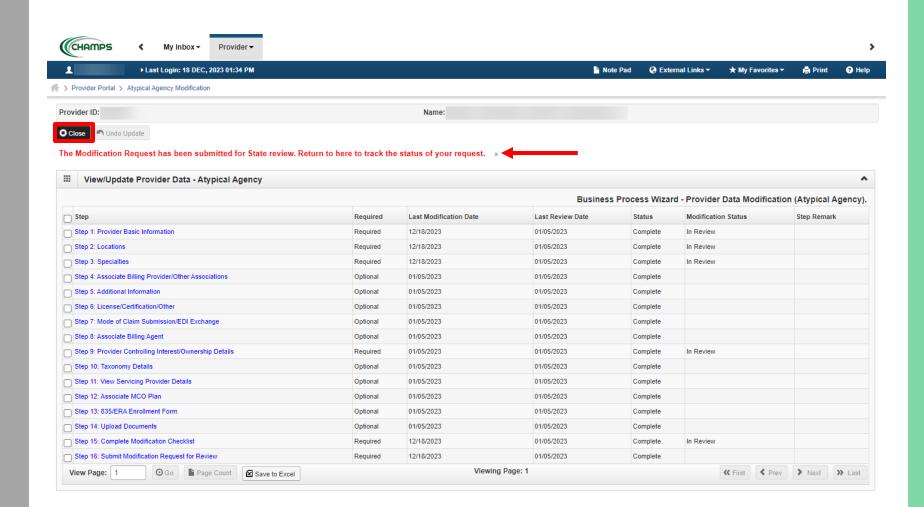
- Read the Terms and Conditions Atypical Enrollment statement.
- Click the box at the bottom of the page if you acknowledge and agree.
- Click Submit for Modification agreeing that all the information in the application is correct.





Step 16: Submit Modification Request for Review

- Your request has been submitted.
- Review is completed once the Modification Status column shows blank again.
- Click Close.
- Logout.





#### Provider Resources



Home Help website: www.Michigan.gov/HomeHelp



We continue to update our Provider Resources:

CHAMPS Resources
Listserv Instructions
Agency Providers
Individual Providers



Home Help Provider Support Hotline:

ProviderSupport@Michigan.gov

1-800-979-4662



Thank you for participating in the Michigan Medicaid Program

