CALLER ID

SPOOFING

Don't trust your caller ID.
Scammers can make any name or number show up on your caller ID.
That's called spoofing.

HOW CAN IT HAPPEN?

Scammers use automated dialing software to set up robocalls. They decide what to display on your caller ID, sometimes making it look like a local call. Once they start calling, they can make million of calls over internet phone lines in minutes.

HOW DO I MAKE THEM STOP?

If it's not a number you recognize, don't pick up.

If you do pick up, hang up. If you press any numbers, you might get even more calls.

Use call-blocking software and talk to your service provider about your options.

REPORT ROBOCALLS

Report robocalls to the Department of Attorney General **(mi.gov/robocalls)**
and to the FTC **(ftc.gov/complaint).**

Additional robocall prevention information is available on the FTC's website **(ftc.gov/calls).**

REPORT ILLEGAL ROBOCALLS

bit.ly/miagrobocalls

LEARN ABOUT ROBOCOALLS

mi.gov/robocalls

ROBOCALL
CRACKDOWN TEAM