



STATE OF MICHIGAN ENTERPRISE PROCUREMENT

Department of Technology, Management, and Budget
320 S. Walnut Street 2nd Floor Lansing, MI 48933
P.O. BOX 30026 LANSING, MICHIGAN 48909

CONTRACT CHANGE NOTICE

Change Notice Number **3**
to
Contract Number **MA200000000623**

| | | | |
|---------------------------|---------------------------|-----------------------|------------------------|
| CURRENT CONTRACTOR | RELX INC., dba LexisNexis | NEW CONTRACTOR | RELX INC |
| | 9443 Springboro Pike | | 9443 Springboro Pike |
| | Miamisburg OH 45342 | | Miamisburg OH 45342 |
| | Dave Gaurang | | Gaurang Dave |
| | 202-378-1018 | | 202-378-1018 |
| | Guarang.Dave@lnssi.com | | Gaurang.Dave@lnssi.com |
| CV0058971 | CV0058971 | | |

| STATE CONTACTS | | | | | |
|------------------------|---------|---------|-------------------------------|---------------------|------|
| Program Manager | Various | Various | Contract Administrator | Emily Massa | DTMB |
| | | | | (517) 897-7321 | |
| | | | | massae@michigan.gov | |

| CONTRACT SUMMARY | | | |
|--|--------------------------------|---|-------------------------------|
| STATEWIDE LEGAL RESEARCH DATABASES AND LEGAL PRINT PRODUCTS | | | |
| INITIAL EFFECTIVE DATE | INITIAL EXPIRATION DATE | INITIAL AVAILABLE OPTIONS | EXPIRATION DATE BEFORE |
| April 1, 2020 | March 31, 2025 | 5 - 12 Months | March 31, 2025 |
| PAYMENT TERMS | | DELIVERY TIMEFRAME | |
| Net 45 | | N/A | |
| ALTERNATE PAYMENT OPTIONS | | EXTENDED PURCHASING | |
| <input type="checkbox"/> P-Card <input type="checkbox"/> Direct Voucher (PRC) <input type="checkbox"/> Other | | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | |
| MINIMUM DELIVERY REQUIREMENTS | | | |
| N/A | | | |

| DESCRIPTION OF CHANGE NOTICE | | | | |
|-------------------------------------|-------------------------------|---|----------------------------|--------------------------|
| OPTION | LENGTH OF OPTION | EXTENSION | LENGTH OF EXTENSION | REVISED EXP. DATE |
| <input checked="" type="checkbox"/> | 24 Months | <input type="checkbox"/> | | March 31, 2027 |
| CURRENT VALUE | VALUE OF CHANGE NOTICE | ESTIMATED AGGREGATE CONTRACT VALUE | | |
| \$2,000,000.00 | \$0.00 | \$2,000,000.00 | | |

DESCRIPTION

Effective March 6, 2025, two (2) option years available on this contract are hereby exercised. The revised contract expiration date is March 31, 2027.

Please note the following personnel changes:

1. The State Contract Administrator is now Emily Massa, 517-897-7321, massae@michigan.gov
2. The DIFS Program Manager is changed from Matt Torok to Darcie Payne, 517-930-9402, payned3@michigan.gov;
3. The LARA Program Manager is changed from Daniel Putter to James Long, 517-914-5204, longj17@michigan.gov
4. The DTMB Program Manager is changed from Terry Mead to Bethany Preston, 517-241-7932, prestonb2@michigan.gov;
5. The DNR Program Manager is changed from Colleen West to Tracy Drus, 517-284-6233, drust@michigan.gov; and
6. The MSP Program Manager is changed from Victoria Olivarez to Paula Hurst, 517-243-9786, hurstp3@michigan.gov
7. The name and email address for the Contractor are corrected.

All other terms, conditions, specifications and pricing remain the same. Per contractor and agency agreement and DTMB Central Procurement approval.

**Program Managers
for
Multi-Agency and Statewide Contracts**

| AGENCY | NAME | PHONE | EMAIL |
|---------------|-----------------|--------------|-------------------------|
| MDE | Carol Munroe | 517-241-3329 | MunroeC@michigan.gov |
| DIFS | Darcie Payne | 517-930-9402 | PayneD3@michigan.gov |
| LARA | James Long | 517-914-5204 | LongJ17@michigan.gov |
| MDOS | Jonathon Khon | 517-241-3886 | KhonJ@michigan.gov |
| MCSC | Kimberly Davis | 517-241-8115 | davisK5@michigan.gov |
| LEO | Kristin Myers | 517-241-3661 | MyersK6@michigan.gov |
| EGLE | Lisa VanOstran | 517-599-7680 | VanOstranL@michigan.gov |
| MGCB | Marina Kotsifis | 517-241-0347 | KotsifisM@michigan.gov |
| MSP | Paula Hurst | 517-243-9786 | HurstP3@michigan.gov |
| MDCR | Rebecca Powell | 313-456-3832 | PowellIN@michigan.gov |
| MDHHS | Sonya Butler | 517-241-7728 | BUTLERS2@michigan.gov |
| DNR | Tracy Drus | 517-284-6233 | DrusT@michigan.gov |
| AG | Valerie Schmidt | 517-335-7625 | SchmidtV@michigan.gov |
| DTMB | Bethany Preston | 517-241-7932 | PrestonB2@michigan.gov |



STATE OF MICHIGAN
CENTRAL PROCUREMENT SERVICES
 Department of Technology, Management, and Budget
 525 W. ALLEGAN ST., LANSING, MICHIGAN 48913
 P.O. BOX 30026 LANSING, MICHIGAN 48909

CONTRACT CHANGE NOTICE

Change Notice Number **2**
 to
 Contract Number **200000000623**

| | |
|-------------------|---------------------------|
| CONTRACTOR | RELX INC., dba LexisNexis |
| | 9443 Springboro Pike |
| | Miamisburg, OH 45342 |
| | Dave Gaurang |
| | 202-378-1018 |
| | gaurang.dave@lnssi.com |
| CV0058797 | |

| | | | |
|--------------|------------------------|--|------|
| STATE | Program Manager | Various | DTMB |
| | | | |
| | Contract Administrator | Jillian Yeates | DTMB |
| | | (517) 275-1131 yeatesj@michigan.gov | |

CONTRACT SUMMARY

STATEWIDE LEGAL RESEARCH DATABASES AND LEGAL PRINT PRODUCTS

| INITIAL EFFECTIVE DATE | INITIAL EXPIRATION DATE | INITIAL AVAILABLE OPTIONS | EXPIRATION DATE BEFORE |
|---|-------------------------|---------------------------|---|
| April 1, 2020 | March 31, 2025 | 5 - 1 Year | March 31, 2025 |
| PAYMENT TERMS | | DELIVERY TIMEFRAME | |
| | | N/A | |
| ALTERNATE PAYMENT OPTIONS | | | EXTENDED PURCHASING |
| <input type="checkbox"/> P-Card <input type="checkbox"/> PRC <input type="checkbox"/> Other | | | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| MINIMUM DELIVERY REQUIREMENTS | | | |
| N/A | | | |

DESCRIPTION OF CHANGE NOTICE

| OPTION | LENGTH OF OPTION | EXTENSION | LENGTH OF EXTENSION | REVISED EXP. DATE |
|--------------------------|------------------------|------------------------------------|---------------------|-------------------|
| <input type="checkbox"/> | | <input type="checkbox"/> | | N/A |
| CURRENT VALUE | VALUE OF CHANGE NOTICE | ESTIMATED AGGREGATE CONTRACT VALUE | | |
| \$2,000,000.00 | \$0.00 | \$2,000,000.00 | | |

DESCRIPTION

Effective January 15, 2021, Lexis+ is hereby added to the Contract as an option for Legal Information research. The Attached Order Form is hereby added to Schedule D. In addition, the product is added to the Schedule B Price list as:

1534660 Lexis+ Practical Guidance - State & Local Government --\$120 per user, per month (Max Rate)

All other terms, conditions, pricing and specifications remain the same. Per contractor and agency agreement and DTMB Central Procurement Services approval.

**Program Managers
for
Multi-Agency and Statewide Contracts**

| AGENCY | NAME | PHONE | EMAIL |
|---------------|-------------------|--------------|-------------------------|
| AG | Valerie Schmidt | 517-335-7625 | SchmidtV@michigan.gov |
| MDCR | Rebecca Powell | 313-456-3832 | PowellN@michigan.gov |
| MCSC | Kimberly Davis | 517-241-8115 | davisK5@michigan.gov |
| MDHHS | Sonya Butler | 517-241-7728 | BUTLERS2@michigan.gov |
| MDHHS | Michelle Lee | 517-284-4008 | LeeM24@michigan.gov |
| MGCB | Marina Kotsifis | 517-241-0347 | KotsifisM@michigan.gov |
| DNR | Colleen West | 517-284-6018 | WestC6@michigan.gov |
| MSP | Victoria Olivarez | 517-284-3304 | OlivarezV1@michigan.gov |
| MDE | Carol Munroe | 517-241-3329 | MunroeC@michigan.gov |
| EGLE | Lisa VanOstran | 517-599-7680 | VanOstranL@michigan.gov |
| LARA | Daniel Pulter | 517-335-7520 | PulterD@michigan.gov |
| DIFS | Matthew Torok | 517-284-8680 | torokm@michigan.gov |
| MDOS | Jonathon Khon | 517-241-3886 | KhonJ@michigan.gov |
| DTMB | Terry Mead | 517-335-4062 | MeadT@michigan.gov |
| LEO | Kristin Myers | 517-241-3661 | MyersK6@michigan.gov |



| |
|--|
| "Subscriber" Name: |
| Account Number: |
| "LN": LexisNexis, a division of RELX Inc. |

1. Subscription Agreement

LexisNexis, a division of RELX Inc. ("LN") grants Subscriber a non-exclusive, non-transferable limited license to access and use Lexis+™ and the materials available therein ("Materials") pursuant to and governed by the terms set forth in the CONTRACT NUMBER 200000000623 (including incorporated attachments) between LexisNexis, a division of RELX Inc. and the state of Michigan made effective April 1, 2020.

2. Certification

2.1 Subscriber certifies that the number of government professionals in Subscriber's organization is as set forth below. A "Government Professional User" is defined as an attorney, judge, librarian, researcher, investigator or analyst who is employed by the Subscriber.

| | |
|---|--|
| Number of Government Professional Users: | |
|---|--|

2.2 A "Support Staff User" is defined as a person who supports the Government Professional User, including, but not limited to: paralegals, interns, legal secretaries or other administrative support members. 1 ID's may be issued to support staff for each Government Professional User accounted for above.

| | |
|---------------------------------------|--|
| Number of Support Staff Users: | |
|---------------------------------------|--|

2.3 Each LN ID must be issued for individual use by the Government Professional User or Support Staff User.

2.4 If Subscriber, at the time of signing this Agreement has 11 or more Government Professional Users, then Subscriber is required to notify LN if the number of Government Professional Users falls below 11. Subscriber shall, within 30 days of the staffing change, notify LN in writing.

2.5 Subscriber acknowledges that the pricing and menus provided to Subscriber in this Agreement depend in part on the number of Government Professional Users in Subscriber's organization. Subscriber certifies that as of the date Subscriber signs this Agreement there are the number of Government Professional Users in Subscriber's organization (the "Reference Number") as Subscriber has specified above.

- (i) At LN's request from time to time, Subscriber will certify in writing the then-current Reference Number.
- (ii) If there is a change in the Reference Number during the Term, LN may, in its sole discretion on at least 30 days prior written notice to Subscriber, increase or decrease the Monthly Commitment by an amount that does not exceed, on a percentage basis, the change in the Reference Number.

3. Lexis+ Product and Charges

3.1 This Section 3 amends the Subscription Agreement with respect to the Lexis+ product offering described below. The term of Subscriber's commitment for the Lexis+ product offering will begin upon the date Subscriber's billing account ("Account Number") is activated ("Activation") and will continue for the last period set forth in Section 3.2 below (the "Committed Term").

| Lexis+ Content & Features | | |
|--------------------------------------|-------------------|------------------------|
| Product | SKU Number | Number of Users |
| | | |
| | | |



**LEXIS+™ SUBSCRIPTION AGREEMENT AND
PURCHASE ORDER FOR STATE/LOCAL GOVERNMENT:
CONTRACT NUMBER 200000000623**

| | | |
|--|--|--|
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |

3.2 In exchange for access to the Lexis+ Content, Feature and/or Service set forth in Section 3.1 above, Subscriber will pay to LN the following amount (the “Monthly Commitment”) during the periods set forth below.

| Committed Term | Monthly Commitment |
|----------------|--------------------|
| | |
| | |
| | |
| | |
| | |
| | |
| | |

LEXISNEXIS WILL NOT ACCEPT ANY CHANGES, CORRECTIONS OR ADDITIONS TO THIS AGREEMENT UNLESS SUCH CHANGES ARE EXPRESSLY ACCEPTED BY LN IN WRITING. SUCH CHANGES WILL HAVE NO LEGAL EFFECT.

AGREED TO AND ACCEPTED BY:

| | |
|---|-------|
| Subscriber: _____ | |
| [MUST BE COMPLETED BY SUBSCRIBER] | |
| Authorized Subscriber Signature: | _____ |
| Printed Name: | _____ |
| Job Title: | _____ |
| Date: | _____ |
| Number of Professional Users: | _____ |



**LEXIS+™ SUBSCRIPTION AGREEMENT AND
PURCHASE ORDER FOR STATE/LOCAL GOVERNMENT:
CONTRACT NUMBER 200000000623**

LexisNexis, a division of RELX Inc.

[COMPLETED BY LEXISNEXIS]

| | |
|------------------------------|-------|
| Authorized Signature: | _____ |
| Name: | _____ |
| Job Title: | _____ |
| Date: | _____ |
| | _____ |



**LEXIS+™ SUBSCRIPTION AGREEMENT AND
PURCHASE ORDER FOR STATE/LOCAL GOVERNMENT:
CONTRACT NUMBER 200000000623**

| CUSTOMER INFORMATION (Please type or print): | |
|--|--|
| Organization Name: (Full Legal Name) | _____ |
| Billing Frequency: | <input type="checkbox"/> Monthly <input type="checkbox"/> Annually |
| Physical Address | |
| Invoice Address | |
| Street Address: | _____ |
| City: | _____ |
| State: | _____ |
| Zip: | _____ |
| County: | _____ |
| Telephone: | _____ |
| Fax: | _____ |
| Parent Company: (if applicable) | _____ |

Type of Organization:

Legislative Judicial Executive

Professional User: _____ Practicing Area of Law: _____

Support Staff: _____ Employer Identification Number: _____

Bar No: _____ Issuing State: _____

Date Issued/Expiration Date: _____ Organization Web Address: _____

Tax Exempt: Yes (attach Sales Tax Exemption Certificate) MSA: Yes No

No

Tax ID No:

State Contract No:
(If applicable)

PO No:
(If applicable)

Contacts:

| | Name | Telephone | Email |
|-----------------------------------|-------|-----------|-------|
| Installation: | _____ | _____ | _____ |
| Billing: | _____ | _____ | _____ |
| Policy/Legal Notification: | _____ | _____ | _____ |
| Scheduling/Training: | _____ | _____ | _____ |



**LEXIS+™ SUBSCRIPTION AGREEMENT AND
PURCHASE ORDER FOR STATE/LOCAL GOVERNMENT:
CONTRACT NUMBER 200000000623**

Super Admin: _____
Name Telephone
_____ Email IP Address

| CUSTOMER ID INFORMATION (Please type or print) | | | |
|---|---------------------------------|--------------------------------|------------------|
| ID HOLDERS' NAMES (additional sheet attached <input type="checkbox"/>) | ID HOLDERS' TITLES/POSITIONS | ID HOLDERS' EMAIL ADDRESSES | LOCATION/ADDRESS |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |



STATE OF MICHIGAN
CENTRAL PROCUREMENT SERVICES
 Department of Technology, Management, and Budget
 525 W. ALLEGAN ST., LANSING, MICHIGAN 48913
 P.O. BOX 30026 LANSING, MICHIGAN 48909

CONTRACT CHANGE NOTICE

Change Notice Number **1**
 to
 Contract Number **20000000623**

| | |
|-------------------|---------------------------|
| CONTRACTOR | RELX INC., dba LexisNexis |
| | 9443 Springboro Pike |
| | Miamisburg, OH 45342 |
| | Dave Gaurang |
| | 202-378-1018 |
| | gaurang.dave@lnssi.com |
| | CV0058797 |

| | | | |
|--------------|------------------------|--|-----------|
| STATE | Program Manager | Various - See Attached | Statewide |
| | Contract Administrator | Jillian Yeates (517) 275-1131 yeatesj@michigan.gov | DTMB |

CONTRACT SUMMARY

STATEWIDE LEGAL RESEARCH DATABASES AND LEGAL PRINT PRODUCTS

| INITIAL EFFECTIVE DATE | INITIAL EXPIRATION DATE | INITIAL AVAILABLE OPTIONS | EXPIRATION DATE BEFORE |
|---|-------------------------|---------------------------|---|
| April 1, 2020 | March 31, 2025 | 5 - 1 Year | March 31, 2025 |
| PAYMENT TERMS | | DELIVERY TIMEFRAME | |
| NET 45 | | N/A | |
| ALTERNATE PAYMENT OPTIONS | | | EXTENDED PURCHASING |
| <input type="checkbox"/> P-Card <input type="checkbox"/> PRC <input type="checkbox"/> Other | | | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| MINIMUM DELIVERY REQUIREMENTS | | | |
| N/A | | | |

DESCRIPTION OF CHANGE NOTICE

| OPTION | LENGTH OF OPTION | EXTENSION | LENGTH OF EXTENSION | REVISED EXP. DATE |
|--------------------------|------------------------|------------------------------------|---------------------|-------------------|
| <input type="checkbox"/> | | <input type="checkbox"/> | | N/A |
| CURRENT VALUE | VALUE OF CHANGE NOTICE | ESTIMATED AGGREGATE CONTRACT VALUE | | |
| \$2,000,000.00 | \$0.00 | \$2,000,000.00 | | |

DESCRIPTION

Effective June 26, 2020 the following clarification is made to Schedule B, Lexis Advance and Add-Ons, per the attached amendment: All West Jurisprudences can be purchased for agencies with at least 11 attorneys, per Schedule A, Section 1, B, 2, Subsections p and r.

Please note the Program Manager for DNR has been changed to Colleen West and MSL Program Managers have been removed. All other terms, conditions, specifications and pricing remain the same. Per contractor and agency agreement, and DTMB Central Procurement Services approval.

**Program Managers
for
Multi-Agency and Statewide Contracts**

| AGENCY | NAME | PHONE | EMAIL |
|---------------|-------------------|--------------|-------------------------|
| AG | Valerie Schmidt | 517-335-7625 | SchmidtV@michigan.gov |
| MDCR | Rebecca Powell | 313-456-3832 | PowellN@michigan.gov |
| MCSC | Kimberly Davis | 517-241-8115 | davisK5@michigan.gov |
| MDHHS | Sonya Butler | 517-241-7728 | BUTLERS2@michigan.gov |
| MDHHS | Michelle Lee | 517-284-4008 | LeeM24@michigan.gov |
| MGCB | Marina Kotsifis | 517-241-0347 | KotsifisM@michigan.gov |
| DNR | Colleen West | 517-284-6018 | WestC6@michigan.gov |
| MSP | Victoria Olivarez | 517-284-3304 | OlivarezV1@michigan.gov |
| MDE | Carol Munroe | 517-241-3329 | MunroeC@michigan.gov |
| EGLE | Lisa VanOstran | 517-599-7680 | VanOstranL@michigan.gov |
| LARA | Daniel Pulter | 517-335-7520 | PulterD@michigan.gov |
| DIFS | Matthew Torok | 517-284-8680 | torokm@michigan.gov |
| MDOS | Jonathon Khon | 517-241-3886 | KhonJ@michigan.gov |
| DTMB | Terry Mead | 517-335-4062 | MeadT@michigan.gov |
| LEO | Kristin Myers | 517-241-3661 | MyersK6@michigan.gov |

Master Agreement No. 200000000623
Change Notice 1 – Amendment
Statewide Legal Research Databases and Legal Print Products

Lexis Advance and Add-Ons

| Base Package | SKU | Price Per User, Per Month |
|----------------------------------|------------|----------------------------------|
| National Primary Enhanced | 1011511 | \$30.00 |
| Michigan Enhanced + Full Federal | 1011622 | \$17.00 |

| Recommended Value Package | SKU | Price |
|--|------------|--|
| National Primary Enhanced | 1011511 | <ul style="list-style-type: none"> • All content without Public Records (1004801): - \$49 per user, per month • All content plus Public Records with SmartLinx reports (1004801): - \$70 per user, per month |
| MI Practice Library | 1011354 | |
| All West Jurisprudences** | 1011516 | |
| All Briefs, Pleadings & Motions | 1010612 | |
| Moore’s Federal Practice – Civil | 1010336 | |
| Moore’s Federal Practice – Criminal | 1010337 | |
| Dockets | 1010134 | |
| News | 1010610 | |
| Public Records with SmartLinx Reports* | 1004801 | |

* Inclusion of public records is optional in the Recommended Value Package

** Can be purchased for agencies with at least 11 attorneys.

Add-Ons (requires purchase of a Base Package or the Recommended Value Package)

| Content | SKU | Price Per User, Per Month |
|---|------------|----------------------------------|
| Verdicts & Settlements – National | 1010609 | \$15.00 |
| All Briefs, Pleadings & Motions | 1010612 | \$11.00 |
| Core Public Records with SmartLinx LexisNexis will also submit to the Customer additional credentialing documentation for access to sensitive public-records data. The credentialing procedure assesses eligibility for data-access levels based on identification and permissible purpose, ensuring compliance with laws, regulations, and LexisNexis and data source requirements. | 1004801 | \$40.00 |
| MI Practice Library | 1011354 | \$18.00 |
| Larson’s Workers Compensation | 1010271 | \$17.00 |
| News | 1010610 | \$8.00 |
| ALR & AMJUR Library (available only to agencies with 11 or more attorneys) | 1011970 | \$24.00 |
| MI Civil Jurisprudence | 1011451 | \$10.00 |
| MI Legislative Bill History | 1011270 | \$4.00 |
| City Attorney Premium Library | 1011966 | \$55.00 |

| | | |
|---|---------|----------|
| MI LexisNexis Forms | 1011949 | \$3.00 |
| International Primary Law (Cases and Statutes) | 1521267 | \$39.00 |
| 50 State Surveys, Legislation & Regulations | 1011988 | \$15.00 |
| All Public Utilities Reports, Combined | 1500633 | \$19.00 |
| Ravel Case Reporter PDFs | 1522431 | \$15.00 |
| Context Litigation Analytics for State & Local Government | 1530950 | \$123.20 |

| | | |
|--|---------|----------|
| Litigation Profile Suite with Context Experts & Judges | 1524681 | \$254.83 |
| Litigation Profile Suite with Verdict & Settlement Analyzer and Context Experts and Judges | 1524680 | \$316.98 |
| Medical Navigator Medical Litigator + VSA + Context Expert and Judge | 1524677 | \$593.64 |
| Medical Navigator Medical Litigator + VSA + Context Expert | 1524678 | \$521.22 |
| Medical Navigator Research Medical Issues + VSA + Context Expert and Judge | 1525470 | \$464.10 |
| Medical Navigator Research Medical Issues + VSA + Context Expert | 1524679 | \$402.90 |



STATE OF MICHIGAN PROCUREMENT
 Department of Technology, Management & Budget
 525 W. Allegan St., Lansing, MI 48933
 P.O. Box 30026, Lansing, MI 48909

NOTICE OF CONTRACT

NOTICE OF CONTRACT NO. **20000000623**
 between
 THE STATE OF MICHIGAN
 and

| | |
|-------------------|--|
| CONTRACTOR | RELX Inc., d/b/a LexisNexis, a division of RELX Inc. |
| | 9443 Springboro Pike |
| | Miamisburg, OH 45342 |
| | Gaurang Dave |
| | 202-378-1018 |
| | Gaurang.Dave@lnssi.com |
| | CV00587971 |

| | | | |
|--------------|------------------------|-----------------------|------|
| STATE | Program Manager | Various, See Attached | |
| | Contract Administrator | Jillian Yeates | DTMB |
| | | 517-275-1131 | |
| | | yeatesj@michigan.gov | |

| CONTRACT SUMMARY | | | |
|--|-------------------------|---------------------------|---|
| DESCRIPTION: STATEWIDE LEGAL RESEARCH DATABASES AND LEGAL PRINT PRODUCTS | | | |
| INITIAL EFFECTIVE DATE | INITIAL EXPIRATION DATE | INITIAL AVAILABLE OPTIONS | EXPIRATION DATE BEFORE CHANGE(S) NOTED BELOW |
| April 1, 2020 | March 31, 2025 | Five, One-Year | March 31, 2025 |
| PAYMENT TERMS | | DELIVERY TIMEFRAME | |
| Net 45 | | N/A | |
| ALTERNATE PAYMENT OPTIONS | | | EXTENDED PURCHASING |
| <input type="checkbox"/> P-card <input type="checkbox"/> Payment Request (PRC) <input type="checkbox"/> Other | | | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| MINIMUM DELIVERY REQUIREMENTS | | | |
| N/A | | | |
| MISCELLANEOUS INFORMATION | | | |
| THIS IS NOT AN ORDER: This Contract Agreement is awarded on the basis of our inquiry bearing the solicitation #20000000105. Orders for delivery will be issued directly by the Departments through Delivery Orders (DO) and other specifications outlined in Schedule A, Section 6. | | | |
| ESTIMATED CONTRACT VALUE AT TIME OF EXECUTION | | | \$2,000,000.00 |

**Program Managers
for
Multi-Agency & Statewide Contracts**

| | AGENCY | NAME | PHONE | EMAIL |
|----|--------|-------------------|--------------|--|
| 1 | AG | Valerie Schmidt | 517-335-7625 | schmidtv@michigan.gov |
| 2 | MDCR | Rebecca Powell | 313-456-3832 | powelln@michigan.gov |
| 3 | MCSC | Kim Davis | 517-241-8115 | Davisk5@michigan.gov |
| 4 | MDHHS | Sonya Butler | 517-241-7728 | Butlers2@michigan.gov |
| 5 | MDHHS | Michelle Lee | 517-284-4008 | Leem24@michigan.gov |
| 6 | MGCB | Marina Kotsifis | 517-241-0347 | kotsifism@michigan.gov |
| 7 | DNR | Brooke Jones | 517-284-5926 | Jonesb30@michigan.gov |
| 8 | MSP | Victoria Olivarez | 517-284-3304 | Olivarezv1@michigan.gov |
| 9 | MDE | Carol Munroe | 517-241-3329 | munroec@michigan.gov |
| 10 | EGLE | Lisa VanOstran | 517-599-7680 | vanostranL@michigan.gov |
| 11 | LARA | Daniel Pulter | 517-335-4226 | pulterd@michigan.gov |
| 12 | DIFS | Matthew Torok | 517-284-8680 | torokm@michigan.gov |
| 13 | MDOS | Jonathan Khon | 517-241-3886 | khonj@michigan.gov |
| 14 | DTMB | Terry Mead | 517-335-4062 | meadt@michigan.gov |
| 15 | MSL | Miguel Contreras | 517-335-5777 | contrerasm@michigan.gov |
| 16 | MSL | Kathie Oviedo | 517-335-5778 | Oviedok@michigan.gov |
| 17 | LEO | Kristin Myers | 517-241-3661 | Myersk6@michigan.gov |

FOR THE CONTRACTOR:

RELX Inc., d/b/a LexisNexis, a division of RELX Inc.

Authorized Agent Signature

Joshua Roslan

Authorized Agent (Print or Type)

Date

FOR THE STATE:

Signature

Jillian Yeates, Category Specialist

Name & Title

Department of Technology, Management & Budget
Agency

Date



STATE OF MICHIGAN

This Contract (this “**Contract**”, “**Agreement**”) is agreed to between the State of Michigan (the “**State**”, “**You**”) and LexisNexis, a division of RELX Inc. (“**Contractor**”, “**LN**”), a Massachusetts Corporation, with a place of business at 9443 Springboro Pike, Miamisburg, Ohio 45342. This Contract is effective on April 1, 2020 (“**Effective Date**”), and unless earlier terminated, will expire on March 31, 2025 (the “**Term**”).

This Contract may be renewed for up to five (5) additional one (1) year periods. Renewal is at the sole discretion of the State and will automatically extend the Term of this Contract. The State will document its exercise of renewal options via Change Notice.

A. The State desires to subscribe to and procurement from LN certain LN online and offline products and service and LN desires to offer those products and services to the State by way of the terms of this Agreement. This Agreement consists of:

- (1) This Signature Page inclusive of its terms;
- (2) The General Terms & Conditions (Attachment 1) for Use and Access to LN Online Services (“General Terms”).
- (3) Schedule A, Statement of Work;
- (4) Schedule B, Pricing
- (5) Schedule C
- (6) Schedule D
- (7) Schedule E, Insurance Requirements
- (8) Publication Services Agreement attached hereto as Attachment 2;
- (9) Law360 User Agreement – Terms and Conditions for Use Attachment 3;
- (10) Lexis Advance Subscription Agreement attached hereto as Attachment 4;
- (11) LexisNexis Print Order Form attached hereto as Attachment 5;
- (12) Lexis Advance Subscription Agreement for Patron Access attached hereto as Attachment 6; and
- (13) Agreement for Prison Solutions attached hereto as Attachment 7 for Contract No. 200000000691 only.

All Attachments, or Orders, are incorporated by reference and made part of the Agreement.

B. The State may procure the LN product and service identified in an Attachment upon the execution of the Attachment, or Order, by both parties. For the purpose of clarity, Attachments 3, 4, 5, and 6 may also be

identified as “Order(s)”. No purchase orders (PO(s)) issued by either party can alter the terms of this Agreement.

- C. This Agreement constitutes the entire agreement between the parties with respect to its subject matter and supersedes and cancels all prior written and oral agreements, promises, understandings, statements, and representations regarding its subject matter. THE GENERAL TERMS SHALL GOVERN THE USE AND ACCESS TO THE LN SERVICES IDENTIFIED IN THE ATTACHMENTS/ORDERS, UNLESS OTHERWISE SPECIFICALLY MODIFIED IN AND ATTACHMENT/ORDER OR SET FORTH IN ONLINE DESCRIPTIONS OF FILES, ONLINE NOTICES FOLLOWING SOURCE SELECTION, INDIVIDUAL DOCUMENTS RETRIEVED FROM THE ONLINE SERVICES AND ONLY TO THE EXTENT MODIFICATIONS ARE A REQUIRED COMPLIANCE MANDATE AS DEFINED IN THE GENERAL TERMS (COLLECTIVELY, THE “ADDITIONAL TERMS”). IF THE STATE DOES NOT AGREE TO THE CHANGES REQUIRED BY THE COMPLIANCE MANDATE, IT MAY TERMINATE THE AGREEMENT AS OUTLINED IN THE GENERAL TERMS. CONSEQUENTLY, NO TERMS ON LN INVOICES, BROWSE-WRAP, SHRINK-WRAP, CLICK-WRAP, CLICK-THROUGH OR OTHER NON-NEGOTIATED TERMS AND CONDITIONS PROVIDED WITH ANY OF THE ONLINE SERVICES OR PRINT MATERIALS WILL CONSTITUTE A PART OR AMENDMENT OF THIS CONTRACT OR IS BINDING ON EITHER PARTY OR ITS AUTHORIZED USERS FOR ANY PURPOSE. ALL SUCH OTHER TERMS AND CONDITIONS HAVE NO FORCE AND EFFECT AND ARE DEEMED REJECTED BY THE STATE, EVEN IF ACCESS TO OR USE OF THE ONLINE SERVICES OR PRINT MATERIALS REQUIRES AFFIRMATIVE ACCEPTANCE OF SUCH TERMS AND CONDITIONS.
- D. Except as otherwise provided in a particular Order or Attachment 1, all notices and other communications hereunder shall be in writing or displayed physically on or near, or electronically in, the respective LN product or service. Furthermore, this Agreement may not be supplemented, modified or otherwise revised by email exchange even if the email contains a printed name or signature line bearing signature-like font. The foregoing does not prohibit the execution of Orders bearing electronic signatures of authorized representatives of both parties, provided such signatures include digital certifications or are otherwise authenticated. Unless otherwise noted, notices shall be deemed to have been properly given on the date deposited by courier mail, if mailed; on the date first made available, if displayed in the Online Services; or on the date received, if delivered in any other manner. Legal notices to LN or Subscriber should be sent in writing by courier mail to the addresses above on this Signature Page.
- E. Under the Elliott-Larsen Civil Rights Act, 1976 PA 453, MCL 37.2101, et seq., and the Persons with Disabilities Civil Rights Act, 1976 PA 220, MCL 37.1101, et seq., and Executive Directive 2019-09, LN and its subcontractors agree not to discriminate against an employee or applicant for employment with respect to hire, tenure, terms, conditions, or privileges of employment, or a matter directly or indirectly related to employment, because of race, color, religion, national origin, age, sex (as defined in Executive Directive 2019-09), height, weight, marital status, partisan considerations, or any mental or physical disability, or genetic information that is unrelated to the person’s ability to perform the duties of a particular job or position. Breach of this covenant is a material breach of the Contract.
- F. Invoices must conform to the requirements communicated from time-to-time by the State. All undisputed amounts are payable within 45 days of the State’s receipt in accordance with MCL 17.52 and MCL 17.54. LN may only charge for the LN products and services identified in the Orders and this Agreement. Invoices must include an itemized statement of all charges. The State is exempt from State sales tax for direct

purchases and may be exempt from federal excise tax, if Services purchased under this Agreement are for the State's exclusive use. All prices are exclusive of taxes, and LN is responsible for all sales, use and excise taxes, and any other similar taxes, duties and charges of any kind imposed by any federal, state, or local governmental entity on any amounts payable by the State under this Contract.

The State has the right to withhold payment of any reasonable and substantiated disputed amounts until the parties agree as to the validity of the disputed amount. The State will notify LN of any dispute within a reasonable time.

The State will only disburse payments under this Contract through Electronic Funds Transfer (EFT). LN must register with the State at <http://www.michigan.gov/SIGMAVSS> to receive electronic fund transfer payments. If LN does not register, the State is not liable for failure to provide payment. Without prejudice to any other right or remedy it may have, the State reserves the right to set off at any time any amount then due and owing to it by LN against any amount payable by the State to LN under this Contract.

- G. Administrative Fee and Reporting.** LN must pay an administrative fee of 1% on all payments made to LN under the Contract including transactions with MiDEAL members, identified in Section H below. Administrative fee payments must be made online by check or credit card:

State of MI Admin Fees: <https://www.thepayplace.com/mi/dtmb/adminfee>

State of Mi MiDEAL Fees: <https://www.thepayplace.com/mi/dtmb/midealfee>

LN must submit an itemized purchasing activity report, which includes at a minimum, the name of the purchasing entity and the total dollar volume in sales. Reports should be mailed to MiDeal@michigan.gov.

The administrative fee and purchasing activity report are due within 30 calendar days from the last day of each calendar quarter.

- H. Extended Purchasing Program.** This contract is extended to MiDEAL members. MiDEAL members include local units of government. A current list of MiDEAL members is available at www.michigan.gov/mideal.

If extended, LN must supply all LN products or services at the established Contract prices and terms. The State reserves the right to impose an administrative fee and negotiate additional discounts based on any increased volume generated by such extensions.

LN must submit invoices to, and receive payment from, extended purchasing program members on a direct and individual basis.

- I.** Under MCL 423.324, the State may void any Contract with a LN or subcontractor who appears on the Unfair Labor Practice register compiled under MCL 423.322.
- J.** LN warrants that it is neither currently engaged in nor will engage in the boycott of a person based in or doing business with a strategic partner as described in 22 USC 8601 to 8606.
- K.** The Subscriber or its designee may audit LN to verify compliance with the Contract during reasonable business hours upon at least 10 days prior written notice. LN must retain and provide to the State or its

designee and the auditor general upon request, all financial and accounting records related to the Contract through the term of the Contract and for 3 years after the latter of termination, expiration, or final payment under the Contract or any extension.

- L. This Agreement shall be governed by and construed in accordance with the laws of the State of Michigan regardless of the law that might otherwise apply under applicable principles of conflicts of law.
- M. This Agreement and each Order may be signed in counterparts, but no such document will bind either party until signed by authorized representatives of both parties.

Terms & Conditions – Attachment 1

of use for the LexisNexis Services

[Schedule B Price Schedule](#)

[Schedule C Supplemental Terms](#)

TERMS & CONDITIONS FOR USE OF THE ONLINE SERVICES

The terms and conditions listed below govern use of the online services (the “Online Services”) and materials available therein (“Materials”) provided by LexisNexis, a division of RELX Inc. and its affiliated companies (collectively “LN”). The terms “you” and “your” in uppercase or lowercase shall mean the entity (e.g., company, corporation, partnership, sole proprietor, etc.) or government agency entering into a Subscription Agreement with LN. The “Subscription Agreement” shall consist of these General Terms and Conditions, and the standard, transactional rates applicable to you (the “Price Schedule”).

1. GRANT OF RIGHTS; RESTRICTIONS ON USE

1.1 You and your Authorized Users (defined below in Section 2.1) are granted a nonexclusive, nontransferable, limited right to access and use for research purposes the Online Services and Materials made available to you. The rights granted to each Authorized User are as follows:

(a) The right to electronically display Materials retrieved from the Online Services for the Authorized User's individual governmental use (e.g., no Authorized User may network others via LANs, WANs, intranets or the Internet), subject to the [Supplemental Terms for Specific Materials](#) (“Supplemental Terms”) attached to this Contract as Schedule C. LN understands that the You, (i.e., the State of Michigan) cannot and does not agree to any terms found in Supplemental Terms or elsewhere that requires the State to indemnify (or any similar concept), nor does the State of Michigan agree to be bound by any laws other than those of the State of Michigan and any applicable federal law. Although the State of Michigan will not contractually agree to indemnify any third parties, the State will comply with an order from a court of competent jurisdiction that may find as such. Further, notwithstanding the foregoing, an Authorized User may display a de minimis amount of the Materials on an incidental, infrequent basis for non-commercial purposes to other Authorized Users so long as the Authorized Users are in the same physical location and the mode of display is not through the Internet, an intranet or other types of networking communication like LANs or WANs;

(b) The right to email, fax, download or make printouts using the commands of the Online Services and the right to create a single printout of Materials accessed or downloaded by any other means (collectively, “Authorized Printouts”);

(c) With respect to Materials that are court cases, court rules, court briefs, agency issued documents, agency regulations or executive branch materials from the United States, its states, local governments, or territories (collectively, “Authorized Legal Materials”), the right to download using the commands of the Online Services and store in machine-readable form, primarily for that Authorized User's exclusive governmental use, a single copy of insubstantial portions of those Authorized Legal Materials included in any individually searchable file or content source in the Online Services to the extent the storage of those Authorized Legal Materials is not further limited or prohibited by the Supplemental Terms. The storage may continue so long as the Authorized Legal Materials are needed for purposes contemplated under this Subscription Agreement;

(d) With respect to all Materials other than Authorized Legal Materials, the right to download using the commands of the

Online Services and store in machine readable form for no more than 90 days , primarily for that Authorized User's exclusive governmental use, a single copy of insubstantial portions of those Materials included in any individually searchable file or content source in the Online Services, to the extent the storage of those Materials is not further limited or prohibited by the Supplemental Terms;

(e) Notwithstanding anything to the contrary herein, the right to (1) excerpt or quote insubstantial portions of Materials in documents prepared in the ordinary course of your business to the extent permitted by applicable copyright law; (2) distribute Authorized Printouts to persons who are not Authorized Users (including by emailing through the functionality of the Online Services) on an occasional, infrequent basis as permitted by applicable copyright law; and (3) store Materials for periods in excess of the periods set forth above to the extent required for legal or regulatory compliance provided all other Materials are purged promptly upon the expiration of this Subscription Agreement; and

(f) For the avoidance of doubt, downloading and storing Materials in an archival database is prohibited. The Online Services and the Materials are protected by copyright, intellectual property laws, and other laws that prevent unauthorized access and use. If you are not an Authorized User, you are not permitted to access or use the Online Services for any purpose whatsoever. If you nevertheless access and use the Online Services or Materials without authorization, your access and use will be governed by these General Terms and Conditions and you will be charged for unauthorized access and payment for use at the rates in the applicable Price Schedule. Payment by the State under this Section constitutes LN's sole and exclusive remedy for unauthorized use. However, any breach of LN or third party licensing provisions beyond those associated with the unauthorized use may subject the State to legal action and further recovery may be ordered by a court of competent jurisdiction.

1.2 To the extent permitted by applicable copyright law and not further limited or prohibited by the Supplemental Terms, you and your Authorized Users may make copies of Authorized Printouts and distribute Authorized Printouts and copies.

1.3 Except as specifically provided in Sections 1.1 and 1.2, you and your Authorized Users are prohibited from downloading, emailing, faxing, storing, reproducing, transmitting, displaying, copying, distributing, or using Materials retrieved from the Online Services. You may not exploit the goodwill of LN, including its trademarks, service marks, or logos without the express written consent of LN. Additionally, under no circumstances may you or any Authorized User offer any part of the Online Services or Materials for commercial resale or commercial redistribution in any medium or use the Online Services or the Materials to compete with the business of LN.

1.4 All right, title, and interest (including all copyrights, trademarks and other intellectual property rights) in the Online Services and Materials in any medium belongs to LN or its third party suppliers of Materials. RELX and the RE symbol are trade marks of RELX Group plc, used under license. Neither you nor your Authorized Users acquire any proprietary interest in the Online Services, Materials, or copies thereof, except the limited rights granted herein.

1.5 Neither you nor your Authorized Users may use the Online Services or Materials in any fashion that infringes the intellectual property rights or proprietary interests of LN or any third party. Your use of the Online Services and Materials must comply with all applicable laws, rules or regulations.

1.6 Neither you nor your Authorized Users may remove or obscure the copyright notice or other notices contained in Materials.

1.7 Neither you nor your Authorized Users may use information included in the Online Services or Materials to determine an individual consumer's eligibility for (a) credit or insurance for personal, family, or household purposes; (b) employment; or (c) a government license or benefit. The term "consumer" is defined in the United States Fair Credit Reporting Act at 15 USC §1681.

2. ACCESS TO SERVICES

2.1 Only your employees, temporary employees, students, partners/members, and contractors dedicated to performing work exclusively for you (to the extent those categories of persons are appropriate to your situation) are eligible to access and use the Online Services and Materials ("Eligible Persons"). Without limitation, external professional service providers

such as attorneys, accountants, outsourcers and public relations firms are specifically excluded from being Eligible Persons. The term "Authorized User" means an Eligible Person whom you have identified to LN for purposes of issuing an LN ID. You agree that each LN ID may only be used by the Authorized User to whom LN assigns it and that the LN ID may not be shared with or used by any other person, including other Authorized Users. You will manage your roster of Authorized Users and will promptly notify LN to deactivate an Authorized User's LN ID if the Authorized User is no longer an Eligible Person or you otherwise wish to terminate the Authorized User's access to the Online Services. You are responsible for all use of the Online Services accessed with LN IDs issued to your Authorized Users, including associated charges, whether by Authorized Users or others. You will use reasonable efforts to prevent unauthorized use of LN IDs assigned to your Authorized Users and will promptly notify LN, in writing, if you suspect that an LN ID is lost, stolen, compromised, or misused. You may not access or otherwise use the Online Services if you are identified on, and You may not provide access to the Online Services to any individuals identified on, OFAC's list of Specially Designated Nationals, the UK's HM Treasury's Consolidated List of Sanctions Targets, or the EU's Consolidated List of Persons, Groups, and Entities Subject to EU Financial Sanctions.

2.2 Use of the Online Services via mechanical, programmatic, robotic, scripted or any other automated means is strictly prohibited. Unless otherwise agreed to by LN in writing, use of the Online Services is permitted only via manually conducted, discrete, individual search and retrieval activities.

2.3 To comply with local privacy, data protection and other laws, each LN ID is country specific and may not be used outside the country for which it is issued, except for short periods not to exceed 30 continuous days. If LN suspects use of an LN ID outside the country of issue for a period in excess of 30 continuous days, LN may suspend the LN ID or require you to use and pay for an LN ID for the relevant country. On request, LN will issue a geographically compliant LN ID.

2.4 The Online Services, Materials, and feature functionality within the Online Services may be enhanced, added to, withdrawn, or otherwise changed by LN without notice.

2.5 Subject to Section 2.4 above, the Online Services may contain a feature that will allow your Authorized Users to create work folders or work spaces ("Folders") from within research sessions that are associated solely with their respective LN IDs. The Folders are designed to allow your Authorized Users to save copies of Materials made available by LN, as well as links to materials made available on the Internet or other documents that you or your Authorized Users' own or otherwise have the right to upload to Folders. Applicable charges for the Folders are listed in the Price Schedule. LN represents and warrants that: (a) the Folders will be under the exclusive control of your Authorized Users; and (b) LN will not access or otherwise review the content of Folders without your authorization. Notwithstanding the foregoing, LN may access or disclose the content of Folders to the extent necessary to facilitate features and functions of the Online Services and to comply with contractual and legal obligations including, but not limited to, an administrative or judicial proceeding. Authorized Users are solely responsible for the content of their respective Folders. You agree that the Authorized Users have the right and authority to upload any and all content to the Folders that is not provided by LN. Authorized Users are prohibited from uploading content to the Folders that is defamatory, libelous, pornographic or obscene, unless such content is reasonably related to professional responsibilities. In addition, Authorized Users are strictly prohibited from uploading content to the Folders that is unlawful or that is considered protected health information under the Health Accountability and Portability Protection Act of 1996 (HIPAA) or the Health Information Technology for Economic and Clinical Health Act of 2009 (HITECH). To the extent possible, the State will comply with court orders if a court of competent jurisdiction determines that the State's use of the Folders or any content uploaded to the Folders, excluding LN Materials, resulted in any non-consequential, non-speculative, direct damages to LN. Authorized Users are solely responsible for securing or saving the content of their respective Folders before the expiration or termination of this Subscription Agreement, if desired. LN has no obligation to provide the content of Folders to you or your Authorized Users after the termination of this Subscription Agreement. All LN Materials contained in Folders remain subject to the storage limitations and other license terms and restrictions set forth in this Subscription Agreement.

3. LIMITED WARRANTY

3.1 LN represents and warrants that it has the right and authority to make the Online Services and Materials available to you and your Authorized Users as authorized expressly by this Subscription Agreement.

3.2 EXCEPT AS OTHERWISE PROVIDED IN SECTION 3.1, THE ONLINE SERVICES AND MATERIALS ARE PROVIDED ON AN "AS IS", "AS AVAILABLE" BASIS AND LN AND EACH THIRD PARTY SUPPLIER OF MATERIALS EXPRESSLY DISCLAIM ALL OTHER WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND

FITNESS FOR A PARTICULAR PURPOSE.

4. LIMITATION OF LIABILITY

4.1 A Covered Party (as defined below) shall not be liable for any loss, injury, claim, liability, or damage of any kind resulting in any way from (a) any errors in or omissions from the Online Services or any Materials available or not included therein, (b) the unavailability or interruption of the Online Service or any features thereof or any Materials, (c) your or an Authorized User's use of the Online Services or Materials, (d) the loss or corruption of any data or equipment in connection with the Online Services, (e) the content, accuracy, or completeness of Materials, all regardless of whether you received assistance in the use of the Online Service from a Covered Party, (f) any delay or failure in performance beyond the reasonable control of a Covered Party, or (g) any content retrieved from the Internet even if retrieved or linked to from within the Online Services.

4.2 "Covered Party" means (a) LN and any officer, director, employee, subcontractor, agent, successor, or assign of LN; and (b) each third party supplier of Materials, third party alliance entities, their affiliates, and any officer, director, employee, subcontractor, agent, successor, or assign of any third party supplier of Materials or third party alliance entity or any of their affiliates.

4.3 WITH THE EXCEPTION OF CUSTOMER'S MISUSE OF LN DATA OR VIOLATION OF ANY THIRD PARTY LICENSING TERMS OR VIOLATION OF THE LAW, AND TO THE FULLEST EXTENT PERMISSIBLE BY APPLICABLE LAW, UNDER NO CIRCUMSTANCES WILL THE AGGREGATE LIABILITY OF ANY PARTY IN CONNECTION WITH ANY CLAIM ARISING OUT OF OR RELATING TO THE ONLINE SERVICES OR MATERIALS OR THIS SUBSCRIPTION AGREEMENT EXCEED THE LESSER OF YOUR ACTUAL DIRECT DAMAGES OR THE AMOUNT YOU PAID FOR THE ONLINE SERVICES IN THE TWELVE MONTH PERIOD IMMEDIATELY PRECEDING THE DATE THE CLAIM AROSE. YOUR RIGHT TO MONETARY DAMAGES IN THAT AMOUNT SHALL BE IN LIEU OF ALL OTHER REMEDIES WHICH YOU MAY HAVE AGAINST ANY COVERED PARTY.

4.4 TO THE FULLEST EXTENT PERMISSIBLE BY APPLICABLE LAW, NEITHER YOU NOR THE COVERED PARTIES WILL BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ATTORNEYS' FEES) IN ANY WAY DUE TO, RESULTING FROM, OR ARISING IN CONNECTION WITH THE ONLINE SERVICES, MATERIALS, OR THE FAILURE OF ANY COVERED PARTY TO PERFORM ITS OBLIGATIONS. THE FOREGOING LIMITATION OF LIABILITY SHALL NOT APPLY TO A PARTY'S INDEMNITY OBLIGATIONS OR YOUR (AND YOUR AUTHORIZED USERS') INFRINGEMENT OF INTELLECTUAL PROPERTY OR MISAPPROPRIATION OF PROPRIETARY DATA BELONGING TO LN OR ITS THIRD PARTY SUPPLIERS.

4.5 Notwithstanding anything to the contrary in this Section 4: (a) If there is a breach of the warranty in Section 3.1 above, then LN at its option and expense, shall either defend or settle any action and hold you harmless against proceedings or damages of any kind or description based on a third party's claim of patent, trademark, service mark, copyright or trade secret infringement related to use of the Online Services or Materials, asserted against you by such third party provided: (i) all use of the Online Services and Materials was in accordance with this Subscription Agreement; (ii) the claim, cause of action or infringement was not caused by you modifying or combining the Online Services or Materials with or into other products or applications not approved by LN; (iii) you give LN prompt notice of any such claim; and (iv) you give LN, at LN's expense, the ability to review and approve the investigation, defense and settlement of each claim. . You, at LN's expense, shall reasonably cooperate with LN in connection with the foregoing.

The State will notify LN in writing if indemnification is sought; however, failure to do so will not relieve LN, except to the extent that LN is materially prejudiced.

The State is entitled to: (i) regular updates on proceeding status; (ii) participate in the defense of the proceeding; (iii) employ its own counsel; and to (iv) retain control of the defense if the State deems necessary. LN will not, without the State's written consent (not to be unreasonably withheld), settle, compromise, or consent to the entry of any judgment in or otherwise seek to terminate any claim, action, or proceeding. To the extent that any State employee, official, or law may be involved or challenged, the State may, at its own expense, control the defense of that portion of the claim.

Any litigation activity on behalf of the State, or any of its subdivisions under this Section, must be coordinated with the Department of Attorney General. An attorney designated to represent the State may not do so until approved by the Michigan Attorney General and appointed as a Special Assistant Attorney General.

(b) In addition to Section 4.5(a), if the Online Services or the operation thereof become, or in the opinion of LN are likely to become, the subject of a claim of infringement, LN may, at its option and expense, either: (i) procure for you the right to continue using the Online Services, (ii) replace or modify the Online Services so that they become non-infringing, or (iii) terminate this Subscription Agreement on notice to you and grant you a pro-rata refund or credit (whichever is applicable) for any pre-paid fees or fixed charges.

(c) The provisions of Sections 4.5(a) and (b) shall constitute your sole and exclusive remedy for the respective matters specified therein.

5. MISCELLANEOUS

5.1 As further described below, these General Terms and Conditions, including the Additional Terms may be changed from time to time as described below or by written agreement. Charges and payment terms may be changed in accordance with the terms of your Price Schedule; all other provisions may be changed due to a Compliance Mandate by LN immediately upon notice to you. A "Compliance Mandate" is change dictated to LN by a governmental body or a third party content licensor. If any changes are made to this Subscription Agreement by a Compliance Mandate, such changes will: (a) only be applied prospectively; and (b) not be specifically directed against you or our Authorized Users but will apply to all similarly situated LN customers using the Online Services. You may terminate this Subscription Agreement upon written notice to LN if any of the Compliance Mandate changes to these General Terms and Conditions is unacceptable to you. For termination to be effective under this Section 5.1, written notice of termination must be provided to LN within 90 days of the effective date of the change. Continued use of the Online Services following the effective date of any change constitutes acceptance of the change but does not affect the foregoing termination right. Except as provided above, this Subscription Agreement may not be supplemented, modified or otherwise revised unless signed by duly authorized representatives of both parties and appended to the Contract via the State's contract change process. Furthermore, this Subscription Agreement may not be supplemented, modified or otherwise revised by email exchange even if the email contains a printed name or signature line bearing signature-like font. The foregoing does not prohibit the execution of electronic contracts bearing electronic signatures of authorized representatives of both parties, provided such signatures include digital certifications or are otherwise authenticated

5.2 You or LN may terminate this Subscription Agreement at any time in accordance with this Section 5.2.

With the exception of termination for non-appropriation or negative appropriation as set forth below in this Section, either party may terminate this Agreement for any reason, but only upon ninety (90) days written notice to the other. At the end of the 90-day notice period for a termination for convenience, there will be a transition, as set forth in the applicable Statement of Work, which will in no event be less than 90 days. LN may temporarily suspend or discontinue providing access to the Online Services to any or all Authorized Users in breach of this Subscription Agreement without notice and LN may pursue any other legal remedies available to it. The State may immediately terminate this Contract in whole or in part without penalty due to lack of appropriation or budget shortfalls. Except in the case of termination for non-appropriation or negative appropriation, if the State terminates this Contract for convenience, the State will pay all reasonable costs, as determined by the State, for State approved Transition Responsibilities, to the extent Transition Responsibilities are defined an associated Statement of Work.

5.3 All notices and other communications hereunder shall be in writing or displayed electronically in the Online Services by LN. Notices shall be deemed to have been properly given on the date deposited in the mail, if mailed; on the date first made available, if displayed in the Online Services; or on the date received, if delivered in any other manner. Legal notices to LN should be sent to LexisNexis, Attn: Chief Legal Officer, 9443 Springboro Pike, Miamisburg, OH 45342.

5.4 The failure of you, LN, or any third party supplier of Materials to enforce any provision hereof shall not constitute or be construed as a waiver of such provision or of the right to enforce it at a later time.

5.5 Except as required by statute or Executive Order issued by the Governor of the State of Michigan ("Demand"), neither you nor any Authorized User may assign your rights or delegate your duties under this Subscription Agreement without the prior written consent of LN, which consent shall not be unreasonably withheld. You will provide LN with notice within 10 business days after the official announcement of a Demand, and LN then reserves the right to terminate the Agreement. This Subscription Agreement and any amendment thereto shall be binding on, and will inure to the benefit of the parties and their respective successors and permitted assigns. Any modifications or changes to the Agreement will be effective only if and when memorialized in a mutually agreed written Change Notice signed by both Parties.

5.6 LN's ability to provide Materials is regulated by a variety of privacy, data protection, and other laws in a variety of jurisdictions ("Data Laws") and by the licenses under which it obtains Materials ("Licenses"). You acknowledge that LN will

perform a due diligence review of your account upon registration and that the due diligence review will be heightened if you desire to access sensitive, non-public Materials about individuals. You also acknowledge that LN will perform periodic reviews of you and your Authorized Users' use of Materials subject to Data Laws or Licenses ("Regulated Data") in order to comply with Data Laws and license restrictions, and that the review may include asking you or your Authorized Users to verify that use of Regulated Data was for a permissible purpose. You and your Authorized Users will cooperate with LN in any such due diligence or regulatory review and will promptly produce all relevant records and documentation reasonably requested by LN to the extent permitted by law. All reviews will be at LN's expense. If there is any failure to cooperate with LN, or if any review reveals the lack of a permissible purpose to access Regulated Data, LN may deny access to the Online Services or to Regulated Data. LN will be under no obligation to reduce the fees payable by you to the extent that it is unable to provide Regulated Data to you based solely on your non-cooperation. You agree that you shall comply with all applicable laws, rules, regulations, directives and guidelines regarding the collection, use and disclosure of personal data, including without limitation the General Data Protection Regulation 2016/679, The Data Protection Act 2018 and any amendments or successors to those laws ("Applicable Privacy Laws") when processing personal data in relation to the Service. You shall provide all reasonably necessary assistance to LN to enable LN to comply with Applicable Privacy Laws. ADDITIONALLY, IF YOU SUBSCRIBE TO AN ONLINE SERVICE PROVIDED BY THE BUSINESS INSIGHT SOLUTIONS DIVISION OF LN, THEN YOUR USE OF THE MATERIALS PROVIDED THEREIN SHALL ALSO BE SUBJECT TO THE OBLIGATIONS IN SECTION 36 OF THE SUPPLEMENTAL TERMS.

5.7 If you, any of your Authorized Users, or any person you or your Authorized Users permits to use the Online Services or who gains access through an Authorized User's failure to properly secure his or her LN ID or computer (a "User") should access or use Regulated Data in an unauthorized manner (a "Security Event"), then the following provisions will apply: (a) if required by applicable law, you will notify the individuals whose information has potentially been accessed or used that a Security Event has occurred; (b) you will notify any other parties (including but not limited to regulatory entities and credit reporting agencies) as may be required by law; (c) the notification will not reference LN or the product through which the Regulated Data was provided, nor will LN be otherwise identified or referenced in connection with the Security Event, without the express written consent of LN; and d) you may be found liable, by a court of competent jurisdiction, for all claims that may arise from a Security Event caused by you, your Authorized Users or a User and a court of competent jurisdiction may find that you are responsible to LN for any notification costs and third party claims directed against LN that arise from the Security Event.

5.8 This Subscription Agreement shall be governed by and construed in accordance with the laws of the State of Michigan regardless of the law that might otherwise apply under applicable principles of conflicts of law. Any dispute arising from this Contract must be resolved in Michigan Court of Claims. Contractor consents to venue in Ingham County, and waives any objections, such as lack of personal jurisdiction or *forum non conveniens*. Contractor must appoint agents in Michigan to receive service of process.

5.9 This Subscription Agreement will be enforced to the fullest extent permitted by applicable law. If any provision of this Subscription Agreement is held to be invalid or unenforceable to any extent, then (a) such provision will be interpreted, construed and reformed to the extent reasonably required to render it valid, enforceable and consistent with its original intent and (b) such invalidity or unenforceability will not affect any other provision of this Subscription Agreement.

5.10 Where applicable, each affiliated company of LN and each third party supplier of Materials may elect to directly enforce licensing terms against the State.

5.11 This Subscription Agreement constitutes the entire agreement of the parties with respect to its subject matter and replaces and supersedes any prior written or verbal communications, representations, proposals or quotations on that subject matter.

STATE OF MICHIGAN

Master Agreement No. 200000000623
Statewide Legal Research Databases and Legal Print Products

SCHEDULE A STATEMENT OF WORK

BACKGROUND

The State of Michigan's agencies and departments require multiple combinations of internet-based, legal research databases, libraries, and print products as such information is considered critical for the State to carry out the missions of each respective agency and department.

SCOPE

This Contract is for a Contractor to provide electronic access and use of various, continuously updated and current, legal databases, including libraries and related services for online reference in research. In addition, this Contract must also provide print products for various State agencies and departments, including usage of print products on an individual product basis.

Access to databases and legal print products may also need to be available, via this Contract, for the following governmental entities:

- State of Michigan, Legislative Branch
- State of Michigan, Judicial Branch:
 - District Courts
 - Circuit Courts, including the Court of Claims
 - Court of Appeals
 - Supreme Court
- State Courts of Administrative Office (SCAO)

REQUIREMENTS

Contractor must provide Deliverables/Services and staff, and otherwise do all things necessary for or incidental to the performance of work, as set forth below:

1. General Requirements

A. General Online System Requirements

Contractor must meet the following requirements for all online services in this Contract:

- 1) Subscription services must run under commonly used web browsers. At a minimum, the software must support Internet Explorer v11 or higher, or Edge, Chrome v71 or higher, Firefox v62 or higher, and Safari v12 or higher both under the Windows and iOS operating systems. Contractor must support current and future State standard environment at no additional cost to the State.
 - a. JavaScript must be enabled for Lexis Advance to run properly. Also required is a TCP/IP connection of suitable speed with Internet access.
- 2) For any significant changes that would impact user experience, or for significant product enhancements that may interest the State, Contractor will communicate in a variety of ways: email, announcements in the online interface, mail distributions, and/or phone conversations directly from the State's designated account manager.

- 3) The Contractor must report all or any system outages/shutdowns to the Contract Administrator within a reasonable period of time. Upon request, the Contractor must also prepare and submit a report to the Contract Administrator or designee indicated elapsed downtime hours, start/end timeframes, reason for the outage, impact on the systems (lost data, etc.) for each occurrence, and a resolution to mitigate future occurrences.
- 4) The Contractor must maintain a record system that documents the total number of units of services as defined in this Contract and delivered during each State fiscal term (October 1 through September 30) of the Contract. This annual usage report must document the specific units billed to each agency/department and local unit and be provided to the Contract Administrator by October 31 of each year.

B. Databases:

- 1) Access to online databases must include:
 - a. Searches
 - i. Red Search Box: The Red Search Box recognizes citations, sources, Boolean search and natural language, and Shepardize citations.
 - ii. Pre-Search Filters: The "Filters" button allows filters based on jurisdictions, recent and favorite sources or filters, content types and practice areas.
 - iii. Search within a case
 - iv. Fill-in-the-blank form searching
 - b. Online printing
 - c. E-mailing
 - d. Downloading of information
 - i. Users can send documents to DropBox or save documents indefinitely in online work folders.
- 2) Contractor's databases must contain legal data from the United States Federal Government, all 50 States, District of Columbia and US territories and include access to the following types of data:
 - a. Statutes – Statutes must contain:
 - i. Indication of pending legislation
 - ii. Historical versions of the statutes
 - iii. Notes of court cases and administrative decisions construing the statutes
 - iv. Notes of secondary resources, citing or discussing statutes
 - b. Court Opinions
Court opinions/cases are available from all states and from federal jurisdictions (district, appellate and Supreme Court levels).
 - c. Court Cases
 - d. Jury Verdicts
Jury verdicts and settlements nationwide are available as an optional add-on.
 - e. Case Law (including United States Supreme Court, U.S. circuit Courts of Appeal, U.S. District Courts, and Tax Courts, etc.)
 - f. Pending Cases/Dockets
Dockets and information about pending cases are available through the LexisNexis CourtLink solution, an optional add-on.
 - g. Attorney General Opinions – all states
 - h. Tax Courts Rulings - Federal
 - i. Rules/Regulations (e.g. Court Rules, Department Orders, Federal Regulations, Supervisor Well Orders, etc.) – State and Federal
 - j. Treatises

- k. Administrative Rules and Decisions – State and Federal
- l. Official Policy Bulletins
- m. Law Reviews
- n. Legal Texts
- o. Periodicals and Legal Newspapers, including:
 - i. Newspapers
 - ii. Legal news
 - iii. Wire services
 - iv. Blogs
 - v. Web-based publications
 - vi. Magazines & journals
 - vii. Newsletters
 - viii. Press releases
 - ix. News transcripts (TV and radio)
 - x. Company filings and reports
 - xi. Company directories
 - xii. Industry statistics and analyst reports
 - xiii. Company directories and profiles
 - xiv. Market research reports
 - xv. Country and region reports
 - xvi. Scientific and medical journals

For additional legal news content, agencies can purchase Law360.
- p. Articles and Research American Law Reports
American Law Reports can be purchased for agencies with at least 11 attorneys.
- q. Restatements
American Law Institute (ALI).
- r. American Jurisprudence 2d
Can be purchased for agencies with at least 11 attorneys
- s. Encyclopedias
- t. Legal Education/Practice Material, including:
 - i. Gaming Law & Practice
 - ii. LexisNexis Automated Michigan SCAO Forms
 - iii. LexisNexis Practice Guide: Michigan Criminal Law
 - iv. LexisNexis Practice Guide: Michigan Estate Planning
 - v. LexisNexis Practice Guide: Michigan Family Law
 - vi. LexisNexis Practice Guide: Michigan Personal Injury
 - vii. LexisNexis Practice Guide: Michigan Pretrial Civil Procedure
 - viii. LexisNexis Practice Guide: Michigan Probate and Estate Administration
 - ix. LexisNexis Practice Guide: Michigan Real Estate Litigation
 - x. MI Sentencing Guidelines Manual - Full Text
 - xi. Michigan Civil Procedure Litigation Manual
 - xii. Michigan Corporate Forms
 - xiii. Michigan Corporation Law
 - xiv. Michigan Ct of Appeals: Filing Appeals and Original Actions - Full Text
 - xv. Michigan Digest
 - xvi. Michigan Evidence Courtroom Manual
 - xvii. Michigan Law & Practice
 - xviii. Michigan Model Civil Jury Instructions - Full Text
 - xix. Michigan Model Criminal Jury Instructions
 - xx. Michigan Real Estate Forms
 - xxi. Midwest Transaction Guide
- u. Law/Legal Dictionary

- Ballentine's Law Dictionary
 - v. Forms (e.g., pleadings, appellate forms, motions, etc.)
- 3) Additional Services:
- a. National Primary Enhanced
 - b. Core Public Records with Smarlinx
 - c. MI Practice Library
 - d. Larson's Workers Compensation
 - e. MI Civil Jurisprudence
 - f. MI LexisNexis Forms
 - g. Ravel Case Reporter PDFs
 - h. Context Expert
 - i. Context Judge
 - j. Litigation Profile Suite with Context Experts & Judges
 - k. Litigation Profile Suite with Verdict & Settlement Analyzer and Context Experts and Judges
 - l. Medical Navigator Medical Litigator + VSA + Context Expert and Judge
 - m. Medical Navigator Medical Litigator + VSA + Context Expert
 - n. Medical Navigator Research Medical Issues + VSA + Context Expert and Judge
 - o. Medical Navigator Research Medical Issues + VSA + Context Expert
 - p. Custom research packages
 - q. CaseMap litigation workflow solutions
- 4) Additional International Database for purchase: Contractors Databases must include Primary Law (cases, statutes, etc.) for the following:
- a. Canadian Statutes
 - b. English Cases (e.g. English Report)
 - c. Other countries
- 5) Access to Contractor's databases must include the following types of services:
- a. Access for an unlimited period of time.
 - b. Links to any document by citation within the online services, including:
 - i. Auto-citation
 - e.g., citation service tool that helps users determine whether a case is law by tracing the history of a case, statute, or federal administrative decision, etc.; the citation service must also link to all references cited, which must include cases, statutes, administrative materials, other secondary sources, etc.
 - ii. Citation Notification Service
 - e.g., a tool that helps a user stay current on research by monitoring the status of: cases, statutes, Code of Federal Regulations, federal agency decisions, etc.; and once the user has set up the citation that he/she wants to track, then the citation notification service will automatically send notices via e-mail when the information changes.
 - iii. Citator to indicate whether law is good law or not.
 - Shepard's Citation Service
 - e.g., the ability to determine the validity of a statute or law based on an indicator that appears next to the document.

- c. Ability to search by a variety of methods, including terms and connectors (e.g. Boolean, etc.), key word, natural language, etc.; ability to modify a search and have a search within results feature; and ability to search several databases with one (1) search phrase. This ability must include (but is not limited to):
 - i. Indexes with search features
 - ii. Popular name search tables
 - iii. Table of contents search features
 - iv. Fill-in-the-blank citation formats
 - v. Ability to search case law by title when the user knows one (1) or more of the parties' names
 - vi. Ability to organize case laws by topic to quickly locate and identify cases with the same or similar legal concepts and principals in any jurisdiction
 - vii. Ability to archive searches for no less than two (2) weeks (14-calendar days), so that the user can return to a prior research session; the trial must show the search terms, the database(s) searched, and the documents viewed. Searches are saved automatically for 90 days in History. Users may also save documents indefinitely in online Work Folders.
 - viii. Ability to set up Alerts or Automated Updates in both primary and secondary resource databases.
- d. Patron access up to three (3) terminals at the Library of Michigan.

C. Specialty Online Legal Research Databases

The following specialty online legal research databases must include the following types of data:

- 1) 50 State Survey Library
- 2) American Law Reports (ALR) and American Jurisprudence 2d. (Amjur), available to agencies with at least 11 attorneys.
- 3) Michigan Legislative History Library
- 4) Regulations, including history and tracking
- 5) News clipping service

D. Public Utility Databases

The Contractor must provide access to public utility information (Federal and all 50 states) that may include the following information:

- 1) Utility agency decisions
- 2) Public utility commission decisions
- 3) Court decisions related to public utilities

1.1 Additional Services

A. Print Products

The Contractor must provide print products for legal information and research per request from the State agencies. The Contractor must provide the State with an overall discount from retail for new print products (See Schedule B – Pricing).

- 1) The Contractor must provide print products for the Michigan Department of Education (MDE) – State Law Library. Print products services must include all updates, recom compilations, and new materials of the subscriptions.
- 2) The Contractor must provide print products to the Attorney General. Print products services must include all updates, recom compilations, and new materials of the subscriptions.
- 3) The Contractor must provide print products to the Department of Licensing and Regulatory Affairs. Print products services must include all updates, recom compilations, and new materials of the subscriptions.

- 4) The Contractor must provide print products to the Department of Labor and Economic Opportunity. Print products services must include all updates, recompilations, and new materials of the subscriptions.

1.2. Transition

The Contractor must provide for transition for individual accounts set up through this Contract so that services do not lapse.

1.3. Training

The Contractor must provide the following training:

- A. Internet-based legal research database training and materials necessary to operate the Internet-based service.
- B. Online and toll-free telephone help, including customer and technical support as well as reference attorneys to assist users in their internet-based instruction manual use.
- C. In-service training to State agency/department users on products, installation, and product safety issues, as needed, and at the request of the agency/departmental contact, during the period covered by the Contract.
- D. Training (at no additional cost) when systems are modified.
- E. Online and toll-free telephone help, including customer and technical support.
- F. Online tutorial.

2. IT Specific Standards

2.1 IT Policies, Standards and Procedures (PSP)

Contractor has adopted and implemented its own IT policies, standards and procedures that will provide the State the highest level of protection. Contractor's security program and policies align with ISO 27001/27002.

2.2 Secure Web Application Standard

Contractor has adopted and implemented its own web security standards that will provide the State the highest level of protection.

2.3 Mobile Responsiveness

The Contractor's Solution must utilize responsive design practices to ensure the application is accessible via a mobile device.

2.4 ADA Compliance

The State is required to comply with the Americans with Disabilities Act of 1990 (ADA), and has adopted a formal policy regarding accessibility requirements for websites and software applications. The State may require that Contractor complete a Voluntary Product Accessibility Template for WCAG 2.0 (WCAG 2.0 VPAT) or other comparable document for the proposed Solution.

http://www.michigan.gov/documents/dmb/1650.00_209567_7.pdf?20151026134621 and the Contractor agrees that its Solution shall comply with the VPAT it provides to the State.

2.5. Access Control and Audit

The Contractor's solution must support SSO.

2.6. Data Retention

The only data processed in Lexis Advance are customer search terms. The corporate records retention schedule requires this data to be kept for two years plus 60 days.

2.7. Security

- A. The Solution will be storing public data.

- B. The Contractor must meet the State’s data security requirements, including:
 - 1) Must be encrypted in transit and at rest using industry standards.
 - 2) Must maintain an annual SSAE 16 SOC 2 Type 2 audit for the Solution.

2.8. End-User Operating Environment

Please see Section 1.A.1.) for the end-user operating environment.

3. Acceptance

3.1. Acceptance, Inspection and Testing

The State will use the following criteria to determine acceptance of the Statement of Work:

- A. The Contractor will enter into an agreement with the agency department for services.
- B. Services provided must be within the scope of this Contract.
- C. Any user agreements between the Contractor and the agency department must be from the attachments in this Contract.

4. Staffing

4.1. Contractor Representative

The Contractor must appoint one individual, specifically assigned to State of Michigan accounts, that will respond to State inquiries regarding the Statement of Work, answering questions related to ordering and delivery, etc. (the “Contractor Representative”).

The Contractor must endeavor to notify the Contract Administrator at least thirty (30) calendar days or as soon as practical before removing or assigning a new Contractor Representative.

The Contractor must specify its number for the State to contact the Contractor Representative. The Contractor Representative must be available for calls during the hours of 7 am to 6 pm ET.

Contractor’s Contractor Representatives and Numbers:

Holly Hardman, LexisNexis Client Manager, (317) 414-6125, or
 Gaurang Dave, Contracts Manager, 202-378-1018

4.2. Customer Service Toll-Free Number

The Contractor must specify its toll-free number for the State to contact Customer Service. The Contractor Representative must be available for calls during the hours of 7 am to 6 pm ET:
 800-543-6862

| HOURS AND SPECIALISTS | LEGAL SUPPORT |
|---|--|
| Reliable, trusted team of experts available 24 x 7 via a toll-free number. Your customer support staff will include professionals with the following education and experience: <ul style="list-style-type: none"> • Attorneys • Information professionals • Individuals with MBA degrees • Paralegals • Financial planners and stock brokers • CPAs | For questions relating to legal search strategy, materials, and features, your experienced Legal Research Associates will help you find answers fast. Approximately 90% of the associates hold JDs, and most of them are licensed attorneys. The remaining Legal Customer Support Representatives are experienced paralegals with extensive training. Many Legal Customer Support Representatives who will assist you have practiced in law firms, in corporate counsel offices, and as judicial law clerks. |
| TECHNICAL SUPPORT | OPERATIONS SUPPORT |

Technical experts will respond to your questions about hardware, software and telecommunications, providing assistance with installation, configuration, set-up and troubleshooting, etc. The service is available 24 hours a day. The majority of the technical staff has degrees in disciplines including Management Information Systems, Computer Science and Business Administration. Users will benefit from the representatives' practical work experience as Systems Administrators, Application Programmers, Internet Service Support Providers and Technical Support Representatives.

Your Operations Support Representatives will assist with systems operations issues such as the print system, ID-related questions and the Alert feature. The service is available 24 hours a day. The specialists have a variety of expertise and education, including bachelor's degrees in communications, business and MIS. Most representatives who will serve you had worked at least two years as telephonic customer support specialists before they joined LexisNexis.

4.3. Work Hours

The Contractor must provide Statement of Work Requirements during the State's normal working hours Monday – Friday, 7:00 a.m. to 6:00 p.m. ET, and possible night and weekend hours depending on the requirements of the project.

4.4. Key Personnel

The Contractor must appoint the following individuals who will be directly responsible for the day-to-day operations of the Contract: Contract Administrator, Sales Representative, Accounting Representative (collectively, "Key Personnel"). Key Personnel must be specifically assigned to the State account, be knowledgeable on the contractual requirements, and respond to State inquires within 48 hours.

The State has the right to recommend and approve in writing the initial assignment, as well as any proposed reassignment or replacement, of any Key Personnel. Before assigning an individual to any Key Personnel position, Contractor will notify the State of the proposed assignment, introduce the individual to the State's Project Manager, and provide the State with a resume and any other information about the individual reasonably requested by the State. The State reserves the right to interview the individual before granting written approval. In the event the State finds a proposed individual unacceptable, the State will provide a written explanation including reasonable detail outlining the reasons for the rejection. The State may require a 30-calendar day training period for replacement personnel.

Contractor will not remove any Key Personnel from their assigned roles on this Contract without the prior written consent of the State. The Contractor's removal of Key Personnel without the prior written consent of the State is an unauthorized removal ("Unauthorized Removal"). An Unauthorized Removal does not include replacing Key Personnel for reasons beyond the reasonable control of Contractor, including illness, disability, leave of absence, personal emergency circumstances, resignation, or for cause termination of the Key Personnel's employment. Any Unauthorized Removal may be considered by the State to be a material breach of this Contract, in respect of which the State may elect to terminate this Contract for cause under Termination for Cause in the Standard Terms.

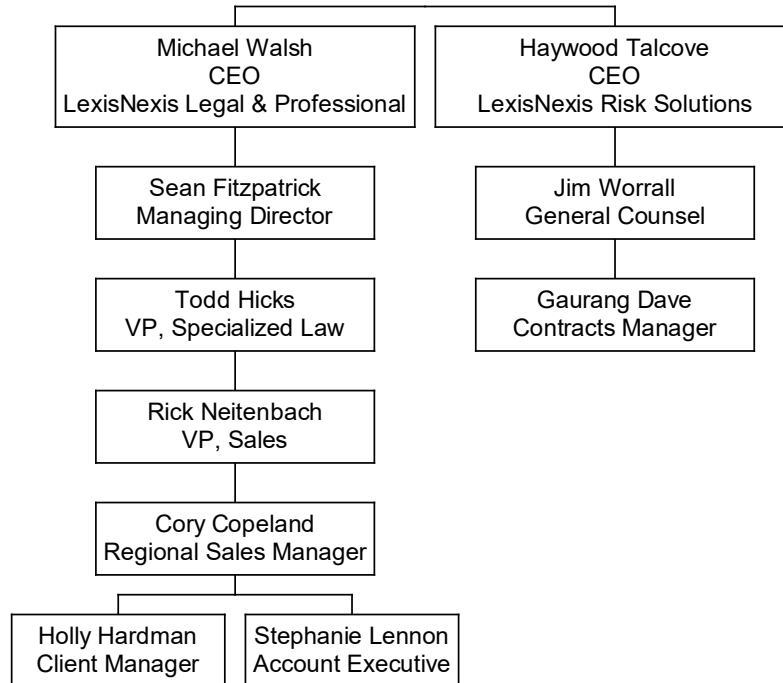
The Contractor must identify the Key Personnel, indicate where they will be physically located, describe the functions they will perform, and provide current chronological résumés.

| Title | Name | Role | Location | Functions |
|-------|------|------|----------|-----------|
|-------|------|------|----------|-----------|

| | | | | |
|----------------------------------|------------------|-------------------|------------------|----------------------------|
| Contract Administrator | Gaurang Dave | Contracts Manager | Washington, D.C. | Contract management. |
| Sales Representative | Stephanie Lennon | Account Executive | Illinois | Agency account management. |
| Accounting Representative | Holly Hardman | Client Manager | Indiana | Agency account management. |

4.5. Organizational Chart

The Contractor's Organizational Chart:



4.6. Disclosure of Subcontractors

If the Contractor intends to utilize subcontractors, the Contractor must disclose the following:

- A. The legal business name, address, and telephone number;
- B. A description of subcontractor's organization and the services it will provide;
- C. Information concerning subcontractor's ability to provide the Services.
- D. The relationship of the subcontractor to the Contractor.
- E. Whether the Contractor has a previous working experience with the subcontractor. If yes, provide the details of that previous relationship.
- F. A complete description of the Statement of Work requirements that will be performed or provided by the subcontractor.

5. Project Management

5.1. Project Plan

The Contractor will carry out this project under the direction and control of the Program Manager. Within 30 calendar days of the Effective Date, the Contractor must submit a project plan to the Program Manager for final approval. The plan must include: (a) the Contractor's organizational chart with names and title of personnel assigned to the project, which must align with the staffing stated in accepted proposals; and (b) the project breakdown showing sub-projects, tasks, and resources required.

5.2. Meetings

The State may request meetings, as it deems appropriate.

5.3. Reporting

The Contractor must submit, to the Program Manager and Contract Administrator the following written reports:

- A. Quarterly Account Reports:** A report listing all Accounts, organized by Agency/Department and local unit delivered, detailing what services are provided.
- B. Annual Usage Reports:** Annual Usage report that documents the specific units billed to each agency/department and local unit delivered during each State fiscal term (October 1 – September 30). This report must be delivered to the Contract Administrator by October 31st each year.

6. Ordering

6.1. Authorizing Document

- A. The appropriate authorizing document for the Contract will be signed Master Agreement and Delivery Order.
- B. Individual accounts must only be agreed to with agreements that are incorporated into this Contract.

6.2 Orders

- A. In order to set up an account for new services, the Contractor must:
 - a. Be able to receive requests for user additions/deletions by e-mail, telephone, facsimile, or in writing from a designated agency/department Program Manager.
 - b. Only process requests for new accounts if the Agency/Department Program Manager has approved of the request. Requests from the State outside of the Agency/Department contact must not be processed.
 - c. Wait until the DO is received prior to beginning services.
- B. The Contractor must not accept any orders for subscription services until a signed MA has been executed.
- C. Continuing services from year to year do not require the Contractor to wait to receive a new DO for the fiscal year.

7. Pricing

7.1. Price Term

Pricing is firm for the first five (5) years of the Contract.

7.2. Price Changes

Adjustments will be based on changes in actual Contractor costs. Any request must be supported by written evidence documenting the change in costs. The State may consider sources, such as the Consumer Price Index; Producer Price Index; other pricing indices as needed; economic and industry data; manufacturer or supplier letters noting the increase in pricing; and any other data the State deems relevant.

Following the presentation of supporting documentation, both parties will have 30 days to review the information and prepare a written response. If the review reveals no need for modifications, pricing will remain unchanged unless mutually agreed to by the parties. If the review reveals that changes are needed, both parties will negotiate such changes, for no longer than 30 days, unless extended by mutual agreement.

The Contractor remains responsible for the Statement of Work requirements at the current price for all orders received before the mutual execution of a Change Notice indicating the start date of the new Pricing Period.

8. Invoice and Payment

8.1. Invoice Requirements

- A. The Contractor must bill each agency/department direction for the subscription services on a monthly basis. Invoices must include, at a minimum:
 - a. State agency/department name
 - b. State agency/department contact person
 - c. Description of service(s) used
 - d. Quantity of service(s) used
 - e. Cost per unit of services
 - f. Subscription account number

8.2. Payment Methods

The State will make payment for Statement of Work services and deliverables through electronic funds transfer (EFT).

8.3. Procedure

- A. Contractor must submit invoices to the State individual determined when creating/setting up an account.
- B. The State will approve of the invoice, and issue payment to the Contractor via the Payment Method identified in Section 8.2.
- C. Any unpaid invoices that exceed 90 days must be submitted to the Agency/Department contact to determine resolution. If the payment issue is not resolved in 120 days, the Contractor and Agency/Department contact must escalate the issue to the Contract Administrator. The Contractor must not suspend an account for nonpayment, provided that Contractor is not required to do so by government regulation or contractual obligation.

9. Services Levels

9.1. Time Frames

All Statement of Work service and deliverables must be delivered within the following service levels, unless extenuating circumstances have made the timeframes below unable to be met:

- A. New Services: 7 business days from receipt of order. The receipt of order date is pursuant to Section 21.h, Notices, of the Standard Contract Terms.
- B. Ongoing Services: Any changes to ongoing services must be delivered within 24 hours from the receipt of order.

9.2. Delivery of Print Materials

Delivery will be expected within 14 business days upon date of order. Expedited shipping available upon request for an additional fee. There will be an additional charge for shipping and handling. Delivery will be made at the location specified in the Delivery Order. Contractor must delivery all products specified in this Statement of Work F.O.B. destination, within the State premises with transportation and handling charges paid by Contractor, unless otherwise specified in Schedule A. All containers and packaging become the State's exclusive property upon acceptance.

STATE OF MICHIGAN

Master Agreement No. 200000000623
 Statewide Legal Research Databases and Legal Print Products

SCHEDULE B PRICING

Pricing includes all costs for the implementation, licensing, and ongoing support of the Solution.

Lexis Advance and Add-Ons

| Base Package | SKU | Price Per User, Per Month |
|----------------------------------|---------|---------------------------|
| National Primary Enhanced | 1011511 | \$30.00 |
| Michigan Enhanced + Full Federal | 1011622 | \$17.00 |

| Recommended Value Package | SKU | Price |
|--|---------|--|
| National Primary Enhanced | 1011511 | <ul style="list-style-type: none"> • All content without Public Records (1004801): - \$49 per user, per month • All content plus Public Records with SmartLinx reports (1004801): - \$70 per user, per month |
| MI Practice Library | 1011354 | |
| All West Jurisprudences | 1011516 | |
| All Briefs, Pleadings & Motions | 1010612 | |
| Moore’s Federal Practice – Civil | 1010336 | |
| Moore’s Federal Practice – Criminal | 1010337 | |
| Dockets | 1010134 | |
| News | 1010610 | |
| Public Records with SmartLinx Reports* | 1004801 | |

* Inclusion of public records is optional in the Recommended Value Package

Add-Ons (requires purchase of a Base Package or the Recommended Value Package)

| Content | SKU | Price Per User, Per Month |
|---|---------|---------------------------|
| Verdicts & Settlements – National | 1010609 | \$15.00 |
| All Briefs, Pleadings & Motions | 1010612 | \$11.00 |
| Core Public Records with SmartLinx LexisNexis will also submit to the Customer additional credentialing documentation for access to sensitive public-records data. The credentialing procedure assesses eligibility for data-access levels based on identification and permissible purpose, ensuring compliance with laws, regulations, and LexisNexis and data source requirements. | 1004801 | \$40.00 |
| MI Practice Library | 1011354 | \$18.00 |
| Larson’s Workers Compensation | 1010271 | \$17.00 |
| News | 1010610 | \$8.00 |
| ALR & AMJUR Library (available only to agencies with 11 or more attorneys) | 1011970 | \$24.00 |

| | | |
|---|---------|----------|
| MI Civil Jurisprudence | 1011451 | \$10.00 |
| MI Legislative Bill History | 1011270 | \$4.00 |
| City Attorney Premium Library | 1011966 | \$55.00 |
| MI LexisNexis Forms | 1011949 | \$3.00 |
| International Primary Law (Cases and Statutes) | 1521267 | \$39.00 |
| 50 State Surveys, Legislation & Regulations | 1011988 | \$15.00 |
| All Public Utilities Reports, Combined | 1500633 | \$19.00 |
| Ravel Case Reporter PDFs | 1522431 | \$15.00 |
| Context Litigation Analytics for State & Local Government | 1530950 | \$123.20 |

| | | |
|--|---------|----------|
| Litigation Profile Suite with Context Experts & Judges | 1524681 | \$254.83 |
| Litigation Profile Suite with Verdict & Settlement Analyzer and Context Experts and Judges | 1524680 | \$316.98 |
| Medical Navigator Medical Litigator + VSA + Context Expert and Judge | 1524677 | \$593.64 |
| Medical Navigator Medical Litigator + VSA + Context Expert | 1524678 | \$521.22 |
| Medical Navigator Research Medical Issues + VSA + Context Expert and Judge | 1525470 | \$464.10 |
| Medical Navigator Research Medical Issues + VSA + Context Expert | 1524679 | \$402.90 |

Custom Research Package

Packages under the Custom Research Package that are outside of the scope of options listed above, must be appended to the Contract via Change Notice.

| | |
|--|---|
| LexisNexis provides custom packages of legal research, public-records research, news, and other related content and solutions. This is for agencies with unique and customized content and/or solution needs that do not fit into prepackaged offerings above. LexisNexis and the agency will agree upon specific content/solution offerings for this option. All solutions listed on subsequent pages of this Price Proposal do not apply to a custom research package. | Customized – not to exceed \$1,500 per user, per month. |
|--|---|

Newsdesk

LexisNexis Newsdesk is a media monitoring and analytics solution to help you search, analyze and share market intelligence curated from the most comprehensive collection of print and online news, broadcast and social media sources in the industry.

| |
|---|
| Qty of admin users Price per admin user, per month |
|---|

| Newsdesk version | Menus | 1 | 2 | ea. add'l |
|--|--------------------------------------|-------|-------|-----------|
| Bronze (Newsdesk) | NDBASE (Newsdesk) | \$60 | \$96 | \$12 |
| Silver (Newsdesk + LN News) | NDBASE + WHLNIP (Newsdesk + LN News) | \$366 | \$421 | \$18 |
| Gold add on (ability to do analytics and search Newsdesk sources for five years) | | | | |
| | | \$30 | \$48 | \$6 |

Each admin user receives up to 25 end users (readers). Each user purchased includes up to 25 Alerts/Newsletters/Exports/Archives (with a maximum of 5 exports)

| Additional features: | | |
|---|------------------------------|---|
| Broadcast | \$1,500/year/user/region | |
| Broadcast Media - Australian Content (per user) | \$9,000/year/user/region | |
| Web Source Additions | \$100 each | |
| Mobile app (enterprise version) | \$100 per month, per account | 500-feed capacity organized in 25 folders, more topics provide added flexibility in delivering content to users. Account admins decide which topics are of interest with saved searches, which update automatically in the Newsdesk Mobile app. |
| Premium social media | \$471 per user, per month | Includes Twitter, Instagram, YouTube, DailyMotion Video, Public Facebook Pages. Additional costs for wildcards, proximity searches or other complex search language. Annual results limits: Twitter - 5M tweets, Videos - 500K. Keyword limits (Instagram and Video only) 20 keywords. Facebook - 100 Public Facebook Pages (must submit at one time) |

Law360

In the legal profession, information is the key to success. You have to know what's happening with clients, competitors, practice areas, and industries. Law360 provides the intelligence you need to remain an expert and beat the competition.

With over 1 million newsletter recipients each day, Law360 is a trusted news source for legal professionals, business leaders, and government officials. Law360 delivers key developments fast. We strive to cover most events within 24 hours, and our real-time alerts and daily newsletters make sure you know about them.

Law360 is designed for busy professionals. You can access us at work, at home, or on the go, and browse the latest headlines in seconds. With reporters in more than a dozen major cities, we bring the most significant events each business day to you. Get your colleagues' take on the latest issues, and share your own expertise. Our senior reporters delve into trending topics to make sure you get the whole story.

Attorneys at top law firms across the U.S. and around the globe read Law360 each business day to stay on top of what's happening in their field. With access to dozens of practice- and industry-specific sections, as well as coverage of the hottest topics across the legal industry, you'll be in the know about the latest issues and events affecting your agency.

| # of Users | Annual Prices | | |
|------------|---------------|------------|----------|
| | Sections | Enterprise | Platform |
| up to 5 | \$3,850 | \$9,670 | \$12,935 |
| 6-10 | \$4,620 | \$12,450 | \$16,565 |
| 11-15 | \$5,390 | \$15,355 | \$20,435 |
| 16-20 | \$6,165 | \$18,500 | \$24,670 |
| 21-30 | \$6,935 | \$21,890 | \$29,150 |
| 31-40 | \$7,705 | \$25,640 | \$34,110 |
| 41-50 | \$8,480 | \$29,510 | \$39,315 |
| 51-75 | \$9,250 | \$33,745 | \$44,880 |
| 76-100 | \$10,020 | \$38,105 | \$50,685 |
| 101-150 | \$10,795 | \$42,820 | \$56,980 |
| 151-200 | \$11,565 | \$47,785 | \$63,635 |
| 201-300 | \$12,335 | \$52,985 | \$70,530 |
| 301-400 | \$13,110 | \$58,310 | \$77,550 |
| 400+ | \$13,880 | \$63,995 | \$85,170 |

CourtLink

CourtLink is a docket management solution for agencies. CourtLink allows users to gain critical insights by leveraging our broad collection of timely and topical court documents via the LexisNexis services. CourtLink offers a single search interface across all available courts to increase efficiencies.

CourtLink is the online authority for instantaneous searching, profiling, alerts, and document retrieval for U.S. court dockets. Using CourtLink provides significant advantages:

- Unmatched full-docket coverage
- Enhanced Single Search functionality for broad, multi-source searching
- The fastest notification of new cases

LexisNexis offers access to Exploring CourtLink at the following rates:

- 1 to 5 users per agency: \$95/user/month
- 6 to 10 users per agency: \$60/user/month
- 11 to 20 users per agency: \$42/user/month
- 21+ users per agency: \$39/user/month

CaseMap

CaseMap is a central repository for critical case knowledge. It helps litigation teams organize key facts, documents, cast of characters, issues, and the law in every case. CaseMap is used to evaluate relationships between different types of case information: for example, identifying facts and supporting case law for taking a position on a particular issue. CaseMap allows users to jumpstart motions for summary judgment and create exhibit lists, witness lists, pre-trial statements, and other court filings through an easy-to-use reporting feature that is integrated with popular word processing software programs.

Pricing Assumptions

- Pricing is non-discountable
- Not eligible for any program (On Ramp, WB, WB+, RACE...)
- Pricing is based on relevant attorney
- Pricing is PER USER (one id per seat purchased)
- No free time allowed

| Product Bundles | PER USER Monthly Price | PER USER YEARLY Price |
|---|---------------------------------------|--------------------------------------|
| CaseMap Basic (includes CaseMap, Doc Manager and TimeMap) | \$70 | \$840 |
| CaseMap Basic Plus (includes CaseMap Basic plus either TextMap or Sanction) | \$87 | \$1,044 |
| CaseMap Professional (CaseMap Basic plus TextMap AND Sanction) | \$93 | \$1,116 |

| Standalone Products | PER USER Monthly Price | PER USER YEARLY Price |
|----------------------------|---------------------------------------|--------------------------------------|
| CaseMap Standalone | \$65 | \$780 |
| TextMap Standalone | \$35 | \$420 |
| Sanction Standalone | \$29 | \$348 |
| TimeMap Standalone | \$11 | \$132 |

| Add-ons: (requires access to one of the above Standalone products; when upselling/including Add-ons, the greater priced product must be at the standalone list price above) | PER USER Monthly Price | PER USER YEARLY Price |
|--|---------------------------------------|--------------------------------------|
| TextMap | \$25 | \$300 |
| Sanction | \$17 | \$204 |
| DocManager | \$17 | \$204 |
| TimeMap | \$6 | \$72 |

| DMS Plugins | Monthly Price | Annual Price |
|---|----------------------|---------------------|
| Hummingbird - > 10 CM Seats | \$250 | \$3,000 |
| Hummingbird - < 10 CM Seats | \$95 | \$1,140 |
| Worldox Plug-in | \$63 | \$756 |
| Interwoven Plugin - > 10 CM Seats | \$250 | \$3,000 |
| Interwoven Plugin - < 10 CM Seats | \$95 | \$1,140 |
| Summation Plugin - > 10 CM Seats | \$250 | \$3,000 |
| Summation Plugin - < 10 CM Seats | \$95 | \$1,140 |
| iManage/FileSite Plugin - > 10 CM Seats | \$250 | \$3,000 |
| iManage/FileSite Plugin - < 10 CM Seats | \$95 | \$1,140 |

| CaseMap Custom Training Options* | One-Time Fee Schedule |
|--|------------------------------|
| CM/XM/SN Onsite** Training (flat rate + expenses per day for up to 12 attendees) | \$2,122 |
| CM/XM/SN Custom Online Training (per hour for up to 12 Attendees) | \$266 |
| CaseMap Training (Live Webinars): | |
| CaseMap 201: Certified Administrator | \$796 |
| CaseMap 101: Essentials | \$345 |
| TextMap 101: Essentials | \$105 |
| Sanction 101: Essentials | \$212 |
| CaseMap/TextMap 101 Online Training | \$361 |
| CaseMap Legal Nurse Training: | |
| LNC CaseMap Professional Certification (Legal Nurse) | \$796 |

Library Patron Access

Pricing is customized pursuant to individual Law Libraries content and number of terminals.

Printed Legal Publications and eBooks

For purchases of new printed publications or eBooks, customers will receive a 20% standard discount. Additional discounting may apply, and you may contact your account manager for details. To browse a listing of LexisNexis publications available in print along with list prices, please visit <https://store.lexisnexis.com>. Shipping and handling fees would also apply and be added as separate line items to invoices.

STATE OF MICHIGAN

Master Agreement No. 200000000623
Statewide Legal Research Databases and Legal Print Products

SCHEDULE C SUPPLEMENTAL TERMS

Supplemental Terms & Conditions for use of the LexisNexis Services

July 1, 2019

LexisNexis® Services

SUPPLEMENTAL TERMS FOR SPECIFIC MATERIALS

These Supplemental Terms for Specific Materials contain terms applicable to certain Materials. You may not have access to all of the Materials referenced herein.

1. A.M. Best Company, Inc.

Best's Company Reports are copyrighted by A.M. Best Company, Inc. and are provided for Subscriber's internal use. Information or materials electronically retrieved and/or printed from Best's Company Reports may be duplicated for limited purposes such as use in documents or briefs filed with courts, administrative boards, other governmental agencies, and with counsel in such matters. However, you may not publish, broadcast, sell or otherwise redistribute this material for commercial purposes.

Information included in Best's Company Reports is obtained from each company's sworn financial statement as filed with the Insurance Commissioner of the state in which the company is domiciled and licensed to conduct business. While the information in Best's Company Reports was obtained from sources believed to be reliable, its accuracy is not guaranteed.

Best's Ratings reflect A.M. Best Company's current and independent opinion of the financial strength and operating performance of an insurer relative to the standards established by A.M. Best Company. Best's Ratings are not a warranty of an insurer's current or future ability to meet its obligations to policyholders, nor are they a recommendation of a specific policy form, contract rate or claim practice.

A.M. Best Company makes no warranties, expressed or implied, including those of merchantability or fitness for a particular purpose. In no event shall A.M. Best Company have any liability for lost profits or incidental or consequential damages.

2. Australian Broadcasting Corporation Materials

You may not publish, broadcast, sell or otherwise redistribute these materials for commercial purposes. You may not modify the information found in Australian Broadcasting Corporation materials without the express permission of the Australian Broadcasting Corporation. The “wave” device is a trademark of the Australian Broadcasting Corporation. It may not be used without the prior, specific, written permission of the Australian Broadcasting Corporation.

3. Axel Springer AG/Jüdische Presse gGmbH Materials

Important: Your ordering and use of Axel Springer (“DBL”) and Jüdische Presse gGmbH “JA” products is subject to the following Terms of Use:

- a. The products are licensed to you for your internal use only. The products shall not be reproduced, revealed or made available in whole or in part to anyone else unless required by law. You acknowledge that the products are subject to the copyright and other proprietary rights of DBL and JA and you will not commit or permit any act or omission that would impair such rights.
- b. DBL NOR JA GUARANTEES OR WARRANTS THE PRODUCTS OR THE SYSTEM IN ANY WAY. NEITHER DBL NOR JA SHALL BE LIABLE TO YOU FOR ANY LOSS OR INJURY ARISING OUT OF OR CAUSED, IN WHOLE OR IN PART, BY DBL’S OR JA’S NEGLIGENT ACTS OR OMISSIONS IN PREPARING OR DELIVERING THE PRODUCTS OR IN DOING ANYTHING RELATED THERETO. NEITHER DBL NOR JA WILL BE LIABLE FOR CONSEQUENTIAL DAMAGES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.
- c. IF, NOTWITHSTANDING THE ABOVE, EITHER OR BOTH DBL OR JA IS HELD TO BE LIABLE, THE AMOUNT OF SUCH LIABILITY SHALL NOT EXCEED \$10,000 (USD).

4. Axel Springer AG Materials

Your use of Axel Springer AG Materials is subject to the following terms of use:

- a. The materials are made available for your internal use only. The materials shall not be reproduced, revealed or made available in whole or in part to anyone else, unless required by law. You acknowledge that the materials are subject to the copyright and other proprietary rights of Axel Springer AG and you will not commit or permit any act or omission that would impair such rights.
- b. AXEL SPRINGER AG DOES NOT GUARANTEE OR WARRANT THE MATERIALS OR THE LEXISNEXIS SYSTEM IN ANY WAY. AXEL SPRINGER AG SHALL NOT BE LIABLE TO YOU FOR ANY LOSS OR INJURY ARISING OUT OF OR CAUSED, IN WHOLE OR IN PART, BY AXEL SPRINGER AG’S NEGLIGENT ACTS OR OMISSIONS IN PREPARING OR DELIVERING THE MATERIALS OR IN DOING ANYTHING RELATED THERETO. AXEL SPRINGER AG WILL NOT BE LIABLE FOR CONSEQUENTIAL DAMAGES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH

DAMAGES.

- c. IF, NOTWITHSTANDING THE ABOVE, AXEL SPRINGER AG IS HELD TO BE LIABLE, THE AMOUNT OF SUCH LIABILITY SHALL NOT EXCEED \$10,000 (USD).

5. Barclays Official California Code of Regulations

BARCLAYS MAKES NO WARRANTY OR REPRESENTATION WHATSOEVER, EXPRESS OR IMPLIED, WITH RESPECT TO THE MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE WITH RESPECT TO BARCLAYS OFFICIAL CALIFORNIA CODE OF REGULATIONS; AND

BARCLAYS ASSUMES NO LIABILITY WHATSOEVER WITH RESPECT TO ANY USE OF BARCLAYS OFFICIAL CALIFORNIA CODE OF REGULATIONS OR ANY PORTION THEREOF OR WITH RESPECT TO ANY DAMAGES WHICH MAY RESULT FROM SUCH USE.

6. Bundesanzeiger Verlagsgesellschaft mbH Materials

In the course of collecting, digitizing, formatting and structuring these materials, errors may occur in the edited data record and such data record may deviate from the original source, which errors and deviations are beyond the control and detection of Bundesanzeiger Verlagsgesellschaft mbH. It is not possible to perfectly check the correctness, reliability and completeness of these materials and their error-free correspondence with the entries in the commercial registers. Bundesanzeiger Verlagsgesellschaft mbH does not guarantee the correctness, reliability and completeness of the material or the error-free correspondence between the material and commercial register sources. BUNDESANZEIGER VERLAGSGESELLSCHAFT MBH DOES NOT WARRANT THE COMPLETENESS AND CORRECTNESS OF THESE MATERIALS OR THEIR CORRESPONDENCE TO THE ENTRIES IN THE COMMERCIAL REGISTERS.

Notwithstanding the foregoing, Bundesanzeiger Verlagsgesellschaft mbH does assure that the materials have been drawn up in accordance with the principles of due commercial diligence applicable in Germany.

7. CQ-Roll Call, Inc. (including Congressional Quarterly and FDCH Materials)

These materials are not legal transcripts for purposes of litigation

8. Canadian Federal Courts Reports Materials

The decisions and reasons for decision of the Federal Court and of the Federal Court of Appeal as published in the Federal Courts Reports by the Office of the Commissioner for Federal Judicial Affairs fall within the terms of the Reproduction of Federal Law Order, and may be reproduced, in whole or in part and by any means, without further permission. The captions,

headnotes, lists of statutes and regulations, and cases judicially considered and authors cited do not fall within the terms of the Reproduction of Federal Law Order. They may be reproduced for personal use only, without further permission. They may not be reproduced for commercial purposes without permission from the Minister of Public Works and Government Services Canada, on behalf of the Office of the Commissioner for Federal Judicial Affairs. Any reproduction or any other use of the decisions, reasons for decision, captions, headnotes, lists of statutes and regulations, or cases judicially considered and authors cited must be properly attributed to the Office of the Commissioner for Federal Judicial Affairs. No such attribution shall indicate that the Office of the Commissioner for Federal Judicial Affairs is in any way responsible for the accuracy or reliability of the reproduction or other use; nor shall any such attribution indicate that the reproduction or other use was made with the endorsement of or in affiliation with the Office of the Commissioner for Federal Judicial Affairs. The Office of the Commissioner for Federal Judicial Affairs assumes no responsibility for the accuracy or the reliability of any reproduction of the materials appearing herein.

Les décisions et les motifs de décision de la Cour fédérale et de la Cour d'appel fédérale tels que publiés dans le Recueil des décisions des Cours fédérales par le Bureau du Commissaire à la magistrature fédérale sont visés par le Décret sur la reproduction de la législation fédérale et peuvent être reproduits en totalité ou en partie par quelque moyen que ce soit sans autre autorisation. Les rubriques, les sommaires, les listes des lois et règlements cités, ainsi que les listes de la jurisprudence citée et la doctrine citée ne sont pas visés par le Décret sur la reproduction de la législation fédérale. Ils peuvent être reproduits à des fins personnelles seulement, sans autre autorisation mais ne peuvent pas l'être à des fins commerciales sans l'autorisation du Ministre des Travaux publics et Services gouvernementaux Canada, au nom du Bureau du Commissaire à la magistrature fédérale. Toute reproduction ou tout usage des décisions, des motifs de décision, des rubriques, des sommaires, des listes des lois et règlements cités, des listes de la jurisprudence citée et de la doctrine citée doit mentionner le Bureau du Commissaire à la magistrature fédérale comme source. Aucune mention ne doit indiquer que le Bureau du Commissaire à la magistrature fédérale répond de quelque manière que ce soit de l'exactitude ou de la fiabilité de cette reproduction ou de cet usage. De plus, aucune mention ne doit indiquer que cette reproduction ou cet usage a été sanctionné par le Bureau du Commissaire à la magistrature fédérale ou réalisée en collaboration avec celui-ci. Le Bureau du Commissaire à la magistrature fédérale décline toute responsabilité quant à l'exactitude ou la fiabilité de toute reproduction ou de tout usage des renseignements contenus en l'espèce.

9. Company Intelligence Database and Gale Company Briefs Database

Gale Group, Inc. ("GALE") does not guarantee or warrant the accuracy or completeness of the materials identified immediately above and will not be responsible for any claim of any person attributable to errors, omissions or other inaccuracies of any part of such materials.

You must seek written authorization from GALE to use the materials identified immediately above in any way not specified in the General Terms and Conditions.

10. Consumer Reports®

Consumers Union never allows its ratings, name or work, including this material, to be used as an endorsement or commercial tie-in with any product or service or for any commercial, promotional or advertising use. Consumers Union takes all steps open to it to prevent misuse of its work or name.

11. Dun & Bradstreet, Inc.

Important: Your ordering and use of Dun & Bradstreet, Inc. (“D&B”) products is subject to the following D&B Terms of Use:

- a. The products are licensed to you for your internal use only. They may be used by you solely as one factor in your credit, insurance, marketing or other business decisions. You are expressly prohibited from using the products as a factor in establishing an individual’s eligibility for (i) credit or insurance to be used primarily for personal, family or household purposes, or (ii) employment. You agree not to use the D&B Data to engage in unfair or deceptive practices.
- b. The products shall not be reproduced, revealed, or made available in whole or in part to anyone (including voluntarily in legal proceedings) else unless required by law. You may retain D&B materials accessed through LexisNexis for up to 12 months, after which you shall immediately delete, destroy or return all originals and copies of such D&B materials, except such materials as you may be required, by applicable law or government regulation for backup purposes - - materials retained for such backup purposes shall not be used for any other purpose and shall be destroyed promptly after the retention period required by such law or regulation expires.
- c. D&B and its third party information providers make no representations or warranties of any kind with respect to the products, including but not limited to, the accuracy, completeness, timeliness, merchantability or fitness for a particular purpose of the products or of the media on which the product is provided and you agree that D&B and its third party information providers shall not be liable to you for any loss or injury arising out of or caused, in whole or in part, by negligent acts or omissions in procuring, compiling, collecting, interpreting, reporting, communicating or delivering the products.
- d. You agree that D&B and its third party information providers will not be liable for consequential, incidental, special, punitive or other indirect damages, even if advised of the possibility of such damages. You also agree that D&B’s and its third party information providers’ aggregate liability, if any, for any and all losses or injuries to you arising out of any acts or omissions of D&B and its third party information providers in connection with a particular order or service, regardless of the cause of the loss or injury (including negligence) and regardless of the nature of the legal or equitable right claimed to have

been violated, shall never exceed the amount paid by you for the products or \$5000, whichever is greater, and you covenant and promise not to sue D&B and its third party information providers for an amount greater than such sum.

- e. D&B does not guarantee that certain marketing information collected on individual business contacts meets the requirements of any applicable local, state, federal or international law, rule or regulation related to its usage including, but not limited to, wireless suppression lists, wireless domain lists, commercial e-mail laws, telemarketing laws and "Do-Not-Call" lists. Certain marketing information collected on individual business contacts has not been obtained directly from the data subjects and the data subjects have not opted in or otherwise expressly consented to having their information sold for marketing purposes.
- f. You acknowledge and agree that the products are proprietary to D&B and comprise: (a) works of original authorship, including compiled information containing D&B's selection, arrangement and coordination and expression of such information or pre-existing material it has created, gathered or assembled; (b) confidential and trade secret information; and (c) information that has been created, developed and maintained by D&B at great expense of time and money, such that misappropriation or unauthorized use by others for commercial gain would unfairly or irreparably harm D&B. You agree that you will not commit or permit any act or omission by your agents, employees, or any third party that would impair D&B's copyright or other proprietary and intellectual rights in the products. You will not use any D&B trade names, trademarks, service marks or copyrighted materials in listings or advertising in any manner without the prior written approval of D&B.

12. Dun & Bradstreet Limited (formerly ICC Databases)

1. You may use the Dun & Bradstreet Limited supplied data, information and services for research purposes only, and may not publish, reproduce, reprint, broadcast or otherwise make available or sell any material contained in said data, information or services whether in hardcopy, electronically transmitted or any other form, and whether for commercial, educational or other purpose, other than your own internal purposes.
2. Dun & Bradstreet Limited uses extensive procedures to ensure that its data, information and services contain a fair representation or interpretation of the original material from which the data, information and services were drawn, but Dun & Bradstreet Limited shall not for any reason whatsoever be held responsible for any damage, loss, cost, claim or expense incurred by you as a result of your use or reliance upon, or interpretation of, any material contained in the data, information or services.

13. Experian Data – Applicable Only To Those Subscribers Who Have Access to GLBA Regulated Credit Header Data

- **VIN Gateway Services Direct Auto Market Restrictions**

In no event may you or any of your Authorized Users sell, license or otherwise provide any VIN Gateway Services or LN products or services using the VIN Gateway Data to any entity that is engaged in any of the following business activities: (i) vehicle dealers; (ii) vehicle original equipment manufacturers; (iii) vehicle auction companies; (iv) automotive portals, or (vii) automotive aftermarket suppliers, including the sales and marketing functions of such companies (“Direct Auto Market”), except to the following departments of such entities: (i) the legal, collections, human resources or other corporate support departments/functions of such Direct Auto Market companies, (ii) financial institutions, or (iii) automobile finance companies. Additionally, use of the VIN Gateway Data for any of the following purposes is prohibited:

1. Recall/Advisory Activities: Using VIN Gateway Data to identify specific vehicle owners’ names and addresses (typically all owners linked to a range of VIN numbers) for the purpose of notifying them of a product recall or safety advisory issued by an auto manufacturer, supplier or agent.
2. Warranty Activities: Using VIN Gateway Data to identify specific records, (e.g. odometer readings, transfer of ownership) associated with a VIN number to identify whether or not a vehicle is still under warranty and providing this determination to, or in connection with, motor vehicle manufacturers, independent warranty or service contract providers.
3. Customer Surveys: Using VIN Gateway Data to identify owners of a specific make, model and/or category of vehicles for the purpose of conducting primary consumer research (e.g. telephone interviews, mail surveys) to determine consumer automobile preferences and /or vehicle purchasing trends.
4. Vehicle Statistics: Using VIN Gateway Data to compile periodic new and/or used vehicle statistics (e.g. recent sales, vehicles in operation) by geography, vehicle classification, dealer, lender, and/or make/model for the purpose of automobile market share reporting for manufacturers and dealer, indirect lending market share reporting for automotive lenders, retail site planning, promoting automotive brands or dealerships to consumers, and/or dispute resolution between retailers and manufacturers.
5. Share of Garage Analysis: Using VIN Gateway Data to determine the current vehicles owned by an individual, household or group for the purposes of market research or direct marketing, or determining vehicle purchasing patterns over time (e.g. frequency of purchases, loyalty to specific brands).
6. Vehicle Ownership Profiles/Modeling: Using VIN Gateway Data to build direct marketing models for the purpose of promoting vehicles and auto financing products to consumers.
7. Vehicle History Reports: Augmenting VIN Gateway Data with accident data, odometer readings, emission readings or state issued vehicle brand data for the purpose of developing a ‘Vehicle History Report’ competing against AutoCheck and CARFAX by providing vehicle valuations to potential buyers, seller, dealers, Original Equipment Manufacturers, auction houses or financiers of automobiles.

This in no way limits use of the VIN Gateway Data to verify the vehicles owned by a consumer or business or to assess the value of vehicles during the process of underwriting, policy auditing, adjusting, examining or settling of a property claim. Furthermore, Subscriber shall not provide, sell or license the branded title indicator or lease/lienholder information to any End User/Distributor outside of the insurance industry.

8. Fleet Marketing: Using VIN Gateway Data for the purpose of direct marketing to identify and target businesses who own vehicle fleets.
9. Direct Marketing: Using the Licensed Data for direct marketing activities such as direct mail or telemarketing.
10. OEM/AOT: Using VIN Gateway Data for removal of nonowner records of original equipment manufacturers or in connection with providing services to motor vehicle manufacturers.
11. Dealer Audit: Using VIN Gateway Data in connection with original equipment manufacturer performance monitoring of auto vehicles or dealers.
12. Modeling: VIN Gateway Data shall not be resold or sublicensed for modeling purposes. Resale of any result derived from a model is not prohibited.

Access Security Requirements for GLB 5A Data (Fully Displayed or Truncated Social Security Number Information Retrieved from Credit Header Data)

The following information security controls are required to reduce unauthorized access to consumer information. It is your responsibility to implement these controls. If you do not understand these requirements or need assistance, it is your responsibility to get an outside service provider to assist you. Experian reserves the right to make changes to these Access Security Requirements without prior notification. The information provided herewith provides minimum baselines for information security.

In accessing GLBA 5A Data, you agree to follow these Experian security requirements. These requirements are applicable to all systems and devices used to access, transmit, process, or store Experian data.

1. Implement Strong Access Control Measures

13. If using third party or proprietary systems to access the LexisNexis Online Services, ensure that the access must be preceded by authenticating users to the application and/or system (e.g. application based authentication, Active Directory, etc.) utilized for accessing LexisNexis data/systems.
14. If the third party or third party software or proprietary system or software, used to access the LexisNexis Online Services, is replaced or no longer in use, the passwords should be changed immediately.
15. Create a unique user ID for each user to enable individual authentication and accountability for access to the Online Services. Each user must also have a unique logon password.

16. Develop strong passwords that are:
 1. Not easily guessable (i.e. your name or company name, repeating numbers and letters or consecutive numbers and letters)'
 2. Contain a minimum of eight (8) alphabetic and numeric characters for standard user accounts
 3. For interactive sessions (i.e. non system-to-system) ensure that passwords/passwords are changed periodically or that enhancements such as multi-factor authentication are implemented (every 90 days is recommended)
17. Passwords (e.g. user/account password) must be changed immediately when:
 1. Any system access software is replaced by another system access software or is no longer used
 2. The hardware on which the software resides is upgraded, changed or disposed without being purged of sensitive information
 3. Any suspicion of password being disclosed to an unauthorized party (see section D.3 for reporting requirements)
 4. It is understood that the practice of encryption of sensitive data at rest will be implemented in the year 2017 for you, it being understood that in the meantime you shall implement other compensating controls when the data is at rest, including physical security, access controls, or vulnerability assessments
18. Ensure that passwords are not transmitted, displayed or stored in clear text; protect all end user (e.g. internal and external) passwords using, for example, encryption or a cryptographic hashing algorithm also known as "one-way" encryption. When using encryption, ensure that strong encryption algorithms are utilized (e.g. AES 256 or above).
19. Implement password protected screensavers with a maximum fifteen (15) minute timeout to protect unattended workstations. Systems should be manually locked before being left unattended.
20. Active logins to credit information systems must be configured with a 30 minute inactive session timeout.
21. You must NOT install Peer-to-Peer file sharing software on systems used to access, transmit or store Experian data
22. Ensure that Subscriber's employees do not access their own credit reports or those reports of any family member(s) or friend(s) unless it is in connection with a credit transaction or for another permissible purpose
23. Implement physical security controls to prevent unauthorized entry to Subscriber's facility and access to systems used to obtain credit information. Ensure that access is controlled with badge readers, other systems, or devices including authorized lock and key.

2. Maintain a Vulnerability Management Program Implement Strong Access Control Measures

24. Keep operating system(s), firewalls, routers, servers, personal computers (laptops and desktops) and all other systems current with appropriate system patches and updates.
25. Configure infrastructure such as firewalls, routers, servers, tablets, smart phones, personal computers (laptops and desktops), and similar components to industry standard security practices, including disabling unnecessary services or features, and removing or changing default passwords, IDs and sample files/programs, and enabling the most secure configuration features to avoid unnecessary risks.
26. Implement and follow current best security practices for computer virus detection scanning services and procedures:
 1. Use, implement and maintain a current, commercially available anti-virus software on all systems, if applicable anti-virus technology exists. Anti-virus software deployed must be capable to detect, remove, and protect against all known types malicious software such as viruses, worms, spyware, adware, Trojans, and root-kits.
 2. Ensure that all anti-virus software is current, actively running, and generating audit logs; ensure that anti-virus software is enabled for automatic updates and performs scans on a regular basis.
 3. If you suspect an actual or potential virus infecting a system, immediately cease accessing the system and do not resume the inquiry process until the virus has been eliminated.

3. Protect Data

27. Develop and follow procedures to ensure that data is protected throughout its entire information lifecycle (from creation, transformation, use, storage and secure destruction) regardless of the media used to store the data (i.e., tape, disk, paper, etc.).
28. Experian data is classified Confidential and must be secured to in accordance with the requirements mentioned in this document at a minimum.
29. Procedures for transmission, disclosure, storage, destruction and any other information modalities or media should address all aspects of the lifecycle of the information.
30. Encrypt all Experian data and information when stored electronically on any system including but not limited to laptops, tablets, personal computers, servers, databases using strong encryption such as AES 256 or above. An alternative to encryption at rest is compensating controls designed to mitigate the risk of data exposure.
31. Experian data must not be stored locally and permanently on smart tablets and smart phones such as iPads, iPhones, Android based devices, etc.

32. When using smart tablets or smart phones to access Experian data, ensure that such devices are protected via device pass-code
33. Applications utilized to access Experian data via smart tablets or smart phones must protect data while in transmission using an industry-recognized, strong, encryption method.
34. Only open email attachments and links from trusted sources and after verifying legitimacy.
35. When no longer in use, ensure that hard-copy materials containing Experian data are crosscut shredded, incinerated, or pulped such that there is reasonable assurance the hard-copy materials cannot be reconstructed.
36. When no longer in use, electronic media containing Experian data is rendered unrecoverable via a secure wipe program in accordance with industry-accepted standards for secure deletion, or otherwise physically destroying the media (for example, degaussing).

4. Maintain an Information Security Policy

37. Suitable to complexity and size of the organization, establish and publish information security and acceptable user policies identifying user responsibilities and addressing requirements in line with this document and applicable laws and regulations.
38. The FACTA Disposal Rules requires that Subscriber implement appropriate measures to dispose of any sensitive information related to consumer credit reports and records that will protect against unauthorized access or use of that information.
39. Implement and maintain ongoing mandatory security training for those who have access to Experian information and awareness sessions for all staff to underscore the importance of security in the organization.
40. When using third party service providers (e.g. application service providers) to access, transmit, store or process Experian data, ensure that service provider is compliant with the Experian Independent Third Party Assessment (EI3PA) program, and registered in Experian's list of compliant service providers. If the service provider is in the process of becoming compliant, it is Subscriber's responsibility to ensure the service provider is engaged with Experian and an exception is granted in writing. Approved certifications in lieu of EI3PA can be found in the Glossary section.

5. Build and Maintain a Secure Network

41. Protect Internet connections with dedicated, industry-recognized firewalls that are configured and managed using industry best security practices.
42. Internal private Internet Protocol (IP) addresses must not be publicly accessible or natively routed to the Internet. Network address translation (NAT) technology should be used.

43. Administrative access to firewalls and servers must be performed through a secure internal wired connection or over a secured private network only.
44. Any stand-alone computers that directly access the Internet must have a desktop firewall deployed that is installed and configured to block unnecessary/unused ports, services, and network traffic.
45. Change vendor defaults including but not limited to passwords, encryption keys, SNMP strings, and any other vendor defaults.
46. For wireless networks connected to or used for accessing or transmission of Experian data, ensure that networks are configured and firmware on wireless devices updated to support strong encryption (for example, IEEE 802.11i) for authentication and transmission over wireless networks.
47. When using service providers (e.g. software providers) to access LexisNexis systems, access to third party tools/services must require multi-factor authentication.

6. Regularly Monitor and Test Networks

48. Perform regular tests on information systems that serve Experian data and are exposed to the Internet (port scanning, virus scanning, internal/external vulnerability scanning). Ensure that issues identified via testing are remediated according to the issue severity (e.g. fix critical issues immediately, high severity in 15 days, etc.)
49. Ensure that audit trails are enabled and active for systems and applications used to access, store, process, or transmit Experian data; establish a process for linking all access to such systems and applications. Ensure that security policies and procedures are in place to review security logs on daily or weekly a periodic basis and that follow-up to exceptions is required.
50. Use current best practices to protect telecommunications systems and any computer system or network device(s) used to provide Services hereunder to access LexisNexis systems and networks. These controls should be selected and implemented to reduce the risk of infiltration, hacking, access penetration or exposure to an unauthorized third party by:
 1. protecting against intrusions;
 2. securing the computer systems and network devices;
 3. and protecting against intrusions of operating systems or software.

7. Mobile and Cloud Technology

51. Storing Experian data permanently on mobile devices is prohibited. Any exceptions must be obtained from Experian in writing; additional security requirements will apply.
52. Mobile applications development must follow industry known secure software development standard practices such as OWASP and OWASP Mobile Security

Project adhering to common controls and addressing top risks.

53. Mobile applications development processes must follow secure software assessment methodology which includes appropriate application security testing (for example: static, dynamic analysis, penetration testing) and ensuring vulnerabilities are remediated.
54. Mobility solution server/system should be hardened in accordance with industry and vendor best practices such as Center for Internet Security (CIS) benchmarks, NIS, NSA, DISA and/or other.
55. Mobile applications and data shall be hosted on devices through a secure container separate from any personal applications and data. See details below. Under no circumstances is Experian data to be exchanged between secured and non-secured applications on the mobile device.
56. In case of non-consumer access, that is, commercial/business-to-business (B2B) users accessing Experian data via mobile applications (internally developed or using a third party application), ensure that multi-factor authentication and/or adaptive/risk-based authentication mechanisms are utilized to authenticate users to application.
57. When using cloud providers to access, transmit, store, or process Experian data ensure that:
 1. Appropriate due diligence is conducted to maintain compliance with applicable laws and regulations and contractual obligations
 2. Cloud providers must have gone through independent audits and are compliant with one or more of the following standards, or a current equivalent as approved/recognized by Experian:
 - ISO 27001
 - PCI DSS
 - EI3PA
 - SSAE 16 – SOC 2 or SOC3
 - FISMA
 - CAI / CCM assessment

8. General

58. No more than once per year, at Experian's expense, Experian will have the right to audit the security mechanisms Subscriber maintains to safeguard access to Experian information, systems and electronic communications. Audits may include examination of systems security and associated administrative practices. Audits shall be reasonable in scope and duration.
59. In cases where Subscriber is accessing Experian information and systems via third party software, Subscriber agrees to make available to LN upon request, audit trail information and management reports generated by the vendor software, regarding Subscriber individual authorized users.
60. Subscriber shall be responsible for and ensure that third party software,

which accesses the LexisNexis Online Services, is secure, and protects this vendor software against unauthorized modification, copy and placement on systems which have not been authorized for its use.

61. Subscriber shall conduct software development (for software which accesses LexisNexis information systems; this applies to both in-house or outsourced software development) based on the following requirements:
 1. Software development must follow industry known secure software development standard practices such as OWASP adhering to common controls and addressing top risks.
 2. Software development processes must follow secure software assessment methodology which includes appropriate application security testing (for example: static, dynamic analysis, penetration testing) and ensuring vulnerabilities are remediated.
 3. Software solution server/system should be hardened in accordance with industry and vendor best practices such as Center for Internet Security (CIS) benchmarks, NIS, NSA, DISA and/or other
62. Under Section H.1 above, reasonable access to audit trail reports of systems utilized to access the Online Services shall be made available to LexisNexis upon request, for example during breach investigation or while performing audits.
63. Data requests must include the IP address of the device from which the request originated (i.e., the requesting client's IP address), where applicable.
64. Subscriber shall report actual security violations or incidents that impact Experian data to LexisNexis within twenty-four (24) hours or per agreed contractual notification timeline. Subscriber agrees to provide notice to LexisNexis of any confirmed security breach that may involve data related to the contractual relationship, to the extent required under and in compliance with applicable law. Telephone notification is preferred at 888-872-5375, Email notification will be sent to Security.investigations@lexisnexis.com.
65. Subscriber acknowledges and agrees that Subscriber (a) has received a copy of these requirements, (b) has read and understands its obligations described in the requirements, (c) will communicate the contents of the applicable requirements contained herein, and any subsequent updates hereto, to all employees that shall have access to the Experian data through the Online Services, and (d) will abide by the provisions of these requirements when accessing Experian data.
66. Subscriber understands that its use of the Online Services and computing resources may be monitored and audited by LexisNexis, without further notice.
67. Subscriber acknowledges and agrees that it is responsible for all activities of its employees/Authorized Users, and for assuring that mechanisms to access the Online Services and data are secure and in compliance with its LexisNexis agreement.
68. When using third party service providers to access, transmit, or store Experian data, additional documentation may be required by LexisNexis.

General requirements:

69. Subscriber shall designate an employee to be its Head Security Designate, to act as the primary interface with LexisNexis on systems access related matters. Subscriber's Head Security Designate will be responsible for establishing, administering and monitoring all Authorized User's access to the Online Services which are delivered over the Internet ("Internet access"), or approving and establishing Security Designates to perform such functions.
70. Subscriber's Head Security Designate or other Security Designates shall in turn review all employee requests for Internet access approval. The Head Security Designate or its Security Designate shall determine the appropriate access to each LexisNexis product based upon the legitimate business needs of each employee. LexisNexis reserves the right to terminate any accounts it deems a security threat to its systems and/or consumer data.
71. Unless automated means become available, Subscriber shall request employee's (Internet) access via the Head Security Designate/Security Designate. Those employees approved by the Head Security Designate or Security Designate for Internet access ("Authorized Users") will be individually assigned unique access identification accounts ("User ID") and passwords/passphrases (this also applies to the unique Server-to-Server access IDs and passwords/passphrases). LexisNexis' approval of requests for (Internet) access may be granted or withheld in its sole discretion. LexisNexis may add to or change its requirements for granting (Internet) access to the services at any time (including, without limitation, the imposition of fees relating to (Internet) access upon reasonable notice to Subscriber), and reserves the right to change passwords/passphrases and to revoke any authorizations previously granted. Note: Partially completed forms and verbal requests will not be accepted.
72. An officer of Subscriber agrees to notify LexisNexis in writing immediately if it wishes to change or delete any employee as a Head Security Designate, Security Designate, or Authorized User; or if the identified Head Security Designate, Security Designate or Authorized User is terminated or otherwise loses his or her status as an Authorized User.

Roles and Responsibilities

73. Subscriber agrees to identify an employee it has designated to act on its behalf as a primary interface with LexisNexis on systems access related matters. This individual shall be identified as the "Head Security Designate." The Head Security Designate can further identify a Security Designate(s) to provide the day to day administration of the Authorized Users. Security Designate(s) must be an employee and a duly appointed representative of the Subscriber and shall be available to interact with LexisNexis on information and product access, in accordance with these Experian Access Security Requirements for LexisNexis

End-Users. Subscriber's duly authorized representative (e.g. contracting officer, security manager, etc.) must authorize changes to Subscriber's Head Security Designate. The Head Security Designate will submit all requests to create, change or lock Security Designate and/or Authorized User access accounts and permissions to LexisNexis' systems and information. Changes in Head Security Designate status (e.g. transfer or termination) are to be reported to LexisNexis immediately or the Head Security Designate's access terminated.

74. The Head Security Designate is acting as the duly authorized representative of Subscriber.
75. The Security Designate may be appointed by the Head Security Designate as the individual that Subscriber authorizes to act on behalf of the business in regards to LexisNexis product access control (e.g. request to add/change/remove access). Subscriber can opt to appoint more than one Security Designate (e.g. for backup purposes). Subscriber understands that the Security Designate(s) it appoints shall be someone who will generally be available during normal business hours and can liaise with LexisNexis' Security Administration group on information and product access matters.
76. The Head Designate shall be responsible for notifying their corresponding LexisNexis representative in a timely fashion of any Authorized User accounts (with their corresponding privileges and access to application and data) that are required to be terminated due to suspicion (or actual) threat of system compromise, unauthorized access to data and/or applications, or account inactivity.

Designate

77. Must be an employee and duly appointed representative of Subscriber, identified as an approval point for Subscriber's Authorized Users.
78. Is responsible for the initial and on-going authentication and validation of Subscriber's Authorized Users and must maintain current information about each (phone number, valid email address, etc.).
79. Is responsible for ensuring that proper privileges and permissions have been granted in alignment with Authorized User's job responsibilities.
80. Is responsible for ensuring that Subscriber's Authorized Users are authorized to access LexisNexis products and services.
81. Must disable Authorized User ID if it becomes compromised or if the Authorized User's employment is terminated by Subscriber.
82. Must immediately report any suspicious or questionable activity to LexisNexis regarding access to LexisNexis' products and services
83. Shall immediately report changes in their Head Security Designate's status (e.g. transfer or termination) to LexisNexis.
84. Will provide first level support for inquiries about passwords/passphrases or IDs requested by your Authorized Users.
85. Shall be available to interact with LexisNexis when needed on any system or

user related matters.

Glossary

| Term | Definition |
|--|---|
| Computer Virus | A Computer Virus is a self-replicating computer program that alters the way a computer operates, without the knowledge of the user. A true virus replicates and executes itself. While viruses can be destructive by destroying data, for example, some viruses are benign or merely annoying. |
| Confidential | Very sensitive information. Disclosure could adversely impact your company. |
| Encryption | Encryption is the process of obscuring information to make it unreadable without special knowledge. |
| Firewall | In computer science, a Firewall is a piece of hardware and/or software which functions in a networked environment to prevent unauthorized external access and some communications forbidden by the security policy, analogous to the function of Firewalls in building construction. The ultimate goal is to provide controlled connectivity between zones of differing trust levels through the enforcement of a security policy and connectivity model based on the least privilege principle. |
| Information Lifecycle | (Or Data Lifecycle) is a management program that considers the value of the information being stored over a period of time, the cost of its storage, its need for availability for use by authorized users, and the period of time for which it must be retained. |
| IP Address | A unique number that devices use in order to identify and communicate with each other on a computer network utilizing the Internet Protocol standard (IP). Any All participating network devices - including routers, computers, time-servers, printers, Internet fax machines, and some telephones - must have its own unique IP address. Just as each street address and phone number uniquely identifies a building or telephone, an IP address can uniquely identify a specific computer or other network device on a network. It is important to keep your IP address secure as hackers can gain control of your devices and possibly launch an attack on other devices. |
| Peer-to-Peer | A type of communication found in a system that uses layered protocols. Peer-to-Peer networking is the protocol often used for reproducing and distributing music without permission. |
| Router | A Router is a computer networking device that forwards data packets across a network via routing. A Router acts as a junction between two or more networks transferring data packets. |
| Spyware | Spyware refers to a broad category of malicious software designed to intercept or take partial control of a computer's operation without the consent of that machine's owner or user. In simpler terms, spyware is a type of program that watches what users do with their computer and then sends that information over the internet. |
| Experian Independent Third Party Assessment Program | The Experian Independent 3rd Party Assessment is an annual assessment of an Experian LexisNexis' ability to protect the information they purchase from Experian. EI3PA SM requires an evaluation of a LexisNexis' information security by an independent assessor, based on requirements provided by Experian. EI3PA SM also establishes quarterly scans of networks for vulnerabilities. |
| ISO 27001 /27002 | IS 27001 is the specification for an ISMS, an Information Security Management System (it replaced the old BS7799-2 standard) The ISO 27002 standard is the rename of the ISO 17799 standard, and is a code of practice for information security. It basically outlines hundreds of potential controls and control mechanisms, which may be implemented, in theory, subject to |

the guidance provided within ISO 27001.

PCI DSS The Payment Card Industry Data Security Standard (PCI DSS) is a proprietary information security standard for organizations that handle cardholder information for the major debit, credit, prepaid, e-purse, ATM, and POS cards.

SSAE 16 SOC 2, SOC3 Statement on Standards for Attestation Engagements (SSAE) No. 1 SOC 2 Report on Controls Related to Security, Availability, Processing Integrity, Confidentiality, and Privacy. The SOC 3 Report , just like SOC 2, is based upon the same controls as SOC 2, the difference being that a SOC 3 Report does not detail the testing performed (it is meant to be used as marketing material).

FISMA The Federal Information Security Management Act (FISMA) is United States legislation that defines a comprehensive framework to protect government information, operations and assets against natural or man-made threats. FISMA was signed into law part of the Electronic Government Act of 2002.

CAI /CCM Cloud Security Alliance Consensus Assessments Initiative (CAI) was launched to perform research, create tools and create industry partnerships to enable cloud computing assessments. The Cloud Security Alliance Cloud Controls Matrix (CCM) is specifically designed to provide fundamental security principles to guide cloud vendors and to assist prospective cloud customers in assessing the overall security risk of a cloud provider.

14. Frankfurter Allgemeine Zeitung GmbH Materials (Frankfurter Allgemeine Zeitung; Frankfurter Allgemeine Sonntagszeitung; Rhein-Main-Zeitung)

Frankfurter Allegemeine Zeitung GmbH (“FAZ”) does not guarantee or warrant these materials in any way. FAZ shall not be liable to you for any loss or injury arising out of or caused, in whole or in part, by negligent acts or omissions of FAZ in preparing or delivering these materials through the Online Services or in doing anything related thereto. FAZ shall not be liable for consequential damages, even if advised of the possibility of such damages. If, notwithstanding the foregoing, FAZ is held to be liable to you, the amount of such liability shall not exceed \$10,000 (USD).

15. Gale Research Inc. Databases

No part of these databases may be transmitted without the written permission of Gale Research Inc. (“Gale”). Any portion of this database which is downloaded from the Online Services and stored in machine-readable form may be retained only for a temporary period of time. Use in electronic databases or for mailing lists is prohibited. GALE AND ITS INFORMATION PROVIDERS MAKE NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT WILL GALE OR ITS INFORMATION PROVIDERS BE LIABLE FOR INDIRECT OR CONSEQUENTIAL DAMAGES FROM USE OF THESE DATABASES.

16. Het Financieele Dagblad B.V. Materials

You may not publish, broadcast, sell or otherwise redistribute these materials for commercial purposes.

17. Le Figaro

You may not publish, broadcast, sell or otherwise redistribute these materials for commercial purposes.

18. London Stock Exchange Plc (Dow Jones UK Disclosure Wire)

LIMITATION OF LIABILITY

DOW JONES AND ITS SUBSIDIARIES, AFFILIATES, SHAREHOLDERS, DIRECTORS, OFFICERS, EMPLOYEES AND LICENSORS (“THE DOW JONES PARTIES”) WILL NOT BE LIABLE (JOINTLY OR SEVERALLY) TO YOU, OR ANY THIRD PARTY, FOR INDIRECT, CONSEQUENTIAL, SPECIAL, INCIDENTAL, PUNITIVE, OR EXEMPLARY DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS (DIRECT OR INDIRECT), LOSS OF ANTICIPATED SAVINGS (DIRECT OR INDIRECT) AND LOST REVENUES (COLLECTIVELY, THE “EXCLUDED DAMAGES”) HOWSOEVER ARISING, WHETHER OR NOT CHARACTERIZED IN NEGLIGENCE, TORT, CONTRACT, OR OTHER THEORY OF LIABILITY, EVEN IF ANY OF THE DOW JONES PARTIES HAVE BEEN ADVISED OF THE POSSIBILITY OF OR COULD HAVE FORSEEN ANY OF THE EXCLUDED DAMAGES. EXCEPT AS PROVIDED HEREIN IN NO EVENT WILL THE LIABILITY OF THE DOW JONES PARTIES ARISING OUT OF ANY CLAIM RELATED TO THIS AGREEMENT OR THE SUBJECT MATTER HEREOF EXCEED THE AGGREGATE AMOUNT PAID BY YOU HEREUNDER IN THE TWELVE (12) MONTHS IMMEDIATELY PRECEDING THE EVENT GIVING RISE TO SUCH CLAIM. WHERE REQUIRED BY APPLICABLE LAW, NOTHING IN THIS AGREEMENT WILL BE EFFECTIVE TO LIMIT OR RESTRICT THE LIABILITY OF THE DOW JONES PARTIES FOR DEATH OR PERSONAL INJURY RESULTING DIRECTLY FROM USE OF THE DOW JONES CONTENT, CAUSED IN WHOLE OR PART BY THE NEGLIGENCE OR CONTINGENCIES BEYOND THE CONTROL OF THE DOW JONES PARTIES IN PROCURING, COMPILING, INTERPRETING, REPORTING OR DELIVERING THE DOW JONES CONTENT. IF ANY APPLICABLE AUTHORITY HOLDS ANY PORTION OF THIS SECTION TO BE UNENFORCEABLE, THEN THE DOW JONES PARTIES’ LIABILITY WILL BE LIMITED TO THE FULLEST POSSIBLE EXTENT PERMITTED BY APPLICABLE LAW.

DISCLAIMER

THE DOW JONES CONTENT, THE CONTENTS THEREIN, AND ANY ACCOMPANYING DOCUMENTATION ARE PROVIDED ON AN “AS IS” “AS AVAILABLE” BASIS. DOW JONES DOES NOT MAKE ANY AND HEREBY DISCLAIMS ANY REPRESENTATIONS, ENDORSEMENTS, GUARANTEES, OR WARRANTIES, EXPRESS OR IMPLIED,

INCLUDING, WITHOUT LIMITATION, ANY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR TITLE.

19. McGill Law Journal

McGill Law Journal ("MLJ") reserves all rights, including copyright, in relation to materials provided by it. MLJ's materials are supplied to subscribers solely for their use. Retransmission, dissemination or publication other than in accordance with the General Terms and Conditions, whether in print, electronic or other means, is expressly forbidden without written authorization from MLJ.

20. Medline® Database

National Library of Medicine ("NLM") represents that the materials provided in the Medline Database were formulated with a reasonable standard of care. Except for this representation, NLM MAKES NO REPRESENTATION OR WARRANTIES, EXPRESSED OR IMPLIED. THIS INCLUDES, BUT IS NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NLM SPECIFICALLY DISCLAIMS ALL SUCH WARRANTIES AND REPRESENTATIONS.

You may download NLM-produced citations and reuse these records within your organization or institution. NLM suggests that organizations limit the number of records to 1,000 per month. Since NLM makes corrections and enhancements to and performs maintenance on these records at least annually, you should plan to replace or correct the records once a year to ensure that they are still correct and searchable as a group.

NLM databases are produced by a U.S. government agency and as such the contents are not covered by copyright domestically. They may be copyrighted outside the U.S. Some NLM produced data is from copyrighted publications of the respective copyright claimants. Users of the NLM databases are solely responsible for compliance with any copyright restrictions and are referred to the publication data appearing in the bibliographic citations, as well as to the copyright notices appearing in the original publications, all of which are incorporated by reference. Users should consult legal counsel before using NLM-produced records to be certain that their plans are in compliance with appropriate laws.

All records must be identified as being derived from NLM databases.

You may not publish, broadcast, sell or otherwise redistribute these materials for commercial purposes.

21. News International Associated Services Limited Materials (Times Newspapers Limited, News Group Newspapers, TSL Education Limited)

You and your authorized users may not, without the prior written permission of LexisNexis, host or store portions of The Times, The Sunday Times, The Sun, News of the World, The Times Educational Supplement or The Times Higher Educational Supplement (which are accessed through the LexisNexis Services) on your Intranet in any library or archive of information intended to be accessed by another party.

22. Newsweek Magazine

You may not publish, broadcast, sell or otherwise redistribute these materials for commercial purposes.

23. New York State Unified Court System Materials

The New York State Unified Court System ("UCS") does not warrant the comprehensiveness, completeness, accuracy or adequacy for any particular use or purpose of the information contained in its databases and expressly disclaims all other warranties, express or implied, as to any matter whatsoever. Neither the UCS, its courts, court-related agencies or its officers or employees shall be responsible for any loss or damage caused by the use of the information contained in any of its databases.

24. RUSSICA DiaLine

You may not publish, broadcast, sell or otherwise redistribute these materials for commercial purposes. You may only retain insubstantial portions of these materials in machine-readable form for a temporary period of time.

Information in RUSSICA DiaLine is provided by RUSSICA-Izvestia Information, Inc. ("RUSSICA") and is derived from sources which RUSSICA considers to be sufficiently reliable to justify inclusion. RUSSICA MAKES NO WARRANTIES, EXPRESS OR IMPLIED, RELATING TO INFORMATION IN RUSSICA DIALINE, INCLUDING WITHOUT LIMITATION, ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR REPRESENTATIONS ABOUT THE ACCURACY OR COMPLETENESS OF THE INFORMATION. THE ENTIRE RISK OF USING THE INFORMATION IN RUSSICA DIALINE LIES WITH THE USER. RUSSICA shall not be liable in any way to you or any third party who may use the information in or from RUSSICA DiaLine or to any other person whatsoever for any damages arising in any way out of delays, inaccuracies, errors or omissions in RUSSICA DiaLine or information therein.

UNDER NO CIRCUMSTANCES WILL RUSSICA BE LIABLE TO USERS FOR ANY DAMAGES FOR ANY REASON WHATSOEVER, WHETHER CONSEQUENTIAL, DIRECT, INDIRECT OR INCIDENTAL, INCLUDING WITHOUT LIMITATION, LOST PROFITS, LOSS OF

USE, EVEN IF RUSSICA HAS BEEN APPRISED OF THE LIKELIHOOD OF SUCH DAMAGES OCCURRING

25. S&P Platts, a division of Global Inc. (“S&P”)

The S&P materials (Materials) are valuable intellectual property exclusively owned by S&P and its licensors and provided for your internal use only. No proprietary rights are transferred to you in the Materials or in any information therein. Except as may be expressly permitted by LexisNexis in its agreement with you, you may not: (i) republish, broadcast or distribute the Materials over any internal network, or (ii) reproduce information contained in the Materials, except that individual end-users may make a single printout of limited portions of the Materials on an ad hoc basis for personal use, provided they do not constitute a substantial portion of any issue of any title/publication included in the Materials. You may not store the Materials in machine-readable form for more than 90 days and may only download excerpts on an ad hoc (not a systematic) basis. You shall reproduce S&P’s copyright notice on any downloaded Materials. In the event of misappropriation or misuse of the Materials S&P shall be entitled to obtain injunctive relief.

You are prohibited from using the Materials for subsequent commercial purposes such as resale or preparing databases of such material.

NEITHER S&P, ITS AFFILIATES, NOR ITS LICENSORS MAKE ANY WARRANTY, EXPRESS OR IMPLIED, AS TO ACCURACY, ADEQUACY, OR COMPLETENESS OF INFORMATION CONTAINED IN THE MATERIALS, WHICH ARE PROVIDED “AS-IS”, WITHOUT WARRANTY AS TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR USE, OR RESULTS. NEITHER S&P NOR ANY SOURCES SHALL BE LIABLE FOR ANY ERRORS OR OMISSIONS NOR SHALL THEY BE LIABLE FOR ANY DAMAGES, WHETHER DIRECT OR INDIRECT, SPECIAL OR CONSEQUENTIAL, INCLUDING LOSS OF PROFITS, EVEN IF ADVISED OF THE POSSIBILITY. IN NO EVENT SHALL THE CUMULATIVE LIABILITY OF S&P FOR ALL ACTIONS EXCEED THE AVERAGE MONTHLY FEE PAID BY SUBSCRIBER FOR ACCESS TO THE MATERIALS.

The foregoing terms shall survive any termination of your right of access to the Materials.

26. Uniform Commercial Code Filing Records

Uniform commercial code filing records are provided for informational purposes only. Accuracy and completeness of these materials are not warranted. Verification of these materials can be obtained through the appropriate public offices.

27. Voxant, Inc. Materials

- a. Fair Disclosure Wire Materials (Event Transcripts and Event Briefs) only:

Voxant, Inc. and/or CCBN, Inc. reserve the right to make changes to documents, content, or other information in these materials without obligation to notify any person of such changes.

In the conference calls upon which Event Transcripts and Event Briefs are based, companies may make projections or other forward-looking statements regarding a variety of items. Such forward-looking statements are based upon current expectations and involve risks and uncertainties. Actual results may differ materially from those stated in any forward-looking statement based on a number of important factors and risks, which are more specifically identified in the companies' most recent SEC filings. Although the companies may indicate and believe that the assumptions underlying the forward-looking statements are reasonable, any of the assumptions could prove inaccurate or incorrect and, therefore, there can be no assurance that the results contemplated in the forward-looking statements will be realized.

THE INFORMATION CONTAINED IN EVENT TRANSCRIPTS IS A TEXTUAL REPRESENTATION OF THE APPLICABLE COMPANY'S CONFERENCE CALL AND WHILE EFFORTS ARE MADE TO PROVIDE AN ACCURATE TRANSCRIPTION, THERE MAY BE MATERIAL ERRORS, OMISSIONS, OR INACCURACIES IN THE REPORTING OF THE SUBSTANCE OF THE CONFERENCE CALLS. IN NO WAY DO VOXANT, INC. OR CCBN, INC. ASSUME ANY RESPONSIBILITY FOR ANY INVESTMENT OR OTHER DECISIONS MADE BASED UPON THE INFORMATION PROVIDED IN ANY EVENT TRANSCRIPT. USERS ARE ADVISED TO REVIEW THE APPLICABLE COMPANY CONFERENCE CALL ITSELF AND THE APPLICABLE COMPANY'S SEC FILINGS BEFORE MAKING ANY INVESTMENT OR OTHER DECISIONS.

THE INFORMATION CONTAINED IN EVENT BRIEFS REFLECTS CCBN, INC.'S SUBJECTIVE CONDENSED PARAPHRASE OF THE APPLICABLE COMPANY'S CONFERENCE CALL AND THERE MAY BE MATERIAL ERRORS, OMISSIONS, OR INACCURACIES IN THE REPORTING OF THE SUBSTANCE OF THE CONFERENCE CALLS. IN NO WAY DO VOXANT, INC. OR CCBN, INC. ASSUME ANY REponsibility FOR ANY INVESTMENT OR OTHER DECISIONS MADE BASED UPON THE INFORMATION PROVIDED IN ANY EVENT BRIEF. USERS ARE ADVISED TO REVIEW THE APPLICABLE COMPANY'S SEC FILINGS BEFORE MAKING ANY INVESTMENT OR OTHER DECISIONS.

b. Charlie Rose materials only:

THE MATERIALS ARE PROVIDED ON AN "AS IS" BASIS. NEITHER VOXANT, INC. NOR CHARLIE ROSE INC. MAKES ANY WARRANTY OF ANY KIND CONCERNING THE ACCURACY OF THE MATERIALS OR THEIR FITNESS FOR ANY PARTICULAR PURPOSE.

c. All Materials:

These materials are not legal transcripts for purposes of litigation.

28. Washington Post

You may not publish, broadcast, sell or otherwise redistribute these materials for commercial purposes.

29. West Publishing Company Materials

You may use materials provided by West Publishing Company for research purposes only, and may not publish, broadcast, sell or otherwise redistribute these materials for commercial purposes.

30. Ziff Davis Media Inc. Materials

You may not publish, broadcast, sell or otherwise redistribute these materials for commercial purposes.

31. LexisNexis Nexis® Solutions Materials

Your use of the LexisNexis Nexis Solutions Materials (“Nexis Materials”) is subject to the following additional terms and conditions:

- a. *Permissible Purposes.* You shall use the Nexis Materials only in accordance with the license granted in your Agreement and in any event for no purposes other than due diligence and compliance, media monitoring, reputation and brand management, market and competitive intelligence, governance risk management, or news gathering and dissemination. Your use of any risk and diligence services contained in the Nexis Materials shall be solely for your own internal legitimate business purposes and limited to the purposes of:
1. Identity verification;
 2. Detection, investigation, assessment, monitoring and prevention of fraud or other crime;
 3. Assessment, mitigation and management of financial and business risk;
 4. Compliance with anti-money laundering (AML), counter-terrorism financing (CTF), anti-bribery and corruption (ABC), know your client (KYC), modern slavery, or similar legal obligations;
 5. Assessment of the risk of default and provision of a risk-based score and/or credit risk attributes of an organization;
 6. Reconnecting assets with an individual or organization on their behalf;
 7. Finding prospective donors;
 8. Data cleaning or appending against your own database for general communication;

or

9. Production of analytical models, evaluation of a service, or product research and development.
- b. *Data Protection*. If and to the extent that any Data Laws of the European Union or its member states, the European Economic Area, the United Kingdom or Switzerland (“EU Data Laws”) apply to your use, then the following additional terms apply:
 1. *Definitions*. The lowercase terms “controller,” “personal data” and “processing” shall have the meanings set forth in EU Data Laws.
 2. *Transparency*. If required of LN under the transparency obligations of EU Data Laws, you shall inform your clients, prospects and suppliers whose personal data LN receives as a controller that you share their personal data with LN as described in the LexisNexis Nexis Solutions Processing Notice at <https://www.lexisnexis.com/global/privacy/en/article-14-bis.page>, and you shall make available to LN all information necessary to demonstrate your compliance with the foregoing.
 3. *Legal Basis*. You shall collect, use, share and otherwise process personal data that you obtain from the Nexis Materials only where you have a lawful ground to do so under EU Data Laws.
 4. *Sensitive Data*. You shall not use the personal data in or derived from the Nexis Materials in a manner which involves targeting or making decisions about individuals on the basis of their racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, genetic or biometric characteristics, health, sex life, sexual orientation, or criminal convictions and offences or related security measures, except as authorized by EU Data Laws.
 5. *Decision making*. You shall not make any decisions about individuals which have a legal or similarly significant effect on them and are based solely on automated processing of their personal data in or derived from the Nexis Materials or based on their personal data in or derived from the Nexis Materials that is sourced from social media platforms.

Online Services, Materials or Content that makes use of any EXARI® document automation software

1. **APPLICABILITY**. These Supplemental Terms apply whenever you access or use any Online Services, Materials or Content that makes use of any EXARI® document automation software (the “Software”). These Supplemental Terms supplement and form a part of the LexisNexis Order Form, the General Terms and Conditions, and, where applicable, Site Terms and Conditions. To the extent of any conflict between these Supplemental Terms and any other applicable agreement, terms or form, these Supplemental Terms shall control.
2. **SUPPLIER STATUS**. Exari Systems, Inc. and its affiliates, as the suppliers of the Software, are collectively deemed a “supplier” and a “supplier of Materials” under, and a third party beneficiary of, the General Terms and Conditions and under certain provisions specified in the Site Terms and Conditions. Such supplier, on its own behalf and without

LexisNexis, may assert and enforce such provisions directly against you. However, nothing in the General Terms and Conditions, the Site Terms and Conditions, or these Supplemental Terms (or any Order Form related thereto) creates, or shall be construed to create, any obligation on the part of such supplier to you or to give you any rights against such supplier.

3. RESTRICTION. You may not access or use, or allow anyone to access or use, any Online Services, Materials, or Content that makes use of any Software if you develop, sell or promote any document automation or assembly product or plan to do so.
4. CONFIDENTIALITY.
 1. 4.1. In addition to all provisions relating in any way to confidentiality in the General Terms and Conditions and in the Site Terms and Conditions, you and the Authorised Users may not disclose, publish, publicly display, or distribute all or any part of any Software.
 2. 4.2. For purpose of enforcing these Supplemental Terms (and no other), the Order Form and the Agreement may be disclosed to Exari Systems, Inc and its affiliates or its professional advisors
5. ADDITIONAL DISCLAIMER. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EXARI SYSTEMS, INC AND ITS SUPPLIERS EXCLUDE AND DISCLAIM ANY AND ALL WARRANTIES, REPRESENTATIONS AND CONDITIONS RELATING TO THE ONLINE SERVICES, MATERIALS OR CONTENT, WHETHER EXPRESS, IMPLIED OR STATUTORY, OR ARISING BY CUSTOM OR TRADE USAGE.
6. NOT LEGAL ADVICE. IT IS YOUR AND EACH AUTHORISED USER'S RESPONSIBILITY TO REVIEW AND DETERMINE THE SUITABILITY OF ANY DOCUMENT GENERATED FROM THE ONLINE SERVICES, MATERIALS, OR CONTENT, AND TO CONSULT THEIR OWN INDEPENDENT LEGAL ADVISER BEFORE USING ANY SUCH DOCUMENT. NEITHER EXARI SYSTEMS, INC NOR ITS SUPPLIERS WARRANT OR GUARANTEE THAT ANY SOURCE DOCUMENT, AUTOMATED TEMPLATE, RESULTING DOCUMENT OR OTHER DOCUMENT INCLUDED WITH OR GENERATED FROM THE ONLINE SERVICES, MATERIALS, OR CONTENT IS ACCURATE, COMPLETE, UP TO DATE, LEGAL, LEGALLY EFFECTIVE, VALID UNDER THE LAWS OF ANY JURISDICTION OR FIT FOR ANY PURPOSE WHATSOEVER. BY MAKING THE ONLINE SERVICES, MATERIALS, AND CONTENT AVAILABLE, NEITHER EXARI SYSTEMS, INC NOR OUR SUPPLIERS IS PROVIDING LEGAL ADVICE, AND YOU AND THE AUTHORISED USERS SHALL NOT USE THE ONLINE SERVICES, MATERIALS, OR CONTENT AS A SUBSTITUTE FOR LEGAL ADVICE.
7. MISCELLANEOUS.
 1. 7.1. ALL LIMITATIONS OF LIABILITY AND DISCLAIMERS CONTAINED IN THIS AGREEMENT APPLY EVEN IF ANY PERSON IS INFORMED IN ADVANCE OF THE POSSIBILITY OF ANY DAMAGES.
 2. 7.2. You acknowledge that a breach by you or by Authorised Users of this agreement relating to confidentiality or the intellectual property of Exari Systems, Inc or its suppliers may cause irreparable harm to Exari Systems, Inc or its

suppliers, as the case may be. In order to prevent or limit the harm of any such breach or anticipated breach, you agreed that we Exari Systems, Inc or its supplier, as the case may be, will be entitled to apply for immediate injunctive or other equitable relief (including ex parte relief) from a court of competent jurisdiction, without any additional findings of irreparable injury or the posting of any bond or security. No provision in the General Terms and Conditions or the Site Terms and Conditions, or in any Order Form relating thereto, that apply solely to a book or CD product shall not apply to the Software.

Exhibit B
Licensor's Supplemental Terms for Specific Materials
S&P Platts, a division of Global Inc. ("S&P") Materials

The above Materials are valuable intellectual property exclusively owned by S&P and its licensors and provided for your internal use only. No proprietary rights are transferred to you in the Materials or in any information therein. Except as may be expressly permitted by LexisNexis in its agreement with you, you may not: (i) republish, broadcast or distribute the Materials over any internal network, or (ii) reproduce information contained in the Materials, except that individual end-users may make a single printout of limited portions of the Materials on an ad hoc basis for personal use, provided they do not constitute a substantial portion of any issue of any title/publication included in the Materials. You may not store the Materials in machine-readable form for more than 90 days and may only download excerpts on an ad hoc (not a systematic) basis. You shall reproduce S&P's copyright notice on any downloaded Materials. In the event of misappropriation or misuse of the Materials S&P shall be entitled to obtain injunctive relief.

You are prohibited from using the Materials for subsequent commercial purposes such as resale or preparing databases of such material.

NEITHER S&P, ITS AFFILIATES, NOR ITS LICENSORS MAKE ANY WARRANTY, EXPRESS OR IMPLIED, AS TO ACCURACY, ADEQUACY, OR COMPLETENESS OF INFORMATION CONTAINED IN THE MATERIALS, WHICH ARE PROVIDED "AS-IS", WITHOUT WARRANTY AS TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR USE, OR RESULTS. NEITHER S&P NOR ANY SOURCES SHALL BE LIABLE FOR ANY ERRORS OR OMISSIONS NOR SHALL THEY BE LIABLE FOR ANY DAMAGES, WHETHER DIRECT OR INDIRECT, SPECIAL OR CONSEQUENTIAL, INCLUDING LOSS OF PROFITS, EVEN IF ADVISED OF THE POSSIBILITY. IN NO EVENT SHALL THE CUMULATIVE LIABILITY OF S&P FOR ALL ACTIONS EXCEED THE AVERAGE MONTHLY FEE PAID BY SUBSCRIBER FOR ACCESS TO THE MATERIALS.

The foregoing terms shall survive any termination of your right of access to the Materials.

ATTACHMENT 2

NOTICE: THE FOLLOWING TERMS AND CONDITIONS APPLY TO YOUR USE OF THE LEXISNEXIS PUBLICATION SERVICES IF YOU ARE AN AUTHORIZED USER IN AN ORGANIZATION THAT HAS ACCEPTED THESE TERMS IN WRITING. OTHERWISE, YOUR USE OF THE PUBLICATION SERVICES IS SUBJECT TO THE TERMS AND CONDITIONS (i.e., Attachment 1) EXECUTED BETWEEN YOUR ORGANIZATION AND LEXISNEXIS.
PUBLICATION SERVICES AGREEMENT

The terms and conditions listed below govern access to, and use of: Publications and the Digital Library (if ordered) as supplied by LN or its US affiliates (the "Publication Services") and the materials and content available therein ("Materials"), as provided by LexisNexis, a division of RELX Inc. and its affiliated companies (collectively "LN"). The terms "you" and "your" in uppercase or lowercase shall mean the entity (e.g., company, corporation, partnership, sole proprietor, etc.) or government agency entering into these terms and conditions with LN. These terms and conditions, together with the Order Form and Additional Terms, and any digital rights management ("DRM") included in the Electronic Publications, and terms posted within the Digital Library, constitute the entire agreement between you and LN in relation to the provision of the Publication Services and the Materials ("this Agreement"). Terms not specifically identified in this Attachment ___ will be governed by the General Terms. However, if terms identified in this Attachment ___ contradict the General Terms, then the terms in this Attachment shall control as it pertains to Publications and Digital Library.

The following are definitions for additional terms used below.

- (a) "Application Services" describes the digital content lending platform developed, managed and hosted by LN's licensor, OverDrive, Inc.
- (b) "Digital Library" is the Application Services together with the Digital Library Publications.
- (c) "Digital Library Publications" are the Electronic Publications that are provided by LN through the Application Services.
- (d) "Publications" include Digital Library Publications and Non-Digital Library Publications.
- (e) "Non-Digital Library Publications" include print publications and Electronic Publications not distributed on the Application Services.
- (f) "Electronic Publications" include CD-ROM, DVD-ROM, flash drive, PDF, eBook, video, audio, or other publications distributed electronically, and other services distributing Publications electronically other than through the Application Services.
- (g) "Updates" are any supplementation, release, replacement volume, new edition and/or updates to the Publication.
- (h) "Resellers" include bookstores, campus bookstores, law school bookstores, distributors, international resellers, online bookstores and any entity that intends to resell Publications or other formats. Clauses 1 and 2 only apply to the Digital Library and Electronic Publications.

1. GRANT OF LICENSE; RESTRICTIONS ON USE

1.1 You are granted, during the term of this Agreement, a nonexclusive, non-transferable, limited license to access and use the Digital Library and Electronic Publications and Materials from time to time made available by LN to you only for the internal governmental purposes, including, but not limited to: (a) research or study; and (b) providing professional services to your clients. This license is a license for your Authorized Users (defined below) to use the Digital Library and Electronic Publications and the Materials only in the manner set out in this Agreement.

1.2 Using the commands of the Digital Library and Electronic Publications, you and your Authorized Users may:

- (a) search, view and electronically display Materials retrieved from the Digital Library and Electronic Publications for each such Authorized User's governmental use, which individual use excludes the display of Materials through any form of network communication;
- (b) email, download or make printouts of Materials (collectively, "Authorized Printouts"); and
- (c) electronically store a single copy of an insubstantial portion of those Materials included in any individually searchable content source to the extent the storage of those Materials is not further limited or prohibited by the Supplemental Terms (defined below). These storage rights are limited to 90 days primarily for each Authorized User's exclusive use. Storage beyond 90 days is permitted only where: (i) Materials have been incorporated into advice provided to a specific client in respect of a

specific matter; or (ii) Materials are required to be kept for some legal or regulatory or evidential requirement.

1.3 In addition to the rights to Materials set forth in Clause 1.2, and to the extent permitted by applicable copyright law and not further limited or prohibited by the Supplemental Terms, you and your Authorized Users may:

- (a) make a single printout of Materials using the printing commands of your web browser;
- (b) make and distribute copies of Authorized Printouts;
- (c) copy, revise, customize and use the forms, templates, checklists and precedents that form part of the Materials (“Forms”);
- (d) excerpt or quote insubstantial portions of Material in documents prepared in the ordinary course of your business; and
- (e) as it relates to Electronic Publications,
 - (i) unless otherwise restricted by the embedded DRM (i.e., digital rights management), occasionally transfer the Electronic Publication from one Display Device to another so long as the Electronic Publication is displayed on only one Display Device at a time; and.
 - (ii) not remove, disable, or defeat any functionality in the Electronic Publication designed to limit or control access to or use of the Electronic Publication.

1.4 You and your Authorized Users may not:

- (a) create your own independently searchable database of Materials;
- (b) store, distribute or transmit any content through the Digital Library and Electronic Publications that: (i) is defamatory, libelous, pornographic or obscene (unless such content is reasonably related to professional responsibilities); or (ii) otherwise breaches any law, statute, regulation, standard, or code of practice of any relevant authority;
- (c) attempt to disassemble, reverse engineer or reverse compile any of the Digital Library and Electronic Publications and, with respect to technology related to the Digital Library and Electronic Publications, otherwise reduce to human-perceivable form;
- (d) use the Digital Library and Electronic Publications or Materials in any fashion that infringes the copyright or proprietary interests therein, including, but not limited to, exploiting the goodwill of LN, including its trademarks, service marks, or logos;
- (e) remove or obscure the copyright notices or other notices contained in Materials;
- (f) access or use the Digital Library and Electronic Publications via mechanical, programmatic, robotic, scripted or any other automated means not provided as part of the Digital Library and Electronic Publications. Use of the Digital Library and Electronic Publications is permitted only via manually conducted, discrete, individual search and retrieval activities; or
- (g) offer any part of the Publication Services or Materials for commercial resale or commercial redistribution in any medium or use the Digital Library and Electronic Publications or Materials to compete with the business of LN.

1.5 All right, title, and interest (including all copyrights and other intellectual property rights) in the Digital Library and Electronic Publications and Materials, regardless of the form of medium, belong to LN or its third-party suppliers. You acquire no ownership of copyright or other intellectual property rights or proprietary interest in the Digital Library and Electronic Publications, or copies thereof, except the limited rights granted herein.

1.6 The following terms also apply to the Digital Library:

- (a) Through the functionality of the Digital Library, you will have the right to provide access to eBook(s) on the Digital Library solely to Authorized Users using the Digital Library for a limited duration (“Lending Period”). You will establish the Lending Period, but in no case may the Lending Period extend beyond the Term or 365 days, whichever is less.
- (b) You will have the right to distribute the number of eBook(s) on the Digital Library to the number of Authorized Users indicated in or with the Order Form.

1.7 You will respect and deploy the DRM settings on the Digital Library and Electronic Publications as designated by LN that may restrict burning, copying, sharing and/or printing of the Digital Library and Electronic Publications. In the event LN learns of attempts to circumvent such DRM protections either by you or your Authorized Users, LN shall in its sole discretion, be permitted to temporarily suspend and/or permanently terminate Authorized User's and/or your access to the Digital Library and Electronic Publications.

2. ACCESS TO SERVICES

2.1 With respect to access to the Digital Library and Electronic Publications, you agree that:

- (a) only your employees, temporary employees, current students, faculty, partners, and contractors dedicated to performing work exclusively for you (to the extent those categories of persons are appropriate to your situation) that are also US-based are eligible to access and use the Digital Library and Electronic Publications and Materials (“Eligible Persons”). Without limitation,

external professional service providers, such as attorneys, accountants, outsourcers and public relations firms, are specifically excluded from being Eligible Persons;

(b) the term “Authorized User” means an Eligible Person to whom you have an LN identification number issued (or if, otherwise permitted, have permitted others to use the Digital Library and Electronic Publications) (“LN ID”);

(c) each LN ID may only be used by the Authorized User to whom LN assigns it and that such LN ID may not be shared with or used by any other person, including other Authorized Users;

(d) you are responsible for managing your roster of Authorized Users and will promptly notify LN to deactivate an Authorized User’s LN ID if the Authorized User is no longer an Eligible Person or you otherwise wish to terminate the Authorized User’s access to the Digital Library and Electronic Publications; and

(e) You are responsible for all use of the Digital Library and Electronic Publications accessed with LN IDs issued to your Authorized Users, including associated charges, whether by Authorized Users or others. You will use reasonable efforts to prevent unauthorized use of LN IDs assigned to your Authorized Users and will promptly notify LN, in writing, if you suspect that an LN ID is lost, stolen, compromised or misused.

2.2 Except for use incidental to occasional, short-term travel, you may not use a LN ID to access the Digital Library and Electronic Publications and Materials from outside the country for which it was issued.

2.3 Your LN IDs may be restricted from accessing certain Materials otherwise available in the Digital Library and Electronic Publications based upon: (a) Materials you subscribe to; and (b) Materials your Authorized Users are qualified to access. Depending on several factors including the content ordered on each product or service, your subscriptions to any Publication Services Product may not mirror the Online Service subscription Materials.

2.4 Materials and features of the Digital Library and Electronic Publications may be added to, withdrawn from, or otherwise changed by LN without notice. In the event any such change results in the removal of a significant portion of the Digital Library eBook titles from the Digital Library, LN and you will negotiate in good faith to make an appropriate adjustment to the amounts payable under the Digital Library Order. If the parties are unable to agree upon an appropriate adjustment, then you may terminate this Agreement upon written notice to LN. Not all eBooks or other Electronic Publications are available in all eBook or other electronic formats.

2.5 Subject to Clause 2.4 above, the Digital Library and Electronic Publications may contain a feature that will allow your Authorized Users to upload documents to be used in the Digital Library and Electronic Publications (e.g., the Digital Library may allow you to upload your policies) (“Subscriber Documents”).

(a) LN represents and warrants that the Subscriber Documents will be under the exclusive control of your Authorized Users and LN will not access or otherwise review the content of Folders without your authorization. Notwithstanding the foregoing, LN may access or disclose the content of Subscriber Documents to the extent necessary to facilitate features and functions of the Digital Library and Electronic Publications and to comply with contractual and legal obligations including, but not limited to, an administrative or judicial proceeding;

(b) You and your Authorized Users are solely responsible for the content of their respective Subscriber Documents. You represent and warrant that your Authorized Users have the right and authority to upload any and all content added as Subscriber Documents that are not provided by LN. Authorized Users are prohibited from uploading content as Subscriber Documents that is defamatory, libelous, pornographic or obscene, unless such content is reasonably related to professional responsibilities; and

(c) A court of competent jurisdiction may determine that the State is liable for claims, damages, costs, fines and expenses that LN may incur as a result of any content uploaded as Subscriber Documents. Authorized Users are solely responsible for securing or saving the content of their respective Subscriber Documents before the expiration or termination of this Agreement, if desired. LN has no obligation to provide the content of Subscriber Documents to you or your Authorized Users after the termination of this Agreement.

2.6 Materials and Digital Library and Electronic Publications are further limited by and subject to the Supplemental Terms for Specific Materials (“Supplemental Terms”), conditions published online, contained within a publication or product, online descriptions of files, online notices following file selection, and individual documents retrieved from the Digital Library and Electronic Publications (collectively, “Additional Terms”), all of which are incorporated by reference herein. Any conflict between the provisions of this Agreement and the Additional Terms will be resolved in accordance with Clause 6.12.

2.7 With respect to access to the Digital Library, you will select from your organization a Digital Library Administrator to provide

first level support to Authorized Users at your organization. LN Customer Support will provide second level support to your Digital Library Administrator(s) or IT Department, and is available at: (877) 516-8256 (8am-8pm M-F EST excluding holidays), or DigitalLibrarySupport@lexisnexis.com. Responses to your requests will be made within a commercially reasonable time period.

2.8 For the Digital Library, any supported internet browser may be used at your discretion. However, full functionality may not be available if the most current version of a mainstream internet browser is not used.

3. LIMITED WARRANTY

3.1 LN represents and warrants that LN has the right and authority to make the Publication Services and Materials available pursuant to the terms and conditions of this Agreement.

3.2 Materials are provided for reference purposes only and are not intended, nor should they be used, as a substitute for professional advice or judgment or to provide legal or medical advice with respect to particular circumstances.

3.3 EXCEPT AS OTHERWISE PROVIDED IN CLAUSE 3.1, THE PUBLICATION SERVICES AND MATERIALS ARE PROVIDED ON AN "AS IS", "AS AVAILABLE" BASIS AND LN AND EACH THIRD-PARTY SUPPLIER OF MATERIALS EXPRESSLY DISCLAIM ALL OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

4. Limitations of Liability. Reserved. The limitations of liability for LN products and services utilizing these terms will be set forth in the General Terms.

5. SUBSCRIPTIONS; PRICING; TERM; TERMINATION; RENEWAL; RETURNS

5.1 Reserved.

5.2 Publications may be offered as one-time sales/licenses, subscriptions (either with or without auto-renewal), or subscriptions with multi-year offered multi-year pricing ("Multi-Year") (either with or without auto-renewal at the end of the multi-year commitment). The following describes the types of subscriptions:

(a) "S" Service Subscription - Price includes product and Updates published during the indicated service period (minimum 30 days) at no additional charge except tax, shipping and handling where applicable. Renewal options include:

(i) "S/A" or "S/AR" Service Subscription with Automatic Renewal - If you select this option your subscription will be automatically renewed without any action on your part. Notification that the subscription is due to be renewed, and the price of renewal, will be sent to you 60 days prior to renewal (but if you are on a Multi-Year (see Clause 5.2(e)), you will be sent such a notice 60 days prior to the Renewal Term (see Clause 5.2(e)(i)). Estimated prior-year prices and update frequency are shown with the description of each title.

(ii) "S/N" or "S/AS" Service Subscription with Notification - Notification that the subscription is due to be renewed, and the price of renewal, will be sent to you 60 days prior to renewal. If you fail to act, your subscription will be canceled.

(b) "N" Non-Service Subscription - Price includes product only, plus any Updates published within 30 days of purchase or as otherwise indicated. Subscription options include:

(i) "NS/A" or "NS/AR" Non-Service Subscription with Automatic Renewal - If you select this option you will receive and be billed for future updates outside of the 30-day period without any action on your part. Estimated prior year prices and update frequency are shown with the description of each title. Non-Service Electronic Publications will be updated via automatic shipment to you, or by LN either pushing the Update to you electronically or notifying you that an Update is available for download.

(ii) "NS/N" or "NS/AS" Non-Service Subscription with Notification - Notification that an update has been published, and the price of the update, will be sent to you. If you fail to act, you will not receive the update.

(c) Additional pricing information for subscriptions:

(i) Unless otherwise indicated, pricing (including any grand total, retail price, or other pricing, unless otherwise indicated) does not include tax or shipping and handling, which will be charged and due at the then current rates. LN will arrange for an external third party to take responsibility for shipping. Shipping and handling amounts will be invoiced separately and will be included in your final invoiced amount. If you have chosen a monthly billing option, shipping and handling charges will be prorated over the term of the subscription and billed accordingly.

(ii) Reserved

(iii) By placing an order, you agree you have been advised of the number of Updates and the cost related to the Updates that were made to the Publications last year. Renewal and Update price estimates are based on prior year costs and do not reflect actual costs associated with future renewal and Updates, which will likely include an increase over prior year's subscription price. The number of Updates and the upkeep costs may vary due to developments in the law and other publishing issues, but you may use this as a rough estimate of future shipments. You may call for Support at 800-833-9844 for additional information on Update frequency and price.

(iv) Unless otherwise indicated, promotions (including but not limited to discounts and bundles) are not available for purchases for resale or redistribution. Resellers should ask their LN representative about any applicable promotions or discounts available for resale or redistribution.

(v) Unless otherwise indicated, Resellers may not purchase service or subscription titles from LN.

(d) General (Non-Multi-Year) Cancellation and Return Information:

(i) You may cancel any subscription at any time by calling Customer Support at 800.833.9844; emailing customer.support@lexisnexis.com; or returning an invoice or notification marked "CANCEL." If you cancel a Subscription on any component of a product bundle or multi-media subscription, you will not be eligible for any of the discounts offered in connection with such order. You will receive a supplemental invoice for the remaining components of the product bundle or multi-media subscription order at their list price.

(ii) Shipments must be returned within 30 days of receipt, at your expense, for full credit of the advertised price, less shipping and handling fees and any other discount credits. All returns must be returned unused in the same condition as received. No credit or refund will be issued if returns are received in a damaged condition. Damaged condition includes highlights, inserted advertising materials, torn, worn, damaged covers or pages, attached security devices, or products that have otherwise been altered or defaced. A copy of the invoice and packing slip received with the shipment must be included with your return. A return shipping label is not provided. You can send your return to the following address:

Cenveo Hurlock

Attn LN Returns Dept

4810 Williamsburg Rd

Hurlock, MD 21643

(iii) If you cancel a Service Subscription between 31 and 60 days after the invoice date and you return the product at your expense, you will receive a 5/6th credit of the price for the annual subscription. To receive any credit, you must return all product(s) shipped during the applicable subscription period at your expense within the applicable cancellation period listed above.

(iv) If you return a Non-Service Subscription at your expense within 30 days of shipment, you will receive full credit for the purchase price. No credit will be given for returns more than 30 days after shipment. Return of a shipment, other than the initial purchase, will not cancel your subscription.

(v) No credit will be given more than 60 days after the invoice date for shipments to the 48 contiguous United States. However, this period is expanded to 90 days after the invoice date for orders shipped to Canada, and 120 days after the invoice date for orders shipped to the Virgin Islands, Puerto Rico, Hawaii, Alaska, and Non-US shipments.

(vi) All eBooks, CDs, downloadable content, and software purchases are non-cancellable, nonrefundable and nonreturnable. Additionally, notwithstanding anything to the contrary (other than Service or Non-Service Subscriptions), any items marked or identified at the time of sale as non-returnable, final sale, or the like, regardless of format, media, or type of purchaser (e.g., non-Reseller or Reseller), are non-cancellable, nonrefundable and nonreturnable.

(vii) Reserved.

(viii) If you are returning LN publications because you received them in a damaged or defective condition, please call Customer Support at 800.833.9844 within 30 days of receipt of the order.

(ix) Domestic and International Resellers and Book Store Sales. In addition to the refund/return rights listed, the following rights also apply:

Bookstores may return overstock of new, unmarked, and undamaged books in the original packaging within 6 months of the date of the original invoice and receive a refund. A copy of the original invoice must be included with the return. Shipping and handling fees are not refundable, and additional shipping and handling fees must be paid on returns.

LN will not drop-ship to Resellers customers. LN will ship to Reseller under the Reseller's existing carrier account. Reseller must clearly provide shipping instructions with their order or purchase order. These instructions must include the carrier name, account number, and weight ranges for Ground, Next Day, 2nd Day, and Freight.

Editions of Publications in print may be returned for a full refund within the earlier of (i) 6 months after purchase or (ii) 3 months of the new edition being released (the new edition being the one after the one to be returned). Print Publications returned outside of this time frame will be recycled or discarded without notification, and no credit or refund will be issued. LN will not send the returned merchandise back to the Reseller.

LN reserves the right to require preauthorization for returns and refunds if, in its sole determination, it believes a Reseller is not complying with or is abusing this return policy. For these accounts, any product returned without preauthorization will be immediately recycled or discarded by LN. LN has no obligation to either notify Reseller prior to any disposal or return any product regardless of dollar value or quantity. Reseller will not receive a credit for unauthorized returns, and will be responsible for paying any remaining balance due on their account for any returned product.

All returned materials must be received in undamaged and resalable condition at the Reseller's cost. LN will not pay for return shipping.

(e) Modification of Terms for Multi-Year- This Clause modifies the rest of 5.2 as it applies to Multi-Years, and will only apply if the Publication Service(s) you ordered were described as a Multi-Year, described as having an initial period of more than 12 months, or include a Multi-Year (such as the Digital Library & Multi-Year or the Multi-Year).

(i)

Notwithstanding anything to the contrary, you may not terminate this Agreement during the "Order Term" (e.g., the term of the Multi-Year before any auto-renewal periods begin) set forth in the ordering document (or online ordering system) for your subscription to the Publication Services (the "Order Form") except as specifically provided in the Order Form or as set forth in this Clause 5.2(e). UPON EXPIRATION OF THE ORDER TERM, THIS AGREEMENT WILL AUTOMATICALLY RENEW FOR ADDITIONAL ONE-YEAR PERIODS (EACH A "RENEWAL TERM") AT THE THEN-CURRENT LIST PRICES. The Order Term and any Renewal Terms will collectively be the "Term." You may avoid entering into a Renewal Term by providing LN with at least 45 days prior written notice delivered to your LN account manager before the beginning of the next Renewal Term.

(ii) During the Term, you may terminate this Agreement for a material breach by LN that remains uncured for more than 30 days after LN receives written notice from you identifying the specific breach. The State may immediately terminate this Contract in whole or in part without penalty and for any reason, including but not limited to, appropriation or budget shortfalls.

(iii) If this Agreement is properly terminated during a Term in which funds are due to LN, then LN will prorate annual commitment amounts for the affected Term with a date range of less than 11 months and one day. The proration basis shall be the number of full or partial months this Agreement is in effect divided by 12.

(iv) If you have subscribed to a Multi-Year, you may only substitute or change the Publication Services once per subscription year (after the first year) upon 45 days prior written notice to LN to be effective as of the start of the next subscription year. If your total selections for such substitution or change would otherwise cause you to owe less, then you shall continue to pay the amount you were required to spend on the multi-year subscription you had subscribed to before the substitution or change. If your total selections for such substitution or change would otherwise cause you to owe more, then you shall also to pay the increased total amount over the amount you were required to spend on the multi-year subscription you had subscribed to before the substitution or change.

(v) If you or your affiliates have another agreement with LN or its affiliates ("Other Agreement") that require a certain level of spend per period on Publications (a "Retention Clause"), then, for clarity, after termination for any reason of this Agreement, that Retention Clause shall be in effect unchanged through the remainder of that Other Agreement.

5.3 LN may, without notice to you, suspend or terminate this Agreement: (a) without notice to you if you infringe on any intellectual property rights granted herein; or (b) upon sixty (60) days' written notice and opportunity to cure if you breach or otherwise fail to comply with any other obligation in this Agreement (including payment obligations). Without prejudice to the foregoing, if you fail to pay any sum properly due hereunder, LN reserves the right to seek enforcement from a court of competent jurisdiction of the sum properly due as well as to seek recovery of legal costs and other expenses incurred by LN in connection with your breach. Notwithstanding anything to the contrary, the State does not waive any defenses, including governmental immunity, should LN elect to seek redress from a court of competent jurisdiction.

5.4 On termination of this Agreement, any license granted under this Agreement terminates, and you agree to cease all use of

the Electronic Publications and Digital Library (as applicable), and, from all Display Devices (whether such Display Devices are the property of you or personal Display Devices of Authorized Users), return or destroy, to the extent permitted by law or applicable record retention policy, all Electronic Publications and Digital Library eBooks and delete electronic or magnetic copies of the Electronic Publications and Digital Library eBooks and purge all downloaded (machine-readable/electronic) Materials. If the Electronic Publication has an expiration date, you will cease use of, and destroy the outdated Electronic Publication. LN disclaims any and all liability associated with use of outdated Electronic Publications or Electronic Publications beyond their expiration date, if any. Additionally, for CDs, LN and its licensors retain outright ownership of all CD-ROM discs. LN does not require return of the CD-ROM discs delivered to you either at the end of the subscription period covering the CD-ROM discs or upon receipt by you of replacement CD-ROM discs. Consequently, you will not be able to access CD-ROM discs delivered to you after their expiration date. After the expiration date of a CD-ROM or upon receipt of an updated CD-ROM, you will cease use of and destroy the previous or outdated CD-ROM.

STATE OF MICHIGAN

Master Agreement No. 200000000623
Statewide Legal Research Databases and Legal Print Products

SCHEDULE D



Attachment 4
Lexis Advance® Subscription Order for the State of
Michigan | Contract #
(New Subscriber Version)



| |
|--|
| “Subscriber” Name: |
| Account Number: |
| “LN”: LexisNexis, a division of RELX Inc. |

1. Subscription Agreement (Lexis Advance Order)

LexisNexis, a division of RELX Inc. (“LN”) grants Subscriber a non-exclusive, non-transferable limited license to access and use Lexis Advance® and the materials available therein (“Materials”) pursuant to terms set forth in the LexisNexis General Terms and Conditions (“General Terms” Attachment 1) and the pricing set forth in the Price Schedule (“Price Schedule” Schedule B) (the General Terms together with the Price Schedule is collectively referred to as the “Lexis Advance Subscription Agreement” or “Lexis Advance Order”), both of which are incorporated herein by reference.

2. Certification

2.1 Subscriber certifies that the number of government professionals in Subscriber’s organization is as set forth below. A “Government Professional User” is defined as an attorney, judge, librarian, researcher, investigator or analyst who is employed by the Subscriber.

| | |
|---|--|
| Number of Government Professional Users: | |
|---|--|

2.2 A “Support Staff User” is defined as a person who supports the Government Professional User, including, but not limited to: paralegals, interns, legal secretaries or other administrative support members. Up to 3 ID’s may be issued to support staff for each Government Professional User accounted for above.

| | |
|---------------------------------------|--|
| Number of Support Staff Users: | |
|---------------------------------------|--|

2.3 Each LN ID must be issued for individual use by the Government Professional User or Support Staff User.

2.4 If Subscriber, at the time of signing this Lexis Advance Order has 11 or more Government Professional Users, then Subscriber is required to notify LN if the number of Government Professional Users falls below 11. Subscriber shall, within 30 days of the staffing change, notify LN in writing.

2.5 Subscriber acknowledges that the pricing and menus provided to Subscriber in this Lexis Advance Order depend in part on the number of Government Professional Users in Subscriber’s organization. Subscriber certifies that as of the date Subscriber signs this Lexis Advance Order there are the number of Government Professional Users in Subscriber’s organization (the “Reference Number”) as Subscriber has specified above.

(i) At LN’s request from time to time, Subscriber will certify in writing the then-current Reference Number.

| |
|--|
| |
|--|

(ii) If there is change in the Reference Number, then LN may invoice the State for any use of Lexis Advance in excess of the Reference Number at the price set forth in Schedule B, the Pricing schedule. Payment by the State pursuant to this Section is LN's sole and exclusive remedy for any excess use by the State.

3. Lexis Advance Product and Charges

This Section 3 amends the Lexis Advance Order with respect to the Lexis Advance product offering described below. The term of Subscriber's commitment for the Lexis Advance product offering will begin upon the date Subscriber's billing account ("Account Number") is activated ("Activation") and will continue for the last period set forth in Section 3.2 below (the "Committed Term"). Except in the case of non-appropriation or budget shortfalls, Subscriber may not terminate this Lexis Advance Order under Section 5.2 of the General Terms during the Committed Term. In addition, Subscriber may terminate this Lexis Advance Order during the Committed Term for a material breach by LN that remains uncured for more than 30 days after LN receives written notification from Subscriber identifying a specific and material breach.

If Subscriber terminates this Lexis Advance Order pursuant to this Section, then Subscriber will pay all charges incurred up to the date of termination, to the extent funds are available.

| Lexis Advance Content & Features | | |
|---|------------|-----------------|
| Product | SKU Number | Number of Users |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| <input type="checkbox"/> See attached Rider No. 1 for additional Content & Features | | |

3.1 In exchange for access to the Lexis Advance Content, Feature and/or Service set forth in Section 3.1 above, Subscriber will pay to LN the following amount, to the extent funds are available, (the "Monthly Commitment") during the periods set forth below.

| Committed Term | Monthly Commitment |
|----------------|--------------------|
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |

3.2 During the Term, LN may make content and features available to Subscriber that are not included in the Lexis Advance Content described above which will be offered to Subscriber at an additional charge ("Alternate Materials"). Subscriber will be under no obligation to access and use the Alternate Materials, or to incur additional fees beyond the Monthly Installment. If Subscriber elects to access the Alternate Materials by initialing below, Subscriber will be notified that additional charges will apply before the Alternate Materials is displayed. If Subscriber proceeds to access the Alternate Materials, Subscriber will pay the then current, transactional charge(s) for the Alternate Materials that is displayed at the time of access.

Subscriber elects access to the Alternate Materials

(Initial)

3.3 Use of Lexis Advance under this Lexis Advance Order is available to Subscriber and its Authorized Users (defined in the General Terms).

3.4 LN may temporarily suspend access to Lexis Advance until all unpaid amounts are paid in full. No claims directly or indirectly related to this Lexis Advance Order with respect to amounts billed or payments made under this Agreement may be initiated by Subscriber more than 6 months after such amounts were first billed to Subscriber.

4. Support and Training

During the Term, Subscriber, with the support of LN, agrees to encourage the effective use of Lexis Advance through:

- (a) Meaningful participation in additional ongoing programs presented by LN to update and train Authorized Users;
- (b) Authorize the periodic distribution of memos or other communications by LN and/or Subscriber to Authorized Users; and
- (c) The periodic review with LN of Subscriber's Authorized User's use of materials and training under this Lexis Advance Order.

5. Miscellaneous

5.1 This Lexis Advance Order does not bind either party until it has been accepted by both parties, processed through Subscriber's Contract Change process, and any contractual changes are appended to this Lexis Advance Order through a Contract Change Notice.

5.2 If Subscriber issues a purchase order in connection with the Lexis Advance Order, Subscriber acknowledges and agrees that the purchase order shall be for Subscriber's governmental internal purposes only and shall not modify or affect any of the other terms or conditions for access to the Online Services.

LEXISNEXIS WILL NOT ACCEPT ANY CHANGES, CORRECTIONS OR ADDITIONS TO THIS LEXIS ADVANCE ORDER UNLESS SUCH CHANGES ARE EXPRESSLY ACCEPTED BY LN IN WRITING. SUCH CHANGES WILL HAVE NO LEGAL EFFECT.

AGREED TO AND ACCEPTED BY:

| |
|--|
| Subscriber: |
| [MUST BE COMPLETED BY SUBSCRIBER] |
| Authorized Subscriber Signature: _____ Printed Name: _____ Job Title: _____ Date: _____ |

LexisNexis, a division of RELX Inc.

[COMPLETED BY LEXISNEXIS]

| |
|---|
| Authorized Signature: _____ Name: _____ Job Title: _____ Date: _____ |
|---|

CUSTOMER INFORMATION (Please type or print):

| | | |
|---|---|--|
| Organization Name: (Full Legal Name) | | |
| Billing Frequency: | <input type="checkbox"/> Monthly | <input type="checkbox"/> Annually |
| Physical Address | | Invoice Address |
| Street Address: | | |
| City: | | |
| State: | | |
| Zip: | | |
| County: | | |
| Telephone: | | |
| Fax: | | |
| Parent Company: (if applicable) | | |

Type of Organization:

Legislative Judicial Executive

Professional User: _____ Practicing Area of Law: _____

Support Staff: _____ Employer Identification Number: _____

Bar No: _____ Issuing State: _____

Date Issued/Expiration Date: _____ Organization Web Address: _____

Tax Exempt: Yes (attach Sales Tax Exemption Certificate) MSA: Yes No
 No

Tax ID No: _____ State Contract No: (If applicable)

PO No: (If applicable)

Contacts:

_____ **Name** _____ **Telephone** _____ **Email**

Installation: _____

Billing: _____

Policy/Legal Notification: _____

Scheduling/Training: _____

Super Admin: _____ **Name** _____ **Telephone**
 _____ **Email** _____ **IP Address**

CUSTOMER ID INFORMATION (Please type or print)

| ID HOLDERS' NAMES (additional sheet attached <input type="checkbox"/>) | ID HOLDERS' TITLES/POSITIONS | ID HOLDERS' EMAIL ADDRESSES | LOCATION/ADDRESS |
|---|-------------------------------------|------------------------------------|-------------------------|
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |

ATTACHMENT 4

| | | |
|--|--|--|
| For internal use Payment Method: Confirming order copy Check # _____ attached (separate checks for each company of origin) Net 30 Bill Monthly Bill Quarterly Bill Semi-Annual Bill Annual MasterCard® VISA® AMEX® Discover® Credit Card # Exp. | Order Number: Sales Reps Name Sales Rep #: - SL PMC: Source Code: Rush Order / Date Needed: Additional Information: | ORDER FORM Revised May 2016 MATTHEW BENDER® 9443 Springboro Pike Miamisburg, OH 45342 (800) 833-9844 Fax (800) 828-8341 |
|--|--|--|

| | |
|--|---|
| Ship to Account Information: Account Information Change Name: Attn: Street: City, State, Zip: County: Telephone #: Fax #: Email Address: | Bill to Account Information (if different than ship to): Account Information Change Name: Contact: Street: City, State, Zip: County: Telephone #: Fax #: LexisNexis Bill Group #: |
|--|---|

| | | | |
|--|--------------------------------------|---|------------------|
| I certify there are _____ attorneys in the firm or department. | Enter Account # or check NEW ACCOUNT | Enter Bill to Account # (if different than ship to) | Purchase Order # |
|--|--------------------------------------|---|------------------|

| Qty | 13 Digit ISBN # | # of Months | Sub Type (S/NS) | (AR/AS) Or (N) | OTP (Y/N) | Product Description | Unit Price | # of Users | User Fees | Disc % | Promo Code | # of Releases | Upkeep Cost | Total Price |
|-----|-----------------|-------------|-----------------|----------------|-----------|---------------------|------------|------------|-----------|--------|------------|---------------|-------------|-------------|
| | | | | | | | | | | | | | | \$ |
| | | | | | | | | | | | | | | \$ |
| | | | | | | | | | | | | | | \$ |

| | |
|--|---|
| Sub = Subscription For types of subscriptions and related options and letter codes, see clauses 1 and 2 below. OTP = One time purchase only. NOT applicable for any Service Titles offering a 12 month Service Period. DISC = Discount | Subtotal other pages: \$ Discount: \$ Subtotal: \$ Tax _____%: \$ ** Grand Total Price: \$ |
|--|---|

**Shipping & Handling Fees will be added to the Grand Total

1) **“S” Service Subscription** -Price includes product and Updates published during the indicated service period (minimum 30 days) at no additional charge except tax, shipping and handling where applicable. Renewal options include:

2) **“S/N” Service Subscription with Notification** - Notification that the subscription is due to be renewed, and the price of renewal, will be sent to you 60 days prior to renewal. If you fail to act, your subscription will be canceled.

□
□
□
□
□
□
□

□

□

□

□

□

□

□

□

□

- 3) **“NS” Non-Service Subscription** - Price includes product only, plus any Updates published within 30 days of purchase or as otherwise indicated. Subscription options include:
- 4) **“NS/AS” Non-Service Subscription with Automatic Shipments** - If you select this option you will receive and be billed for future Updates outside of the 30-day period without any action on your part. Estimated prior year prices and update frequency are shown with the description of each title. Non-Service Electronic Publications will be updated via automatic shipment to you, or by LN either pushing the Update to you electronically or notifying you that an Update is available for download.
- 5) **“NS/N” Non-Service Subscription with Notification** - Notification that an update has been published and the price of the update will be sent to you. If you fail to act, you will not receive the update.
- 6) **Additional pricing information for subscriptions:**
- 7) Unless otherwise indicated, pricing (including any grand total, retail price, and other pricing), does not include tax or shipping and handling, which will be charged and due at the then current rates. Shipping and handling amounts will be invoiced separately and will be included in your final invoiced amount. If you have chosen a monthly billing option, shipping and handling charges will be prorated over the term of the subscription and billed accordingly.
- 8) By placing an order, you agree you have been advised of the number of Updates and the cost related to the Updates that were made to the Publications last year. Renewal and Update price estimates are based on prior year costs and do not reflect actual costs associated with future renewal and Updates, which will likely include an increase over prior year’s subscription price. The number of Updates and the upkeep costs may vary due to developments in the law and other publishing issues, but you may use this as a rough estimate of future shipments. You may call Support at 800-833-9844 for additional information on Update frequency and price.
- 9) **Cancellation and Return Information:**
- 10) You may cancel any subscription at any time by calling Customer Support at 800.833.9844; by mailing (postage paid) written notice of cancellation to us at LexisNexis Matthew Bender Attn: Customer Support, 9443 Springboro Pike, Miamisburg, Ohio 45342; or via <https://support.lexisnexis.com/print>. If you cancel a Subscription on any component of a product bundle or multi-media subscription, you will not be eligible for any of the discounts offered in connection with such order. You

will receive a supplemental invoice for the remaining components of the product bundle or multi-media subscription order at their list price.

- a) Shipments must be returned within 30 days of receipt, at your expense, for full credit of the purchase price, less shipping and handling fees and any other discount credits. All returns must be returned unused in the same condition as received. A copy of the invoice received with the shipment should be included with your return. A return shipping label is not provided. You can send your return to the following address:

LexisNexis Matthew Bender
136 Carlin Road
Conklin, NY 13748-1531

- b) If you cancel a Service Subscription between 31 and 60 days after the invoice date and you return the product at your expense, you will receive a 5/6th credit of the price for the annual subscription. To receive any credit, you must return all product(s) shipped during the applicable subscription period at your expense within the applicable cancellation period listed above.
- c) If you return a Non-Service Subscription at your expense within 30 days of shipment, you will receive full credit for the purchase price. No credit will be given for returns more than 30 days after shipment. Return of a shipment, other than the initial purchase, will not cancel your subscription.
- d) No credit will be given more than 60 days after the invoice date for shipments to the 48 contiguous United States. However, this period is expanded to 90 days after the invoice date for orders shipped to Canada, and 120 days after the invoice date for orders shipped to the Virgin Islands, Puerto Rico, Hawaii, Alaska, and Non-US shipments.
- e) All eBooks and CDs are non-cancellable and nonreturnable.
- f) **International and Book Store Sales.** In addition to the refund/return rights listed above, the following rights also apply: Bookstores may return overstock of new, unmarked, and undamaged books in the original packaging within 12 months of the date of the original invoice or within 24 months of the date of the original invoice for Study Aids and receive 100% refund of the purchase price less shipping and handling fees. The return must be sent at your expense and a copy of the original invoice must be included with the return.

You agree to purchase or license from LexisNexis, a division of RELX Inc. (“LN” or “We”), the LN products and services elected herein (each a “**Publication Service**”). Your use of, and access to, the Publication Service is expressly subject to the terms and conditions set forth the Publication Services Agreement (the “**Agreement**”) found at <http://www.lexisnexis.com/en-us/terms/publications-services-agreement.page> and appended to this Agreement which is incorporated herein by reference. All capitalized terms not otherwise defined in this Order have the meaning given to them in the Agreement. This Order consists of this Order, and any Riders, and any other terms incorporated herein by reference.

Some prices reflected in this Order may be contingent on you maintaining all of your existing



Attachment 6
Lexis Advance® Subscription Order for State of Michigan – with
Library Patron Access
(New Subscriber Version)



| |
|--|
| “Subscriber” Name: |
| Account Number: |
| “LN”: LexisNexis, a division of RELX Inc. |

1. Subscription Agreement (Patron Access Order)

LexisNexis, a division of RELX Inc. (“LN”) grants Subscriber a non-exclusive, non-transferable limited license to access and use Lexis Advance® and the materials available therein (“Materials”) pursuant to terms set forth in the LexisNexis General Terms and Conditions (“General Terms” Attachment 1) and the pricing set forth in the Price Schedule (“Price Schedule” Schedule B) (the General Terms together with the Price Schedule is collectively referred to as the “Patron Subscription Agreement” “Patron Access Order”), both of which are incorporated herein by reference. Subscriber may view and print the Subscription Agreement at: <http://www.lexisnexis.com/terms/LACommercial2> and appended to this Agreement as Attachment 1 and Schedule B.

2. Certification of Use of Lexis Advance by Librarians/Library Staff

2.1 Subscriber certifies that the number of government professionals in Subscriber’s organization who will have access to Lexis Advance is as set forth below. A “Government Professional User” is defined as a librarian or researcher who is employed by the Subscriber.

| | |
|---|--|
| Number of Government Professional Users: | |
|---|--|

2.2 Each LN ID is issued for the individual use of the Government Professional User to whom it is assigned. A Government Professional User may not (i) share their LN ID(s) or (ii) perform research for a library patron or any other individual using their LN ID(s).

2.3 If Subscriber, at the time of signing this Patron Access Order has 11 or more Government Professional Users, then Subscriber is required to notify LN if the number of Government Professional Users falls below 11. Subscriber shall, within 30 days of the staffing change, notify LN in writing.

3. Use of Lexis Advance by Library Patrons

3.1 In addition to use of Lexis Advance by Subscriber’s Government Professional Users, Subscriber’s “Authorized Users” may also include Subscriber’s library patrons who are accessing Lexis Advance through the use of on-site library terminals (up to the specified number on Schedule I) at Subscriber’s location(s) listed below (each a “Patron”). Non-Patrons of the library or any other persons who are not Government Professional Users are prohibited from receiving access to or use of Lexis Advance under this Patron Access Order. Remote access to Lexis Advance (e.g., via dial-up or other remote connection) is strictly prohibited.

| LOCATION (ADDRESS, CITY AND STATE) | # OF TERMINALS |
|------------------------------------|----------------|
| | |
| | |
| | |

3.2 Subscriber acknowledges and agrees that each Patron may access Lexis Advance only from a library terminal that includes an acceptance screen (as the same is provided by LN) which requires the Patron to accept the LexisNexis General Terms and Conditions of Use. Each Patron must activate an “I Accept” button following the terms and conditions before the Patron will be permitted to access Lexis Advance. If the Patron clicks on “Do Not Accept”, “Cancel” or otherwise fails to click “I Accept”,

then the Patron will not have access to LexisAdvance.

3.3 Subscriber's contact and technical information for its library terminals is set forth in the attached Schedule I.

4. Lexis Advance Product and Charges

4.1 This Section 4 amends the Patron Access Order with respect to the Lexis Advance product offering described below. The term of Subscriber's commitment for the Lexis Advance product offering will begin upon the date Subscriber's billing account ("Account Number") is activated ("Activation") and will continue for the last period set forth in Section 4.2 below (the "Committed Term"). Except in the case of non-appropriation or negative appropriation, Subscriber may not terminate this Patron Access Order under Section 5.2 of the General Terms during the Committed Term. In addition, Subscriber may terminate this Agreement during the Committed Term for a material breach by LN that remains uncured for more than 30 days after LN receives written notice from Subscriber identifying a specific breach. If Subscriber terminates this Patron Access Order pursuant to this Section, then Subscriber will pay all charges incurred up to the date of termination.

| Lexis Advance Content & Features for Use by Government Professional Users | | |
|---|------------|-----------------|
| Product | SKU Number | Number of Users |
| | | |
| | | |
| | | |
| <input type="checkbox"/> See attached Rider No. 1 for additional Content & Features | | |

| Lexis Advance Content & Features for Use by Library Patrons | | |
|---|------------|-----------------|
| Product | SKU Number | Number of Users |
| | | |
| | | |
| | | |
| <input type="checkbox"/> See attached Rider No. 1 for additional Content & Features | | |

4.2 In exchange for access to the Lexis Advance Content, Feature and/or Service set forth in Section 4.1 above, Subscriber will pay to LN the following amount (the "Monthly Commitment") during the periods set forth below.

| Committed Term | Monthly Commitment |
|----------------|--------------------|
| | |
| | |
| | |
| | |
| | |
| | |

_____ (Initial)

4.3 During the Term, LN may make content and features available to Subscriber that are not included in the Lexis Advance Content described above which will be offered to Subscriber at an additional charge ("Alternate Materials"). Subscriber will be under no obligation to access and use the Alternate Materials, or to incur additional fees beyond the Monthly Installment. If Subscriber elects to access the Alternate Materials by initialing below, Subscriber will be notified that additional charges will apply before the Alternate Materials is displayed. If Subscriber proceeds to access the Alternate Materials, Subscriber will pay the then current, transactional charge(s) for the Alternate Materials that is displayed at the time of access.

(Initial)

Subscriber elects access to the Alternate Materials

4.4 LN may temporarily suspend access to Lexis Advance upon compliance with the payment dispute language in Schedule A, the Statement of Work, until all unpaid amounts are paid in full. No claims directly or indirectly related to this Patron Access Order with respect to amounts billed or payments made under this Patron Access Order may be initiated by Subscriber more than 6 months after such amounts were first billed to Subscriber.

5. Support and Training

During the Term, Subscriber, with the support of LN, agrees to encourage the effective use of Lexis Advance through:

- (a) Meaningful participation in additional ongoing programs presented by LN to update and train Authorized Users;
- (b) Authorize the periodic distribution of memos or other communications by LN and/or Subscriber to Authorized Users; and
- (c) The periodic review with LN of Subscriber's Authorized User's use of materials and training under this Patron Access Order.

6. Miscellaneous

This Patron Access Order does not bind either party until it has been accepted by both parties, processed through Subscriber's Contract Change process, and any contractual changes are appended to this Patron Access Order through a Contract Change Notice.

LEXISNEXIS WILL NOT ACCEPT ANY CHANGES, CORRECTIONS OR ADDITIONS TO THIS PATRON ACCESS ORDER UNLESS SUCH CHANGES ARE EXPRESSLY ACCEPTED BY LN IN WRITING. SUCH CHANGES WILL HAVE NO LEGAL EFFECT.

AGREED TO AND ACCEPTED BY:

| |
|---|
| Subscriber: |
| [MUST BE COMPLETED BY SUBSCRIBER] |
| Authorized Subscriber Signature: |
| Printed Name: _____ |
| Job Title: _____ |
| Date: _____ |

LexisNexis, a division of RELX Inc.

[COMPLETED BY LEXISNEXIS]

Authorized Signature:

Name:

Job Title:

CUSTOMER INFORMATION (Please type or print):

| | | |
|---|----------------------------------|-----------------------------------|
| Organization Name: (Full Legal Name) | | |
| Billing Frequency: | <input type="checkbox"/> Monthly | <input type="checkbox"/> Annually |
| Physical Address | | Invoice Address |
| Street Address: | | |
| City: | | |
| State: | | |
| Zip: | | |
| County: | | |
| Telephone: | | |
| Fax: | | |
| Parent Company: (if applicable) | | |

Type of Organization:

Library: _____

Employer Identification Number: _____

Organization Web Address: _____

Tax Exempt: Yes (attach Sales Tax Exemption Certificate)

MSA: Yes No

No

Tax ID No:

State Contract No:
(If applicable)

PO No:
(If applicable)

Contacts:

| | Name | Telephone | Email |
|---------------------------------------|-------|------------|-------|
| Installation: | _____ | _____ | _____ |
| Billing: | _____ | _____ | _____ |
| Policy/Legal Notification: | _____ | _____ | _____ |
| Scheduling/Training: | _____ | _____ | _____ |
| | Name | Telephone | |
| Super Admin: | _____ | _____ | |
| | Email | IP Address | |
| | _____ | _____ | |

CUSTOMER ID INFORMATION (Please type or print)

| ID HOLDERS' NAMES (additional sheet attached <input type="checkbox"/>) | ID HOLDERS' TITLES/POSITIONS | ID HOLDERS' EMAIL ADDRESSES | LOCATION/ADDRESS |
|---|-------------------------------------|------------------------------------|-------------------------|
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |

SCHEDULE I

LN requires accurate IP information from the library. The technical contact at the library will need to set up static IP addresses on the patron access machines. Remember, there is a **6 terminal limit** for Patron Access.

Information needed to set up Patron Access:

1. **Law Library Name:**

2. **Name of Technical Contact** at Law Library

3. **Phone Number, email and availability** of Technical Contact at Library

Number of terminals in contract: 1

| | |
|---|---|
| Terminal 1 Static IP Address: _____ | Terminal 4 Static IP Address: _____ |
| Terminal 2 Static IP Address: _____ | Terminal 5 Static IP Address: _____ |
| Terminal 3 Static IP Address: _____ | Terminal 6 Static IP Address: _____ |

Attachment 3

Law360

User Agreement - Terms and Conditions of Use - Privacy Policy – Disclaimer

The use of www.Law360.com and all related and ancillary services and products (collectively, the “website” or “site”) is subject to the following terms and conditions. All of these may be changed or updated from time to time without notice by posting to <https://www.law360.com/terms>; provided, however, that any changes to the terms which are not required by Compliance Mandate are only binding upon the State if the changes are accepted by the State and appended to the Agreement through the State’s change notice process. Read this user agreement (“Agreement”) carefully before accessing the content on this website or any affiliated websites. Terms not specifically identified in this Attachment 1 will be governed by the General Terms. However, if terms identified in this Attachment 1 contradict the General Terms, then the terms in this Attachment shall control as it pertains to services for correctional institutions or prisons.

Terms and conditions below are current as of June 2019.

- GENERAL RULES.

1.1. This Agreement is between Client (as defined below) and Portfolio Media, Inc. (“Portfolio Media”), part of the LexisNexis organization and publisher of Law360. This Agreement contains the terms and conditions for, and governs Client’s purchase and ongoing use of, certain of the news, media, data and related subscription services offered by Portfolio Media and subscribed to by Client (the “Services”), as indicated on Client’s Subscription Order Form (the “Subscription Form”) the terms of which are hereby fully incorporated herein and made a part hereof. Without limiting the foregoing, the terms of this Agreement shall also govern, to the extent applicable, the use of any free daily e-mail newsletters signed up for, or subscribed to, by any Client, Authorized User or any free trial participant.

1.2. “Client” shall mean the individual or entity indicated on the Subscription Form on behalf of itself and all Authorized Users as such term is defined below. Client and Portfolio Media are sometimes referred to herein collectively as the “Parties” or individually as a “Party.” Without limiting the foregoing, the term “Client” shall also, as context requires, apply to any person that is accessing the publicly-available portions of the website or the Events Website (as defined below).

1.3. By accessing or using the Services, Client represents that Client is authorized to access and/or use the Services, and that the only individuals within Client’s organization accessing the Services are authorized and permitted to do so (each an “Authorized User”). Client and each Authorized User agrees to abide and be bound by all of the terms and conditions herein.

1.4. Client may not access or otherwise use the Services if Client is identified on, and Client may not provide access to the Services to any individuals identified on, OFAC’s list of Specially Designated Nationals, the UK’s HM Treasury’s Consolidated List of Sanctions Targets, or the EU’s Consolidated List of Persons, Groups, and Entities Subject to EU Financial Sanctions.

2. LAW360 CONTENT.

2.1. Scope of Services. The Services within the scope of this Agreement include only access to those

Services indicated on the “Service Plan(s)” section of the Subscription Form and are provided subject to the terms of this Agreement. Certain other Law360 products and services may not be within the scope of this Agreement and may be governed by separate agreements and terms of service.

2.2. Scope of Use. The Services and their contents are intended for Client’s individual, internal governmental, non-commercial and information use and may not be used for any other purposes, including Mass Distribution (as defined below).

2.3. Property of Portfolio Media. Except as explicitly provided in this Agreement, nothing herein shall be construed as granting or conferring on Client or any Authorized User any license or right, by implication, estoppel or otherwise, under any law (whether common law or statutory), rule or regulation, including, without limitation, those related to copyright or other intellectual property rights. Client acknowledges and agrees that title, ownership and all rights (including intellectual property rights) in and to the content of, and materials published on, the Services are and shall remain the property of Portfolio Media (or such other third party that may have granted Portfolio Media rights in such content).

2.4. Trademarks; Copyrights; Other Intellectual Property.

2.4.1. Law360 is a registered trademark of Portfolio Media. All of Portfolio Media’s trademarks, service marks, and trade names, and the goodwill associated therewith shall remain the sole and exclusive property of Portfolio Media and, except as otherwise explicitly provided in this Agreement, may not be used, by Client without the express prior written consent of Portfolio Media.

2.4.2. All Services published and distributed by Portfolio Media are protected by copyright pursuant to U.S. and international copyright laws. Except as explicitly provided in this Agreement or with the express prior written consent of Portfolio Media (which may be granted or withheld in Portfolio Media’s sole and absolute discretion), Client may not modify, publish, republish, transmit, retransmit, reproduce, participate in the transfer or sale of, reproduce, create new works from, distribute (unless otherwise required by law), perform, display, or in any way exploit or otherwise use, any of the content of the Services, including any images contained in the content of the Services (which, for the avoidance of doubt, may not be downloaded as stand-alone files), software or other computer-readable or computer-executable code, in whole or in part (collectively, the “Use Restrictions”). To the extent any action or usage constituting a violation of the Use Restrictions is otherwise explicitly permitted or authorized pursuant to this Agreement, such authorization is not intended to and shall not vest in Client any ownership interests or other rights of any kind beyond those expressly granted herein. Unauthorized use of the Services, including usage of the Services in violation of the Use Restrictions, shall be a material breach of this Agreement and may subject Client to legal action. Client agrees to abide by any and all additional copyright notices or restrictions contained in any content accessed via the Services.

2.4.3. **Digital Millennium Copyright Act (‘DMCA’) Notice.** The Digital Millennium Copyright Act of 1998 (the “DMCA”) provides recourse for copyright owners who believe that material appearing on the Internet infringes their rights under U.S. copyright law. If a Client or Authorized User has a good faith belief that materials hosted by the Portfolio Media infringe their copyright, they (or their agent) may send Portfolio Media a notice requesting that the material be removed, or access to it blocked. The notice must include the following information: (a) a physical or electronic signature of a person authorized to act on behalf of the owner of an exclusive right that is allegedly being infringed upon; (b) identification of the copyrighted work claimed to have been infringed upon (or if multiple copyrighted works located on the site are covered by a single notification, a representative list of such works); (c)

identification of the material that is claimed to be infringing or the subject of infringing activity, and information reasonably sufficient to allow Portfolio Media to locate the material on the site; (d) the name, address, telephone number, and e-mail address (if available) of the complaining party; (e) a statement that the complaining party has a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law; and (f) a statement that the information in the notification is accurate, and under penalty of perjury, that the complaining party is authorized to act on behalf of the owner of an exclusive right that is allegedly infringed. If a Client or Authorized User believes in good faith that a notice of copyright infringement has been wrongly filed against them, the DMCA permits such person to send Portfolio Media a counter-notice. Notices and counter-notices must meet the then-current statutory requirements imposed by the DMCA; see <http://www.copyright.gov> for details. Notices and counter-notices with respect to the Website should be sent to Portfolio Media, Inc., Attn: General Counsel, 860 Broadway, 6th Floor, New York, NY 10003, (tel) (646) 783-7100, (fax) (646) 783-7161. Portfolio Media suggests that users consult their legal advisor before filing a notice or counter-notice. Also, be aware that there can be penalties for false claims under the DMCA. It is Portfolio Media's policy to terminate relationships regarding content with third parties who repeatedly infringe the copyrights of others.

2.5. Guest Columns and User-Generated Content. Certain aspects of the Services may include access to guest columns or other user-generated content, including, without limitation, the "Expert Analysis" sections on the website (collectively, "User Content"). Client understands and agrees that User Content may include information, views, opinions, and recommendations of third parties unrelated to, and unaffiliated with, Portfolio Media and that such User Content is provided without any endorsement, recommendation or representation or warranty from or by Portfolio Media and is made available solely for educational and/or informational, noncommercial purposes. Without limiting the foregoing, Portfolio Media is not responsible for the accuracy or legitimacy of such User Content and shall have no liability whatsoever to Client with respect thereto. Client shall be responsible for, and shall hold Portfolio Media harmless from, any use of User Content. Client further agrees that it shall be Client's sole responsibility to verify and/or confirm any information contained in the User Content prior to relying on it, in connection with which Client assumes all risk. Portfolio Media reserves the right to remove or modify User Content without notice to Client.

2.6. User Comments. The Services may be presented in such a way as to permit visitors to the website or users of the Services, who may be unaffiliated with Portfolio Media, to post or publish comments ("Comments") with respect to certain published content. Client understands and agrees that with respect to any Comments, Portfolio Media and the Services act merely as a passive conduit for any and all communication and/or distribution of information, and Portfolio Media does not control the Comments. Portfolio Media cannot and will not evaluate, and shall not be responsible for, the accuracy, reliability, completeness, veracity or suitability of any Comments or for verifying the identity of anyone posting a Comment. While Portfolio Media will endeavor to monitor Comments on the Services and flag and/or remove Comments which Portfolio Media finds unsuitable (as determined in its sole and absolute discretion) Portfolio Media shall be under no obligation to do so and shall have no liability to any party for failure to monitor or remove any Comments or User Content. Prior to being granted access to post Comments, individuals may be required to input or provide certain data or information, including (without limitation) their name and/or email address which may be displayed in connection with their Comment; Portfolio Media reserves the right to impose any additional restrictions or requirements with respect to Comments in its sole discretion.

2.7. Third-Party Websites. Certain aspects of, or links contained on, the Services may link to websites or

services operated by parties other than, and unaffiliated with, Portfolio Media. Such links are provided for Client's convenience only. Portfolio Media does not control such third-party websites and is not responsible for any content thereon, including with respect to any comments posted on such third-party websites. Portfolio Media's inclusion of links to such third-party websites does not amount to or imply any endorsement or warranty of the material on such sites or any association with their owners or operators. Client agrees that Portfolio Media is not responsible for any such third-party websites and services or any content thereon and agrees to hold Portfolio Media harmless from any and all claims or liability arising from Client's use of such third-party websites or services. Any concerns or questions related to third-party websites should be directed to the webmaster or other appropriate contact person for such third party.

3. SUBSCRIPTION AND PAYMENT TERMS; TERMINATION.

3.1. Subscription Form. The terms and conditions of this Agreement are expressly incorporated into and made a part of each of Client's Subscription Form(s) which set forth payment terms, the Subscription Fee and a description of the Services to which Client has subscribed. The Subscription Fee is non-refundable and failure to pay the Subscription Fee for the Services after invoice by Portfolio Media of a signed Subscription form shall constitute breach for which LN's sole and exclusive remedy is terminating the State's access to Law360.

3.2. Reserved.

3.3. Breach. Client's breach of any obligations under this Agreement may result in immediate termination of this Agreement and immediate suspension or termination of Client's access to the Services; provided that with respect to any non-monetary, curable breach, Portfolio Media will use commercially reasonable efforts to notify Client of, and grant Client the opportunity to cure such breach, although it shall be under no obligation to do so. In the event of such a breach, Portfolio Media shall not be obligated to refund or credit any fees incurred for the full contract terms as set forth in the Subscription form. Without limiting the foregoing, Client acknowledges and agrees that any action in violation of the Use Restrictions shall be an incurable breach of this Agreement.

3.4. Limited Rights after Termination. In the event of termination of this Agreement for any reason other than a violation of the Use Restrictions, Client may retain for its governmental use, any materials or content of the Services that have already been delivered; provided, however, that Client agrees to be bound by the restrictions on distribution and dissemination of the content of the Services provided herein (including, without limitation, the Use Restrictions) even after termination of the term set forth in the Subscription Form. In the event of a termination resulting from a breach of the Use Restrictions, Client shall promptly return to Portfolio Media, or destroy (and provide Portfolio Media with a certification of destruction in compliance with this Section 3.3 by an officer or authorized person of Client) any and all materials or content of the Services in Client's possession or control within thirty (30) days of such breach, to the extent permitted by law or applicable record retention policy.

3.5. Rights Regarding Section Reorganization and Website Reconfiguration. Client agrees and

acknowledges that Portfolio Media reserves the right, in its sole and absolute discretion, to amend, alter, reorganize, reconfigure or otherwise change the interface, sections (and names of sections) and banners of legal news and data on the site (any such change, a "Section Reorganization"), provided that any such Section Reorganization shall not materially degrade the Client's access to information or services that are substantially similar to the Services for which Client subscribed pursuant to the Subscription Form.

4. ACCESS AND AVAILABILITY OF SERVICES.

4.1. Limited Right to Use, Save, and Distribute.

4.1.1. Except as provided herein, Client shall not use, save or distribute the content of the Services without the express prior written consent of Portfolio Media.

4.1.2. Client agrees not to grant access to the Services to any person other than an Authorized User and to safeguard and, to the extent provided, maintain the confidentiality of its username and password. Client is responsible for ensuring compliance with the foregoing by each Authorized User in Client's organization. Client shall have a limited right to save the content of the Services for its personal-governmental, non-commercial and non-business use. Client shall have, subject to Section 4.1.3. (Mass Distribution), a limited, non-transferrable, right to distribute a de minimis amount of content of the Services to other State of Michigan government as necessary to perform its governmental functions provided that Client has a reasonable basis to believe that such selective distribution may be useful or helpful to the recipient for a particular purpose. The foregoing limited right to distribute is limited to personal communications to other State of Michigan governmental entities, such as email or letters, and does not include the right to engage in any Mass Distribution (as defined below). Any other distribution of the content of the Services is prohibited without the express prior written consent of Portfolio Media.

4.1.3. Mass Distribution. Client shall not engage in any Mass Distribution (as defined below) without the express prior written consent of Portfolio Media. Without limitation to any and all other remedies available to Portfolio Media (which are hereby expressly reserved), unauthorized Mass Distribution by Client shall be immediate grounds for suspension of Client's account and/or termination of Client's access to the Services. As used herein, 'Mass Distribution' means (i) the use, publication or inclusion of any content or materials (in whole or in part) obtained through use of the Services in (x) any press releases, blog postings, newsletters, articles, bulletin boards, or any other publicly accessible publications or (y) any communication by any Authorized User of Client (including, without limitation, via email or facsimile) containing specific content of the Services that is addressed to more than ten (10) individuals that are not Authorized Users (e.g., the simultaneous transmission of any article or other content of the Services to more than 10 recipients by any one Authorized User); (ii) setting up, creating, configuring or automating any email (or other) alert functionality of the Services on behalf of any non-Authorized User or utilizing email auto-forwarding or any similar email filter or functionality to distribute the content of any Services (including alerts) to any non-Authorized User, (iii) utilizing, configuring or distributing any of the content (in whole or in part) of the Services for marketing and/or promotional purposes or otherwise establishing or allowing establishment of the Services as a service bureau for any third party or non-Authorized User (iv) otherwise using or configuring the Services in any manner that (x) replicates, or seeks to replicate, in whole or in part, the Services on behalf of or for the benefit of any non-Authorized User or (y) undermines the ability of Portfolio Media, as determined in its sole and absolute discretion, to market or sell any of its services, including the Services, to any third party. Without limiting the foregoing, if Client, or any Authorized User of Client, desires to transmit a particular

item or story contained in the Services to more than ten (10) individuals outside of Client's organization, Client must purchase a Law360 Reprint Package. More information about Law360 Reprint Packages can be found [here](#).

4.1.4. Any content otherwise permitted to be distributed pursuant to Section 4.1 must not be altered, abbreviated, or edited in any fashion without the prior express written consent of Portfolio Media; provided that, subject to the restrictions on Mass Distribution contained herein, Client shall have the limited right to use or excerpt brief quotations from such content so long as all such content is properly attributed to Portfolio Media and any other copyright owner identified in the content. All content of the Services permitted to be distributed by this Agreement must be clearly marked as originating from Portfolio Media and must preserve all original copyright and other notices contained thereon. Any copyright notice appended by Client to distributed content of the Services should be in a form substantially similar to the following: "Copyright [Current Year] Portfolio Media, Inc. Content may not be shared, reproduced, modified, published, distributed, or otherwise recreated in any fashion without the express prior written consent of Portfolio Media, Inc. For inquiries about this article, please contact customerservice@law360.com."

4.1.5. The provisions of Section 4.1 shall survive the termination, cancellation, or expiration of the term set forth in the Subscription Form.

4.2. Unlawful Use Prohibited. Client agrees not to use the Services for any unlawful purpose. Portfolio Media reserves the right to terminate Client's access to the Services if Client's use of the Services violates or, in Portfolio Media's sole and absolute discretion, is likely to violate, any laws, regulations, or rulings, infringes upon another person's rights, or violates the terms of this Agreement.

4.3 Sole Responsibility. A court of competent jurisdiction may find that Client is solely liable for any direct damages (which includes claims directed against Portfolio Media by its third-party licensors) resulting from any infringement of copyrights, trademarks, proprietary rights, or any other claims, damages or liability arising from or in connection with Client's distribution or dissemination of any portion or content of the Services and agrees to be responsible to Portfolio Media with respect thereto. Nothing in this Section waives the State's ability to raise any claims or defenses in such court of competent jurisdiction, including governmental immunity.

4.4 Technical Requirements. Client acknowledges and agrees that all features and content of the Services are subject to availability of a suitable or adequate internet connection, valid email account, computer equipment, and sufficiently available bandwidth at the time of Client's attempted use or access. Client shall be solely responsible for procuring the necessary computer equipment and internet connection required for accessing and using the Services. Client shall hold Portfolio Media harmless from any failure or inability to access the Services resulting from Client's failure to procure any such necessary equipment or services.

4.2. Publication Holidays. Client acknowledges and agrees that Portfolio Media may, in its sole discretion, opt to not publish or otherwise make available the Services, either in whole or in part, on any United States holiday or on any court holiday. Portfolio Media may, in its sole discretion, determine to change, add, or remove publication holidays hereunder.

4.3. Downtime; Service Outages or Unavailability. Client agrees and acknowledges that the Services may be interrupted or unavailable during Downtime (as defined below). Portfolio Media shall use commercially reasonable efforts to restore Services after any interruption caused by Downtime. Portfolio Media shall not be liable for any service interruption or unavailability of the Services as a result

of Downtime, events beyond the

4.3. reasonable control of Portfolio Media (including any Force Majeure Event), anticipated or scheduled maintenance of the Services or website, the publication holidays identified in Section 4.5 above or otherwise. Without limiting the foregoing, Portfolio Media shall not be responsible for (i) delivering or otherwise providing access to any Services that were published during Downtime or otherwise retroactively restoring, or reimbursing Client for, any content published during such Downtime (whether or not such content is subsequently available on the Services after such Downtime) or (ii) any interruption to the Services caused by Client or Client's service provider(s) or other vendor(s) providing services to Client, for which Client assumes all liability and responsibility. For purposes of this Agreement, "Downtime" shall mean a malfunction in a core component of the Services, the loss of a material function of the Services, or any other action that prevents Client's access to or use of the Services, which malfunction or loss was caused solely by a failure of the Services or Portfolio Media's computer or server equipment controlling the same.

5. REGISTRATION, SECURITY, AND PRIVACY.

5.1. As part of the registration process, Client will be required to provide Portfolio Media with certain registration information, all of which must be accurate and updated, and which may include, without limitation, an authorized contact person's name; business address; business phone number; facsimile number; e-mail address; etc.

5.2. Portfolio Media is committed to protecting its clients' privacy. Portfolio Media uses the information it collects about clients to enhance the quality of the services that it provides. Technologies are rapidly changing as are the services that Portfolio Media offers. Therefore, these policies are subject to change. By using the Services, Client consents to the collection and use of this information by Portfolio Media. Sometimes, Portfolio Media may request that Client verify the information collected, either by sending Client an e-mail to check an online database or by mail, facsimile or telephone. Portfolio Media does not sell, trade, or rent its subscribers' personal information to others. Portfolio Media may provide aggregate statistics about its customers, sales, traffic patterns, and related site information to others, but these statistics will include no personally identifying information. Notwithstanding the foregoing, Portfolio Media may release account information when it believes, in good faith, that such release is reasonably necessary to (i) comply with law, (ii) enforce or apply the terms of any user agreements or (iii) protect the rights, property or safety of Portfolio Media, its users, or others. [Click here](#) to view our privacy policy.

5.3. Client hereby agrees to maintain as confidential and not disclose any username or password to any person not within the scope of Client's subscription for Services, subject to the terms of this Agreement and as indicated on Client's Subscription Form. Portfolio Media may change Client's password at any time, provided that Portfolio Media shall provide Client with written notice of such change prior to, or as soon as reasonably practicable after, such change.

5.4. Client agrees and acknowledges that under certain circumstances, Portfolio Media may store Client's IP address(es) or other information transmitted by Client's computer(s) or network as are reasonably necessary for Portfolio Media to identify Client and provide access to Services. Any such Client IP address(es) or other information collected pursuant this Section will be protected pursuant to LN's security policies and procedures.

5.5 LN may invoice Client for all usage or activity on Client's account, including use of Client's account by any third party, whether or not authorized by Client, and Client may be found responsible by a court of competent jurisdiction for any claims arising from or as a result of such usage.

5.5. Client shall
immediately notify Portfolio Media of any known or suspected unauthorized use of Client's account, or

any known or suspected breach of security, including loss, theft, or unauthorized disclosure of Client's account information and agrees to fully cooperate with Portfolio Media in good faith and as reasonably required to remedy such security breach.

6. REPRESENTATIONS AND WARRANTIES.

6.1. Client agrees that it shall take any other means reasonably necessary to ensure compliance with this Agreement by any and all employees or authorized users of the Services.

6.2.

6.3. CLIENT AGREES THAT THE USE OF AND ACCESS TO THE SERVICES IS STRICTLY ON AN "AS IS" AND "AS AVAILABLE" BASIS, AND PORTFOLIO MEDIA SPECIFICALLY AND EXPRESSLY DISCLAIMS ANY AND ALL REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY REPRESENTATIONS OR WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND ANY WARRANTIES THAT MAY ARISE FROM COURSE OF DEALING, COURSE OF PERFORMANCE OR USAGE OF TRADE, WITH RESPECT TO THE OPERATION OF THIS WEBSITE, THE CONTENT OR INFORMATION CONTAINED THEREIN, OR THE SERVICES. NO WARRANTY OF ANY KIND IS IMPLIED REGARDING REIMBURSEMENT FOR LOSSES OF INCOME DUE TO DISRUPTION OF SERVICE BY PORTFOLIO MEDIA. PORTFOLIO MEDIA MAKES EVERY REASONABLE EFFORT TO ASSURE THAT ALL INFORMATION PUBLISHED BY IT IS CORRECT; HOWEVER, PORTFOLIO MEDIA DISCLAIMS ANY LIABILITY FOR ERRORS IN THE SERVICES. AS A SUBSCRIBER, CLIENT ASSUMES THE RISK OF POSSIBLE ERRORS CONTAINED IN THE SERVICES. CLIENT AGREES TO INDEPENDENTLY VERIFY ANY INFORMATION IT INTENDS TO RELY UPON, AND, IF REASONABLY NECESSARY, CLIENT SHOULD SEEK THE ASSISTANCE OF AN ATTORNEY IN DOING SO.

7. MISCELLANEOUS.

No Legal Advice. None of the Services provided by Portfolio Media are, nor are intended to be, legal, accounting or other professional advice or a substitute for advice of an attorney, accountant or any other professional. Client agrees and acknowledges that the content of the Services is intended only as news and general legal information and is not intended to be, and should not be relied upon as, legal advice. Portfolio Media shall not be liable for any errors or omissions in the Services, and Client assumes all risks and liabilities in relying on the Services, contributing to a third party's reliance on the Services, or inducing a third party to rely upon the Services. All content of the Services should be independently verified by Client. If legal advice or other expert assistance is required, Client will obtain the services of a competent, professional person, and will not rely on information provided on the Services as a substitute for such advice or assistance. No attorney-client relationship exists or shall be deemed to exist between Client (or any Authorized User) and Portfolio Media

7.1. Reserved

7.2. Reserved



7.3. Reserved.

7.4. Reserved.

7.5. Reserved.

7.6. Compliance with Laws. Client will comply with all applicable laws.

7.7. Reserved.

7.8. Reserved.



**Attachment 7
STATE OF MICHIGAN
Agreement for Prison Solutions**

“Customer”: _____

- 1. Organization Name (Full Legal Name): _____
- 2. Physical Address: _____
City: _____ State: _____ Zip: _____
- 3. County: _____ 4. Country: _____
- 5. Telephone Number: _____ 6. Fax Number: _____
- 7. Invoice Address (email and physical address): _____
- 8. Name of Contact, Telephone Number and Email Address for the following:
Overall Installation: _____
Billing: _____
Policy/Legal Notification: _____
Scheduling/Training: _____
- 9. Tax Exempt: Yes (attach Sales Tax Exemption Certificate) No
- 10. Organization Web Address: _____

11. If this box is checked, then Customer has requested to be billed and will pay for a whole Order Period at a time.

Customer agrees to license the Products listed in the tables below on the terms of this Agreement.

| Product(s) and Pricing for ‘DISTRIBUTED MEDIA’ - EHD <input checked="" type="checkbox"/> DVD <input type="checkbox"/> N/A <input type="checkbox"/> | | |
|--|-------------------------------------|--|
| Acct Number: TBD | Qty of each of those checked above: | # of Terminals of each of those checked above: |
| Distributed Media Prison Solution | ISBN# | Library # |
| | | |
| | | |
| | | |
| | | |

| |
|---|
| Check Box if Delivery Address and or Contact Name is same as above <input checked="" type="checkbox"/> |
| Delivery Address: |
| Contact Name: |

| PRISON SOLUTIONS Order Periods | | | Monthly <input checked="" type="checkbox"/> |
|--------------------------------|----|--|---|
| | | | Annual <input type="checkbox"/> |
| | to | | \$ |
| | to | | \$ |
| | to | | \$ |
| | to | | \$ |
| | to | | \$ |



| Kiosks* | | | | | |
|----------|--------|--------------------------|------------------------------|-------------------------|------------------|
| Quantity | Vendor | One-time charge per each | Shipping & Handling per each | Taxes (or N/A) per each | TOTAL for Kiosks |
| | | \$ | \$ | \$ | \$ |

*NOTWITHSTANDING ANYTHING TO THE CONTRARY, CUSTOMER AGREES THAT LN/MB ACT ONLY AS A BILLING AGENT AND HAVE NO LIABILITY OR OBLIGATIONS (IN WARRANTY OR OTHERWISE) FOR THE KIOSKS.

| Product(s) & Pricing for 'ONLINE SERVICE' - STAFF ONLY <input type="checkbox"/> N/A <input checked="" type="checkbox"/> | | |
|---|---------------|----------|
| Total # Government Professionals: | Billgroup #: | |
| Preferred Pricing Materials | Source/Menu # | Shepards |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| <input type="checkbox"/> See attached for additional Preferred Materials | | |

| Product(s) & Pricing for 'ONLINE SERVICE' - Staff on Behalf Of Inmate <input type="checkbox"/> Inmate Access <input type="checkbox"/> N/A <input checked="" type="checkbox"/> | | |
|---|---------------|----------|
| Total # Terminals: | Billgroup #: | |
| Preferred Pricing Materials | Source/Menu # | Shepards |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| <input type="checkbox"/> See attached for additional Preferred Materials | | |

| Customer IP Address | |
|---------------------|------------|
| Location | IP Address |
| | |
| | |
| | |
| | |
| | |

| ONLINE ACCESS Staff User Name(s) List | |
|--|-------------------------|
| ID Holder Name | ID Holder Email address |
| | |
| | |
| | |
| | |
| | |
| <input type="checkbox"/> See attached for additional names | |

| ONLINE ACCESS Order Periods | | | | Monthly <input checked="" type="checkbox"/> | Annual <input type="checkbox"/> |
|-----------------------------|--|----|--|---|---------------------------------|
| Beginning | | to | | \$ | |
| Beginning | | to | | \$ | |
| Beginning | | to | | \$ | |
| Beginning | | to | | \$ | |
| Beginning | | to | | \$ | |

ADDITIONAL TERMS FOR ALL PRODUCTS

The following additional terms are for the implementation of all Products, whether Distributed Media-Type or Online Services -type Products. Depending on the type of Product, additional terms in an additional corresponding section below also apply. Terms not specifically identified in this Attachment 7 will be governed by the General Terms (i.e., Attachment 1). However, if terms identified in this Attachment 7 contradict the General Terms, then the terms in this Attachment shall control as it pertains to services for correctional institutions or prisons.

1. Preliminary Definitions (other definitions elsewhere herein)
 - 1.1. "Authorized Users" means each of the Customer's employees and inmates under Customer's control and supervision at Customer's facility who are authorized by Customer to access and use the Materials, unless a more specific restriction is applied to a certain Product.
 - 1.2. "Materials" means the materials available in or through the Product.
 - 1.3. "LexisNexis" or "LN" means LexisNexis, a division of RELX Inc., a Massachusetts corporation.
2. License; Restrictions on Use; Products
 - 2.1. Customer and its Authorized Users are granted a non-exclusive, non-transferable, limited right to access and use the Product made available under this Agreement for legal research purposes. The rights granted to each Authorized User are as follows:
 - 2.1.1. The right to electronically display Materials retrieved through the Product for the Authorized User's individual use to no more than one person at a time;
 - 2.1.2. The right to download or make printouts of Materials using the commands of the Product and to create a single printout of Materials accessed via commands of the Product ("Authorized Printouts");
 - 2.1.3. The right to retrieve via downloading commands of the Product and store in machine-readable form, primarily for one person's exclusive use, a single copy of insubstantial portions of Materials included in any individual file, provided that storage is for no more than 90 days; however, for court cases, court rules, court briefs, agency issued documents, agency regulations or executive branch materials from the United States, its states, local governments, or territories, the storage need not be limited to 90 days but must comply with other restrictions in this Agreement; and
 - 2.1.4. To the extent permitted by applicable copyright law, the right to make copies of Authorized Printouts and distribute Authorized Printouts and copies.
 - 2.2. Except as specifically provided in Section 2.1, Customer and its Authorized Users are prohibited from downloading, storing, reproducing, transmitting, displaying, copying, distributing, or using Materials retrieved from the Product, and may not print or download Materials without using the commands of the Product.
 - 2.3. Customer and its Authorized Users are not permitted to:
 - 2.3.1. Remove or obscure any copyright notice or other notice or terms of use contained in the Product or Materials;
 - 2.3.2. Use the Product or Materials in any fashion that may infringe any copyright, intellectual property right, or proprietary or property right or interest of LN or its contractors or content suppliers;
 - 2.3.3. Use the Product or Materials to develop a database, infobase, online or similar database service, or other information resource in any media (print, electronic or otherwise, now existing or developed in the future) for sale to or use by others; or
 - 2.3.4. Copy, reverse engineer, decompile, disassemble, derive source code, modify or prepare derivative works of the Product or Materials; or
 - 2.3.5. Use the Product or Materials in a manner that is non-compliant with any applicable laws, rules or regulations.
 - 2.4. The Products, Materials, and feature functionality within the Products may be enhanced, added to, withdrawn, or otherwise changed by LN without notice.
 - 2.5. Proprietary Rights
 - 2.5.1. The Product and Materials and any copyrights, trademarks, patents, trade secrets, intellectual property rights and other proprietary rights in and to the Product and Materials are owned by LN and its contractors and content suppliers. Customer acquires no proprietary interest in the Product, Materials, or copies thereof.
3. Pricing; Payment
 - 3.1. Pricing listed in this Agreement does not include any applicable taxes, which shall also be due from Customer (if applicable).
 - 3.2. Reserved.
 - 3.3. In the event Customer is a government agency or body, this is a multi-year contract, and sufficient funds are not appropriated or allocated for payment under this Agreement for any future fiscal period, LN may terminate this Agreement effective on the last day of the last Order Period that was funded by providing Customer with at least 10 days prior written notice. Customer will not be obligated to make payments for services or amounts incurred after the end of the last funded fiscal period. No penalty or expense shall accrue to Customer in the event this provision becomes effective.
4. Term and Termination
 - 4.1. The term of this Agreement will begin on the first day of the first Order Period specified above and will end on the last day of the last Order Period ("Term").
 - 4.2. Customer may not terminate this Agreement under any terms related to the Products provided during the Term except in the case of non-appropriation or budget shortfalls; provided however, either party may terminate this Agreement during the Term for a material breach by the other. Prior to exercising such right of termination, the non-breaching party must first provide the breaching party with 30 days prior written notice setting forth with specificity the nature of the breach. If such breach remains uncured 30 days after the aforementioned breach notice is given, the non-breaching party may terminate immediately upon written notice. If Customer is terminating due to non-appropriation or budget shortfalls; said termination is effective immediately upon written notice to LN. If Customer terminates this Agreement pursuant to this Section, then Customer will pay all charges incurred up to the date of termination to the extent funds are available.
 - 4.3. LN may terminate this Agreement immediately upon written notice to Customer in the event: (i) any subcontracting agreement between LN and its third party suppliers expires or is terminated, (ii) any LN supplier becomes insolvent or makes an assignment for the benefit of creditors, or (iii) any LN supplier is unable or fails to perform the services that are required in order for LN to perform their obligations hereunder. Notwithstanding anything to the contrary in this Agreement, LN may suspend or discontinue providing the Product to Customer or its Authorized Users (in whole or part) without notice



and pursue any other remedy legally available to it if Customer fails to comply with any of Customer's obligations hereunder.

4.4. Notwithstanding the above, if the Customer is not a government entity, then the Customer may terminate this Agreement upon written notice to LN if (i) the governmental body for whom the Customer is operating the prison ("Government Entity") stops using the facilities attributable to this Agreement, or (ii) Government Entity determines, in an official certified statement, supplied to Customer, that the LN services covered in this Agreement do not meet the requirements of the Agreement or applicable law or regulation.

5. Warranties; Liabilities/Remedies

5.1. Reserved

5.2. Reserved

5.3. A Covered Party (as defined below) shall not be liable for any loss, injury, claim, liability, or damage of any kind resulting in any way from (a) any errors in or omissions from the Products or any Materials available or not included therein, (b) the unavailability or interruption of the Products or any features thereof or any Materials, (c) Customer's or an Authorized User's use of the Product or Materials regardless of whether Customer received any assistance from a Covered Party in using the Product or Materials), (d) the loss or corruption of any data or equipment in connection with the Product, (e) the content, accuracy, or completeness of Materials, all regardless of whether Customer or an Authorized User received assistance in the use of the Product or Materials from a Covered Party, (f) any delay or failure in performance beyond the reasonable control of a Covered Party, or (g) any content referred to in the Materials.

5.4. "Covered Party" means (a) LN, its affiliates including Matthew Bender, and any officer, director, employee, subcontractor, agent, successor, or assign of LN or its affiliates; and (b) each third party supplier of Materials, their affiliates, and any officer, director, employee, subcontractor, agent, successor, or assign of any third party supplier of Materials or any of their affiliates.

5.5. TO THE FULLEST EXTENT PERMISSIBLE BY APPLICABLE LAW AND WITH THE EXCEPTION OF CUSTOMER'S MISUSE OF LN DATA OR VIOLATION OF THIRD PARTY LICENSING REQUIREMENTS, UNDER NO CIRCUMSTANCES WILL THE AGGREGATE LIABILITY OF ANY PARTY ARISING OUT OF OR RELATING TO THE PRODUCTS OR MATERIALS OR THIS AGREEMENT, REGARDLESS OF THE NATURE OF THE CAUSE OF ACTION, WHETHER IN ONE CLAIM OR IN MULTIPLE CLAIMS, EXCEED THE LESSER OF CUSTOMER'S ACTUAL DIRECT DAMAGES OR THE AMOUNT CUSTOMER PAID FOR THE PRODUCT IN THE TWELVE MONTH PERIOD IMMEDIATELY PRECEDING THE DATE THE CLAIM AROSE. CUSTOMER'S RIGHT TO MONETARY DAMAGES IN THAT AMOUNT SHALL BE IN LIEU OF ALL OTHER REMEDIES WHICH CUSTOMER OR ITS AUTHORIZED USERS MAY HAVE AGAINST ANY COVERED PARTY.

5.6. TO THE FULLEST EXTENT PERMISSIBLE BY APPLICABLE LAW, THE PARTIES SHALL NOT BE LIABLE (WHETHER RELATED TO STATUTE, TORT, STRICT LIABILITY, CONTRACT, BREACH OF WARRANTY OR OTHERWISE) FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR

CONSEQUENTIAL DAMAGES OF ANY KIND WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ATTORNEYS' FEES, LOSS OF PROFITS, DATA, BUSINESS OR GOODWILL, EVEN IF A COVERED PARTY WAS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES) IN ANY WAY DUE TO, RESULTING FROM, OR ARISING IN CONNECTION WITH THE PRODUCT, MATERIALS, OR THE FAILURE OF ANY COVERED PARTY TO PERFORM ITS OBLIGATIONS, REGARDLESS OF ANY NEGLIGENCE OF ANY COVERED PARTY. THE FOREGOING LIMITATION OF LIABILITY SHALL NOT APPLY TO INDEMNITY OBLIGATIONS OR CUSTOMER'S (AND ITS AUTHORIZED USERS') INFRINGEMENT OF INTELLECTUAL PROPERTY OR MISAPPROPRIATION OF PROPRIETARY DATA BELONGING TO LN OR ITS THIRD PARTY SUPPLIERS.

5.7. LN ALSO SHALL NOT BE LIABLE FOR, AND SHALL BE EXCUSED FROM, ANY FAILURE TO PERFORM OR DELAY IN PERFORMANCE DUE TO CAUSES BEYOND THEIR REASONABLE CONTROL, INTERRUPTIONS OF POWER OR TELECOMMUNICATIONS SERVICES, ACT OF WAR, TERRORISM OR NATURE, GOVERNMENTAL ACTIONS, FIRE, FLOOD, NATURAL DISASTERS OR SIMILAR EVENTS.

5.8. Reserved.

5.9. Reserved.

5.10. Reserved.

5.11. LN shall have no responsibility to Customer under this Section 5 with respect to any use of the Products or Materials in a manner not authorized by this Agreement; or for any abuse or modification of the Products or Materials by Customer or its Authorized Users.

5.12. If employees or inmates misuse the Product or any other online services, Customer may be found liable by a court of competent jurisdiction for any such misuse. On an annual basis, and upon 15 days written notice from LN, Customer will reasonably cooperate with LN to audit to ensure that the Customer's and its Authorized User's requirements under this Agreement are being fulfilled. LN may request, no more than once in every twelve (12) month period, a written certification of the then-current number of Authorized Users of a specific LN product. Subscriber will provide such written certification within fifteen (15) business days of receipt. If the number of Authorized Users is greater than those set forth in the applicable order form, LN will adjust the price according to the tiered pricing provided pursuant to this Agreement. LN may invoice Subscriber for any use in excess of the number of Authorized Users set forth above at the rate set forth in this Agreement and payment by Subscriber will be made pursuant to the terms of this Agreement. Payment under this provision shall be LN's sole and exclusive remedy to cure these issues

6. Miscellaneous

6.1. Subject to any state statutes, this Agreement contains confidential pricing information of LN. Customer understands that disclosure of the pricing information contained herein could cause competitive harm to LN, and will receive and maintain this Agreement in trust and confidence and take confidence and take reasonable precautions against such disclosure to any third person. This Section will survive the termination or expiration of this Agreement.

ADDITIONAL TERMS FOR DISTRIBUTED MEDIA PRODUCTS

The following terms are additional terms for the implementation of Distributed Media Products. For Distributed Media Products, the terms for all Products in the additional corresponding section above also apply. If there is a conflict between the below terms and any other terms in this Agreement



for this particular Distributed Media Product, the below terms will control. LN and Matthew Bender & Company, Inc. (“MB”) provide DP-type Products.

- I. Preliminary Definitions (other definitions elsewhere herein)
 - I.1. “Product” includes the Distributed Media Product that includes the Materials and the Distributed Media on or through which the Materials are provided to the Customer by LN/MB.
 - I.2. “Distributed Media” means the set of one or more DVDs and/or External Hard Drives provided by LN/MB to Customer that contains the Materials.
- II. Distributed Media -Type Service
 - II.1. During the Term, LN/MB will provide Customer and its Authorized Users with access to and use of the Product. The number of copies of the Product and the delivery locations for such Product are set forth above.
 - II.2. LN/MB will use reasonable efforts to update the Distributed Media on monthly or quarterly basis (depending upon the materials).
 - II.3. Customer understands and acknowledges that LN/MB may use one or more of its approved subcontractors to install any Kiosk Prison Solution ordered.
- III. Pricing; Payment
 - III.1. In exchange for access to and use of the Distributed Media, Customer will pay LN/MB the charges set forth above, which includes all charges for shipping and handling.

- III.2. MB will serve as LN’s billing agent during the Term. MB will provide Customer with one consolidated invoice for the Distributed Media which shall be provided to Customer as set forth above. Customer will pay the commitments to MB and MB will remit to LN that portion of the commitments that is due to LN under this Agreement.
- IV. Termination
 - IV.1. Upon termination of this Agreement, at the direction of LN/MB, Customer will either cease all use of and destroy the Distributed Media, or return the Distributed Media to LN/MB at LexisNexis, 701 East Water Street, Charlottesville, Virginia 22902, or such other address as LN/MB may direct.
- V. Warranties; Liabilities/Remedies; other
 - V.1. CUSTOMER’S EXCLUSIVE REMEDY AND LN/MB’S SOLE OBLIGATION WITH RESPECT TO DEFECTIVE DISTRIBUTED MEDIA WILL BE THE RIGHT TO RETURN THE DEFECTIVE DISTRIBUTED MEDIA FOR A REPLACEMENT COPY AT NO ADDITIONAL CHARGE.
 - V.2. ALL REFERENCES IN THE “ADDITIONAL TERMS FOR ALL PRODUCTS” SECTION ABOVE TO LN SHALL BE READ AS LN/MB AS IT RELATES TO THE DP-TYPE PRODUCTS.

ADDITIONAL TERMS FOR ONLINE SERVICES-TYPE PRODUCTS

The following terms are additional terms for the implementation of Online Services-Type Products. For Online Services -Type Products, the terms for all Products in the additional corresponding section above also apply. If there is a conflict between the below terms and any other terms in this Agreement for this particular Online Service-Product, the below terms will control. LexisNexis, a division of RELX Inc. (“LN”) provides Online Services -type Products.

- A. Preliminary Definitions (other definitions elsewhere herein)
 - A.1. “Product” includes the online service that includes the Materials and the Online Services on or through which the Materials are provided to the Customer by LN.
 - A.2. “Online Services” means the online services provided by LN to Customer that contains the Materials.
- B. Additional License Terms for types of Online Services Access
 - B.1. STAFF ACCESS (additional terms for Staff on Behalf of Inmates access and Staff Only access, as may be provided pursuant to this Agreement)
 - B.1.1. This Section B.1 relates only to the Customer’s Billgroups and locations (the “Staff on Behalf of Inmates Participating Billgroups,” the “Staff Only Participating Billgroups,” collectively, the “Staff Participating Billgroups”) set forth in this Agreement and the Authorized Users under the Staff Participating Billgroups.
 - B.1.2. For Staff Participating Billgroups, an “Authorized User” is further restricted to mean only individuals to whom Customer assigns an LN identification number under a Staff Participating Billgroup (“LN ID”). Such Authorized Users may only be Customer’s employees, temporary employees, and contractors.
 - B.1.3. Customer agrees that each LN ID may only be used by the Authorized User to whom it is assigned and may not be shared with or used by any other person, including other Authorized Users. Customer will manage its roster of Authorized Users and will promptly notify LN to deactivate an Authorized User’s LN ID if the Authorized User no longer works for Customer or Customer otherwise wishes to terminate the Authorized User’s access to the Online Services. Customer is

- responsible for all use of the Online Services accessed with LN IDs, including associated charges, and for use of the Online Services by temporary employees and contractors to the same extent as if they were Subscriber’s employees. Customer will implement policies and procedures to prevent unauthorized use of LN IDs and will immediately notify LN, in writing, if it suspects that an LN ID is lost, stolen, compromised, or misused.
- B.1.4. Customer certifies that on the date this Order is signed by Customer there are the number of staff professionals as set forth above (the “Reference Number”) in Customer’s organization. Upon the request of LN, Customer will recertify to the Reference Number.
- B.1.5. In consideration of Customer's payment to LN of the commitment amounts specified above, the Staff Participating Billgroups will be provided access to and use of certain Materials, products, services and features, identified by source/menu number above as available in the Online Services. If Customer is an existing LN customer and this is a revision to Customer's Materials for Staff and commitment, fees will be prorated for the month (or other period as indicated) in which the change becomes effective if the change occurs other than on the first day of the month (or other period as indicated).
- B.1.6. At no additional charge, the Staff Participating Billgroups may do offline printing, online printing and saving to disk of Materials related to the type of access provided for under this Agreement, as shown above.
- B.2. INMATE ACCESS (additional terms for Inmate access, as may be provided pursuant to this Agreement)
 - B.2.1. This Section B.2 relates only to the Customer’s Billgroups and locations (the “Inmate Participating Billgroups”) set forth in this



- Agreement and the Authorized Terminals under the Inmate Participating Billgroups.
- B.2.2. "Authorized Terminals" means an individual computer (e.g., laptop, workstation, etc.) kiosk or dumb terminal for which there is embedded an LN identification number to access the LN Online Services under an Inmate Participating Billgroup ("LN ID"). For Inmate access, "Authorized Users" are restricted to only Customer's employees and inmates under Customer's control and supervision accessing and using the Online Services via the Authorized Terminals.
- B.2.3. Customer is responsible for all use of the Online Services accessed via the Authorized Terminals, including associated charges, and for use of the Online Services by temporary employees and contractors to the same extent as if they were Customer's employees and inmates. Customer will implement policies and procedures to prevent unauthorized use of the Authorized Terminals and LN IDs and will immediately notify LN, in writing, if it suspects that an LN ID is lost, stolen, compromised, or misused.
- B.2.4. Customer certifies there are only up to the number of Authorized Terminals listed in this Agreement above that are available for inmates to access and use the LN Online Services. Customer agrees that pricing provided to Customer depends in part on the number of Authorized Terminals. At the request of LN from time to time, Customer will re-certify in writing the then-current number of Authorized Terminals. If there is a change in the number of Authorized Terminals during the Term, LN may, in its sole discretion on at least 30 days prior written notice to Customer, increase or decrease the commitment listed above by an amount that does not exceed, on a percentage basis, the change in the number of Authorized Terminals. In this Agreement above, Customer will list the total number of facilities (unique locations) and total inmate population for all facilities. Customer hereby certifies that each LN ID may only be used by the Customer facility and Authorized Terminal to which it is assigned and may not be shared with or used by any other facility or on any other Authorized Terminal.
- B.2.5. In consideration of Customer's payment to LN of the commitment amounts specified above, the Inmate Participating Billgroups will be provided access to and use of certain Materials, products, services and features, identified above by source/menu number as available in the Online Services. If Customer is an existing LN customer and this is a revision to Customer's Materials and commitment, fees will be prorated for the month (or other period as indicated) in which the change becomes effective if the change occurs other than on the first day of the month (or other period as indicated).
- B.2.6. Access to the Product will not include any email, fax or download capabilities to address security concerns inherent in allowing inmates to access and use online services via the Internet.
- B.2.7. The parties acknowledge certain security concerns inherent in allowing prisoners to access and use the LN online services via the Internet. Accordingly, during the Term, Customer shall implement and maintain certain online security standards by using equipment and system settings that provide blocking an inmate's use of: (i) navigation Universal Resource Locators ("URLs") outside of intended product scope; (ii) manipulation of URL strings through the product browser; and (iii) web email links. Customer is responsible for limiting access to servers and URLs defined by LN and such servers and URLs may be changed from time to time by LN. Customer will make changes as needed or requested, but will maintain the responsibility of an inmate's access through its system. Customer shall maintain industry standard online security procedures and in the event such standards vastly improve, then Customer will use reasonable commercial efforts to meet or exceed such standards with respect to use of the LN services. LN may require a third party facility security assessment before service is started or re-instatement of service after a security issue. LN may require a first party security questionnaire be completed before service is started as stated in this Agreement.
- B.2.8. Customer will provide to LN the Internet Protocol address(es) ("IP Address(es)") available for each facility location that will be accessing the LN services in the table on the Configuration and Pricing Sheet. LN may periodically and at request of Customer review failed authentication reports of these IP Address(es) or monitor them to assure that correct materials of the Online Services are being accessed by only those locations authorized or any access to unauthorized websites or email services.
- B.2.9. Customer agrees that they are providing access specifically for inmates only and that no other LN service(s) may be used by, or on, behalf of an inmate. If Customer has normal accounts outside of inmate access, Customer must maintain a separation of accounts. It is also agreed that Customer shall not provide any inmate the authentications credential(s) (this includes just the product ID without a password) or access to any electronic or paper records that provide LN billing information.
- B.2.10. Notwithstanding the foregoing in Sections B.2, in the event LN becomes aware of any abuse, misuse or security breach situations of the LN services or any Materials contained therein, then LN reserves the right to immediately suspend all facility access without notice until such incident is resolved to LN's satisfaction. Customer agrees that the resolution may require documented and certified proof of correction. Customer takes responsibility for any security breach or situation where an inmate has access to something prohibited.

SIGNATURES TO AGREEMENT

LN accepts this Agreement on its own behalf and as authorized agent for each of the other companies that provide Products under this Agreement. LN's agency is described the relevant term section above.

Agreed to and accepted by:

LexisNexis, a division of RELX Inc.

SIGNED: _____

SIGNED: _____

PRINTED: _____

PRINTED: _____

TITLE: _____

TITLE: _____

DATE: _____

DATE: _____

THIS AGREEMENT DOES NOT BIND EITHER PARTY UNTIL IT HAS BEEN ACCEPTED BY BOTH PARTIES. LEXISNEXIS MAY ACCEPT THIS AGREEMENT BY SIGNING ABOVE OR BY PERFORMING THIS AGREEMENT.

THE PRICES AND OTHER TERMS IN THIS AGREEMENT ARE SUBJECT TO CHANGE IF CUSTOMER HAS NOT SUBMITTED A SIGNED COPY OF THIS AGREEMENT TO LEXISNEXIS ON OR BEFORE THE BEGINNING OF THE FIRST ORDER PERIOD UNDER THIS AGREEMENT. TO IMPLEMENT THIS AGREEMENT ON THE FIRST DAY OF A MONTH, LEXISNEXIS MUST RECEIVE A COPY OF THIS AGREEMENT SIGNED BY CUSTOMER ON OR BEFORE THE 20TH DAY OF THE PRECEDING MONTH.

| | | | |
|------------------------------|--|--------------------------------|--|
| Account Representative Name: | | Account Representative Number: | |
|------------------------------|--|--------------------------------|--|

STATE OF MICHIGAN

Master Agreement No. 200000000623
 Statewide Legal Research Databases and Legal Print Products

SCHEDULE E INSURANCE REQUIREMENTS

a. Required Coverage.

1) **Insurance Requirements.** Contractor must maintain the insurances identified below and is responsible for all deductibles. All required insurance must: (a) protect the State from claims that may arise out of, are alleged to arise out of, or result from Contractor's or a subcontractor's performance; (b) be primary and non-contributing to any comparable liability insurance (including self-insurance) carried by the State; and (c) be provided by an company with an A.M. Best rating of "A" or better and a financial size of VII or better.

| Insurance Type | Additional Requirements |
|---|---|
| Commercial General Liability Insurance | |
| <p><u>Minimum Limits:</u></p> <p>\$1,000,000 Each Occurrence Limit</p> <p>\$1,000,000 Personal & Advertising Injury Limit \$2,000,000 General Aggregate Limit</p> <p>\$2,000,000 Products/Completed Operations</p> <p><u>Deductible Maximum:</u></p> <p>\$50,000 Each Occurrence</p> | <p>Contractor must have their policy endorsed to add "the State of Michigan, its departments, divisions, agencies, offices, commissions, officers, employees, and agents" as additional insureds using endorsement CG 20 10 11 85, or both CG 2010 07 04 and CG 2037 07 04.</p> |
| Umbrella or Excess Liability Insurance | |
| <p><u>Minimum Limits:</u></p> <p>\$5,000,000 General Aggregate</p> | <p>Contractor must have their policy endorsed to add "the State of Michigan, its departments, divisions, agencies, offices, commissions, officers, employees, and agents" as additional insureds.</p> |
| Workers' Compensation Insurance | |

| | |
|---|---|
| <p><u>Minimum Limits:</u></p> <p>Coverage according to applicable laws governing work activities.</p> | <p>Waiver of subrogation, except where waiver is prohibited by law.</p> |
| <p>Privacy and Security Liability (Cyber Liability) Insurance</p> | |
| <p><u>Minimum Limits:</u></p> <p>\$1,000,000 Each Occurrence</p> <p>\$1,000,000 Annual Aggregate</p> | <p>Contractor must have their policy: (1) endorsed to add “the State of Michigan, its departments, divisions, agencies, offices, commissions, officers, employees, and agents” as additional insureds; and (2) cover information security and privacy liability, privacy notification costs, regulatory defense and penalties, and website media content liability.</p> |

- 2) If Contractor's policy contains limits higher than the minimum limits, the State is entitled to coverage to the extent of the higher limits. The minimum limits are not intended, and may not be construed to limit any liability or indemnity of Contractor to any indemnified party or other persons.
 - 3) If any of the required policies provide claim-made coverage, the Contractor must: (a) provide coverage with a retroactive date before the effective date of the contract or the beginning of contract work; (b) maintain coverage and provide evidence of coverage for at least three (3) years after completion of the contract of work; and (c) if coverage is canceled or not renewed, and not replaced with another claims-made policy form with a retroactive date prior to the contract effective date, the Contractor must purchase extended reporting coverage for a minimum of three (3) years after completion of work.
 - 4) Contractor must: (a) provide insurance certificates to the Contract Administrator, containing the agreement or purchase order number, at Contract formation and within 20 calendar days of the expiration date of the applicable policies; (b) require that subcontractors maintain the required insurances contained in this **Schedule E, a.**; (c) notify the Contract Administrator within 5 business days if any insurance is cancelled; and (d) waive all rights against the State for damages covered by insurance. Failure to maintain the required insurance does not limit this waiver.
- b. Non-waiver. This **Schedule E** is not intended to and is not be construed in any manner as waiving, restricting or limiting the liability of either party for any obligations under this Contract (including any provisions hereof requiring Contractor to indemnify, defend and hold harmless the State).