

Section I: Complaint Data Summary: All CMHSP Rights Offices**2007/2008****Section I: Complaint Data Summary:****Part A: Totals**

Complaints Received	7463
Allegations Involved	9385
Allegations Investigated	6786
Substantiated	3214

Complaint Source

Recipient	2951
Staff	1726
ORR	1357
Guardian/Family	574
Anonymous	356
Community/General Public	499
Total	7463

(this will self-fill & should = C14)

Part B: Aggregate Summary

1. Freedom from Abuse

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7221	abuse class I	21	21	0	0	0
72221	abuse class II - nonaccidental act	273	273	0	0	56
72222	abuse class II - unreasonable force	509	509	0	0	169
72223	abuse class II - emotional harm	8	8	0	0	2
72224	abuse class II - treating as incompetent	4	4	0	0	3
72225	abuse class II - exploitation	104	104	0	0	42
7223	abuse class III	591	591	0	0	217
7224	abuse class I - sexual abuse	91	91	0	0	11

2. Freedom from Neglect

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
72251	neglect class I	75	75	0	0	20
72252	neglect class I - failure to report	12	12	0	0	7
72261	neglect class II	193	193	0	0	65
72262	neglect class II - failure to report	53	53	0	0	44
72271	neglect class III	1075	1075	0	0	616
72272	neglect class III - failure to report	185	185	0	0	168

3. Rights Protection System

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7060	notice/explanation of rights	1	1	0	0	0
7520	failure to report	129	125	4	29	83
7545	retaliation/harassment	55	55	0	0	7
7760	access to rights system	16	16	0	0	2
7780	complaint investigation process	6	6	0	0	5
7840	appeal process/mediation	0	0	0	0	0

4. Admission/Discharge/Second Opinion

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
4090	second opinion - denial of hospitalization	3	3	0	0	0
4190	termination of voluntary hospitalization (adult)	0	0	0	0	0
4510	involuntary admission process	1	1	0	0	0
4630	independent clinical examination	0	0	0	0	0
4980	objection to hospitalization (minor)	0	0	0	0	0
7050	second opinion - denial of services	8	2	6	1	0

5. Civil Rights

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7041	civil rights: discrimination, accessibility, accommodation, etc	15	9	6	2	3
7044	religious practice	13	11	2	0	5
7045	voting	1	1	0	0	1
7047	presumption of competency	6	4	2	0	4
7284	search/seizure	17	16	1	0	7

6. Family Rights

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7111	family dignity & respect	89	78	11	4	25
7112	receipt of general education information	0	0	0	0	0
7113	opportunity to provide information	1	1	0	0	0

7. Communication & Visits

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7261	visits	13	9	4	0	4
7262	contact with attorneys or others regarding legal matters	0	0	0	0	0
7263	access to telephone, mail	63	53	10	4	14
7264	funds for postage, stationery, telephone usage	1	1	0	0	0
7265	written and posted limitations, if established	0	0	0	0	0
7266	uncensored mail	10	8	2	0	2

8. Confidentiality/Privileged Communications/Disclosure

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7481	disclosure of confidential information	329	215	114	55	96
7485	withholding of information (includes recipient access to records)	21	14	7	2	1
7486	correction of record	8	8	0	0	1
7487	access by p & a to records	0	0	0	0	0
7501	privileged communication	2	2	0	0	0

9. Treatment Environment

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7081	safe environment	351	266	85	33	102
7082	sanitary/humane environment	202	175	27	10	76
7086	least restrictive setting	14	12	2	0	3

10. Freedom of Movement

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7441	restrictions/limitations	82	65	17	3	27
7400	restraint	17	17	0	1	11
7420	seclusion	18	18	0	1	9

11. Financial Rights

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7301	safeguarding money	59	52	7	1	23
7302	Facility account	25	25	0	0	22
7303	easy access to money in account	7	5	2	0	2
7304	ability to spend or use as desired	13	9	4	0	0
7305	delivery of money upon release	3	3	0	0	0
7360	labor & compensation	18	14	4	0	7

12. Personal Property

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7267	access to entertainment materials, information, news	5	5	0	0	1
7281	possession and use	107	86	21	15	23
7282	storage space	1	1	0	0	0
7283	inspection at reasonable times	1	1	0	0	0
7285	Exclusions	2	1	1	0	0
7286	Limitations	3	0	3	1	0
7287	receipts to recipient and to designated individual	8	8	0	0	4
7288	Waiver	0	0	0	0	0
7289	Protection	27	21	6	2	6

13. Suitable Services

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
1708	dignity and respect	1245	1014	231	87	372
7003	informed consent	37	23	14	1	6
7029	Information on family planning	0	0	0	0	0
7049	treatment by spiritual means	2	2	0	0	2
7080	mh services suited to condition	1495	1029	466	104	419
7100	physical and mental exams	4	3	1	0	1
7130	choice of physician/mental health professional	38	15	23	1	0
7140	notice of clinical status/progress	7	3	4	0	1
7150	services of mental health professional	1	1	0	0	0
7160	surgery	1	1	0	0	1
7170	electro convulsive therapy (ect)	0	0	0	0	0
7180	psychotropic drugs	2	2	0	0	0
7190	notice of medication side effects	3	3	0	0	1

14. Treatment Planning

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7121	person-centered process	51	47	4	5	23
7122	Timely development	27	14	13	3	9
7123	requests for review	3	1	2	0	1
7124	participation by individual(s) of choice	3	3	0	0	2
7125	assessment of needs	5	1	4	2	1

15. Photographs, Fingerprints, Audiotapes, One-way Glass

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7241	prior consent	7	7	0	0	8
7242	identification	1	0	1	0	2
7243	objection	0	0	0	0	0
7244	release to others/return	0	0	0	0	2
7245	storage/destruction	0	0	0	0	0

17. No Right Involved

Code	Category	Received
0000	no right involved	819

insert the same number
 ⇒

18. Outside Provider Jurisdiction

Code	Category	Received
0001	outside provider jurisdiction	669

insert the same number
 ⇒

9385 6786 2599 367 2847

The Mental Health Code requires in 330.1780 (1): “If it has been determined through investigation that a right has been violated, the respondent shall take appropriate remedial action that meets all of the following requirements: (a) Corrects or provides a remedy for the rights violations. (b) Is implemented in a timely manner. (c) Attempts to prevent a recurrence of the rights violation.” It is the responsibility of the ORR to maintain a record of the documented action.

Provider Key					
01	Outpatient	06	Day Program DD	11	Psychosocial Rehabilitation
02	Residential MI	07	Workshop (Prevocational)	12	Partial Hospitalization
03	Residential DD	08	Supported Employment	13	SIP
04	Inpatient	09	ACT	14	Other
05	Day Program MI	10	Case Management		

Remedial Action Key					
01	Verbal Counseling	06	Staff Transfer	10	Policy Revision/Development
02	Written Counseling	07	Training	11	Environmental Repair /Enhancement
03	Written Reprimand	08	Employment Termination	12	Plan of Service Revision
04	Suspension	*08	Employee left the agency, but substantiated	13	Recipient Transfer to Another Provider/Site
05	Demotion	09	Contract Action	14	Other

Remedial Action Taken for Substantiated Rights Violations All CMHSP Rights Offices

Code	Category	Specific Provider Type	Specific Remedial Action Type
72240	abuse class I - sexual abuse	02	08
72240	abuse class I - sexual abuse	02	08
72240	abuse class I - sexual abuse	02	08
72240	abuse class I - sexual abuse	02	08
72240	abuse class I - sexual abuse	02	08
72240	abuse class I - sexual abuse	03	08
72240	abuse class I - sexual abuse	06	08
72240	abuse class I - sexual abuse	10	08
72240	abuse class I - sexual abuse	10	08
72240	abuse class I - sexual abuse	13	08
72240	abuse class I - sexual abuse	14	08
72221	abuse class II - nonaccidental act	03	01
72221	abuse class II - nonaccidental act	03	02
72221	abuse class II - nonaccidental act	03	03
72221	abuse class II - nonaccidental act	08	03
72221	abuse class II - nonaccidental act	02	04
72221	abuse class II - nonaccidental act	03	04
72221	abuse class II - nonaccidental act	03	04
72221	abuse class II - nonaccidental act	03	04
72221	abuse class II - nonaccidental act	03	04
72221	abuse class II - nonaccidental act	03	04
72221	abuse class II - nonaccidental act	02	08
72221	abuse class II - nonaccidental act	02	08
72221	abuse class II - nonaccidental act	02	08
72221	abuse class II - nonaccidental act	02	08
72221	abuse class II - nonaccidental act	02	08
72221	abuse class II - nonaccidental act	02	08

Code	Category	Specific Provider Type	Specific Remedial Action Type
72221	abuse class II - nonaccidental act	02	08
72221	abuse class II - nonaccidental act	02	08
72221	abuse class II - nonaccidental act	02	08
72221	abuse class II - nonaccidental act	02	08
72221	abuse class II - nonaccidental act	02	08
72221	abuse class II - nonaccidental act	03	08
72221	abuse class II - nonaccidental act	03	08
72221	abuse class II - nonaccidental act	03	08
72221	abuse class II - nonaccidental act	03	08
72221	abuse class II - nonaccidental act	03	08
72221	abuse class II - nonaccidental act	03	08
72221	abuse class II - nonaccidental act	03	08
72221	abuse class II - nonaccidental act	03	08
72221	abuse class II - nonaccidental act	03	08
72221	abuse class II - nonaccidental act	03	08
72221	abuse class II - nonaccidental act	03	08
72221	abuse class II - nonaccidental act	03	08
72221	abuse class II - nonaccidental act	03	08
72221	abuse class II - nonaccidental act	03	08
72221	abuse class II - nonaccidental act	03	08
72221	abuse class II - nonaccidental act	03	08
72221	abuse class II - nonaccidental act	03	08
72221	abuse class II - nonaccidental act	03	08
72221	abuse class II - nonaccidental act	03	08
72221	abuse class II - nonaccidental act	03	08
72221	abuse class II - nonaccidental act	06	08
72221	abuse class II - nonaccidental act	13	08
72221	abuse class II - nonaccidental act	13	08
72221	abuse class II - nonaccidental act	03	09
72221	abuse class II - nonaccidental act	02	14
72221	abuse class II - nonaccidental act	03	14
72221	abuse class II - nonaccidental act	03	01, 07
72221	abuse class II - nonaccidental act	09	01, 07
72221	abuse class II - nonaccidental act	03	02, 07
72221	abuse class II - nonaccidental act	03	02, 07, 08
72221	abuse class II - nonaccidental act	02	03, 07
72221	abuse class II - nonaccidental act	03	03, 07, 11
72221	abuse class II - nonaccidental act	02	04, 07
72221	abuse class II - nonaccidental act	02	04, 07
72221	abuse class II - nonaccidental act	02	04, 07, 08, 14
72221	abuse class II - nonaccidental act	03	04, 07, 10
72221	abuse class II - nonaccidental act	03	04, 08
72221	abuse class II - nonaccidental act	02	07, 08
72221	abuse class II - nonaccidental act	03	07, 08
72221	abuse class II - nonaccidental act	03	07, 08
72221	abuse class II - nonaccidental act	03	07, 08
72221	abuse class II - nonaccidental act	02, 03	07, 08
72221	abuse class II - nonaccidental act	14	08, 14

Code	Category	Specific Provider Type	Specific Remedial Action Type
72221	abuse class II - nonaccidental act	03	PENDING
72222	abuse class II - unreasonable force	02	01
72222	abuse class II - unreasonable force	02	01
72222	abuse class II - unreasonable force	03	01
72222	abuse class II - unreasonable force	03	01
72222	abuse class II - unreasonable force	03	02
72222	abuse class II - unreasonable force	06	02
72222	abuse class II - unreasonable force	02	03
72222	abuse class II - unreasonable force	02	03
72222	abuse class II - unreasonable force	03	03
72222	abuse class II - unreasonable force	03	03
72222	abuse class II - unreasonable force	03	03
72222	abuse class II - unreasonable force	03	03
72222	abuse class II - unreasonable force	03	03
72222	abuse class II - unreasonable force	03	03
72222	abuse class II - unreasonable force	06	03
72222	abuse class II - unreasonable force	06	03
72222	abuse class II - unreasonable force	06	03
72222	abuse class II - unreasonable force	07	03
72222	abuse class II - unreasonable force	02	04
72222	abuse class II - unreasonable force	02	04
72222	abuse class II - unreasonable force	03	04
72222	abuse class II - unreasonable force	03	04
72222	abuse class II - unreasonable force	03	04
72222	abuse class II - unreasonable force	03	04
72222	abuse class II - unreasonable force	03	04
72222	abuse class II - unreasonable force	03	04
72222	abuse class II - unreasonable force	03	04
72222	abuse class II - unreasonable force	03	04
72222	abuse class II - unreasonable force	06	04
72222	abuse class II - unreasonable force	06	04
72222	abuse class II - unreasonable force	06	04
72222	abuse class II - unreasonable force	07	04
72222	abuse class II - unreasonable force	13	04
72222	abuse class II - unreasonable force	03	07
72222	abuse class II - unreasonable force	01	08
72222	abuse class II - unreasonable force	02	08
72222	abuse class II - unreasonable force	02	08
72222	abuse class II - unreasonable force	02	08
72222	abuse class II - unreasonable force	02	08
72222	abuse class II - unreasonable force	02	08
72222	abuse class II - unreasonable force	02	08
72222	abuse class II - unreasonable force	02	08
72222	abuse class II - unreasonable force	02	08
72222	abuse class II - unreasonable force	02	08
72222	abuse class II - unreasonable force	02	08
72222	abuse class II - unreasonable force	02	08

Code	Category	Specific Provider Type	Specific Remedial Action Type
72222	abuse class II - unreasonable force	02	08
72222	abuse class II - unreasonable force	02	08
72222	abuse class II - unreasonable force	02	08
72222	abuse class II - unreasonable force	02	08
72222	abuse class II - unreasonable force	02	08
72222	abuse class II - unreasonable force	02	08
72222	abuse class II - unreasonable force	02	08
72222	abuse class II - unreasonable force	02	08
72222	abuse class II - unreasonable force	03	08
72222	abuse class II - unreasonable force	03	08
72222	abuse class II - unreasonable force	03	08
72222	abuse class II - unreasonable force	03	08
72222	abuse class II - unreasonable force	03	08
72222	abuse class II - unreasonable force	03	08
72222	abuse class II - unreasonable force	03	08
72222	abuse class II - unreasonable force	03	08
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72222	abuse class II - unreasonable force	03	08
72222	abuse class II - unreasonable force	03	08
72222	abuse class II - unreasonable force	03	08
72222	abuse class II - unreasonable force	06	08
72222	abuse class II - unreasonable force	06	08
72222	abuse class II - unreasonable force	07	08
72222	abuse class II - unreasonable force	10	08
72222	abuse class II - unreasonable force	13	08

Code	Category	Specific Provider Type	Specific Remedial Action Type
72222	abuse class II - unreasonable force	13	08
72222	abuse class II - unreasonable force	13	08
72222	abuse class II - unreasonable force	13	08
72222	abuse class II - unreasonable force	13	08
72222	abuse class II - unreasonable force	13	08
72222	abuse class II - unreasonable force	14	08
72222	abuse class II - unreasonable force	14	08
72222	abuse class II - unreasonable force	14	08
72222	abuse class II - unreasonable force	14	08
72222	abuse class II - unreasonable force	??	08
72222	abuse class II - unreasonable force	02, 03	08
72222	abuse class II - unreasonable force	03	09
72222	abuse class II - unreasonable force	03	09
72222	abuse class II - unreasonable force	03	12
72222	abuse class II - unreasonable force	03	14
72222	abuse class II - unreasonable force	14	14
72222	abuse class II - unreasonable force	03	01, 04, *08, 10
72222	abuse class II - unreasonable force	02	*08
72222	abuse class II - unreasonable force	03	*08
72222	abuse class II - unreasonable force	03	*08
72222	abuse class II - unreasonable force	03	*08
72222	abuse class II - unreasonable force	03	*08
72222	abuse class II - unreasonable force	03	*08
72222	abuse class II - unreasonable force	13	*08
72222	abuse class II - unreasonable force	02, 03	*08
72222	abuse class II - unreasonable force	03	*08, 10, 11
72222	abuse class II - unreasonable force	03	01, 03, 04
72222	abuse class II - unreasonable force	03	01, 03, 04
72222	abuse class II - unreasonable force	03	01, 03, 04, 07
72222	abuse class II - unreasonable force	03	01, 03, 04, 07
72222	abuse class II - unreasonable force	03	01, 07
72222	abuse class II - unreasonable force	06	01, 07
72222	abuse class II - unreasonable force	03	02, 07
72222	abuse class II - unreasonable force	06	02, 07
72222	abuse class II - unreasonable force	13	03, 04, 06
72222	abuse class II - unreasonable force	07	03, 04, 06, 07
72222	abuse class II - unreasonable force	03	03, 04, 07
72222	abuse class II - unreasonable force	14	03, 04, 07
72222	abuse class II - unreasonable force	03	03, 04, 07, 14
72222	abuse class II - unreasonable force	03	03, 06
72222	abuse class II - unreasonable force	03	03, 06, *08
72222	abuse class II - unreasonable force	03	03, 06, 07
72222	abuse class II - unreasonable force	02	03, 06, 07, 10
72222	abuse class II - unreasonable force	03	03, 07
72222	abuse class II - unreasonable force	03	03, 07
72222	abuse class II - unreasonable force	03	03, 07

Code	Category	Specific Provider Type	Specific Remedial Action Type
72222	abuse class II - unreasonable force	10	03, 07
72222	abuse class II - unreasonable force	03	03, 07, *08
72222	abuse class II - unreasonable force	03	03, 08, 10
72222	abuse class II - unreasonable force	03	04, 06, 07
72222	abuse class II - unreasonable force	02	04, 07
72222	abuse class II - unreasonable force	02	04, 07
72222	abuse class II - unreasonable force	03	04, 07
72222	abuse class II - unreasonable force	13	04, 07
72222	abuse class II - unreasonable force	06	04, 07, 14
72222	abuse class II - unreasonable force	03	04, 08
72222	abuse class II - unreasonable force	03	04, 08
72222	abuse class II - unreasonable force	03	04, 08
72222	abuse class II - unreasonable force	14	05, 07
72222	abuse class II - unreasonable force	03	07, 08
72222	abuse class II - unreasonable force	02, 03	07, 08
72222	abuse class II - unreasonable force	02, 03	07, 08
72222	abuse class II - unreasonable force	03	07, 09
72222	abuse class II - unreasonable force	14	07, 09
72222	abuse class II - unreasonable force	02	07, 14
72222	abuse class II - unreasonable force	02	08, 14
72222	abuse class II - unreasonable force	03	08, 14
72222	abuse class II - unreasonable force	03	08, 14
72222	abuse class II - unreasonable force	06	08, 14
72222	abuse class II - unreasonable force	03	PENDING
72222	abuse class II - unreasonable force	03	PENDING
72222	abuse class II - unreasonable force	14	PENDING
72223	abuse class II - emotional harm	02	04
72223	abuse class II - emotional harm	03	03, 06, 07
72224	abuse class II - treating as incompetent	13	08
72224	abuse class II - treating as incompetent	14	08
72224	abuse class II - treating as incompetent	14	08
72225	abuse class II - exploitation	03	03
72225	abuse class II - exploitation	14	03
72225	abuse class II - exploitation	03	04
72225	abuse class II - exploitation	02	08
72225	abuse class II - exploitation	02	08
72225	abuse class II - exploitation	02	08
72225	abuse class II - exploitation	03	08
72225	abuse class II - exploitation	03	08
72225	abuse class II - exploitation	03	08
72225	abuse class II - exploitation	03	08
72225	abuse class II - exploitation	03	08
72225	abuse class II - exploitation	03	08
72225	abuse class II - exploitation	06	08
72225	abuse class II - exploitation	08	08
72225	abuse class II - exploitation	10	08

Code	Category	Specific Provider Type	Specific Remedial Action Type
72225	abuse class II - exploitation	13	08
72225	abuse class II - exploitation	13	08
72225	abuse class II - exploitation	13	08
72225	abuse class II - exploitation	14	08
72225	abuse class II - exploitation	14	08
72225	abuse class II - exploitation	14	08
72225	abuse class II - exploitation	03	13
72225	abuse class II - exploitation	13	14
72225	abuse class II - exploitation	02	*08
72225	abuse class II - exploitation	03	*08
72225	abuse class II - exploitation	03	*08
72225	abuse class II - exploitation	03	*08, 10
72225	abuse class II - exploitation	13	*08, 14
72225	abuse class II - exploitation	13	*08, 14
72225	abuse class II - exploitation	13	01, 07
72225	abuse class II - exploitation	02	03, 07
72225	abuse class II - exploitation	01	03, 14
72225	abuse class II - exploitation	03	04, 12
72225	abuse class II - exploitation	13	07, 08
72225	abuse class II - exploitation	03	07, 08, 14
72225	abuse class II - exploitation	02	07, 09, 10
72225	abuse class II - exploitation	03	08, 09, 10, 14
72225	abuse class II - exploitation	03	08, 14
72225	abuse class II - exploitation	03	08, 14
72225	abuse class II - exploitation	03	10, 14
72225	abuse class II - exploitation	03	10, 14
72225	abuse class II - exploitation	03	12, 14
72230	abuse class III	02	01
72230	abuse class III	03	01
72230	abuse class III	03	01
72230	abuse class III	13	01
72230	abuse class III	03	02
72230	abuse class III	06	02
72230	abuse class III	02	03
72230	abuse class III	02	03
72230	abuse class III	02	03
72230	abuse class III	02	03
72230	abuse class III	03	03
72230	abuse class III	03	03
72230	abuse class III	03	03
72230	abuse class III	03	03
72230	abuse class III	10	03
72230	abuse class III	13	03
72230	abuse class III	13	03
72230	abuse class III	13	03
72230	abuse class III	13	03

Code	Category	Specific Provider Type	Specific Remedial Action Type
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
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72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	03	08
72230	abuse class III	06	08
72230	abuse class III	06	08
72230	abuse class III	06	08
72230	abuse class III	06	08
72230	abuse class III	06	08
72230	abuse class III	06	08
72230	abuse class III	08	08
72230	abuse class III	08	08
72230	abuse class III	10	08
72230	abuse class III	10	08
72230	abuse class III	10	08
72230	abuse class III	10	08
72230	abuse class III	10	08
72230	abuse class III	10	08

Code	Category	Specific Provider Type	Specific Remedial Action Type
72230	abuse class III	10	08
72230	abuse class III	10	08
72230	abuse class III	10	08
72230	abuse class III	13	08
72230	abuse class III	13	08
72230	abuse class III	13	08
72230	abuse class III	13	08
72230	abuse class III	13	08
72230	abuse class III	13	08
72230	abuse class III	13	08
72230	abuse class III	13	08
72230	abuse class III	13	08
72230	abuse class III	13	08
72230	abuse class III	13	08
72230	abuse class III	13	08
72230	abuse class III	13	08
72230	abuse class III	13	08
72230	abuse class III	14	08
72230	abuse class III	14	08
72230	abuse class III	14	08
72230	abuse class III	14	08
72230	abuse class III	14	08
72230	abuse class III	14	08
72230	abuse class III	14	08
72230	abuse class III	14	08
72230	abuse class III	14	08
72230	abuse class III	03	09
72230	abuse class III	03	09
72230	abuse class III	13	10
72230	abuse class III	03	14
72230	abuse class III	03	14
72230	abuse class III	02	*08
72230	abuse class III	03	*08
72230	abuse class III	03	*08
72230	abuse class III	03	*08
72230	abuse class III	03	*08
72230	abuse class III	03	*08
72230	abuse class III	07	*08
72230	abuse class III	13	*08
72230	abuse class III	13	*08
72230	abuse class III	14	*08
72230	abuse class III	14	*08
72230	abuse class III	14	*08
72230	abuse class III	02	01, 03
72230	abuse class III	03	01, 03, 04, 07
72230	abuse class III	03	01, 03, 04, 07
72230	abuse class III	14	01, 06
72230	abuse class III	02	01, 07
72230	abuse class III	02	01, 07

Code	Category	Specific Provider Type	Specific Remedial Action Type
72230	abuse class III	03	01, 07
72230	abuse class III	11	01, 07
72230	abuse class III	11	01, 08
72230	abuse class III	03	02, 06, 07
72230	abuse class III	02	02, 07, 08
72230	abuse class III	03	03, 04
72230	abuse class III	14	03, 04
72230	abuse class III	14	03, 04
72230	abuse class III	02	03, 04, 06, 07
72230	abuse class III	14	03, 04, 06, 07
72230	abuse class III	02	03, 04, 07
72230	abuse class III	03	03, 04, 07
72230	abuse class III	05	03, 04, 07
72230	abuse class III	03	03, 04, 07, 14
72230	abuse class III	02	03, 07
72230	abuse class III	02	03, 07
72230	abuse class III	03	03, 07
72230	abuse class III	03	03, 07
72230	abuse class III	03	03, 07
72230	abuse class III	03	03, 07
72230	abuse class III	03	03, 07
72230	abuse class III	14	03, 07
72230	abuse class III	14	03, 07
72230	abuse class III	14	03, 07
72230	abuse class III	03	04, 06
72230	abuse class III	14	04, 06
72230	abuse class III	03	04, 06, 07
72230	abuse class III	07	04, 07
72230	abuse class III	13	04, 07
72230	abuse class III	03	04, 07, 08
72230	abuse class III	02	04, 08
72230	abuse class III	02	04, 08
72230	abuse class III	03	04, 08
72230	abuse class III	03	04, 08
72230	abuse class III	03	04, 08
72230	abuse class III	03	04, 08
72230	abuse class III	03	04, 08
72230	abuse class III	06	04, 08
72230	abuse class III	13	04, 08
72230	abuse class III	03	04, 08, 14
72230	abuse class III	02	06, 07, 08
72230	abuse class III	02	06, 07, 08
72230	abuse class III	13	06, 07, 08
72230	abuse class III	02	07, 08
72230	abuse class III	02	07, 08
72230	abuse class III	03	07, 08

Code	Category	Specific Provider Type	Specific Remedial Action Type
72230	abuse class III	02, 03	07, 08
72230	abuse class III	02	07, 09, 10
72230	abuse class III	02	07, 10
72230	abuse class III	03	07, 12
72230	abuse class III	02	08 x 2
72230	abuse class III	03	08, 09, 10, 13
72230	abuse class III	03	08, 10
72230	abuse class III	02	08, 14
72230	abuse class III	02	PENDING
72230	abuse class III	02	PENDING
72230	abuse class III	02	PENDING
72230	abuse class III	02	PENDING
72230	abuse class III	03	PENDING
72230	abuse class III	03	PENDING
72230	abuse class III	03	PENDING
72251	neglect class I	03	02
72251	neglect class I	03	07
72251	neglect class I	02	08
72251	neglect class I	02	08
72251	neglect class I	02	08
72251	neglect class I	02	08
72251	neglect class I	03	08
72251	neglect class I	03	08
72251	neglect class I	03	08
72251	neglect class I	03	08
72251	neglect class I	03	08
72251	neglect class I	03	08
72251	neglect class I	03	08
72251	neglect class I	02	09
72251	neglect class I	14	14
72251	neglect class I	03	01 0,2, 07, 09, 10, 13, 14
72251	neglect class I	03	01, 02, 14
72251	neglect class I	03	03, 04, 07, *08, 11
72251	neglect class I	02	03, 07
72251	neglect class I	03	03, 07
72251	neglect class I	03	04, 07, 08, 14
72251	neglect class I	02	04, 07, 12
72252	neglect class I - failure to report	03	04
72252	neglect class I - failure to report	02	08
72252	neglect class I - failure to report	03	08
72252	neglect class I - failure to report	03	08
72252	neglect class I - failure to report	03	08
72252	neglect class I - failure to report	02	14
72252	neglect class I - failure to report	03	*08
72252	neglect class I - failure to report	03	02, 07
72261	neglect class II	02	01
72261	neglect class II	02	03

Code	Category	Specific Provider Type	Specific Remedial Action Type
72261	neglect class II	03	03
72261	neglect class II	03	03
72261	neglect class II	03	03
72261	neglect class II	03	03
72261	neglect class II	03	03
72261	neglect class II	03	03
72261	neglect class II	03	04
72261	neglect class II	02	08
72261	neglect class II	02	08
72261	neglect class II	02	08
72261	neglect class II	02	08
72261	neglect class II	03	08
72261	neglect class II	03	08
72261	neglect class II	03	08
72261	neglect class II	03	08
72261	neglect class II	03	08
72261	neglect class II	03	08
72261	neglect class II	03	08
72261	neglect class II	03	08
72261	neglect class II	03	08
72261	neglect class II	03	08
72261	neglect class II	05	08
72261	neglect class II	13	08
72261	neglect class II	13	08
72261	neglect class II	14	08
72261	neglect class II	03	11
72261	neglect class II	03	12
72261	neglect class II	03	*08
72261	neglect class II	03	01, 03, 07, 08
72261	neglect class II	02	01, 04, 07
72261	neglect class II	03	01, 07
72261	neglect class II	03	01, 07
72261	neglect class II	03	01, 07
72261	neglect class II	03	01, 07, 14
72261	neglect class II	06	01, 08, 12
72261	neglect class II	04	01, 10
72261	neglect class II	03	01,03, 10
72261	neglect class II	03	02, 07
72261	neglect class II	06	02, 07
72261	neglect class II	13	02, 07, 10
72261	neglect class II	03	03, 04, 08, 10
72261	neglect class II	03	03, 04, 14
72261	neglect class II	03	03, 06
72261	neglect class II	03	03, 06, 08
72261	neglect class II	02	03, 07
72261	neglect class II	03	03, 07
72261	neglect class II	03	03, 07

Code	Category	Specific Provider Type	Specific Remedial Action Type
72262	neglect class II - failure to report	13	01, 07
72262	neglect class II - failure to report	13	01, 07, 10
72262	neglect class II - failure to report	13	01,07
72262	neglect class II - failure to report	03	02, 14
72262	neglect class II - failure to report	03	03, *08
72262	neglect class II - failure to report	03	03, *08
72262	neglect class II - failure to report	03	03, 07
72262	neglect class II - failure to report	10	03, 07
72262	neglect class II - failure to report	03	04, 05, 07
72262	neglect class II - failure to report	02	07, 08
72262	neglect class II - failure to report	13	07, 09
72262	neglect class II - failure to report	02	07, 09, 10
72271	neglect class III	02	01
72271	neglect class III	02	01
72271	neglect class III	03	01
72271	neglect class III	03	01
72271	neglect class III	03	01
72271	neglect class III	03	01
72271	neglect class III	03	01
72271	neglect class III	03	01
72271	neglect class III	03	01
72271	neglect class III	03	01
72271	neglect class III	03	01
72271	neglect class III	03	01
72271	neglect class III	03	01
72271	neglect class III	03	01
72271	neglect class III	03	01
72271	neglect class III	03	01
72271	neglect class III	03	01
72271	neglect class III	03	01
72271	neglect class III	03	01
72271	neglect class III	03	01
72271	neglect class III	03	01
72271	neglect class III	03	01
72271	neglect class III	03	01
72271	neglect class III	06	01
72271	neglect class III	07	01
72271	neglect class III	09	01
72271	neglect class III	09	01
72271	neglect class III	09	01
72271	neglect class III	09	01
72271	neglect class III	09	01
72271	neglect class III	13	01
72271	neglect class III	13	01
72271	neglect class III	14	01
72271	neglect class III	14	01
72271	neglect class III	02	02
72271	neglect class III	02	02
72271	neglect class III	02	02
72271	neglect class III	03	02

Code	Category	Specific Provider Type	Specific Remedial Action Type
72271	neglect class III	03	03
72271	neglect class III	03	03
72271	neglect class III	03	03
72271	neglect class III	03	03
72271	neglect class III	03	03
72271	neglect class III	03	03
72271	neglect class III	03	03
72271	neglect class III	03	03
72271	neglect class III	03	03
72271	neglect class III	03	03
72271	neglect class III	03	03
72271	neglect class III	03	03
72271	neglect class III	03	03
72271	neglect class III	03	03
72271	neglect class III	05	03
72271	neglect class III	06	03
72271	neglect class III	06	03
72271	neglect class III	06	03
72271	neglect class III	08	03
72271	neglect class III	09	03
72271	neglect class III	10	03
72271	neglect class III	13	03
72271	neglect class III	13	03
72271	neglect class III	13	03
72271	neglect class III	13	03
72271	neglect class III	13	03
72271	neglect class III	13	03
72271	neglect class III	13	03
72271	neglect class III	13	03
72271	neglect class III	13	03
72271	neglect class III	14	03
72271	neglect class III	14	03
72271	neglect class III	14	03
72271	neglect class III	14	03
72271	neglect class III	14	03
72271	neglect class III	14	03
72271	neglect class III	14	03
72271	neglect class III	14	03
72271	neglect class III	14	03
72271	neglect class III	14	03
72271	neglect class III	14	03
72271	neglect class III	14	03
72271	neglect class III	02	04
72271	neglect class III	02	04
72271	neglect class III	02	04
72271	neglect class III	02	04
72271	neglect class III	02	04
72271	neglect class III	02	04

Code	Category	Specific Provider Type	Specific Remedial Action Type
72271	neglect class III	02	04
72271	neglect class III	03	04
72271	neglect class III	03	04
72271	neglect class III	03	04
72271	neglect class III	03	04
72271	neglect class III	03	04
72271	neglect class III	03	04
72271	neglect class III	03	04
72271	neglect class III	03	04
72271	neglect class III	03	04
72271	neglect class III	03	04
72271	neglect class III	03	04
72271	neglect class III	03	04
72271	neglect class III	03	04
72271	neglect class III	03	04
72271	neglect class III	03	04
72271	neglect class III	03	04
72271	neglect class III	03	04
72271	neglect class III	03	04
72271	neglect class III	03	04
72271	neglect class III	06	04
72271	neglect class III	13	04
72271	neglect class III	13	04
72271	neglect class III	14	04
72271	neglect class III	02	06
72271	neglect class III	02	06
72271	neglect class III	03	06
72271	neglect class III	03	06
72271	neglect class III	02	07
72271	neglect class III	02	07
72271	neglect class III	02	07
72271	neglect class III	03	07
72271	neglect class III	03	07
72271	neglect class III	03	07
72271	neglect class III	13	07
72271	neglect class III	13	07
72271	neglect class III	02, 03	07
72271	neglect class III	01	08
72271	neglect class III	02	08
72271	neglect class III	02	08
72271	neglect class III	02	08
72271	neglect class III	02	08
72271	neglect class III	02	08
72271	neglect class III	02	08
72271	neglect class III	02	08
72271	neglect class III	02	08

Code	Category	Specific Provider Type	Specific Remedial Action Type
72271	neglect class III	03	08
72271	neglect class III	03	08
72271	neglect class III	03	08
72271	neglect class III	03	08
72271	neglect class III	03	08
72271	neglect class III	03	08
72271	neglect class III	03	08
72271	neglect class III	03	08
72271	neglect class III	03	08
72271	neglect class III	06	08
72271	neglect class III	06	08
72271	neglect class III	06	08
72271	neglect class III	08	08
72271	neglect class III	10	08
72271	neglect class III	13	08
72271	neglect class III	13	08
72271	neglect class III	13	08
72271	neglect class III	13	08
72271	neglect class III	13	08
72271	neglect class III	13	08
72271	neglect class III	13	08
72271	neglect class III	13	08
72271	neglect class III	13	08
72271	neglect class III	13	08
72271	neglect class III	13	08
72271	neglect class III	13	08
72271	neglect class III	13	08
72271	neglect class III	13	08
72271	neglect class III	13	08
72271	neglect class III	13	08
72271	neglect class III	13	08
72271	neglect class III	13	08
72271	neglect class III	14	08
72271	neglect class III	14	08
72271	neglect class III	14	08
72271	neglect class III	14	08
72271	neglect class III	14	08
72271	neglect class III	14	08
72271	neglect class III	02, 03	08
72271	neglect class III	02, 03	08
72271	neglect class III	02, 03	08
72271	neglect class III	02	09
72271	neglect class III	02	09
72271	neglect class III	02	09
72271	neglect class III	03	09
72271	neglect class III	03	09
72271	neglect class III	03	09
72271	neglect class III	02	10
72271	neglect class III	03	10
72271	neglect class III	03	12

Code	Category	Specific Provider Type	Specific Remedial Action Type
72271	neglect class III	03	12
72271	neglect class III	03	12
72271	neglect class III	03	14
72271	neglect class III	03	14
72271	neglect class III	03	14
72271	neglect class III	03	14
72271	neglect class III	03	14
72271	neglect class III	13	14
72271	neglect class III	02	*08
72271	neglect class III	02	*08
72271	neglect class III	02	*08
72271	neglect class III	02	*08
72271	neglect class III	03	*08
72271	neglect class III	03	*08
72271	neglect class III	03	*08
72271	neglect class III	03	*08
72271	neglect class III	03	*08
72271	neglect class III	03	*08
72271	neglect class III	03	*08
72271	neglect class III	03	*08
72271	neglect class III	03	*08
72271	neglect class III	03	*08
72271	neglect class III	03	*08
72271	neglect class III	03	*08
72271	neglect class III	13	*08
72271	neglect class III	13	*08
72271	neglect class III	13	*08
72271	neglect class III	13	*08
72271	neglect class III	14	*08
72271	neglect class III	14	*08
72271	neglect class III	06	*08, 10
72271	neglect class III	03	*08, 12
72271	neglect class III	13	*08, 14
72271	neglect class III	13	*08, 14
72271	neglect class III	02	01, 02
72271	neglect class III	03	01, 02
72271	neglect class III	03	01, 02
72271	neglect class III	03	01, 02, 07
72271	neglect class III	14	01, 02, 07
72271	neglect class III	02	01, 03
72271	neglect class III	03	01, 03
72271	neglect class III	03	01, 03
72271	neglect class III	13	01, 03
72271	neglect class III	03	01, 03, 06, 07, 12
72271	neglect class III	03	01, 03, 07
72271	neglect class III	03	01, 04
72271	neglect class III	03	01, 04, 07

Code	Category	Specific Provider Type	Specific Remedial Action Type
72271	neglect class III	03	01, 07
72271	neglect class III	03	01, 07
72271	neglect class III	03	01, 07
72271	neglect class III	03	01, 07
72271	neglect class III	13	01, 07
72271	neglect class III	06	01, 07, 07
72271	neglect class III	10	01, 07, 08
72271	neglect class III	03	01, 07, 10
72271	neglect class III	03	01, 07, 11
72271	neglect class III	03	01, 07, 14
72271	neglect class III	03	01, 09
72271	neglect class III	02	01, 10
72271	neglect class III	03	01, 10
72271	neglect class III	06	01, 10
72271	neglect class III	13	01, 10
72271	neglect class III	02	01, 12
72271	neglect class III	02	02, 03
72271	neglect class III	03	02, 06, 07
72271	neglect class III	02	02, 07
72271	neglect class III	03	02, 07
72271	neglect class III	03	02, 07
72271	neglect class III	03	02, 07
72271	neglect class III	03	02, 07
72271	neglect class III	13	02, 07
72271	neglect class III	13	02, 07
72271	neglect class III	13	02, 07
72271	neglect class III	13	02, 07
72271	neglect class III	14	02, 07
72271	neglect class III	03	02, 07, *08, 14
72271	neglect class III	02	02, 07, 08
72271	neglect class III	02	02, 10
72271	neglect class III	02	02, 10
72271	neglect class III	06	02, 10
72271	neglect class III	03	02, 10, 12
72271	neglect class III	03	02, 10, 14
72271	neglect class III	03	02, 10, 14
72271	neglect class III	03	02, 14
72271	neglect class III	03	03, *08
72271	neglect class III	03	03, 03, 07, 08
72271	neglect class III	01	03, 04
72271	neglect class III	03	03, 04
72271	neglect class III	03	03, 04
72271	neglect class III	03	03, 04
72271	neglect class III	03	03, 04
72271	neglect class III	06	03, 04
72271	neglect class III	13	03, 04
72271	neglect class III	13	03, 04

Code	Category	Specific Provider Type	Specific Remedial Action Type
72271	neglect class III	03	03, 07
72271	neglect class III	03	03, 07
72271	neglect class III	03	03, 07
72271	neglect class III	03	03, 07
72271	neglect class III	03	03, 07
72271	neglect class III	03	03, 07
72271	neglect class III	03	03, 07
72271	neglect class III	03	03, 07
72271	neglect class III	03	03, 07
72271	neglect class III	03	03, 07
72271	neglect class III	03	03, 07
72271	neglect class III	03	03, 07
72271	neglect class III	03	03, 07
72271	neglect class III	03	03, 07
72271	neglect class III	03	03, 07
72271	neglect class III	03	03, 07
72271	neglect class III	03	03, 07
72271	neglect class III	03	03, 07
72271	neglect class III	03	03, 07
72271	neglect class III	03	03, 07
72271	neglect class III	03	03, 07
72271	neglect class III	03	03, 07
72271	neglect class III	10	03, 07
72271	neglect class III	13	03, 07
72271	neglect class III	13	03, 07
72271	neglect class III	13	03, 07
72271	neglect class III	13	03, 07
72271	neglect class III	14	03, 07
72271	neglect class III	14	03, 07
72271	neglect class III	02, 03	03, 07
72271	neglect class III	02, 03	03, 07
72271	neglect class III	02, 03	03, 07
72271	neglect class III	02, 03	03, 07
72271	neglect class III	02, 03	03, 07
72271	neglect class III	02, 03	03, 07
72271	neglect class III	02	03, 07, 08
72271	neglect class III	03	03, 07, 08
72271	neglect class III	03	03, 07, 10
72271	neglect class III	03	03, 07, 10
72271	neglect class III	03	03, 07, 10
72271	neglect class III	03	03, 07, 10
72271	neglect class III	13	03, 07, 10
72271	neglect class III	03	03, 07, 10, 07
72271	neglect class III	03	03, 07, 10, 11
72271	neglect class III	02	03, 07, 11
72271	neglect class III	03	03, 07, 11

Code	Category	Specific Provider Type	Specific Remedial Action Type
72271	neglect class III	03	03, 07, 12
72271	neglect class III	03	03, 07, 14
72271	neglect class III	14	03, 07, 14
72271	neglect class III	02	03, 08
72271	neglect class III	02	03, 08
72271	neglect class III	02	03, 08
72271	neglect class III	02	03, 08
72271	neglect class III	03	03, 08
72271	neglect class III	02	03, 10
72271	neglect class III	06	03, 10
72271	neglect class III	06	03, 10
72271	neglect class III	10	03, 10
72271	neglect class III	13	03, 10
72271	neglect class III	02	03, 10, 11
72271	neglect class III	02	03, 11
72271	neglect class III	03	03, 11
72271	neglect class III	13	03, 12
72271	neglect class III	03	03, 14
72271	neglect class III	03	04, 05
72271	neglect class III	02	04, 05, 07
72271	neglect class III	02	04, 06
72271	neglect class III	03	04, 06, 07
72271	neglect class III	02	04, 07
72271	neglect class III	02	04, 07
72271	neglect class III	02	04, 07
72271	neglect class III	02	04, 07
72271	neglect class III	02	04, 07
72271	neglect class III	03	04, 07
72271	neglect class III	03	04, 07
72271	neglect class III	03	04, 07
72271	neglect class III	03	04, 07
72271	neglect class III	03	04, 07
72271	neglect class III	03	04, 07
72271	neglect class III	03	04, 07
72271	neglect class III	03	04, 07
72271	neglect class III	03	04, 07
72271	neglect class III	03	04, 07
72271	neglect class III	03	04, 07
72271	neglect class III	13	04, 07
72271	neglect class III	13	04, 07
72271	neglect class III	03	04, 07, 08
72271	neglect class III	13	04, 07, 08
72271	neglect class III	06	04, 07, 10
72271	neglect class III	02, 03	04, 07, 11
72271	neglect class III	13	04, 07, 12
72271	neglect class III	02	04, 08
72271	neglect class III	03	04, 08
72271	neglect class III	03	04, 08
72271	neglect class III	03	04, 08

Code	Category	Specific Provider Type	Specific Remedial Action Type
72271	neglect class III	06	04, 08
72271	neglect class III	13	04, 08
72271	neglect class III	03	04, 10
72271	neglect class III	06	04, 10
72271	neglect class III	02	05, 06, 07, 10
72271	neglect class III	03	05, 07
72271	neglect class III	01	06, 14
72271	neglect class III	02	07, *08, 10
72271	neglect class III	13	07, *08, 14
72271	neglect class III	02	07, 08
72271	neglect class III	02	07, 08
72271	neglect class III	02	07, 08
72271	neglect class III	02	07, 08
72271	neglect class III	02	07, 08
72271	neglect class III	02	07, 08
72271	neglect class III	02	07, 08
72271	neglect class III	03	07, 08
72271	neglect class III	03	07, 08
72271	neglect class III	03	07, 08
72271	neglect class III	03	07, 08
72271	neglect class III	03	07, 08
72271	neglect class III	03	07, 08
72271	neglect class III	03	07, 08
72271	neglect class III	03	07, 08
72271	neglect class III	02, 03	07, 08
72271	neglect class III	03	07, 08, 10
72271	neglect class III	13	07, 08, 12
72271	neglect class III	02	07, 09, 10
72271	neglect class III	02	07, 14
72271	neglect class III	03	07, 14
72271	neglect class III	03	07, 14
72271	neglect class III	03	07, 14
72271	neglect class III	07	07, 14
72271	neglect class III	03	08, 14
72271	neglect class III	02	09, 10
72271	neglect class III	02	09, 10
72271	neglect class III	02	PENDING
72272	neglect class III - failure to report	02	01
72272	neglect class III - failure to report	03	01
72272	neglect class III - failure to report	03	01
72272	neglect class III - failure to report	03	01
72272	neglect class III - failure to report	03	01
72272	neglect class III - failure to report	03	01
72272	neglect class III - failure to report	03	01
72272	neglect class III - failure to report	03	01
72272	neglect class III - failure to report	03	01
72272	neglect class III - failure to report	03	01
72272	neglect class III - failure to report	03	01
72272	neglect class III - failure to report	03	01
72272	neglect class III - failure to report	03	01
72272	neglect class III - failure to report	03	01
72272	neglect class III - failure to report	03	01

Code	Category	Specific Provider Type	Specific Remedial Action Type
72272	neglect class III - failure to report	13	03
72272	neglect class III - failure to report	13	03
72272	neglect class III - failure to report	13	03
72272	neglect class III - failure to report	13	03
72272	neglect class III - failure to report	02	04
72272	neglect class III - failure to report	03	04
72272	neglect class III - failure to report	13	04
72272	neglect class III - failure to report	03	05
72272	neglect class III - failure to report	01	08
72272	neglect class III - failure to report	02	08
72272	neglect class III - failure to report	03	08
72272	neglect class III - failure to report	03	08
72272	neglect class III - failure to report	03	08
72272	neglect class III - failure to report	03	08
72272	neglect class III - failure to report	03	08
72272	neglect class III - failure to report	03	08
72272	neglect class III - failure to report	03	08
72272	neglect class III - failure to report	03	08
72272	neglect class III - failure to report	03	08
72272	neglect class III - failure to report	03	08
72272	neglect class III - failure to report	06	08
72272	neglect class III - failure to report	03	09
72272	neglect class III - failure to report	03	14
72272	neglect class III - failure to report	03	14
72272	neglect class III - failure to report	03	*08
72272	neglect class III - failure to report	03	*08
72272	neglect class III - failure to report	03	*08
72272	neglect class III - failure to report	03	*08
72272	neglect class III - failure to report	03	*08
72272	neglect class III - failure to report	03	*08
72272	neglect class III - failure to report	03	*08
72272	neglect class III - failure to report	03	*08
72272	neglect class III - failure to report	13	*08
72272	neglect class III - failure to report	13	*08
72272	neglect class III - failure to report	03	01, 03
72272	neglect class III - failure to report	03	01, 04, 07, 14
72272	neglect class III - failure to report	13	01, 07
72272	neglect class III - failure to report	03	02, 07
72272	neglect class III - failure to report	03	02, 07
72272	neglect class III - failure to report	03	02, 07
72272	neglect class III - failure to report	03	03, 04, 07
72272	neglect class III - failure to report	14	03, 04, 07
72272	neglect class III - failure to report	02	03, 07
72272	neglect class III - failure to report	03	03, 07
72272	neglect class III - failure to report	03	03, 07
72272	neglect class III - failure to report	03	03, 07
72272	neglect class III - failure to report	03	03, 07
72272	neglect class III - failure to report	03	03, 07

Code	Category	Specific Provider Type	Specific Remedial Action Type
72272	neglect class III - failure to report	03	03, 07
72272	neglect class III - failure to report	03	03, 07
72272	neglect class III - failure to report	03	03, 07
72272	neglect class III - failure to report	03	03, 07
72272	neglect class III - failure to report	03	03, 07
72272	neglect class III - failure to report	03	03, 07
72272	neglect class III - failure to report	03	03, 07
72272	neglect class III - failure to report	03	03, 07
72272	neglect class III - failure to report	10	03, 07
72272	neglect class III - failure to report	13	03, 07
72272	neglect class III - failure to report	03	03, 14
72272	neglect class III - failure to report	03	03, 14
72272	neglect class III - failure to report	03	03, 14
72272	neglect class III - failure to report	03	03, 14
72272	neglect class III - failure to report	03	03, 14
72272	neglect class III - failure to report	03	04, 07
72272	neglect class III - failure to report	03	04, 07, 14
72272	neglect class III - failure to report	03	06, 08, 10
1708	dignity and respect	01	01
1708	dignity and respect	01	01
1708	dignity and respect	01	01
1708	dignity and respect	01	01
1708	dignity and respect	02	01
1708	dignity and respect	02	01
1708	dignity and respect	02	01
1708	dignity and respect	02	01
1708	dignity and respect	03	01
1708	dignity and respect	03	01
1708	dignity and respect	03	01
1708	dignity and respect	03	01
1708	dignity and respect	03	01
1708	dignity and respect	03	01
1708	dignity and respect	03	01
1708	dignity and respect	03	01
1708	dignity and respect	03	01
1708	dignity and respect	03	01
1708	dignity and respect	03	01
1708	dignity and respect	03	01
1708	dignity and respect	03	01
1708	dignity and respect	03	01
1708	dignity and respect	03	01
1708	dignity and respect	06	01
1708	dignity and respect	06	01
1708	dignity and respect	06	01
1708	dignity and respect	07	01
1708	dignity and respect	08	01

Code	Category	Specific Provider Type	Specific Remedial Action Type
1708	dignity and respect	02	03
1708	dignity and respect	02	03
1708	dignity and respect	02	03
1708	dignity and respect	02	03
1708	dignity and respect	02	03
1708	dignity and respect	03	03
1708	dignity and respect	03	03
1708	dignity and respect	03	03
1708	dignity and respect	03	03
1708	dignity and respect	03	03
1708	dignity and respect	03	03
1708	dignity and respect	03	03
1708	dignity and respect	03	03
1708	dignity and respect	03	03
1708	dignity and respect	03	03
1708	dignity and respect	03	03
1708	dignity and respect	03	03
1708	dignity and respect	03	03
1708	dignity and respect	03	03
1708	dignity and respect	03	03
1708	dignity and respect	03	03
1708	dignity and respect	03	03
1708	dignity and respect	03	03
1708	dignity and respect	03	03
1708	dignity and respect	05	03
1708	dignity and respect	05	03
1708	dignity and respect	05	03
1708	dignity and respect	05	03
1708	dignity and respect	05	03
1708	dignity and respect	05	03
1708	dignity and respect	05	03
1708	dignity and respect	05	03
1708	dignity and respect	05	03
1708	dignity and respect	05	03
1708	dignity and respect	05	03
1708	dignity and respect	05	03
1708	dignity and respect	05	03
1708	dignity and respect	05	03
1708	dignity and respect	05	03
1708	dignity and respect	07	03
1708	dignity and respect	09	03
1708	dignity and respect	10	03
1708	dignity and respect	11	03
1708	dignity and respect	13	03
1708	dignity and respect	13	03
1708	dignity and respect	13	03
1708	dignity and respect	13	03
1708	dignity and respect	13	03
1708	dignity and respect	13	03
1708	dignity and respect	02	04

Code	Category	Specific Provider Type	Specific Remedial Action Type
1708	dignity and respect	02	04
1708	dignity and respect	02	04
1708	dignity and respect	02	04
1708	dignity and respect	02	04
1708	dignity and respect	03	04
1708	dignity and respect	03	04
1708	dignity and respect	03	04
1708	dignity and respect	03	04
1708	dignity and respect	03	04
1708	dignity and respect	06	04
1708	dignity and respect	07	04
1708	dignity and respect	07	04
1708	dignity and respect	13	04
1708	dignity and respect	13	04
1708	dignity and respect	03	05
1708	dignity and respect	03	05
1708	dignity and respect	03	06
1708	dignity and respect	13	06
1708	dignity and respect	13	06
1708	dignity and respect	01	07
1708	dignity and respect	01	07
1708	dignity and respect	01	07
1708	dignity and respect	01	07
1708	dignity and respect	01	07
1708	dignity and respect	01	07
1708	dignity and respect	01	07
1708	dignity and respect	01	07
1708	dignity and respect	02	07
1708	dignity and respect	02	07
1708	dignity and respect	02	07
1708	dignity and respect	02	07
1708	dignity and respect	02	07
1708	dignity and respect	02	07
1708	dignity and respect	02	07
1708	dignity and respect	02	07
1708	dignity and respect	02	07
1708	dignity and respect	02	07
1708	dignity and respect	02	07
1708	dignity and respect	02	07
1708	dignity and respect	03	07
1708	dignity and respect	03	07
1708	dignity and respect	03	07
1708	dignity and respect	03	07
1708	dignity and respect	03	07
1708	dignity and respect	03	07
1708	dignity and respect	03	07
1708	dignity and respect	03	07
1708	dignity and respect	03	07
1708	dignity and respect	06	07

Code	Category	Specific Provider Type	Specific Remedial Action Type
1708	dignity and respect	03	08
1708	dignity and respect	03	08
1708	dignity and respect	03	08
1708	dignity and respect	03	08
1708	dignity and respect	03	08
1708	dignity and respect	03	08
1708	dignity and respect	03	08
1708	dignity and respect	03	08
1708	dignity and respect	03	08
1708	dignity and respect	03	08
1708	dignity and respect	03	08
1708	dignity and respect	03	08
1708	dignity and respect	03	08
1708	dignity and respect	03	08
1708	dignity and respect	03	08
1708	dignity and respect	03	08
1708	dignity and respect	03	08
1708	dignity and respect	03	08
1708	dignity and respect	03	08
1708	dignity and respect	03	08
1708	dignity and respect	03	08
1708	dignity and respect	06	08
1708	dignity and respect	06	08
1708	dignity and respect	06	08
1708	dignity and respect	07	08
1708	dignity and respect	08	08
1708	dignity and respect	10	08
1708	dignity and respect	10	08
1708	dignity and respect	11	08
1708	dignity and respect	13	08
1708	dignity and respect	13	08
1708	dignity and respect	13	08
1708	dignity and respect	13	08
1708	dignity and respect	13	08
1708	dignity and respect	13	08
1708	dignity and respect	13	08
1708	dignity and respect	13	08
1708	dignity and respect	13	08
1708	dignity and respect	13	08
1708	dignity and respect	14	08
1708	dignity and respect	14	08
1708	dignity and respect	14	08
1708	dignity and respect	14	08
1708	dignity and respect	14	08
1708	dignity and respect	02, 03	08
1708	dignity and respect	01	10

Code	Category	Specific Provider Type	Specific Remedial Action Type
1708	dignity and respect	02	10
1708	dignity and respect	02	10
1708	dignity and respect	02	10
1708	dignity and respect	03	10
1708	dignity and respect	05	10
1708	dignity and respect	10	10
1708	dignity and respect	10	10
1708	dignity and respect	02	11
1708	dignity and respect	02, 03	11
1708	dignity and respect	01	12
1708	dignity and respect	14	12
1708	dignity and respect	01	13
1708	dignity and respect	14	13
1708	dignity and respect	02	14
1708	dignity and respect	02	14
1708	dignity and respect	02	14
1708	dignity and respect	02	14
1708	dignity and respect	02	14
1708	dignity and respect	02	14
1708	dignity and respect	02	14
1708	dignity and respect	02	14
1708	dignity and respect	03	14
1708	dignity and respect	03	14
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1708	dignity and respect	03	14
1708	dignity and respect	03	14
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1708	dignity and respect	03	14
1708	dignity and respect	03	14
1708	dignity and respect	03	14
1708	dignity and respect	05	14
1708	dignity and respect	05	14
1708	dignity and respect	05	14
1708	dignity and respect	06	14
1708	dignity and respect	06	14
1708	dignity and respect	06	14
1708	dignity and respect	09	14
1708	dignity and respect	14	14
1708	dignity and respect	14	14
1708	dignity and respect	14	14
1708	dignity and respect	02, 03	14
1708	dignity and respect	01	*08
1708	dignity and respect	02	*08
1708	dignity and respect	02	*08
1708	dignity and respect	03	*08
1708	dignity and respect	03	*08
1708	dignity and respect	03	*08
1708	dignity and respect	03	*08
1708	dignity and respect	03	*08

Code	Category	Specific Provider Type	Specific Remedial Action Type
1708	dignity and respect	03	*08
1708	dignity and respect	03	*08
1708	dignity and respect	05	*08
1708	dignity and respect	05	*08
1708	dignity and respect	05	*08
1708	dignity and respect	05	*08
1708	dignity and respect	06	*08
1708	dignity and respect	07	*08
1708	dignity and respect	13	*08
1708	dignity and respect	13	*08
1708	dignity and respect	13	*08
1708	dignity and respect	14	*08
1708	dignity and respect	01	01, 02
1708	dignity and respect	06	01, 02
1708	dignity and respect	06	01, 02
1708	dignity and respect	06	01, 02
1708	dignity and respect	13	01, 02, 07
1708	dignity and respect	03	01, 03
1708	dignity and respect	03	01, 03
1708	dignity and respect	03	01, 03
1708	dignity and respect	03	01, 03
1708	dignity and respect	03	01, 03, 04
1708	dignity and respect	02, 03	01, 03, 07
1708	dignity and respect	03	01, 04
1708	dignity and respect	14	01, 04
1708	dignity and respect	14	01, 04, 06
1708	dignity and respect	03	01, 04, 07
1708	dignity and respect	02, 03	01, 06
1708	dignity and respect	02	01, 07
1708	dignity and respect	02	01, 07
1708	dignity and respect	03	01, 07
1708	dignity and respect	03	01, 07
1708	dignity and respect	03	01, 07
1708	dignity and respect	03	01, 07
1708	dignity and respect	03	01, 07
1708	dignity and respect	06	01, 07
1708	dignity and respect	10	01, 07
1708	dignity and respect	10	01, 07
1708	dignity and respect	13	01, 07
1708	dignity and respect	14	01, 07
1708	dignity and respect	14	01, 07
1708	dignity and respect	14	01, 07
1708	dignity and respect	02, 03	01, 07
1708	dignity and respect	13	01, 07, 08
1708	dignity and respect	01	01, 07, 10
1708	dignity and respect	06	01, 08, 12

Code	Category	Specific Provider Type	Specific Remedial Action Type
1708	dignity and respect	03	01, 10
1708	dignity and respect	03	01, 10
1708	dignity and respect	03	01, 10
1708	dignity and respect	14	01, 11
1708	dignity and respect	01	01, 11, 14
1708	dignity and respect	08	01, 14
1708	dignity and respect	03	02, 03, 07
1708	dignity and respect	02	02, 04
1708	dignity and respect	13	02, 04, 07
1708	dignity and respect	02	02, 07
1708	dignity and respect	03	02, 07
1708	dignity and respect	03	02, 07
1708	dignity and respect	03	02, 07
1708	dignity and respect	03	02, 07
1708	dignity and respect	03	02, 07
1708	dignity and respect	05	02, 07
1708	dignity and respect	06	02, 07
1708	dignity and respect	10	02, 07
1708	dignity and respect	10	02, 07
1708	dignity and respect	13	02, 07
1708	dignity and respect	13	02, 07
1708	dignity and respect	03	02, 14
1708	dignity and respect	02	03, 04
1708	dignity and respect	03	03, 04
1708	dignity and respect	03	03, 04
1708	dignity and respect	13	03, 04
1708	dignity and respect	13	03, 04, 06
1708	dignity and respect	14	03, 04, 06, 07
1708	dignity and respect	02	03, 04, 07
1708	dignity and respect	03	03, 04, 07
1708	dignity and respect	05	03, 04, 07
1708	dignity and respect	05	03, 04, 07
1708	dignity and respect	02, 03	03, 04, 07
1708	dignity and respect	03	03, 04, 07, 14
1708	dignity and respect	03	03, 04, 07, 14
1708	dignity and respect	01	03, 04, 10, 11
1708	dignity and respect	14	03, 05
1708	dignity and respect	03	03, 06
1708	dignity and respect	14	03, 06
1708	dignity and respect	01	03, 07
1708	dignity and respect	02	03, 07
1708	dignity and respect	02	03, 07
1708	dignity and respect	02	03, 07
1708	dignity and respect	02	03, 07
1708	dignity and respect	03	03, 07
1708	dignity and respect	03	03, 07
1708	dignity and respect	03	03, 07

Code	Category	Specific Provider Type	Specific Remedial Action Type
1708	dignity and respect	03	03, 07
1708	dignity and respect	03	03, 07
1708	dignity and respect	03	03, 07
1708	dignity and respect	03	03, 07
1708	dignity and respect	05	03, 07
1708	dignity and respect	09	03, 07
1708	dignity and respect	10	03, 07
1708	dignity and respect	11	03, 07
1708	dignity and respect	11	03, 07
1708	dignity and respect	13	03, 07
1708	dignity and respect	13	03, 07
1708	dignity and respect	13	03, 07
1708	dignity and respect	13	03, 07
1708	dignity and respect	13	03, 07
1708	dignity and respect	13	03, 07
1708	dignity and respect	02, 03	03, 07
1708	dignity and respect	03	03, 07, *08
1708	dignity and respect	03	03, 07, 08
1708	dignity and respect	02	03, 07, 14
1708	dignity and respect	02	03, 10
1708	dignity and respect	01	03, 14
1708	dignity and respect	03	03, 14
1708	dignity and respect	03	04, *08
1708	dignity and respect	13	04, *08
1708	dignity and respect	13	04, 06
1708	dignity and respect	13	04, 06
1708	dignity and respect	13	04, 06, 07
1708	dignity and respect	02	04, 07
1708	dignity and respect	03	04, 07
1708	dignity and respect	03	04, 07
1708	dignity and respect	03	04, 07
1708	dignity and respect	03	04, 07
1708	dignity and respect	03	04, 07
1708	dignity and respect	07	04, 07
1708	dignity and respect	13	04, 07
1708	dignity and respect	13	04, 07
1708	dignity and respect	03	04, 07, 10
1708	dignity and respect	02	04, 10
1708	dignity and respect	14	04, 14
1708	dignity and respect	10	05, 07, 08, 14
1708	dignity and respect	13	06, 07
1708	dignity and respect	13	07, *08
1708	dignity and respect	02	07, 08
1708	dignity and respect	02	07, 08
1708	dignity and respect	03	07, 08
1708	dignity and respect	03	07, 08
1708	dignity and respect	13	07, 08

Code	Category	Specific Provider Type	Specific Remedial Action Type
1708	dignity and respect	13	07, 08
1708	dignity and respect	02, 03	07, 08
1708	dignity and respect	02, 03	07, 08
1708	dignity and respect	02, 03	07, 08
1708	dignity and respect	02	07, 10
1708	dignity and respect	14	07, 10, 14
1708	dignity and respect	14	07, 11
1708	dignity and respect	01	07, 14
1708	dignity and respect	02	07, 14
1708	dignity and respect	02	07, 14
1708	dignity and respect	03	07, 14
1708	dignity and respect	10	08, 14
1708	dignity and respect	03	09, 14
1708	dignity and respect	02	10, 14
1708	dignity and respect	10	12, 13
1708	dignity and respect	03	PENDING
7003	informed consent	01	07
7003	informed consent	01	07
7003	informed consent	10	12
7003	informed consent	10	12
7003	informed consent	03	14
7003	informed consent	13	*08
7003	informed consent	01	07, 10
7041	civil rights: discrimination, accessibility, accommodation, etc	01	07
7041	civil rights: discrimination, accessibility, accommodation, etc	01	07
7041	civil rights: discrimination, accessibility, accommodation, etc	11	10
7041	civil rights: discrimination, accessibility, accommodation, etc	14	10
7041	civil rights: discrimination, accessibility, accommodation, etc	02	14
7044	religious practice	14	02
7044	religious practice	03	08
7044	religious practice	02	12
7044	religious practice	14	12
7044	religious practice	03	01, 07
7045	voting	03	08
7047	presumption of competency	09	07
7047	presumption of competency	10	07
7047	presumption of competency	10	07
7047	presumption of competency	02	10
7049	treatment by spiritual means	02	08
7049	treatment by spiritual means	14	08
7050	second opinion - denial of services	01	07
7080	mh services suited to condition	01	01
7080	mh services suited to condition	01	01
7080	mh services suited to condition	02	01
7080	mh services suited to condition	02	01
7080	mh services suited to condition	02	01

Code	Category	Specific Provider Type	Specific Remedial Action Type
7080	mh services suited to condition	02	01
7080	mh services suited to condition	03	01
7080	mh services suited to condition	03	01
7080	mh services suited to condition	03	01
7080	mh services suited to condition	03	01
7080	mh services suited to condition	03	01
7080	mh services suited to condition	03	01
7080	mh services suited to condition	06	01
7080	mh services suited to condition	08	01
7080	mh services suited to condition	09	01
7080	mh services suited to condition	09	01
7080	mh services suited to condition	10	01
7080	mh services suited to condition	10	01
7080	mh services suited to condition	10	01
7080	mh services suited to condition	13	01
7080	mh services suited to condition	13	01
7080	mh services suited to condition	14	01
7080	mh services suited to condition	14	01
7080	mh services suited to condition	14	01
7080	mh services suited to condition	01, 10	01
7080	mh services suited to condition	02	02
7080	mh services suited to condition	02	02
7080	mh services suited to condition	02	02
7080	mh services suited to condition	03	02
7080	mh services suited to condition	03	02
7080	mh services suited to condition	03	02
7080	mh services suited to condition	03	02
7080	mh services suited to condition	13	02
7080	mh services suited to condition	13	02
7080	mh services suited to condition	14	02
7080	mh services suited to condition	01	03
7080	mh services suited to condition	02	03
7080	mh services suited to condition	02	03
7080	mh services suited to condition	02	03
7080	mh services suited to condition	02	03
7080	mh services suited to condition	02	03
7080	mh services suited to condition	02	03
7080	mh services suited to condition	02	03
7080	mh services suited to condition	02	03
7080	mh services suited to condition	02	03
7080	mh services suited to condition	03	03
7080	mh services suited to condition	03	03
7080	mh services suited to condition	03	03
7080	mh services suited to condition	03	03
7080	mh services suited to condition	03	03
7080	mh services suited to condition	03	03

Code	Category	Specific Provider Type	Specific Remedial Action Type
7080	mh services suited to condition	03	03
7080	mh services suited to condition	03	03
7080	mh services suited to condition	03	03
7080	mh services suited to condition	03	03
7080	mh services suited to condition	03	03
7080	mh services suited to condition	03	03
7080	mh services suited to condition	03	03
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7080	mh services suited to condition	03	03
7080	mh services suited to condition	03	03
7080	mh services suited to condition	03	03
7080	mh services suited to condition	03	03
7080	mh services suited to condition	03	03
7080	mh services suited to condition	06	03
7080	mh services suited to condition	08	03
7080	mh services suited to condition	13	03
7080	mh services suited to condition	13	03
7080	mh services suited to condition	13	03
7080	mh services suited to condition	13	03
7080	mh services suited to condition	13	03
7080	mh services suited to condition	14	03
7080	mh services suited to condition	14	03
7080	mh services suited to condition	14	03
7080	mh services suited to condition	02, 03	03
7080	mh services suited to condition	02, 03	03
7080	mh services suited to condition	01	04
7080	mh services suited to condition	02	04
7080	mh services suited to condition	03	04
7080	mh services suited to condition	03	04
7080	mh services suited to condition	03	04
7080	mh services suited to condition	03	04
7080	mh services suited to condition	03	04
7080	mh services suited to condition	03	04
7080	mh services suited to condition	08	04
7080	mh services suited to condition	10	04
7080	mh services suited to condition	02	06
7080	mh services suited to condition	03	06
7080	mh services suited to condition	03	06
7080	mh services suited to condition	03	06
7080	mh services suited to condition	03	06
7080	mh services suited to condition	01	07
7080	mh services suited to condition	01	07
7080	mh services suited to condition	01	07
7080	mh services suited to condition	02	07
7080	mh services suited to condition	02	07
7080	mh services suited to condition	02	07

Code	Category	Specific Provider Type	Specific Remedial Action Type
7080	mh services suited to condition	03	10
7080	mh services suited to condition	03	10
7080	mh services suited to condition	03	10
7080	mh services suited to condition	03	10
7080	mh services suited to condition	03	10
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7080	mh services suited to condition	04	10
7080	mh services suited to condition	05	10
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7080	mh services suited to condition	06	10
7080	mh services suited to condition	07	10
7080	mh services suited to condition	09	10
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7080	mh services suited to condition	13	10
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7080	mh services suited to condition	14	10
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7080	mh services suited to condition	14	10
7080	mh services suited to condition	14	10
7080	mh services suited to condition	08, 10	10
7080	mh services suited to condition	02	11
7080	mh services suited to condition	02	11
7080	mh services suited to condition	03	11
7080	mh services suited to condition	03	11
7080	mh services suited to condition	03	11
7080	mh services suited to condition	01	12
7080	mh services suited to condition	01	12
7080	mh services suited to condition	01	12
7080	mh services suited to condition	01	12
7080	mh services suited to condition	01	12
7080	mh services suited to condition	02	12
7080	mh services suited to condition	02	12
7080	mh services suited to condition	02	12
7080	mh services suited to condition	02	12
7080	mh services suited to condition	03	12

Code	Category	Specific Provider Type	Specific Remedial Action Type
7080	mh services suited to condition	03	12
7080	mh services suited to condition	03	12
7080	mh services suited to condition	03	12
7080	mh services suited to condition	03	12
7080	mh services suited to condition	03	12
7080	mh services suited to condition	06	12
7080	mh services suited to condition	10	12
7080	mh services suited to condition	10	12
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7080	mh services suited to condition	14	12
7080	mh services suited to condition	14	12
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7080	mh services suited to condition	14	12
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7080	mh services suited to condition	01	13
7080	mh services suited to condition	02	13
7080	mh services suited to condition	03	13
7080	mh services suited to condition	10	13
7080	mh services suited to condition	01	14
7080	mh services suited to condition	01	14
7080	mh services suited to condition	02	14
7080	mh services suited to condition	02	14
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7080	mh services suited to condition	06	14
7080	mh services suited to condition	06	14
7080	mh services suited to condition	08	14
7080	mh services suited to condition	10	14
7080	mh services suited to condition	10	14

Code	Category	Specific Provider Type	Specific Remedial Action Type
7080	mh services suited to condition	10	14
7080	mh services suited to condition	10	14
7080	mh services suited to condition	10	14
7080	mh services suited to condition	10	14
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7080	mh services suited to condition	14	14
7080	mh services suited to condition	14	14
7080	mh services suited to condition	02, 03	14
7080	mh services suited to condition	02	*08
7080	mh services suited to condition	03	*08
7080	mh services suited to condition	03	*08
7080	mh services suited to condition	03	*08
7080	mh services suited to condition	09	*08
7080	mh services suited to condition	09	*08
7080	mh services suited to condition	13	*08
7080	mh services suited to condition	13	*08
7080	mh services suited to condition	13	*08
7080	mh services suited to condition	13	*08
7080	mh services suited to condition	14	*08
7080	mh services suited to condition	14	*08
7080	mh services suited to condition	10	*08, 12, 14
7080	mh services suited to condition	09	*08, 14
7080	mh services suited to condition	03	01, 02
7080	mh services suited to condition	03	01, 02
7080	mh services suited to condition	03	01, 02
7080	mh services suited to condition	03	01, 02
7080	mh services suited to condition	03	01, 02
7080	mh services suited to condition	03	01, 02
7080	mh services suited to condition	11	01, 02, 03
7080	mh services suited to condition	02	01, 03
7080	mh services suited to condition	03	01, 03
7080	mh services suited to condition	03	01, 03
7080	mh services suited to condition	09	01, 03
7080	mh services suited to condition	14	01, 03, 06
7080	mh services suited to condition	02	01, 04
7080	mh services suited to condition	14	01, 04
7080	mh services suited to condition	01	01, 07
7080	mh services suited to condition	02	01, 07

Code	Category	Specific Provider Type	Specific Remedial Action Type
7080	mh services suited to condition	03	01, 07
7080	mh services suited to condition	03	01, 07
7080	mh services suited to condition	03	01, 07
7080	mh services suited to condition	10	01, 07
7080	mh services suited to condition	10	01, 07
7080	mh services suited to condition	10	01, 07
7080	mh services suited to condition	13	01, 07
7080	mh services suited to condition	13	01, 07
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7080	mh services suited to condition	13	01, 07
7080	mh services suited to condition	13	01, 07
7080	mh services suited to condition	14	01, 07
7080	mh services suited to condition	13	01, 07
7080	mh services suited to condition	03	01, 07, 08
7080	mh services suited to condition	03	01, 07, 08
7080	mh services suited to condition	03	01, 07, 08
7080	mh services suited to condition	13	01, 07, 08
7080	mh services suited to condition	03	01, 07, 12
7080	mh services suited to condition	13	01, 07, 12
7080	mh services suited to condition	10	01, 07, 14
7080	mh services suited to condition	03	01, 09
7080	mh services suited to condition	02	01, 10
7080	mh services suited to condition	10	01, 10
7080	mh services suited to condition	11	01, 10
7080	mh services suited to condition	02, 03	02, 03, 07, 08
7080	mh services suited to condition	01	02, 07
7080	mh services suited to condition	02	02, 07
7080	mh services suited to condition	10	02, 07
7080	mh services suited to condition	10	02, 07
7080	mh services suited to condition	10	02, 07, 10
7080	mh services suited to condition	14	02, 07, 10
7080	mh services suited to condition	02	02, 07, 14
7080	mh services suited to condition	06	02, 07, 14
7080	mh services suited to condition	10	02, 07, 14
7080	mh services suited to condition	03	03, *08
7080	mh services suited to condition	03	03, *08
7080	mh services suited to condition	03	03, 04
7080	mh services suited to condition	03	03, 04
7080	mh services suited to condition	06	03, 04
7080	mh services suited to condition	03	03, 04, 07
7080	mh services suited to condition	03	03, 04, 07
7080	mh services suited to condition	03	03, 06
7080	mh services suited to condition	03	03, 06, 07
7080	mh services suited to condition	03	03, 06, 07
7080	mh services suited to condition	02	03, 07
7080	mh services suited to condition	02	03, 07

Code	Category	Specific Provider Type	Specific Remedial Action Type
7080	mh services suited to condition	02	03, 07
7080	mh services suited to condition	02	03, 07
7080	mh services suited to condition	02	03, 07
7080	mh services suited to condition	02	03, 07
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7080	mh services suited to condition	03	03, 07
7080	mh services suited to condition	03	03, 07
7080	mh services suited to condition	03	03, 07
7080	mh services suited to condition	10	03, 07
7080	mh services suited to condition	10	03, 07
7080	mh services suited to condition	10	03, 07
7080	mh services suited to condition	10	03, 07
7080	mh services suited to condition	13	03, 07
7080	mh services suited to condition	13	03, 07
7080	mh services suited to condition	13	03, 07
7080	mh services suited to condition	14	03, 07
7080	mh services suited to condition	02, 03	03, 07
7080	mh services suited to condition	02, 03	03, 07
7080	mh services suited to condition	02, 03	03, 07
7080	mh services suited to condition	02, 03	03, 07
7080	mh services suited to condition	02, 03	03, 07
7080	mh services suited to condition	02	03, 07, 12
7080	mh services suited to condition	02	03, 07, 14
7080	mh services suited to condition	13	03, 07, 14
7080	mh services suited to condition	03	03, 10
7080	mh services suited to condition	03	03, 10
7080	mh services suited to condition	03	03, 10
7080	mh services suited to condition	09	03, 10
7080	mh services suited to condition	03	03, 12, 14
7080	mh services suited to condition	06	03, 14
7080	mh services suited to condition	10	03, 14
7080	mh services suited to condition	03	04, 07

Code	Category	Specific Provider Type	Specific Remedial Action Type
7080	mh services suited to condition	03	04, 07
7080	mh services suited to condition	02	04, 07, 10
7080	mh services suited to condition	03	04, 07, 12
7080	mh services suited to condition	02	04, 08
7080	mh services suited to condition	14	04, 10
7080	mh services suited to condition	02	06, 07
7080	mh services suited to condition	09	06, 14
7080	mh services suited to condition	13	07, *08
7080	mh services suited to condition	02	07, 08
7080	mh services suited to condition	03	07, 08
7080	mh services suited to condition	03	07, 08
7080	mh services suited to condition	03	07, 08
7080	mh services suited to condition	10	07, 08
7080	mh services suited to condition	13	07, 08
7080	mh services suited to condition	03	07, 09
7080	mh services suited to condition	01	07, 10
7080	mh services suited to condition	02	07, 10
7080	mh services suited to condition	02	07, 10
7080	mh services suited to condition	02	07, 10
7080	mh services suited to condition	03	07, 10
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7080	mh services suited to condition	03	07, 10
7080	mh services suited to condition	08	07, 10
7080	mh services suited to condition	09	07, 10
7080	mh services suited to condition	10	07, 10
7080	mh services suited to condition	10	07, 10
7080	mh services suited to condition	10	07, 10
7080	mh services suited to condition	13	07, 10
7080	mh services suited to condition	14	07, 10
7080	mh services suited to condition	02, 03	07, 10
7080	mh services suited to condition	03	07, 10, 11
7080	mh services suited to condition	03	07, 12
7080	mh services suited to condition	03	07, 12
7080	mh services suited to condition	03	07, 12, 14
7080	mh services suited to condition	02	07, 14
7080	mh services suited to condition	03	07, 14
7080	mh services suited to condition	03	07, 14
7080	mh services suited to condition	03	07, 14
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7080	mh services suited to condition	03	07, 14
7080	mh services suited to condition	03	07, 14
7080	mh services suited to condition	03	07, 14
7080	mh services suited to condition	09	07, 14
7080	mh services suited to condition	13	07, 14
7080	mh services suited to condition	13	08, 10
7080	mh services suited to condition	03	08, 10, 14
7080	mh services suited to condition	10	08, 14

Code	Category	Specific Provider Type	Specific Remedial Action Type
7081	safe environment	06	07
7081	safe environment	06	07
7081	safe environment	09	07
7081	safe environment	12	07
7081	safe environment	13	07
7081	safe environment	13	07
7081	safe environment	02	08
7081	safe environment	02	08
7081	safe environment	02	08
7081	safe environment	03	08
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7081	safe environment	03	08
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7081	safe environment	05	08
7081	safe environment	13	08
7081	safe environment	13	08
7081	safe environment	13	08
7081	safe environment	14	08
7081	safe environment	02, 03	08
7081	safe environment	13	09
7081	safe environment	02	10
7081	safe environment	02	10
7081	safe environment	02	10
7081	safe environment	02	10
7081	safe environment	02	10
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7081	safe environment	03	11
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7081	safe environment	03	11
7081	safe environment	03	11
7081	safe environment	03	11
7081	safe environment	03	11
7081	safe environment	06	11
7081	safe environment	06	11
7081	safe environment	02, 03	11
7081	safe environment	02, 03	11

Code	Category	Specific Provider Type	Specific Remedial Action Type
7081	safe environment	02	12
7081	safe environment	02	12
7081	safe environment	07	12
7081	safe environment	14	12
7081	safe environment	02	13
7081	safe environment	02	14
7081	safe environment	03	14
7081	safe environment	03	14
7081	safe environment	03	14
7081	safe environment	03	14
7081	safe environment	06	14
7081	safe environment	13	*08, 10
7081	safe environment	02	01, 02
7081	safe environment	03	01, 02
7081	safe environment	02, 03	01, 03
7081	safe environment	02, 03	01, 05
7081	safe environment	10	01, 07
7081	safe environment	02, 03	01, 11
7081	safe environment	03	01, 12
7081	safe environment	06	01, 14
7081	safe environment	03	02, 07
7081	safe environment	03	03, 01
7081	safe environment	13	03, 04
7081	safe environment	14	03, 04
7081	safe environment	14	03, 04
7081	safe environment	02, 03	03, 04
7081	safe environment	02	03, 04, 07
7081	safe environment	03	03, 04, 07
7081	safe environment	03	03, 04, 07
7081	safe environment	02, 03	03, 04, 07
7081	safe environment	03	03, 04, 14
7081	safe environment	03	03, 07
7081	safe environment	03	03, 07
7081	safe environment	03	03, 07
7081	safe environment	02, 03	03, 07
7081	safe environment	14	04, 07
7081	safe environment	03	04, 07, 14
7081	safe environment	03	04, 08
7081	safe environment	03	04, 10
7081	safe environment	14	04, 14
7081	safe environment	07	05, 07
7081	safe environment	03	06, 08, 10, 14
7081	safe environment	02	06, 14
7081	safe environment	02, 03	07, *08, 10
7081	safe environment	13	07, 08
7081	safe environment	13	07, 08, 11, 14

Code	Category	Specific Provider Type	Specific Remedial Action Type
7081	safe environment	14	07, 09, 10
7081	safe environment	03	07, 10
7081	safe environment	03	07, 10
7081	safe environment	07	07, 10
7081	safe environment	02, 03	07, 10
7081	safe environment	02, 03	07, 10
7081	safe environment	03	07, 12
7081	safe environment	03	07, 14
7081	safe environment	03	08, 14
7081	safe environment	02	10, 14
7081	safe environment	14	10, 14
7081	safe environment	03	11, 13
7081	safe environment	0	11, 14
7081	safe environment	03	13, 14
7082	sanitary/humane environment	03	01
7082	sanitary/humane environment	03	01
7082	sanitary/humane environment	06	01
7082	sanitary/humane environment	13	01
7082	sanitary/humane environment	13	01
7082	sanitary/humane environment	01	02
7082	sanitary/humane environment	14	02
7082	sanitary/humane environment	03	03
7082	sanitary/humane environment	03	03
7082	sanitary/humane environment	03	03
7082	sanitary/humane environment	13	05
7082	sanitary/humane environment	02	06
7082	sanitary/humane environment	02	07
7082	sanitary/humane environment	03	07
7082	sanitary/humane environment	03	07
7082	sanitary/humane environment	06	07
7082	sanitary/humane environment	03	08
7082	sanitary/humane environment	03	08
7082	sanitary/humane environment	13	08
7082	sanitary/humane environment	13	08
7082	sanitary/humane environment	13	08
7082	sanitary/humane environment	13	08
7082	sanitary/humane environment	02	09
7082	sanitary/humane environment	02	10
7082	sanitary/humane environment	03	10
7082	sanitary/humane environment	03	10
7082	sanitary/humane environment	02	11
7082	sanitary/humane environment	02	11
7082	sanitary/humane environment	02	11
7082	sanitary/humane environment	02	11
7082	sanitary/humane environment	02	11
7082	sanitary/humane environment	02	11
7082	sanitary/humane environment	02	11

Code	Category	Specific Provider Type	Specific Remedial Action Type
7082	sanitary/humane environment	02	11
7082	sanitary/humane environment	02	11
7082	sanitary/humane environment	02	11
7082	sanitary/humane environment	03	11
7082	sanitary/humane environment	03	11
7082	sanitary/humane environment	03	11
7082	sanitary/humane environment	03	11
7082	sanitary/humane environment	10	11
7082	sanitary/humane environment	02	14
7082	sanitary/humane environment	02	14
7082	sanitary/humane environment	02	14
7082	sanitary/humane environment	02	14
7082	sanitary/humane environment	02	14
7082	sanitary/humane environment	03	14
7082	sanitary/humane environment	03	14
7082	sanitary/humane environment	02	*08
7082	sanitary/humane environment	03	*08
7082	sanitary/humane environment	03	*08
7082	sanitary/humane environment	03	*08
7082	sanitary/humane environment	13	*08, 08
7082	sanitary/humane environment	03	*08, 14
7082	sanitary/humane environment	03	01, 07
7082	sanitary/humane environment	03	01, 09
7082	sanitary/humane environment	02	01, 10
7082	sanitary/humane environment	01	01, 14
7082	sanitary/humane environment	13	02, 04, 07
7082	sanitary/humane environment	13	02, 07
7082	sanitary/humane environment	02	02, 07, 10
7082	sanitary/humane environment	03	03, *08
7082	sanitary/humane environment	03	03, *08
7082	sanitary/humane environment	03	03, 04
7082	sanitary/humane environment	03	03, 04
7082	sanitary/humane environment	03	03, 04, 07
7082	sanitary/humane environment	03	03, 04, 07
7082	sanitary/humane environment	03	03, 07
7082	sanitary/humane environment	03	03, 07
7082	sanitary/humane environment	03	03, 07
7082	sanitary/humane environment	02, 03	03, 07
7082	sanitary/humane environment	13	04, 06, 07
7082	sanitary/humane environment	03	04, 07
7082	sanitary/humane environment	03	04, 07
7082	sanitary/humane environment	02	04, 08
7082	sanitary/humane environment	02	07, 10
7082	sanitary/humane environment	02	07, 14
7082	sanitary/humane environment	13	07, 14
7082	sanitary/humane environment	13	08, 14

Code	Category	Specific Provider Type	Specific Remedial Action Type
7082	sanitary/humane environment	13	08, 14
7082	sanitary/humane environment	13	11, 12
7082	sanitary/humane environment	02	PENDING
7082	sanitary/humane environment	??	PENDING
7086	least restrictive setting	01	10
7086	least restrictive setting	10	01, 14
7086	least restrictive setting	01	10, 12
7100	physical and mental exams	10	07, 10
7111	family dignity & respect	01	01
7111	family dignity & respect	01	01
7111	family dignity & respect	02	01
7111	family dignity & respect	13	01
7111	family dignity & respect	13	01
7111	family dignity & respect	13	01
7111	family dignity & respect	14	02
7111	family dignity & respect	14	02
7111	family dignity & respect	03	03
7111	family dignity & respect	14	03
7111	family dignity & respect	03	07
7111	family dignity & respect	14	07
7111	family dignity & respect	01	08
7111	family dignity & respect	01	08
7111	family dignity & respect	03	08
7111	family dignity & respect	06	08
7111	family dignity & respect	10	08
7111	family dignity & respect	13	08
7111	family dignity & respect	03	13
7111	family dignity & respect	01	14
7111	family dignity & respect	10	14
7111	family dignity & respect	03	*08
7111	family dignity & respect	13	*08
7111	family dignity & respect	14	*08
7111	family dignity & respect	01	01, 02
7111	family dignity & respect	01	01, 03
7111	family dignity & respect	10	03, 10
7111	family dignity & respect	14	04, 07, 14
7111	family dignity & respect	03	07, 09
7121	person-centered process	02	07
7121	person-centered process	02	07
7121	person-centered process	05	07
7121	person-centered process	10	07
7121	person-centered process	10	07
7121	person-centered process	10	07
7121	person-centered process	10	07
7121	person-centered process	10	07
7121	person-centered process	10	07

Code	Category	Specific Provider Type	Specific Remedial Action Type
7121	person-centered process	09	12
7121	person-centered process	10	12
7121	person-centered process	10	12
7121	person-centered process	01	13
7121	person-centered process	01	14
7121	person-centered process	03	14
7121	person-centered process	10	14
7121	person-centered process	13	14
7121	person-centered process	10	*08
7121	person-centered process	10	*08
7121	person-centered process	10	01, 07
7121	person-centered process	10	01, 14
7121	person-centered process	10	01, 14
7121	person-centered process	10	01, 14
7121	person-centered process	09	07, 10
7121	person-centered process	03	07, 12, 14
7121	person-centered process	09	07, 14
7121	person-centered process	10	10, 12
7121	person-centered process	14	10, 12
7121	person-centered process	03	PENDING
7122	timely development	10	01
7122	timely development	10	01
7122	timely development	01	07
7122	timely development	09	07
7122	timely development	10	07
7122	timely development	10	10
7122	timely development	13	10
7122	timely development	10	*08, 12, 14
7122	timely development	10	01, 14
7122	timely development	10	01, 14
7122	timely development	01	07, 14
7123	requests for review	14	01
7124	participation by individual(s) of choice	10	07
7124	participation by individual(s) of choice	10	13
7125	assessment of needs	02	10
7125	assessment of needs	10	14
7125	assessment of needs	10	01, 14
7130	choice of physician/mental health professional	10	13
7140	notice of clinical status/progress	10	12
7140	notice of clinical status/progress	10	*08, 12, 14
7160	surgery	03	13
7190	notice of medication side effects	01	10
7241	prior consent	03	07
7241	prior consent	02	14
7261	visits	03	01
7261	visits	02	11

Code	Category	Specific Provider Type	Specific Remedial Action Type
7261	visits	01	12
7261	visits	03	01, 07
7263	access to telephone, mail	02	01
7263	access to telephone, mail	13	03
7263	access to telephone, mail	02	07
7263	access to telephone, mail	10	07
7263	access to telephone, mail	02	08
7263	access to telephone, mail	02	08
7263	access to telephone, mail	14	08
7263	access to telephone, mail	02	10
7263	access to telephone, mail	02	10
7263	access to telephone, mail	02	11
7263	access to telephone, mail	02, 03	11
7263	access to telephone, mail	02	14
7263	access to telephone, mail	13	01, 07
7263	access to telephone, mail	13	01, 07
7263	access to telephone, mail	02, 03	07, 08
7263	access to telephone, mail	03	07, 14
7263	access to telephone, mail	02	11, 07
7263	access to telephone, mail	03	PENDING
7266	uncensored mail	02	14
7266	uncensored mail	11	01, 08
7267	access to entertainment materials, information, news	02, 03	03, 07
7281	possession and use	02	02
7281	possession and use	02	02
7281	possession and use	03	03
7281	possession and use	02	04
7281	possession and use	03	04
7281	possession and use	03	04
7281	possession and use	13	04
7281	possession and use	03	06
7281	possession and use	02	07
7281	possession and use	03	07
7281	possession and use	03	07
7281	possession and use	13	07
7281	possession and use	13	07
7281	possession and use	14	07
7281	possession and use	02	08
7281	possession and use	03	08
7281	possession and use	03	10
7281	possession and use	03	10
7281	possession and use	13	10
7281	possession and use	13	10
7281	possession and use	03	12
7281	possession and use	10	14
7281	possession and use	13	14

Code	Category	Specific Provider Type	Specific Remedial Action Type
7281	possession and use	02	*08
7281	possession and use	13	*08
7281	possession and use	13	*08, 14
7281	possession and use	03	01, 14
7281	possession and use	02	03, 04, 07
7281	possession and use	03	03, 07
7281	possession and use	14	03, 07
7281	possession and use	13	03, 07, 10
7281	possession and use	03	03, 14
7281	possession and use	03	04, 14
7281	possession and use	03	08*
7281	possession and use	03	08*
7281	possession and use	11	08, 10
7281	possession and use	08	08, 14
7281	possession and use	13	10, 11
7281	possession and use	03	13, 14
7284	search/seizure	02	07
7284	search/seizure	03	07
7284	search/seizure	03	08
7284	search/seizure	14	10
7284	search/seizure	13	11
7284	search/seizure	13	01, 07
7284	search/seizure	14	01, 07
7286	limitations	03	07, 14
7287	receipts to recipient and to designated individual	02	14
7287	receipts to recipient and to designated individual	02	14
7287	receipts to recipient and to designated individual	02	14
7287	receipts to recipient and to designated individual	02	01, 14
7289	protection	13	10
7289	protection	03	14
7289	protection	03	14
7289	protection	13	14
7289	protection	13	*08
7289	protection	13	08, 14
7289	protection	13	10, 14
7289	protection	13	11, 14
7301	safeguarding money	03	03
7301	safeguarding money	03	05
7301	safeguarding money	02	08
7301	safeguarding money	02	08
7301	safeguarding money	03	08
7301	safeguarding money	03	08
7301	safeguarding money	06	08
7301	safeguarding money	03	09
7301	safeguarding money	02	10
7301	safeguarding money	02	10

Code	Category	Specific Provider Type	Specific Remedial Action Type
7400	restraint	03	03
7400	restraint	03	03
7400	restraint	06	03
7400	restraint	03	07
7420	seclusion	03	07
7400	restraint	13	07
7420	seclusion	03	08
7420	seclusion	03	08
7400	restraint	13	08
7420	seclusion	02	11
7420	seclusion	02	12
7400	restraint	03	14
7420	seclusion	02, 03	01, 03
7420	seclusion	03	01, 07
7420	seclusion	03	03, 06
7400	restraint	02	04, 07
7420	seclusion	03	04, 07
7420	seclusion	13	07, 08
7400	restraint	03	07, 09
7400	restraint	03	07, 12
7400	restraint	03	08, 14
7441	restrictions/limitations	13	01
7441	restrictions/limitations	03	03
7441	restrictions/limitations	02	07
7441	restrictions/limitations	03	07
7441	restrictions/limitations	03	07
7441	restrictions/limitations	02	08
7441	restrictions/limitations	03	08
7441	restrictions/limitations	03	08
7441	restrictions/limitations	03	08
7441	restrictions/limitations	03	08
7441	restrictions/limitations	03	08
7441	restrictions/limitations	14	08
7441	restrictions/limitations	14	08
7441	restrictions/limitations	02	10
7441	restrictions/limitations	02	10
7441	restrictions/limitations	06	10
7441	restrictions/limitations	02	12
7441	restrictions/limitations	02	12
7441	restrictions/limitations	03	12
7441	restrictions/limitations	13	12
7441	restrictions/limitations	02	14
7441	restrictions/limitations	02, 03	14
7441	restrictions/limitations	02	*08
7441	restrictions/limitations	13	03, 07

Code	Category	Specific Provider Type	Specific Remedial Action Type
7441	restrictions/limitations	03	04, 03, 14
7441	restrictions/limitations	03	04, 07
7441	restrictions/limitations	03	04, 08
7441	restrictions/limitations	02	07, 10
7441	restrictions/limitations	03	07, 12
7481	disclosure of confidential information	01	01
7481	disclosure of confidential information	01	01
7481	disclosure of confidential information	01	01
7481	disclosure of confidential information	01	01
7481	disclosure of confidential information	01	01
7481	disclosure of confidential information	01	01
7481	disclosure of confidential information	01	01
7481	disclosure of confidential information	02	01
7481	disclosure of confidential information	03	01
7481	disclosure of confidential information	03	01
7481	disclosure of confidential information	03	01
7481	disclosure of confidential information	03	01
7481	disclosure of confidential information	06	01
7481	disclosure of confidential information	08	01
7481	disclosure of confidential information	09	01
7481	disclosure of confidential information	09	01
7481	disclosure of confidential information	10	01
7481	disclosure of confidential information	10	01
7481	disclosure of confidential information	10	01
7481	disclosure of confidential information	10	01
7481	disclosure of confidential information	10	01
7481	disclosure of confidential information	13	01
7481	disclosure of confidential information	13	01
7481	disclosure of confidential information	14	01
7481	disclosure of confidential information	14	01
7481	disclosure of confidential information	14	01
7481	disclosure of confidential information	14	01
7481	disclosure of confidential information	14	01
7481	disclosure of confidential information	14	01
7481	disclosure of confidential information	14	01
7481	disclosure of confidential information	14	01
7481	disclosure of confidential information	14	01
7481	disclosure of confidential information	14	01
7481	disclosure of confidential information	14	01
7481	disclosure of confidential information	14	01
7481	disclosure of confidential information	14	01
7481	disclosure of confidential information	11	02
7481	disclosure of confidential information	01	03
7481	disclosure of confidential information	01	03
7481	disclosure of confidential information	02	03
7481	disclosure of confidential information	03	03
7481	disclosure of confidential information	10	03
7481	disclosure of confidential information	10	03

Code	Category	Specific Provider Type	Specific Remedial Action Type
7481	disclosure of confidential information	13	08
7481	disclosure of confidential information	13	08
7481	disclosure of confidential information	14	08
7481	disclosure of confidential information	01	10
7481	disclosure of confidential information	10	10
7481	disclosure of confidential information	11	10
7481	disclosure of confidential information	01	11
7481	disclosure of confidential information	02	11
7481	disclosure of confidential information	03	12
7481	disclosure of confidential information	02	14
7481	disclosure of confidential information	03	14
7481	disclosure of confidential information	10	14
7481	disclosure of confidential information	10	14
7481	disclosure of confidential information	10	14
7481	disclosure of confidential information	13	14
7481	disclosure of confidential information	14	14
7481	disclosure of confidential information	14	14
7481	disclosure of confidential information	??	14
7481	disclosure of confidential information	03	*08
7481	disclosure of confidential information	03	*08
7481	disclosure of confidential information	14	*08
7481	disclosure of confidential information	10	01, 02
7481	disclosure of confidential information	02	01, 06
7481	disclosure of confidential information	03	01, 07
7481	disclosure of confidential information	05	01, 07
7481	disclosure of confidential information	09	01, 07
7481	disclosure of confidential information	10	01, 07
7481	disclosure of confidential information	10	01, 07
7481	disclosure of confidential information	10	01, 07
7481	disclosure of confidential information	14	01, 07
7481	disclosure of confidential information	14	01, 07
7481	disclosure of confidential information	14	01, 07
7481	disclosure of confidential information	14	01, 07
7481	disclosure of confidential information	14	01, 07
7481	disclosure of confidential information	14	01, 07
7481	disclosure of confidential information	11	01, 08
7481	disclosure of confidential information	03	01, 09
7481	disclosure of confidential information	02	01, 10
7481	disclosure of confidential information	01	01, 11, 14
7481	disclosure of confidential information	01	01, 14
7481	disclosure of confidential information	02	01, 14
7481	disclosure of confidential information	10	01, 14
7481	disclosure of confidential information	14	01, 14
7481	disclosure of confidential information	01	02, 07
7481	disclosure of confidential information	01	02, 07
7481	disclosure of confidential information	01	02, 07
7481	disclosure of confidential information	01	02, 07

Code	Category	Specific Provider Type	Specific Remedial Action Type
7520	failure to report	03	01
7520	failure to report	03	01
7520	failure to report	03	01
7520	failure to report	03	01
7520	failure to report	03	01
7520	failure to report	03	01
7520	failure to report	10	01
7520	failure to report	01	02
7520	failure to report	14	02
7520	failure to report	02	03
7520	failure to report	02	03
7520	failure to report	02	03
7520	failure to report	02	03
7520	failure to report	03	03
7520	failure to report	03	03
7520	failure to report	14	03
7520	failure to report	14	03
7520	failure to report	02	07
7520	failure to report	02	07
7520	failure to report	02	07
7520	failure to report	02	07
7520	failure to report	02	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	10	07
7520	failure to report	13	07
7520	failure to report	03	08
7520	failure to report	03	08
7520	failure to report	03	08
7520	failure to report	03	08
7520	failure to report	03	10
7520	failure to report	08	10
7520	failure to report	03	13

Code	Category	Specific Provider Type	Specific Remedial Action Type
7520	failure to report	03	14
7520	failure to report	13	03, 07, *08
7520	failure to report	03	*08
7520	failure to report	03	*08
7520	failure to report	03	*08
7520	failure to report	03	*08
7520	failure to report	07	*08
7520	failure to report	14	*08
7520	failure to report	03	*08, 14
7520	failure to report	03	*08, 14
7520	failure to report	14	01, *08
7520	failure to report	02	01, 07
7520	failure to report	03	01, 07
7520	failure to report	10	01, 07
7520	failure to report	13	01, 07
7520	failure to report	03	01, 09, 10
7520	failure to report	03	02, 07
7520	failure to report	03	02, 07
7520	failure to report	03	02, 07
7520	failure to report	03	02, 07
7520	failure to report	13	02, 07
7520	failure to report	03	02, 14
7520	failure to report	03	03, *08
7520	failure to report	03	03, *08
7520	failure to report	03	03, *08
7520	failure to report	03	03, 04, 07
7520	failure to report	02	03, 07
7520	failure to report	02	03, 07
7520	failure to report	02	03, 07
7520	failure to report	02	03, 07
7520	failure to report	03	03, 07
7520	failure to report	03	03, 07
7520	failure to report	03	03, 07
7520	failure to report	03	03, 07
7520	failure to report	03	03, 07
7520	failure to report	03	03, 07
7520	failure to report	03	03, 07
7520	failure to report	13	03, 07
7520	failure to report	13	03, 07
7520	failure to report	14	03, 07
7520	failure to report	03	03, 07, 14
7520	failure to report	02	03, 08
7520	failure to report	03	03, 14
7520	failure to report	03	03, 14
7520	failure to report	03	03, 14
7520	failure to report	03	04, 07

Code	Category	Specific Provider Type	Specific Remedial Action Type
7520	failure to report	03	04, 07, 14
7520	failure to report	13	07, *08
7520	failure to report	13	07, *08
7520	failure to report	02	07, 10
7520	failure to report	10	07, 10
7545	retaliation/harassment	03	03, 07
7545	retaliation/harassment	02	01
7545	retaliation/harassment	10	04
7545	retaliation/harassment	02	08
7545	retaliation/harassment	02	09
7545	retaliation/harassment	11	01, 08
7545	retaliation/harassment	13	02, 07
7760	access to rights system	02	07
7760	access to rights system	03	08
7760	access to rights system	02	03, 05, 06, 07
7780	complaint investigation process	06	10
7780	complaint investigation process	02	03, 04, 07
7780	complaint investigation process	14	03, 07
7780	complaint investigation process	02	07, 08
7780	complaint investigation process	14	03, 10

Section I: Complaint Data Summary: All LPH/U Rights Offices**2007/2008****Part A: Totals**

Complaints Received	4227
Allegations Involved	4621
Allegations Investigated	3966
Substantiated	562

Complaint Source

Recipient	3769
Staff	92
ORR	123
Guardian/Family	161
Anonymous	50
Community/General Public	32
Total	4227

(this will self-fill & should = C14)

Part B: Aggregate Summary

1. Freedom from Abuse

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7221	abuse class I	9	9	0	0	0
72221	abuse class II - nonaccidental act	12	12	0	0	1
72222	abuse class II - unreasonable force	94	94	0	0	15
72223	abuse class II - emotional harm	4	4	0	0	1
72224	abuse class II - treating as incompetent	3	3	0	0	0
72225	abuse class II - exploitation	1	1	0	0	0
7223	abuse class III	58	58	0	0	18
7224	abuse class I - sexual abuse	12	12	0	0	1

2. Freedom from Neglect

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
72251	neglect class I	14	14	0	0	6
72252	neglect class I - failure to report	0	0	0	0	0
72261	neglect class II	18	18	0	0	4
72262	neglect class II - failure to report	5	5	0	0	2
72271	neglect class III	30	30	0	0	13
72272	neglect class III - failure to report	4	4	0	0	1

3. Rights Protection System

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7060	notice/explanation of rights	13	3	10	1	0
7520	failure to report	1	1	0	0	0
7545	retaliation/harassment	2	0	2	0	0
7760	access to rights system	9	0	9	1	0
7780	complaint investigation process	0	0	0	0	0
7840	appeal process/mediation	1	0	1	0	0

4. Admission/Discharge/Second Opinion

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
4090	second opinion - denial of hospitalization	2	0	2	0	0
4190	termination of voluntary hospitalization (adult)	28	3	25	0	1
4510	involuntary admission process	153	22	131	2	4
4630	independent clinical examination	0	0	0	0	0
4980	objection to hospitalization (minor)	1	0	1	0	0
7050	second opinion - denial of services	2	0	2	0	0

5. Civil Rights

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7041	civil rights: discrimination, accessibility, accommodation, etc	9	0	9	9	0
7044	religious practice	9	2	7	9	0
7045	voting	2	0	2	2	0
7047	presumption of competency	0	0	0	0	0
7284	search/seizure	4	2	2	4	1

6. Family Rights

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7111	family dignity & respect	38	14	24	7	7
7112	receipt of general education information	1	0	1	0	0
7113	opportunity to provide information	2	2	0	0	0

7. Communication & Visits

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7261	visits	12	3	9	0	0
7262	contact with attorneys or others regarding legal matters	7	3	4	1	1
7263	access to telephone, mail	67	8	59	7	0
7264	funds for postage, stationery, telephone usage	4	2	2	0	0
7265	written and posted limitations, if established	2	0	2	1	0
7266	uncensored mail	2	0	2	0	0

8. Confidentiality/Privileged Communications/Disclosure

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7481	disclosure of confidential information	135	43	92	21	18
7485	withholding of information (includes recipient access to records)	23	3	20	0	1
7486	correction of record	9	1	8	2	1
7487	access by p & a to records	2	0	2	0	0
7501	privileged communication	0	0	0	0	0

9. Treatment Environment

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7081	safe environment	176	26	150	18	9
7082	sanitary/humane environment	215	11	204	53	5
7086	least restrictive setting	17	2	15	2	0

10. Freedom of Movement

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7441	restrictions/limitations	29	9	20	2	2
7400	restraint	14	8	6	1	3
7420	seclusion	12	9	3	0	7

11. Financial Rights

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7301	safeguarding money	4	0	4	0	0
7302	facility account	1	0	1	0	0
7303	easy access to money in account	0	0	0	0	0
7304	ability to spend or use as desired	0	0	0	0	0
7305	delivery of money upon release	0	0	0	0	0
7360	labor & compensation	0	0	0	0	0

12. Personal Property

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7267	access to entertainment materials, information, news	17	0	17	1	0
7281	possession and use	96	13	83	17	3
7282	storage space	2	0	2	1	0
7283	inspection at reasonable times	3	0	3	2	0
7285	exclusions	4	0	4	0	0
7286	limitations	19	0	19	1	0
7287	receipts to recipient and to designated individual	3	3	0	0	0
7288	waiver	0	0	0	0	0
7289	protection	171	9	162	56	0

13. Suitable Services

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
1708	dignity and respect	738	103	635	105	24
7003	informed consent	17	5	12	0	1
7029	information on family planning	0	0	0	0	0
7049	treatment by spiritual means	7	1	6	1	0
7080	mh services suited to condition	576	49	527	36	16
7100	physical and mental exams	43	3	40	8	1
7130	choice of physician/mental health professional	76	3	73	4	0
7140	notice of clinical status/progress	5	1	4	2	0
7150	services of mental health professional	28	2	26	1	0
7160	surgery	0	0	0	0	0
7170	electro convulsive therapy (ect)	0	0	0	0	0
7180	psychotropic drugs	52	5	47	1	0
7190	notice of medication side effects	16	2	14	2	1

14. Treatment Planning

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7121	person-centered process	34	12	22	5	4
7122	timely development	2	0	2	0	0
7123	requests for review	1	0	1	1	0
7124	participation by individual(s) of choice	5	1	4	1	0
7125	assessment of needs	10	0	10	1	0

15. Photographs, Fingerprints, Audiotapes, One-way Glass

Code	Category	Received	Investigation	Intervention	Interventions Substantiated	Investigations Substantiated
7241	prior consent	4	2	2	1	0
7242	identification	0	0	0	0	0
7243	objection	1	0	1	0	0
7244	release to others/return	0	0	0	0	0
7245	storage/destruction	0	0	0	0	0

17. No Right Involved

Code	Category	Received
0000	no right involved	1200

insert the same number

→ 1200

18. Outside Provider Jurisdiction

Code	Category	Received
0001	outside provider jurisdiction	219

insert the same number

→ 219

4621

655

3966

390

172

Mental Health Code requires in 330.1780 (1): “If it has been determined through investigation that a right has been violated, the respondent shall take appropriate remedial action that meets all of the following requirements: (a) Corrects or provides a remedy for the rights violations. (b) Is implemented in a timely manner. (c) Attempts to prevent a recurrence of the rights violation.” It is the responsibility of the ORR to maintain a record of the documented action.

Provider Key					
01	Outpatient	06	Day Program DD	11	Psychosocial Rehabilitation
02	Residential MI	07	Workshop (Prevocational)	12	Partial Hospitalization
03	Residential DD	08	Supported Employment	13	SIP
04	Inpatient	09	ACT	14	Other
05	Day Program MI	10	Case Management		

Remedial Action Key					
01	Verbal Counseling	06	Staff Transfer	10	Policy Revision/Development
02	Written Counseling	07	Training	11	Environmental Repair /Enhancement
03	Written Reprimand	08	Employment Termination	12	Plan of Service Revision
04	Suspension	*08	Employee left the agency, but substantiated	13	Recipient Transfer to Another Provider/Site
05	Demotion	09	Contract Action	14	Other

Remedial Action Taken for Substantiated Rights Violations All CMHSP Rights Offices

Code	Category	Specific Provider Type	Specific Remedial Action Type
72210	abuse class I	04	08
72221	abuse class II - nonaccidental act	04	08
72222	abuse class II - unreasonable force	04	04
72222	abuse class II - unreasonable force	04	04
72222	abuse class II - unreasonable force	04	04
72222	abuse class II - unreasonable force	04	08
72222	abuse class II - unreasonable force	04	08
72222	abuse class II - unreasonable force	04	14
72222	abuse class II - unreasonable force	04	01, 07
72222	abuse class II - unreasonable force	04	03, 04
72222	abuse class II - unreasonable force	04	03, 04, 06, 07
72222	abuse class II - unreasonable force	04	04,08
72222	abuse class II - unreasonable force	04	04,08
72222	abuse class II - unreasonable force	04	07, 10
72223	abuse class II - emotional harm	04	*08
72230	abuse class III	04	01
72230	abuse class III	04	01
72230	abuse class III	04	01
72230	abuse class III	04	01
72230	abuse class III	04	03
72230	abuse class III	04	04
72230	abuse class III	04	8
72230	abuse class III	04	08
72230	abuse class III	04	08

Code	Category	Specific Provider Type	Specific Remedial Action Type
72230	abuse class III	04	08
72230	abuse class III	04	08
72230	abuse class III	04	04, 07
72230	abuse class III	04	*08
72230	abuse class III	04	01, 04,09
72230	abuse class III	04	02, 07
72230	abuse class III	04	03, 04, 06, 07
72240	abuse class I - sexual abuse	04	08
72251	neglect class I	04	8
72251	neglect class I	4	PENDING
72251	neglect class I	04	03, 04, 07, 10, 11
72251	neglect class I	04	07, 08, 10
72261	neglect class II	04	04,08
72261	neglect class II	04	03,07
72261	neglect class II	04	*08
72261	neglect class II	04	04,08
72262	neglect class II - failure to report	04	03, 07, 10
72262	neglect class II - failure to report	04	04, 08
72271	neglect class III	04	01
72271	neglect class III	04	02
72271	neglect class III	04	06
72271	neglect class III	04	06
72271	neglect class III	04	07
72271	neglect class III	04	07
72271	neglect class III	04	8
72271	neglect class III	04	8
72271	neglect class III	04	01, 07
72271	neglect class III	04	01, 07
72271	neglect class III	04	01, 07
72271	neglect class III	04	02, 07, 10
72271	neglect class III	04	03, 04, 07, 08, 10
72272	neglect class III - failure to report	04	08
72272	neglect class III - failure to report	04	08
1708	dignity and respect	04	01
1708	dignity and respect	04	01
1708	dignity and respect	04	01
1708	dignity and respect	04	01
1708	dignity and respect	04	01
1708	dignity and respect	04	01
1708	dignity and respect	04	01
1708	dignity and respect	04	01
1708	dignity and respect	04	01
1708	dignity and respect	04	01
1708	dignity and respect	04	01
1708	dignity and respect	04	01
1708	dignity and respect	04	01
1708	dignity and respect	04	01
1708	dignity and respect	04	01

Code	Category	Specific Provider Type	Specific Remedial Action Type
7100	physical and mental exams	04	14
7111	family dignity & respect	04	01
7111	family dignity & respect	04	01
7111	family dignity & respect	04	01
7111	family dignity & respect	04	01
7111	family dignity & respect	04	01
7111	family dignity & respect	04	01
7111	family dignity & respect	04	01
7111	family dignity & respect	04	01
7111	family dignity & respect	04	01
7111	family dignity & respect	04	01
7111	family dignity & respect	04	01
7111	family dignity & respect	04	02
7111	family dignity & respect	04	03
7111	family dignity & respect	04	07
7111	family dignity & respect	04	08
7111	family dignity & respect	04	08
7121	person-centered process	04	01
7121	person-centered process	04	01
7121	person-centered process	04	07
7121	person-centered process	04	07
7121	person-centered process	04	10
7121	person-centered process	04	14
7121	person-centered process	04	14
7121	person-centered process	04	01, 07
7123	requests for review	04	01
7124	participation by individual(s) of choice	04	01
7125	assessment of needs	04	12
7130	choice of physician/mental health professional	04	10
7130	choice of physician/mental health professional	04	12
7130	choice of physician/mental health professional	04	01
7140	notice of clinical status/progress	04	01
7140	notice of clinical status/progress	04	01
7150	services of mental health professional	04	01
7150	services of mental health professional	04	14
7190	notice of medication side effects	04	12
7190	notice of medication side effects	04	14
7190	notice of medication side effects	04	07
7241	prior consent	04	10
7262	contact with attorneys or others regarding legal matters	04	01
7262	contact with attorneys or others regarding legal matters	04	02
7263	access to telephone, mail	04	07
7263	access to telephone, mail	04	07
7263	access to telephone, mail	04	11
7263	access to telephone, mail	04	11
7263	access to telephone, mail	04	11

Code	Category	Specific Provider Type	Specific Remedial Action Type
7420	seclusion	04	03
7420	seclusion	04	04
7420	seclusion	04	07
7420	seclusion	14	10
7420	seclusion	04	01, 07
7420	seclusion	04	03, 04
7420	seclusion	04	07, 10
7441	restrictions/limitations	04	*08
7441	restrictions/limitations	04	01, 07
7441	restrictions/limitations	04	11
7441	restrictions/limitations	04	10
7481	disclosure of confidential information	01	07
7481	disclosure of confidential information	04	07
7481	disclosure of confidential information	04	*08
7481	disclosure of confidential information	04	11
7481	disclosure of confidential information	04	01, 07, 10
7481	disclosure of confidential information	04	07
7481	disclosure of confidential information	04	01
7481	disclosure of confidential information	04	11
7481	disclosure of confidential information	04	07
7481	disclosure of confidential information	04	01
7481	disclosure of confidential information	01	04, 07
7481	disclosure of confidential information	04	01
7481	disclosure of confidential information	04	01
7481	disclosure of confidential information	04	01, 07
7481	disclosure of confidential information	04	14
7481	disclosure of confidential information	04	07
7481	disclosure of confidential information	04	01, 07
7481	disclosure of confidential information	04	01
7481	disclosure of confidential information	04	03
7481	disclosure of confidential information	04	11
7481	disclosure of confidential information	04	02
7481	disclosure of confidential information	04	07
7481	disclosure of confidential information	04	07
7481	disclosure of confidential information	04	07
7481	disclosure of confidential information	12	*08
7481	disclosure of confidential information	04	01
7481	disclosure of confidential information	04	01
7481	disclosure of confidential information	04	03
7481	disclosure of confidential information	04	07
7481	disclosure of confidential information	04	01, 07
7481	disclosure of confidential information	04	01, 07
7481	disclosure of confidential information	04	01, 07
7481	disclosure of confidential information	04	01, 07
7481	disclosure of confidential information	04	08

Code	Category	Specific Provider Type	Specific Remedial Action Type
7481	disclosure of confidential information	04	08
7481	disclosure of confidential information	04	10
7481	disclosure of confidential information	14	01, 03
7485	withholding of information (includes recipient access to records)	04	07
7486	correction of record	04	01, 07
7486	correction of record	04	14
7486	correction of record	04	14
7760	access to rights system	04	14