Coverage for: Individual or Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-422-4641 or visit <a href="http://www.hap.org">http://www.hap.org</a>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary/">https://www.healthcare.gov/sbc-glossary/</a> or call 1-800-422-4641 to request a copy.

Important Questions	Answers	Why This Matters:	
What is the overall deductible?	\$0 individual / \$0 family.	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .	
Are there services covered before you meet your deductible?	Yes. Emergency Services, Urgent care, Durable Medical Equipment, Lab Pathology, Chiropractic, Office Visits, Preventive services, Rehabilitation Services, Pharmacy	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .	
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.	
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$2,000 individual / \$4,000 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.	
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.	
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://www.hap.org">www.hap.org</a> or call 1-800-422-4641 for a list of		



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Primary care visit to treat an injury or illness	\$20 <u>Copay</u> <u>Deductible</u> does not apply	Not Covered	Includes Physician home visits when Medically Necessary and Prior Authorized.
If you visit a health	Specialist visit	\$20 <u>Copay</u> <u>Deductible</u> does not apply	Not Covered	Includes Physician home visits when Medically Necessary and Prior Authorized.
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No Charge  Deductible does not apply	Not Covered	Coverage information available at <a href="https://www.hap.org">www.hap.org</a> . You may have to pay for services that aren't <a href="preventive services">preventive services</a> . Ask your <a href="preventive services">preventive services</a> . Then check what your <a href="plan">plan</a> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	No Charge	Not Covered	Some services require preauthorization. <u>Deductible</u> does not apply to Laboratory Services.
	Imaging (CT/PET scans, MRIs)	No Charge	Not Covered	Services require preauthorization.
If you need drugs to	Generic drugs (Tier 1)	\$10 Copay / retail prescription \$20 Copay / mail order prescription  Deductible does not apply	Not Covered	
treat your illness or condition  More information about prescription drug coverage is available at	Preferred brand drugs (Tier 2)	\$30 <u>Copay</u> / retail prescription \$60 <u>Copay</u> / mail order prescription <u>Deductible</u> does not apply	Not Covered	A 90-day supply of non- maintenance drugs must be filled at our designated mail order pharmacy. Other exclusions & limitations may apply. Applies to all Generic and Brantype drugs. Specialty drugs are not available at 90 day or mail order.
www.hap.org.	Non-preferred brand drugs (Tier 3)	\$60 Copay / retail prescription \$120 Copay / mail order prescription  Deductible does not apply	Not Covered	available at 50 day of mail order.

<sup>\*</sup>For more information about limitations and exceptions, see plan or policy document at www.hap.org.

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No Charge	Not Covered	Some services require <u>preauthorization</u> .	
surgery	Physician/surgeon fees	No Charge	Not Covered	None	
	Emergency room care	\$200 <u>Copay</u> <u>Deductible</u> does not apply	\$200 Copay Deductible does not apply	Copay will be waived if admitted as inpatient.	
If you need immediate medical attention	Emergency medical transportation	No Charge	No Charge	Emergency transport only	
	Urgent care	\$20 <u>Copay</u> <u>Deductible</u> does not apply	\$20 <u>Copay</u> <u>Deductible</u> does not apply	None	
If you have a hospital	Facility fee (e.g., hospital room)	No Charge	Not Covered	Some services require <u>preauthorization</u> .	
stay	Physician/surgeon fees	No Charge	Not Covered	None	
If you need mental health, behavioral	Outpatient services	\$20 <u>Copay</u> <u>Deductible</u> does not apply	Not Covered	Some services require <u>preauthorization</u> . Services can be accessed by calling 1-800-444-5755.	
health, or substance abuse services	Inpatient services	No Charge	Not Covered	Services require <u>preauthorization</u> . Services can be accessed by calling 1-800- 444- 5755.	
	Office visits	No Charge <u>Deductible</u> does not apply	Not Covered	Cost sharing does not apply for preventive services. Depending on the type of services, copay or deductible may apply.	
If you are pregnant	Childbirth/delivery professional services	No Charge	Not Covered	Maternity care may include tests and services described elsewhere in the SBC (e.g. ultrasound). Prenatal covered under Preventive Services. Some services require	
	Childbirth/delivery facility services	No Charge	Not Covered	preauthorization	

<sup>\*</sup>For more information about limitations and exceptions, see plan or policy document at www.hap.org.

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
	Home health care	\$20 <u>Copay</u>	Not Covered	Does not include Rehabilitation Services; Unlimited visits, excludes Physical, Speech, and Occupational Therapy.	
	Rehabilitation services	No Charge  Deductible does not apply	Not Covered	May be rendered at home. Limited to 100 combined visits per calendar year for any combination of Physical, Speech, and Occupational Therapy.	
If you need help recovering or have other special health needs	Habilitation services	No Charge  Deductible does not apply	Not Covered	Limited to Applied Behavior Analysis (ABA) and Physical, Speech, and Occupational Therapy services associated with the treatment of Autism Spectrum Disorders through age 18. Covered for authorized services only. See Outpatient Mental Health for ABA cost sharing amount.	
	Skilled nursing care	No Charge	Not Covered	Covered for authorized services; Up to 120 days per confinement	
	Durable medical equipment	No Charge <u>Deductible</u> does not apply	Not Covered	Covered for approved equipment only; Wigs – Lifetime maximum \$300	
	Hospice services	No Charge	Not Covered	Unlimited.	
If your child needs	Children's eye exam	\$20 <u>Copay</u> <u>Deductible</u> does not apply	Not Covered	One routine eye exam per benefit period at no cost share.	
dental or eye care	Children's glasses	Not Covered	Not Covered	None	
	Children's dental check-up	Not Covered	Not Covered	None	

<sup>\*</sup>For more information about limitations and exceptions, see plan or policy document at www.hap.org.

### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Acupuncture

Dental Care (Adult)

Non-Emergency Care Outside the U.S.

Cosmetic Surgery

Long-Term Care

Routine Foot Care

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Bariatric Surgery
- Chiropractic CareHearing Aids

- Infertility Treatment
- Private Duty Nursing

- Routine Eye Care (Adult)
- Weight Loss Programs

Your Rights to Continue Coverage: For information on your rights to continue coverage, contact the <u>plan</u> at 1-800-422-4641. There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Insurance and Financial Services (DIFS) at 1-877-999-6442 or difs-HICAP@michigan.gov; the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1-877-267-2323 x61565 or www.cciio.cms.gov; or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice or assistance, contact the plan at 1-800-422-4641; you may also contact the Department of Insurance and Financial Services, Healthcare Appeals Section, Office of General Counsel, 611 Ottawa, 3rd Floor, P.O.Box 30220, Lansing, MI 48909-7720, http://michigan.gov/difs; call 1-877-999-6442 or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or http://www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your appeal. Contact Michigan Health Insurance Consumer Assistance Program (HICAP), Michigan Department of Financial and Insurance Regulation, P.O.Box 30220, Lansing, MI 48909, phone 1-877-999-6442, website: http://michigan.gov/difs or e-mail difs-HICAP@michigan.gov.

## Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

# Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

<sup>\*</sup>For more information about limitations and exceptions, see plan or policy document at www.hap.org.

## **Language Access Services:**



### Language Assistance

We want you to easily get the information you need. To request assistance in a language other than English, call (800) 422-4641 (TTY: 711).

VINI RE: Nëse flisni shqip, ju ofrohen shërbime ndihme gjuhësore falas. Telefononi numrin (800) 422-4641 ose TTY: 711.

تنبيه: إذا كنت تتحدث اللغة العربية، فإننا نوفر لك خدمات المساعدة اللغوية مجانًا. اتصل بالرقم 4641-422 (800) أو خدمة الهاتف النصبي: 711.

লজর দিল: আপনি বাংলা ভাষায় কথা বললে, ভাষা সহায়তার পরিষেবা বিনামল্যে আপনার জন্য উপলব্ধ। (৪০০) 422-4641 বা TTY: 711 নম্বরে কল করুন।

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電(800)422-4641或 TTY 用户請致電 711。

HINWEIS: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos Sprachassistenzdienste zur Verfügung. Rufnummer: (800) 422-4641 oder TTY: 711.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero (800) 422-4641 (TTY: 711).

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。(800) 422-4641 まで、お電話にてご連絡ください。 TTY ユーザーは 711 までご連絡ください。

주의: 한국어를 사용하시는 경우, 무료 언어 지원 서비스를 이용하실 수 있습니다. 800-422-4641 번 또는 TTY: 711 번으로 연락해 주십시오.

UWAGA: jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer (800) 422-4641 lub TTY: 711. ВНИМАНИЕ! Если ваш родной язык русский, вам могут быть предоставлены бесплатные переводческие услуги. Обращайтесь по номеру (800) 422-4641 (телетайп: 711).

NAPOMENA: Ako govorite hrvatski/srpski, dostupna Vam je besplatna podrška na Vašem jeziku. Kontaktirajte (800) 422-4641 ili tekstualni telefon za osobe oštećena sluha: 711.

ATENCIÓN: si habla español, los servicios de asistencia de idiomas se encuentran disponibles gratuitamente para usted. Llame al (800) 422-4641, los usuarios TTY deben llamar al 711.

PAG-UKULAN NG PANSIN: Kung Tagalog ang wikang ginagamit mo, may makukuha kang mga serbisyong tulong sa wika na walang bayad. Tumawag sa (800) 422-4641 o TTY: 711.

CHÚ Ý: Nếu quý vị nói tiếng Việt, chúng tôi có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Hãy gọi (800) 422-4641 hoặc TTY: 711.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.-

<sup>\*</sup>For more information about limitations and exceptions, see plan or policy document at www.hap.org.

### **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist [cost sharing]	\$20
■ Hospital (facility) [cost sharing]	0%
Other [cost sharing]	0%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

**Total Example Cost** 

In this example, Peg would pay:			
Cost Sharing	Cost Sharing		
<u>Deductibles</u>	\$0		
Copayments	\$420		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$480		

# **Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$0
■ Specialist [cost sharing]	\$20
■ Hospital (facility) [cost sharing]	0%
Other [cost sharing]	0%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

<u>Diagnostic tests</u> (blood work)

Prescription drugs

**Total Example Cost** 

\$12.800

Durable medical equipment (glucose meter)

In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$900
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$55
The total line would nay is	\$955

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
Specialist [cost sharing]	\$20
■ Hospital (facility) [cost sharing]	0%
Other [cost sharing]	0%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

\$7,400

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$1,900

In this example, Mia would pay:

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Cost Sharing	
\$0	
\$60	
\$0	
\$0	
\$60	