

Electric Choice for Residential & Commercial Customers

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Is An Alternative Electric Supplier Right for You?

Can I switch to an alternative electric supplier (AES) for my electric supply?

Yes. Residential and commercial customers can switch to an AES for their electric supply. However, Michigan law caps electric choice to 10% of an electric utility's average weather-adjusted retail sales for the preceding calendar year.

If your utility has reached its 10% cap, it will place you in a queue, per the procedures set up in Case No.

[U-15801](#). For more information, please see the Commission's [Electric Customer Choice](#) webpage.

Which regulated electric companies are at their caps?

The following electric utilities are at their caps:

- DTE.
- Consumers Energy.
- Upper Peninsula Power Co.
- Upper Michigan Energy Resources Corporation.
- Cloverland Electric Cooperative.

What happens if I choose to buy my electric supply from an AES?

If you choose to buy your electric supply from an AES, your contracted rate and terms and conditions of

service (including any termination fees) are subject to your specific contract with the AES.

How does the AES billing process differ from a full-service electric utility?

A utility provides a utility full-service customer with a bill, which includes the following:

- DTE.
- Consumers Energy.
- Upper Peninsula Power Co.
- Upper Michigan Energy Resources Corporation.
- Cloverland Electric Cooperative.

Each of these charges is regulated by the MPSC.

If you switch to an AES, it may do either of the following:

- Include its charges on your utility bill in place of the utility's electric supply charge.
Send you its own bill for only for the electric supply.





The rates charged by an AES are not subject to MPSC oversight.

What should a residential customer know about choosing an AES?

Currently, no AES companies are serving residential customers in Michigan. However, if this changes, here are some things to keep in mind:

- Some utilities may need you to contact them directly to obtain your specific customer data to provide to the AES prior to taking service.*
- As an electric choice customer, you may have anywhere from a 3- to 14-day cancellation period, pending enrollment with the AES, before the switch occurs.*
- To return to full service with your utility, you will need to send written notice to the utility in accordance with your next bill cycle. If you return to full utility service, you must continue to take service from the utility for at least 12 months.

What should a commercial customer know about choosing an AES?

Here is what a commercial customer should know about choosing an AES:

- You need to have an interval meter. You will supply and support the telephone line that reads the interval meter and handle all costs of the telephone connection.
- You may have to take service from your AES for a minimum of 24 months.*
To return to full service with your utility, you will need to send written notice to the utility.
- Customers may need to provide notice by December 1 if they plan to return to full-service with their utility during the following summer. Returning customers may have to stay with their utility for 12 months.*



Where should I go for more information?

For more information about electric choice, visit the Michigan Public Service Commission's [Customer Choice website](#).

You can also obtain contact information for an AES and your utility through [Electric Customer Choice](#).

**Customers should consult their utility's tariff for specific rules.*

