Accessing MTO Safely

Most web browsers include the ability to block pop-up windows. This helps eliminate annoying pop-up windows (especially those delivering malware), but the feature sometimes impedes the functionality of legitimate or useful web sites. In this case, the blocked site is MTO.

Add the following to your pop-up allowable list to allow access to MTO:

onestop.michigan.gov

The directions to configure pop-up settings are different for each browser. If you’ve installed the Google toolbar, you might need to adjust those settings as well. You can also temporarily allow pop-ups by holding the CTRL key whenever you click on a web link, including MTO.

Internet Explorer

If your preferred browser is Internet Explorer, open it and do the following:

1. Choose Tools ➔ Pop-up Blocker ➔ Pop-up Blocker Settings
2. Enter **onestop.michigan.gov** in the Address of web site to allow box, and click **Add**:

![Add OneStop](image)

3. OneStop will show up in the Allowed sites box.
4. Click Close to finish.

**Firefox**

If your preferred browser is Firefox, open Firefox and do the following:

1. Choose **Tools ➔ Options**

![Options](image)
2. Select the **Content** tab and click the button next to the **Block Pop-up Windows** item:

   ![Content tab screenshot](image1.png)

   *Click the Exceptions... button*

3. Enter **onestop.michigan.gov** in the Address of web site box, then click **Allow**:

   ![Allowed Sites - Pop-ups screenshot](image2.png)

   *Click the Allow button*

4. The site will show up in the list.
5. Select Close to finish.

**Chrome**

If your preferred browser is Chrome, it always blocks pop-ups by default. You may allow pop-ups from MTO by following these steps:
1. In the top-right corner of the browser window, click the Chrome menu and select Settings.

2. Click Show advanced settings at the bottom of the page:

3. Under Privacy, click the Content settings... button:
4. Scroll down and under **Pop-ups**, click the **Manage exceptions...** button:

5. Click the **Hostname pattern** field and enter the domain name for which you want to create an exception, in this case, **onestop.michigan.gov**. Then use the dropdown menu to choose the exact behavior for the site or domain: Allow or Block.

6. Select **Done** to finish.
Safari

Safari does not allow single web site control over blocking pop-ups windows. Pop-ups are either blocked, or they are not. **Do not use Safari to access MTO!**

Google Toolbar

If you use Google Toolbar to block pop-ups, you need to visit the web site to allow pop-ups for that site. When visiting the MTO web site, click the pop-up blocker button to allow pop-ups on the site. The name of the button will change to Popups Okay.