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March 14, 2017

Via Overnight Delivery

Talent Investment Agency Workforce Development Victor Office Center ATTN: Krista Johnson 201 N. Washington Square, 5th Floor

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WIA WORKFORCE PROGRAMS

Dear Sir/Madam:

AT&T Services, Inc. ("Company") has developed plans to permanently close its DSL Care Center, located at 444 Michigan Avenue, Detroit, MI 48226, effective on or about May 19, 2017. (Note that this action does not constitute a shutdown of all operations at this location.)

There are fifty-three (53) non-management employees at this location, all of whom are expected to suffer a loss of employment effective on or about May 19, 2017. A list of the job titles and numbers of affected employees in each title is enclosed. Any bumping rights for bargained-for employees would be governed by the collective bargaining agreement between AT&T Services, Inc. and the Communications Workers of America (CWA). The CWA represents the affected bargained for employees. By separate letter, the Company has described its plans to Lisa Bolton, Vice President, CWA-T&T.

This letter is intended to satisfy any statutory notice requirements under the Worker Adjustment and Retraining Notification Act. By providing this notice the Company does not concede that the act applies or that notice is otherwise required. All requests for additional information should be directed to Danny Kruoch, HR Business Partner II, 208 S. Akard St., Dallas, TX 75202, or by telephone at 214-934-0087.

Sincerely,

Jim Murray President AT&T Michigan

Enclosure

WARN Detroit DSL Care Center Summary	
Non-Management Job Title	Employees Affected - Count by Title
CUSTOMER ASSISTANT	48
INTERNET ASSISTANT	5
Total	53