

LANDLINES

STOP ILLEGAL ROBOCALLS



CALL YOUR PHONE SERVICE PROVIDER

You may have options about how incoming calls are handled. Unwanted calls may be stopped, ring silently, or go to a separate voicemail. Some services are free, but others may charge a monthly fee.

Please note: some call-blocking services may block legitimate calls.

AT&T: 800-331-0500;
Comcast: 800-934-6489;
WOW!: 866-496-9669;
or **Verizon:** 800-922-0204



ADD YOUR NUMBER TO THE DO NOT CALL REGISTRY

Add your phone number to the [National Do Not Call Registry](https://www.donotcall.gov) ([donotcall.gov](https://www.donotcall.gov)) or by calling 888-382-1222.



INSTALL A CALL BLOCKING DEVICE

You can purchase and install a call-blocking device (i.e., small box that attaches to the phone). Some devices stop unwanted calls through blacklists that block known unwanted robocalls. Other devices rely on users to maintain a blacklist of blocked numbers.

- **A BLACKLIST** can be used to: stop unwanted calls; divert calls to an answering machine/voicemail; show a blinking light when an unwanted call comes in; or connect callers to a recording with options to let a real caller get through.
- Some devices use a **WHITELIST** of approved numbers which allow users to limit the calls that get through and set up “do not disturb” hours which send calls directly to a answering machine/voicemail.

REPORT ILLEGAL ROBOCALLS

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