QSAC – GOVERNANCE/ADMINISTRATION – APPENDIX B

Is your administration and board aware of all their responsibilities needed to organize and run a library? This section covers the responsibilities of boards and staff that organize the activities of the library’s long-term objectives. There are two kinds of library boards in Michigan, advisory and governing.

What are the essentials of administration?

- Library of Michigan Manuals and Guides
  3. Library Law Handbook
  4. Certification and State Aid to Public Libraries Process

- Administrative Essentials: A Handbook for Wisconsin Public Library Directors
- Wisconsin Public Library Standards
- New Public Library Directors Handbook in Montana

What to remember when considering a policy

- Four Tests for A Legally-Enforceable Library Policy

Sample Policy Resources

(see also the links at the Library of Michigan’s Human Resources Appendix A)

- eLearn Libraries: PLA Results Series Workforms
- Indiana State Library: Public Library Policies
- Library Success: A Best Practices Wiki
- Leland Township Library Five Year Plan
- Mid-Hudson Library Systems Trustee Resources – Sample Public Library Policies & Development Tips
General Policies from Michigan Libraries

- Clinton-Macomb Public Library
- Cromaine District Library
- Jackson District Library

Adult Services

- Programming

Advocacy

- Michigan Library Association Advocacy Information

Artwork

- Kitsap Regional Library Art Policy

Bookmobile

- Ypsilanti District Library Bookmobile Policy

Bulletin Boards

- Media-Upper Providence Library: Bulletin Board and Brochures Policy

By-Laws

- Trustee Essentials: A Handbook for Wisconsin Public Library Trustees - Essential 3: By-Laws
- By-laws of the Ann Arbor District Library
- By-laws of the Genesee District Library
- By-laws of the Clinton-Macomb Public Library
- Sample by-laws for a public-school library advisory board

Children's Services

- Joplin Public Library: Children's Services

Circulation

- Borrowers' eligibility
- Borrowers' responsibilities
- Child Protection Email Address Registry Law, PA 241 2004
- Equipment use
• Fees [for materials, nonresident cards, etc.]
• Fines
• Loan periods
• Lost and damaged materials
• Number of items loaned
• Privacy [Michigan Library Privacy Act]
• Disclosure of Registration and Circulation Records Policy
• Release of a Minor's Records
• Renewals and reserves
• Closing the building procedures
• Displays and exhibits
• Fire, Tornado, Severe weather and other emergencies
• Hours of service
• Inter-library loan and reciprocal borrowing
  o Fees (if any)
  o Protocols and procedures

Collection Development

• See Collection Development Appendix A

Data Security (see also Technology Appendix)

• Back Up Tapes Policy

Facilities

• Acquisition and ownership
• American Disabilities Act compliance
• Disaster and recovery plans for facilities and equipment
  o dPlan: The Online Disaster-Planning Tool
  o Detroit Institute of Arts: Disaster and Conservation Resources
  o Library Disaster Mitigation Planning Assistance
• Distribution of outside materials
• Inventory of capital assets
• Maintenance
• Site selection

Financial Policies

• Complete financial policy of the Clinton-Macomb Public Library
• Complete financial policy of the Jordan Valley District Library
• Complete financial policy of the Traverse Area District Library

• Gift Acceptance Policy
• Budget
- Competitive bid process
- Comprehensive general liability
- Credit card use
- Endowment Funds
- Errors and omissions
- Fiduciary liability public employee blanket bond
- Investment of funds
- Insurance
- Procurement plan
- Public officer blanket bond
- Surplus funds
- Travel expenses

**Freedom of Information Act**


**Grants**

- [Michigan Department of Education: Michigan Grants Available List (MiGAL)](#)

**Human Resources**

- See [Human Resources Appendix A](#)

**Intellectual Freedom**

- See [Collection Development Appendix D](#)

**Internet access**

- [Sample Internet Use policies](#)

**Library Law Handbook**

**Media Contact Policy**

**Meeting rooms**

**Open Meeting Act**

**Outreach services**

- Handicapped
• Homebound
• Institutional

Outside Cooperation: Sharing of resources and establishing of networks

• Local chamber of commerce
• Local schools
• Regional library cooperative

Patriot Act

Patron Privacy

• Chippewa River District River Privacy of Patron Records policy

Personnel

• See Human Resources Appendix A

Problem behavior

Public Relations

• See Public Relations Appendix G

Reader's Advisory

Records Retention

• Michigan Public Libraries. General Retention Schedule #17 from the Records Management Services, Department of Technology, Management and Budget, State of Michigan.
• Lakeland Library Cooperative Records Retention policy

Reference Services

• Homework assignments
• Online searches
• Reference interview

School - Public Libraries

Public Safety & Security – Appleton Public Library

Social Media
Strategic Planning

- Colorado Department of Education: Strategic Plan for Libraries
- Community assessment survey
- Demographics
- Examples
  - Ann Arbor District Library Strategic Plan
  - Sterling Heights Public Library

Technology: See Technology Appendix E

Trustees

- **Conflict of Interest sample:**
  
  **Section 1.** Board members may not in their private capacity negotiate, bid for, or enter into a contract with the ____________Public Library in which they have a direct or indirect financial interest.
  
  **Section 2.** A board member shall withdraw from Board discussion, deliberation, and vote on any matter in which the Board member, an immediate family member, or an organization with which the Board member is associated has a substantial financial interest.
  
  **Section 3.** A board member may not receive anything of value that could reasonably be expected to influence his or her vote or other official action.

- Friends of Michigan Libraries
- Trustees and Advocates Ethics

Unattended Children

- Livonia Public Library
- Pere Marquette District Library– Unattended Children Policy

Use of library vehicles

Wireless Use

- Wireless Connections for Public Library Networks

Updated 08/27/2012
Library of Michigan
Department of Education