

Encounter Reporting

ANSI ASC X12 837 v.4010A1

Resubmissions/Replacements

Michigan Department of Community Health

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*Michigan Department
of Community Health*



Goals

- ⊕ Understand difference between resubmission and replacement
- ⊕ Know when to resubmit an encounter
- ⊕ Understand how to resubmit an encounter
- ⊕ Know when to replace an encounter
- ⊕ Understand how to replace an encounter
- ⊕ Know when to void an encounter
- ⊕ Understand how to void an encounter

Resubmission vs. Replacement

✿ Resubmission

- ❏ Process to use when the batch or encounter has not made it through the translator or processing and there is subsequently no data for that batch or encounter stored in the Data Warehouse.

✿ Replacement

- ❏ Process to use when the encounter has made it through the translator and processing system, is stored in the Data Warehouse, but for some reason needs to have corrections made to the data that was originally submitted.

When to Resubmit an Encounter

- ✿ If you receive a “997” Functional Acknowledgement indicating the submission was not accepted.
- ✿ If you receive an Error Report with an error message of “Reject Batch” or “Reject Encounter” indicating the submission or encounter could not be processed.

How to Resubmit an Encounter

- ✿ Make required corrections.
- ✿ Keep the encounter designation as “Original”
 - ✿ Loop 2300 CLM05-3 Claim Frequency Type Code – Value “1” Original Claim

When to Replace an Encounter

- ✿ If you receive an Error Report with an error message of “Reject Line”.
- ✿ If there has been a change in critical information originally reported, such as number of units, date of service, or procedure codes.

How to Replace an Encounter

- ✦ Make required corrections.
- ✦ Change encounter designation to “Replacement”.
 - ✦ Loop 2300 CLM05-3 Claim Frequency Type Code – Value “7
Replacement of Prior Claim
- ✦ Use the Original Reference Number.
 - ✦ Loop 2300 REF01 and **2330B REF01** Reference Identification Qualifier – Value “F8” Original Reference Number
 - ✦ Loop 2300 REF02 and **2330B REF02** Reference Identification – Payer’s code number assigned to the claim – Internal Control Number (ICN)/Document Control Number (DCN)

When to Void an Encounter

- ✿ If the client identified in the original encounter is incorrect.
- ✿ Do not void an encounter to replace an encounter – the replacement encounter “voids” the original.

How to Void an Encounter

- ✿ Change encounter designation to “Void”.
 - ✿ Loop 2300 CLM05-3 Claim Frequency Type Code – Value “8”
Void/Cancel of Prior Claim
- ✿ Use the Original Reference Number.
 - ✿ Loop 2300 REF01 and **2330B REF01** Reference Identification Qualifier – Value “F8” Original Reference Number
 - ✿ Loop 2300 REF02 and **2330B REF02** Reference Identification – Payer’s code number assigned to the claim – Internal Control Number (ICN)/Document Control Number (DCN)

Resubmissions vs. Replacements

Questions?