


MiScorecard Performance Summary

Business Unit: Construction Codes
 Executive/Director Name: Keith Lambert
 Reporting Period: Aug 2019

Green >=90% of target
 Yellow >= 75% - 90% of target
 Red <75% of target
 Date Approved: 10/17/2019

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Process Improvement								
BCC-2	Processing Requests for Plan Review	Red		80.0%	38.8%	53.6%	Monthly	Processing requests for Plan Review - First Review within 10 business days.
BCC-4	License Application Processing	Green	=	90.0%	100.0%	100.0%	Monthly	Percent processed within 7 business days.
BCC-5	Renewal License Application	Green	=	95.0%	100.0%	100.0%	Monthly	Percent processed within 5 business days.
BCC-7	Final Inspections			N/A	2092	1817	Monthly	Final inspections conducted - current month vs same month from last year.